

**Bill de Blasio**  
**Mayor**

Melanie E. La Rocca  
Commissioner

## **Manhattan: Service Level Bulletin**

# **Projected Service Levels**

Updated: October 19, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>	<b>Review for Signoff / Rejection Turnaround Time</b>
<b>Construction</b>	<b>2 Day(s)</b>	<b>2 Day(s)</b>
<b>Electrical</b>	<b>6 Day(s)</b>	<b>1 Day(s)</b>
<b>Plumbing</b>	<b>3 Day(s)</b>	<b>1 Day(s)</b>
<b>House Connection</b>	<b>1 Day(s)</b>	<b>1 Day(s)</b>
<b>Builder's Pavement Plan</b>	<b>2 Day(s)</b>	<b>1 Day(s)</b>
<b>Sustainability</b>	<b>2 Day(s)</b>	

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## **Bronx: Service Level Bulletin**

# **Projected Service Levels**

Updated: October 19, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>	<b>Review for Signoff / Rejection Turnaround Time</b>
<b>Construction</b>	<b>1 Day(s)</b>	<b>2 Day(s)</b>
<b>Electrical</b>	<b>4 Day(s)</b>	<b>1 Day(s)</b>
<b>Plumbing</b>	<b>3 Day(s)</b>	<b>1 Day(s)</b>
<b>House Connection</b>	<b>1 Day(s)</b>	<b>1 Day(s)</b>
<b>Builder's Pavement Plan</b>	<b>2 Day(s)</b>	<b>1 Day(s)</b>
<b>Sustainability</b>	<b>2 Day(s)</b>	

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## **Brooklyn: Service Level Bulletin**

# **Projected Service Levels**

Updated: October 19, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>	<b>Review for Signoff / Rejection Turnaround Time</b>
<b>Construction</b>	<b>2 Day(s)</b>	<b>2 Day(s)</b>
<b>Electrical</b>	<b>8 Day(s)</b>	<b>1 Day(s)</b>
<b>Plumbing</b>	<b>4 Day(s)</b>	<b>1 Day(s)</b>
<b>House Connection</b>	<b>1 Day(s)</b>	<b>1 Day(s)</b>
<b>Builder's Pavement Plan</b>	<b>2 Day(s)</b>	<b>1 Day(s)</b>
<b>Sustainability</b>	<b>2 Day(s)</b>	

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## **Queens: Service Level Bulletin**

# **Projected Service Levels**

Updated: October 19, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>	<b>Review for Signoff / Rejection Turnaround Time</b>
<b>Construction</b>	<b>2 Day(s)</b>	<b>2 Day(s)</b>
<b>Electrical</b>	<b>5 Day(s)</b>	<b>1 Day(s)</b>
<b>Plumbing</b>	<b>5 Day(s)</b>	<b>1 Day(s)</b>
<b>House Connection</b>	<b>1 Day(s)</b>	<b>1 Day(s)</b>
<b>Builder's Pavement Plan</b>	<b>2 Day(s)</b>	<b>1 Day(s)</b>
<b>Sustainability</b>	<b>2 Day(s)</b>	

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## **Staten Island: Service Level Bulletin**

# **Projected Service Levels**

Updated: October 19, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>	<b>Review for Signoff / Rejection Turnaround Time</b>
<b>Construction</b>	<b>4 Day(s)</b>	<b>2 Day(s)</b>
<b>Electrical</b>	<b>4 Day(s)</b>	<b>1 Day(s)</b>
<b>Plumbing</b>	<b>3 Day(s)</b>	<b>1 Day(s)</b>
<b>House Connection</b>	<b>1 Day(s)</b>	<b>1 Day(s)</b>
<b>Builder's Pavement Plan</b>	<b>2 Day(s)</b>	<b>1 Day(s)</b>
<b>Sustainability</b>	<b>2 Day(s)</b>	

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## Boilers: Service Level Bulletin

# Projected Service Levels

**Updated: October 19, 2020**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>
<b>Manhattan</b>	<b>3 Days</b>
<b>Bronx</b>	<b>3 Days</b>
<b>Brooklyn</b>	<b>3 Days</b>
<b>Queens</b>	<b>3 Days</b>
<b>Staten Island</b>	<b>3 Days</b>

General Inquiry Service Levels:

- 2 Business Days

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## Elevators: Service Level Bulletin

# Projected Service Levels

**Updated: October 19, 2020**

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<b>Inspection Unit</b>	<b>Inspection Lead Time</b>
<b>Manhattan</b>	<b>4 Days</b>
<b>Bronx</b>	<b>4 Days</b>
<b>Brooklyn</b>	<b>4 Days</b>
<b>Queens</b>	<b>4 Days</b>
<b>Staten Island</b>	<b>4 Days</b>

General Inquiry Service Levels:

- 2 Business Days

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