How to Allow Pop-Up Blockers in Chrome

1: If payment confirmation stalls

When paying your filing fees this screen may appear. Most likely your browser is blocking the site. To make this a trusted site follow the below steps.

2: Menu Bar

a) Click the **Pop-up blocker icon** in your menu bar

3: Final Step: Pop-up Window

a) Click the **circle** next to “Always allow pop-ups from (the DOB NOW site),”
b) Click **Done**. You may need to refresh your browser and restart the payment process for the change to take effect.
1: If payment confirmation stalls

When paying your filing fees this screen may appear. Most likely your browser is blocking the site. To make this a trusted site follow the below steps.

2: Gear Menu

a) Click the gear icon in the upper right hand corner of the screen
b) Click Internet Options

3: Internet Options Window

a) Click Trusted Sites
b) Click Sites
4: Trusted Sites Menu
   a) Click OK
   b) Click Close

7: Final Step
   a) Click Close. You may need to refresh your browser and restart the payment process for the change to take effect.