

SERVICE NOTICE

Owner Information Removed from Public View in the Building Information System and DOB NOW Public Portal

As of May 20, 2021, the Department of Buildings has removed the owner's information from public view in the [Buildings Information System \(BIS\)](#) and the [DOB NOW Public Portal](#). The change was made to prevent potential misuse of information.

In both BIS and the DOB NOW Public Portal, the owner's address, phone number, and email address have been removed from public view. Only the owner's name remains visible to the public.

Registered DOB NOW users can view owner details when logged into DOB NOW.

To verify the owner's email address on a BIS job after a Post Approval Amendment (PAA) has been processed, contact Customer Service at **(212) 393-2550** or www.nyc.gov/dobhelp.