

## SERVICE UPDATE

### Customer Service Counter Hours

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Effective immediately, the new hours of operation for customers who require tickets for the Construction, Electrical and Plumbing Units will be as follows:

D Ticket for Construction Unit

- Monday – Friday, 8:30am – 4:00pm

E Ticket for Electrical Unit

- Monday – Friday, 8:30am – 4:00pm

F Ticket for Plumbing Unit

- Monday – Friday, 8:30am – 4:00pm

Septic

- Monday – Friday, 8:30am – 4:00pm

House Connection

- Monday – Friday, 8:30am – 4:00pm

**Note: Tickets pulled prior to 8:30am and after 3:30pm will not be honored.**

For units which do not use the Qmatic ticket issuance system, complete the required sign-in roster posted at the counter.