

**Bill de Blasio**  
**Mayor**

**Thomas Fariello**  
**Acting Commissioner**

## Manhattan: Service Level Bulletin

# Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b>         | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|--------------------------------|-----------------------------|---|
| <b>Construction</b>            | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Electrical</b>              | <b>2 Days</b>               | <b>2 Days</b>   |
| <b>Plumbing</b>                | <b>3 Days</b>               | <b>1 Day</b>  |
| <b>House Connection</b>        | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Builder's Pavement Plan</b> | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Sustainability</b>          | <b>1 Day</b>                |   |

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## Bronx: Service Level Bulletin

# Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b>         | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|--------------------------------|-----------------------------|---|
| <b>Construction</b>            | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Electrical</b>              | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Plumbing</b>                | <b>3 Days</b>               | <b>1 Day</b>  |
| <b>House Connection</b>        | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Builder's Pavement Plan</b> | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Sustainability</b>          | <b>1 Day</b>                |   |

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## Brooklyn: Service Level Bulletin

# Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b>         | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|--------------------------------|-----------------------------|---|
| <b>Construction</b>            | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Electrical</b>              | <b>4 Days</b>               | <b>1 Day</b>  |
| <b>Plumbing</b>                | <b>3 Days</b>               | <b>3 Days</b>   |
| <b>House Connection</b>        | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Builder's Pavement Plan</b> | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Sustainability</b>          | <b>1 Day</b>                |   |

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## Queens: Service Level Bulletin

# Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b>         | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|--------------------------------|-----------------------------|---|
| <b>Construction</b>            | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Electrical</b>              | <b>3 Days</b>               | <b>2 Days</b>   |
| <b>Plumbing</b>                | <b>2 Days</b>               | <b>2 Days</b>   |
| <b>House Connection</b>        | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Builder's Pavement Plan</b> | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Sustainability</b>          | <b>1 Day</b>                |   |

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## Staten Island: Service Level Bulletin

# Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b>         | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|--------------------------------|-----------------------------|---|
| <b>Construction</b>            | <b>2 Day</b>                | <b>1 Day</b>  |
| <b>Electrical</b>              | <b>3 Days</b>               | <b>2 Days</b>   |
| <b>Plumbing</b>                | <b>2 Day</b>                | <b>1 Day</b>  |
| <b>House Connection</b>        | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Builder's Pavement Plan</b> | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Sustainability</b>          | <b>1 Day</b>                |   |

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## Build it Back (Citywide) Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b> | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|------------------------|-----------------------------|---|
| <b>Construction</b>    | <b>1 Day</b>                | <b>1 Day</b>  |
| <b>Electrical</b>      | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Plumbing</b>        | <b>1 Day</b>                | <b>1 Day</b>  |

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## High-Rise (Citywide) Projected Service Levels

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| <b>Inspection Unit</b> | <b>Inspection Lead Time</b> | <b>Review for Signoff / Rejection Turnaround Time</b> |
|------------------------|-----------------------------|---|
| <b>Construction</b>    | <b>2 Days</b>               | <b>1 Day</b>  |
| <b>Plumbing</b>        | <b>2 Days</b>               | <b>1 Day</b>  |

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**Rick D. Chandler**  
**Commissioner**

## Elevators: Service Level Bulletin Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b> | <b>Inspection<br/>Lead Time</b> |
|------------------------|---------------------------------|
| <b>Manhattan</b>       | <b>2 Days</b>                   |
| <b>Bronx</b>           | <b>2 Days</b>                   |
| <b>Brooklyn</b>        | <b>2 Days</b>                   |
| <b>Queens</b>          | <b>2 Days</b>                   |
| <b>Staten Island</b>   | <b>1 Day</b>                    |

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## Boilers: Service Level Bulletin Projected Service Levels

**Updated: June 11, 2019**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| <b>Inspection Unit</b> | <b>Inspection<br/>Lead Time</b> |
|------------------------|---------------------------------|
| <b>Manhattan</b>       | <b>1 Day</b>                    |
| <b>Bronx</b>           | <b>1 Day</b>                    |
| <b>Brooklyn</b>        | <b>1 Day</b>                    |
| <b>Queens</b>          | <b>1 Day</b>                    |
| <b>Staten Island</b>   | <b>1 Day</b>                    |

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