

Correctional Health Services

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II. Data Dictionary

1	CHS Intakes (New Jail Admissions)	Definition
1.1	Completed CHS Intakes	Number of CHS admission to jail encounters completed by a provider
1.2	Average time to completion once known to CHS (hours)	Number of hours between check-in by DOC and check-out by CHS for completed intake encounters
2	Referrals made to mental health service	Definition
2.1	Referrals made to mental health service	All book and cases with an initial referral to mental health in reporting month.
2.2	Referrals seen within 72 hours	For all book and cases where an initial referral to mental health occurs in reporting month, total number of book and cases that had a mental health intake or psychiatric assessment where encounter date was ≤ 72 hours from referral date.
2.3	Percent seen within 72 hours	2.2 divided by 2.1
3	Scheduled services by discipline with outcomes	Definition
	Service Outcomes	<p>Shows all scheduled services by discipline and disaggregates by outcome status recorded in the EHR. Excludes encounters scheduled for discharged patients. Substance Use data sources are still being defined and will be added as a discipline in future reports.</p> <p>-Nursing excludes: finger sticks, wound care and labs collected.</p> <p>-On-Island Specialty includes: Audiology, Cardiology, Dermatology, Dialysis, ENT, Gynecology, Hand Specialist, ID Specialist, Nephrology, Neurology, Optometry, Orthopedic, Podiatry, Post Partum, Pre-Natal, Rehab Physical Therapy, Reproduction, Surgery</p> <p>-Off-Island Specialty includes: Audiology, Breast, Cardiology, Cardiovascular, Chest, Dermatology, Endocrinology, ENT, Gastroenterology, General Surgery, Gynecology, Hand, Hematology, ID/Virology, Neurosurgery, Oncology, Ophthalmology, Oral Surgery, Orthopedic, Pain Management, Plastic Surgery, Podiatry, Renal, Rheumatology, Trauma, Urology, Vascular</p> <p>N and % of Telehealth Eligible Specialties Scheduled for Telehealth: Eligible Specialties include Gastroenterology, Urology, Infectious Disease, Rheumatology</p>
4	Outcome Metrics	Definition
4.1	Percent completed	Service outcomes "Seen" and "Refused & Verified" divided by "Total Scheduled Services" minus "No Longer Indicated"
5	Unscheduled Services	Definition
5.1	Routine Sick Call Completed	Number of sick call encounters completed by CHS
5.2	Emergency Sick Call Documentation	Number of emergency encounters documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.
5.3	Injury Evaluations	Number of injury evaluations documented. Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.
5.4	Medical Add-Ons	Unscheduled medical follow-up encounters completed.
5.5	Number of Patients with Non-Intake Labs Collected	For each date within the report range, create cohort of distinct patients who had ≥ 1 lab collected. If patient had > 1 lab collected on a single date, count once. Sum the total distinct patients on each date in the report range. Exclusions: Labs collected as a component of the intake encounter and lab results of "Refused" or "Not Available/Discharged".

III. Summary Data

1	CHS Intakes (New Jail Admissions)	N
1	Completed CHS Intakes	4158
1	Average time to completion once known to CHS (hours)	3.4

2	Referrals made to mental health service	N
2	Referrals made to mental health service	601
2	Referrals seen within 72 hours	474
2	Percent seen within 72 hours	79%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	4964	75%	12049	85%	15733	62%	6211	87%	1758	56%	1619	50%	361	38%	Future Metric			42695	71%
	Refused & Verified	132	2%	628	4%	1179	5%	24	0%	235	7%	722	22%	391	41%				3311	5%
	Not Produced by DOC	1150	17%	801	6%	5107	20%	620	9%	953	30%	594	18%	117	12%				9342	15%
	Out to Court	102	2%	276	2%	1162	5%	146	2%	169	5%	98	3%	39	4%				1992	3%
	Left Without Being Seen	25	0%	32	0%	97	0%	33	0%	18	1%	33	1%	3	0%				241	0%
	Rescheduled by CHS	114	2%	205	1%	1346	5%	66	1%	18	1%	147	5%	14	1%				1910	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	21	2%				21	0%
	No Longer Indicated	128	2%	137	1%	739	3%	4	0%	0	0%	6	0%	N/A	N/A				1014	2%
	Total Scheduled Services	6615	100%	14128	100%	25363	100%	7104	100%	3151	100%	3219	100%	946	100%			60526	100%	
																<i>% of Telehealth Eligible Specialties Scheduled for Telehealth: 54, 9.1%</i>				

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4	Percent completed	79%	91%	69%	88%	63%	73%	79%		79%

5	Unscheduled Services	N
5	Routine Sick Call Completed	10064
5	Emergency Sick Call Documentation ¹	747
5	Injury Evaluations ²	2155
5	Medical Add-Ons	1148
6	Number of Patients with Non-Intake Lab Collection	2873

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IV. AMKC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	775
1.2	Average time to completion once known to CHS (hours)	6.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	102
2.2	Referrals seen within 72 hours	89
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	728	56%	2993	80%	5141	67%	1349	86%	264	53%	207	37%	67	33%	Future Metric			10749	69%
	Refused & Verified	24	2%	266	7%	194	3%	12	1%	57	11%	140	25%	78	39%				771	5%
	Not Produced by DOC	507	39%	250	7%	1151	15%	137	9%	143	29%	166	30%	39	19%				2393	15%
	Out to Court	20	2%	102	3%	238	3%	32	2%	26	5%	16	3%	8	4%				442	3%
	Left Without Being Seen	0	0%	25	1%	17	0%	29	2%	1	0%	1	0%	2	1%				75	0%
	Rescheduled by CHS	18	1%	83	2%	566	7%	9	1%	9	2%	31	6%	4	2%				720	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4	2%				4	0%
	No Longer Indicated	7	1%	26	1%	318	4%	0	0%	0	0%	1	0%	N/A	N/A				352	2%
	Total Scheduled Services	1304	100%	3745	100%	7625	100%	1568	100%	500	100%	562	100%	202	100%			15506	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	58%	88%	73%	87%	64%	62%	72%		77%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1865
5.2	Emergency Sick Call Documentation ¹	188
5.3	Injury Evaluations ²	471
5.4	Medical Add-Ons	196
5.5	Number of Patients with Non-Intake Lab Collection	522

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

V. BKDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	23
2.2	Referrals seen within 72 hours	15
2.3	Percent seen within 72 hours	65%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	172	84%	123	92%	530	62%	103	79%	218	65%	40	26%	14	25%	Future Metric			1200	64%
	Refused & Verified	3	1%	2	2%	12	1%	3	2%	15	4%	91	59%	29	52%		155	8%		
	Not Produced by DOC	20	10%	2	2%	229	27%	18	14%	84	25%	18	12%	8	14%		379	20%		
	Out to Court	0	0%	0	0%	34	4%	5	4%	19	6%	2	1%	2	4%		62	3%		
	Left Without Being Seen	0	0%	0	0%	7	1%	0	0%	1	0%	0	0%	0	0%		8	0%		
	Rescheduled by CHS	6	3%	5	4%	38	4%	2	2%	0	0%	4	3%	0	0%		55	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		5%	3	0%	
	No Longer Indicated	3	1%	1	1%	2	0%	0	0%	0	0%	0	0%	N/A	N/A		6	0%		
Total Scheduled Services	204	100%	133	100%	852	100%	131	100%	337	100%	155	100%	56	100%				1868	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	87%	95%	64%	81%	69%	85%	77%		75%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	493
5.2	Emergency Sick Call Documentation ¹	10
5.3	Injury Evaluations ²	127
5.4	Medical Add-Ons	18
5.5	Number of Patients with Non-Intake Lab Collection	125

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VI. EMTC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	365
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	97
2.2	Referrals seen within 72 hours	75
2.3	Percent seen within 72 hours	77%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	402	91%	705	92%	1089	56%	1049	96%	251	62%	202	54%	28	36%	Future Metric			3726	73%
	Refused & Verified	13	3%	5	1%	188	10%	3	0%	39	10%	77	21%	43	55%				368	7%
	Not Produced by DOC	16	4%	36	5%	475	24%	22	2%	107	27%	54	15%	3	4%				713	14%
	Out to Court	0	0%	10	1%	19	1%	6	1%	6	1%	4	1%	1	1%				46	1%
	Left Without Being Seen	0	0%	0	0%	3	0%	0	0%	0	0%	7	2%	1	1%				11	0%
	Rescheduled by CHS	11	2%	8	1%	55	3%	9	1%	0	0%	27	7%	0	0%				110	2%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	3%				2	0%
	No Longer Indicated	0	0%	1	0%	111	6%	1	0%	0	0%	1	0%	N/A	N/A				114	2%
Total Scheduled Services	442	100%	765	100%	1940	100%	1090	100%	403	100%	372	100%	78	100%				5090	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	94%	93%	70%	97%	72%	75%	91%		84%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1298
5.2	Emergency Sick Call Documentation ¹	143
5.3	Injury Evaluations ²	165
5.4	Medical Add-Ons	215
5.5	Number of Patients with Non-Intake Lab Collection	350

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VII. GMDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	88
1.2	Average time to completion once known to CHS (hours)	2.7

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	20
2.2	Referrals seen within 72 hours	18
2.3	Percent seen within 72 hours	90%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	402	90%	337	79%	1089	56%	1049	96%	92	61%	71	54%	13	57%	Future Metric			3053	72%
	Refused & Verified	13	3%	7	2%	188	10%	3	0%	12	8%	38	29%	7	30%		268	6%		
	Not Produced by DOC	16	4%	36	8%	475	24%	22	2%	38	25%	11	8%	3	13%		601	14%		
	Out to Court	5	1%	7	2%	19	1%	6	1%	10	7%	3	2%	0	0%		50	1%		
	Left Without Being Seen	0	0%	0	0%	3	0%	0	0%	0	0%	1	1%	0	0%		4	0%		
	Rescheduled by CHS	11	2%	40	9%	55	3%	9	1%	0	0%	7	5%	0	0%		122	3%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%		0	0%		
	No Longer Indicated	0	0%	2	0%	111	6%	1	0%	0	0%	0	0%	N/A	N/A		114	3%		
Total Scheduled Services	447	100%	429	100%	1940	100%	1090	100%	152	100%	131	100%	23	100%				4212	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	81%	70%	97%	68%	83%	87%		81%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	677
5.2	Emergency Sick Call Documentation ¹	34
5.3	Injury Evaluations ²	203
5.4	Medical Add-Ons	67
5.5	Number of Patients with Non-Intake Lab Collection	155

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

VIII. GRVC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	16
2.2	Referrals seen within 72 hours	12
2.3	Percent seen within 72 hours	75%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	233	69%	2114	93%	1537	81%	400	91%	109	39%	142	49%	42	40%	Future Metric			4577	81%
	Refused & Verified	11	3%	106	5%	37	2%	0	0%	16	6%	58	20%	44	42%				272	5%
	Not Produced by DOC	86	25%	52	2%	179	9%	26	6%	125	45%	56	19%	11	10%				535	9%
	Out to Court	2	1%	5	0%	80	4%	8	2%	24	9%	9	3%	4	4%				132	2%
	Left Without Being Seen	0	0%	1	0%	11	1%	0	0%	2	1%	7	2%	0	0%				21	0%
	Rescheduled by CHS	7	2%	4	0%	34	2%	4	1%	1	0%	20	7%	2	2%				72	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2	2%				2	0%
	No Longer Indicated	1	0%	3	0%	18	1%	0	0%	0	0%	0	0%	N/A	N/A				22	0%
	Total Scheduled Services	340	100%	2285	100%	1896	100%	438	100%	277	100%	292	100%	105	100%			5633	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	72%	97%	84%	91%	45%	68%	82%		88%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	938
5.2	Emergency Sick Call Documentation ¹	30
5.3	Injury Evaluations ²	124
5.4	Medical Add-Ons	25
5.5	Number of Patients with Non-Intake Lab Collection	156

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

IX. MDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	843
1.2	Average time to completion once known to CHS (hours)	3.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	39
2.2	Referrals seen within 72 hours	34
2.3	Percent seen within 72 hours	87%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	171	95%	328	65%	673	53%	200	57%	117	57%	73	36%	23	42%	Future Metric			1585	57%
	Refused & Verified	2	1%	3	1%	15	1%	0	0%	3	1%	55	27%	10	18%		88	3%		
	Not Produced by DOC	2	1%	101	20%	355	28%	119	34%	68	33%	57	28%	17	31%		719	26%		
	Out to Court	0	0%	39	8%	114	9%	30	8%	12	6%	8	4%	2	4%		205	7%		
	Left Without Being Seen	0	0%	0	0%	2	0%	4	1%	0	0%	5	2%	0	0%		11	0%		
	Rescheduled by CHS	1	1%	31	6%	98	8%	0	0%	4	2%	4	2%	2	4%		140	5%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1		2%	1	0%	
	No Longer Indicated	4	2%	2	0%	5	0%	0	0%	0	0%	0	0%	N/A	N/A		11	0%		
Total Scheduled Services	180	100%	504	100%	1262	100%	353	100%	204	100%	202	100%	55	100%				2760	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	98%	66%	55%	57%	59%	63%	60%		62%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	716
5.2	Emergency Sick Call Documentation ¹	77
5.3	Injury Evaluations ²	179
5.4	Medical Add-Ons	54
5.5	Number of Patients with Non-Intake Lab Collection	169

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

X. NIC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	5
2.2	Referrals seen within 72 hours	3
2.3	Percent seen within 72 hours	60%

	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	829	99%	993	96%	240	78%	62	95%	0		484	73%	45	34%	Future Metric			2653	87%	
	Refused & Verified	3	0%	30	3%	8	3%	1	2%	0		37	6%	65	50%				144	5%	
	Not Produced by DOC	2	0%	4	0%	23	8%	1	2%	0		92	14%	10	8%				132	4%	
	Out to Court	4	0%	4	0%	23	8%	0	0%	0		17	3%	6	5%				54	2%	
	Left Without Being Seen	1	0%	0	0%	0	0%	0	0%	0		3	0%	0	0%				4	0%	
	Rescheduled by CHS	1	0%	6	1%	8	3%	1	2%	0		26	4%	2	2%				44	1%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3		2%			3	0%
	No Longer Indicated	1	0%	0	0%	4	1%	0	0%	0		1	0%	N/A	N/A				6	0%	
Total Scheduled Services	841	100%	1037	100%	306	100%	65	100%	0	0%	660	100%	131	100%				3040	100%		
¹ Includes medical infirmary services																					
² Includes nursing infirmary services																					

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	99%	99%	82%	97%		79%	84%		92%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	137
5.2	Emergency Sick Call Documentation ¹	13
5.3	Injury Evaluations ²	30
5.4	Medical Add-Ons	16
5.5	Number of Patients with Non-Intake Lab Collection	144
¹ Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.		
² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.		

XI. OBCC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	693
1.2	Average time to completion once known to CHS (hours)	2.3

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	69
2.2	Referrals seen within 72 hours	51
2.3	Percent seen within 72 hours	74%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total			
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%		
3	Service Outcomes																				
	Seen	402	65%	503	75%	1526	53%	437	73%	219	54%	103	43%	33	52%	Future Metric			3223	59%	
	Refused & Verified	7	1%	18	3%	184	6%	0	0%	21	5%	84	35%	26	41%				340	6%	
	Not Produced by DOC	143	23%	46	7%	755	26%	145	24%	133	33%	33	14%	1	2%				1256	23%	
	Out to Court	17	3%	46	7%	213	7%	13	2%	27	7%	11	5%	2	3%				329	6%	
	Left Without Being Seen	5	1%	0	0%	12	0%	0	0%	0	0%	0	0%	0	0%				17	0%	
	Rescheduled by CHS	24	4%	13	2%	112	4%	1	0%	3	1%	10	4%	0	0%				163	3%	
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2		3%			2	0%
	No Longer Indicated	20	3%	47	7%	67	2%	1	0%	0	0%	0	0%	N/A	N/A				135	2%	
Total Scheduled Services	618	100%	673	100%	2869	100%	597	100%	403	100%	241	100%	64	100%				5465	100%		

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	68%	83%	61%	73%	60%	78%	92%		68%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1048
5.2	Emergency Sick Call Documentation ¹	45
5.3	Injury Evaluations ²	240
5.4	Medical Add-Ons	62
5.5	Number of Patients with Non-Intake Lab Collection	134

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XII. RMSC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	383
1.2	Average time to completion once known to CHS (hours)	3.6

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	109
2.2	Referrals seen within 72 hours	95
2.3	Percent seen within 72 hours	87%

3	Scheduled Services	Medical ¹		Nursing ²		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	906	85%	2028	98%	2151	73%	985	93%	247	64%	48	69%	30	39%	Future Metric			6395	84%
	Refused & Verified	20	2%	5	0%	160	5%	2	0%	50	13%	5	7%	32	42%				274	4%
	Not Produced by DOC	40	4%	4	0%	255	9%	23	2%	65	17%	7	10%	8	11%				402	5%
	Out to Court	42	4%	15	1%	165	6%	23	2%	19	5%	8	11%	5	7%				277	4%
	Left Without Being Seen	0	0%	0	0%	21	1%	0	0%	7	2%	0	0%	0	0%				28	0%
	Rescheduled by CHS	22	2%	9	0%	142	5%	30	3%	0	0%	2	3%	1	1%				206	3%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0%				0	0%
	No Longer Indicated	42	4%	0	0%	33	1%	1	0%	0	0%	0	0%	N/A	N/A				76	1%
	Total Scheduled Services	1072	100%	2061	100%	2927	100%	1064	100%	388	100%	70	100%	76	100%			7658	100%	
	¹ Includes medical infirmary services																			
	² Includes nursing infirmary services																			

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	90%	99%	80%	93%	77%	76%	82%		88%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	1106
5.2	Emergency Sick Call Documentation ¹	95
5.3	Injury Evaluations ²	208
5.4	Medical Add-Ons	70
5.5	Number of Patients with Non-Intake Lab Collection	491
	¹ Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.	
	² Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.	

XIII. RNDC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	110
1.2	Average time to completion once known to CHS (hours)	2.4

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	59
2.2	Referrals seen within 72 hours	47
2.3	Percent seen within 72 hours	80%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	238	69%	211	69%	931	48%	318	87%	144	65%	145	55%	41	43%	Future Metric			2028	58%
	Refused & Verified	28	8%	3	1%	120	6%	0	0%	21	10%	64	24%	41	43%				277	8%
	Not Produced by DOC	31	9%	83	27%	687	36%	34	9%	37	17%	35	13%	7	7%				914	26%
	Out to Court	6	2%	6	2%	111	6%	12	3%	14	6%	10	4%	4	4%				163	5%
	Left Without Being Seen	10	3%	1	0%	15	1%	0	0%	4	2%	3	1%	0	0%				33	1%
	Rescheduled by CHS	0	0%	3	1%	25	1%	1	0%	1	0%	4	2%	1	1%				35	1%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1%				1	0%
	No Longer Indicated	30	9%	0	0%	41	2%	0	0%	0	0%	2	1%	N/A	N/A				73	2%
	Total Scheduled Services	343	100%	307	100%	1930	100%	365	100%	221	100%	263	100%	95	100%			3524	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	85%	70%	56%	87%	75%	80%	86%		69%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	830
5.2	Emergency Sick Call Documentation ¹	54
5.3	Injury Evaluations ²	205
5.4	Medical Add-Ons	75
5.5	Number of Patients with Non-Intake Lab Collection	244

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XIV. VCBC

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	901
1.2	Average time to completion once known to CHS (hours)	2.1

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	61
2.2	Referrals seen within 72 hours	34
2.3	Percent seen within 72 hours	56%

3	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
	Service Outcomes	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
	Seen	446	57%	1117	80%	682	43%	252	75%	96	36%	80	40%	16	42%	Future Metric			2689	58%
	Refused & Verified	4	1%	15	1%	44	3%	0	0%	1	0%	52	26%	11	29%				127	3%
	Not Produced by DOC	286	37%	183	13%	487	31%	73	22%	153	58%	48	24%	6	16%				1236	27%
	Out to Court	4	1%	24	2%	127	8%	11	3%	12	5%	6	3%	1	3%				185	4%
	Left Without Being Seen	9	1%	3	0%	6	0%	0	0%	3	1%	6	3%	0	0%				27	1%
	Rescheduled by CHS	13	2%	3	0%	209	13%	0	0%	0	0%	9	4%	1	3%				235	5%
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3	8%				3	0%
	No Longer Indicated	20	3%	55	4%	28	2%	0	0%	0	0%	1	0%	N/A	N/A				104	2%
	Total Scheduled Services	782	100%	1400	100%	1583	100%	336	100%	265	100%	202	100%	38	100%			4606	100%	

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	59%	84%	47%	75%	37%	66%	71%		63%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	832
5.2	Emergency Sick Call Documentation ¹	42
5.3	Injury Evaluations ²	170
5.4	Medical Add-Ons	315
5.5	Number of Patients with Non-Intake Lab Collection	296

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.

XV. WF

1	CHS Intakes (New Jail Admissions)	N
1.1	Completed CHS Intakes	N/A
1.2	Average time to completion once known to CHS (hours)	N/A

2	Referrals made to mental health service	N
2.1	Referrals made to mental health service	1
2.2	Referrals seen within 72 hours	1
2.3	Percent seen within 72 hours	100%

	Scheduled Services	Medical		Nursing		Mental Health		Social Work		Dental/Oral Surgery		Specialty Clinic - On Island		Specialty Clinic - Off Island		Substance Use		Total		
		N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
3	Service Outcomes																			
	Seen	35	83%	597	76%	144	62%	7	100%	1	100%	24	35%	9	39%	Future Metric			817	70%
	Refused & Verified	4	10%	168	21%	29	12%	0	0%	0	0%	21	30%	5	22%		227	20%		
	Not Produced by DOC	1	2%	4	1%	36	15%	0	0%	0	0%	17	25%	4	17%		62	5%		
	Out to Court	2	5%	18	2%	19	8%	0	0%	0	0%	4	6%	4	17%		47	4%		
	Left Without Being Seen	0	0%	2	0%	0	0%	0	0%	0	0%	0	0%	0	0%		2	0%		
	Rescheduled by CHS	0	0%	0	0%	4	2%	0	0%	0	0%	3	4%	1	4%		8	1%		
	Rescheduled by Hospital	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0		0%	0	0%	
	No Longer Indicated	0	0%	0	0%	1	0%	0	0%	0	0%	0	0%	N/A	N/A		1	0%		
	Total Scheduled Services	42	100%	789	100%	233	100%	7	100%	1	100%	69	100%	23	100%				1164	100%

4	Outcome Metrics	Medical	Nursing	Mental Health	Social Work	Dental	Specialty Clinic - On Island	Specialty Clinic - Off Island	Substance Use	Total
4.1	Percent completed	93%	97%	75%	100%	100%	65%	61%		92%

5	Unscheduled Services	N
5.1	Routine Sick Call Completed	124
5.2	Emergency Sick Call Documentation ¹	16
5.3	Injury Evaluations ²	33
5.4	Medical Add-Ons	35
5.5	Number of Patients with Non-Intake Lab Collection	87

¹Emergency sick calls are documented by each clinical responder. An emergency may have more than one responder. This number does not indicate distinct emergencies.

²Injury evaluations are documented at the encounter level and may contain duplicates. This number does not indicate distinct injuries.