

Bill de Blasio
Mayor

Melanie E. La Rocca
Commissioner

Manhattan: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	1 Day(s)	2 Day(s)
Electrical	2 Day(s)	2 Day(s)
Plumbing	2 Day(s)	1 Day(s)
House Connection	1 Day(s)	1 Day(s)
Builder's Pavement Plan	1 Day(s)	1 Day(s)
Sustainability	2 Day(s)	

The Department regularly publishes this bulletin in order to serve you better. Service level projections are approximate and subject to change.

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Bronx: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	3 Day(s)	2 Day(s)
Electrical	3 Day(s)	2 Day(s)
Plumbing	2 Day(s)	1 Day(s)
House Connection	1 Day(s)	1 Day(s)
Builder's Pavement Plan	1 Day(s)	1 Day(s)
Sustainability	2 Day(s)	

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Brooklyn: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	1 Day(s)	2 Day(s)
Electrical	2 Day(s)	2 Day(s)
Plumbing	2 Day(s)	1 Day(s)
House Connection	1 Day(s)	1 Day(s)
Builder's Pavement Plan	1 Day(s)	1 Day(s)
Sustainability	2 Day(s)	

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Queens: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	1 Day(s)	2 Day(s)
Electrical	2 Day(s)	2 Day(s)
Plumbing	3 Day(s)	1 Day(s)
House Connection	1 Day(s)	1 Day(s)
Builder's Pavement Plan	1 Day(s)	1 Day(s)
Sustainability	2 Day(s)	

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Staten Island: Service Level Bulletin Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	1 Day(s)	2 Day(s)
Electrical	2 Day(s)	2 Day(s)
Plumbing	3 Day(s)	1 Day(s)
House Connection	1 Day(s)	1 Day(s)
Builder's Pavement Plan	1 Day(s)	1 Day(s)
Sustainability	2 Day(s)	

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Boilers: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time
Manhattan	3 Days
Bronx	3 Days
Brooklyn	3 Days
Queens	3 Days
Staten Island	3 Days

General Inquiry Service Levels:

- 2 Business Days

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Elevators: Service Level Bulletin

Projected Service Levels

Updated: November 30, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time
Manhattan	4 Days
Bronx	4 Days
Brooklyn	4 Days
Queens	4 Days
Staten Island	4 Days

General Inquiry Service Levels:

- 2 Business Days

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