March 2011 Benchmarking Service Bureau Memorandum of Understanding
Between The City University of New York
and the
The City of New York

APRIL 2011 ADDENDUM

The parties to the March 2011 Memorandum of Understanding and Indemnification and Hold Harmless Agreement concerning the “Benchmarking Service Bureau,” located on the third floor of 80 Centre Street do hereby agree that

1) Effective on the last date of execution by the parties to this Addendum, the said “Benchmarking Service Bureau” shall henceforth be referred to as the “Benchmarking Help Center.”

2) Effective on the last date of execution by the parties to this Addendum, the Student-Participants should answer each incoming call to the Benchmarking Help Center with the following greeting: “Good morning/afternoon, my name is [state name], a Student-Participant with the City University of New York’s Benchmarking Help Center. I am required to tell you that I am not an employee of the City of New York, or any City agency and that the information I provide you today is neither a communication nor instructions from the City of New York, or any City agency.”

The City University of New York (“CUNY”)

Fredrick P. Schaffer
Senior Vice Chancellor for Legal Affairs and General Counsel

Date: 4/13/11

The City of New York - Department of Buildings (“DOB”)

James Colgate, Esq., R.A.
Assistant Commissioner for Technical Affairs & Code Development

Date: 4/13/11
Acknowledged by:

The Department of Citywide Administrative Services ("DCAS")

[Signature]
Barry Gendelman
Assistant Commissioner

Date: 4/13/11

Approved as to Form:

[Signature]
Steven Stein Cushman, Esq.
Acting Corporation Counsel

Date: 4/15/11