Manhattan: Service Level Bulletin
Projected Service Levels

Updated: March 31, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
<th>Review for Signoff / Rejection Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction</td>
<td>1 Day</td>
<td>2 Days</td>
</tr>
<tr>
<td>Electrical</td>
<td>1 Day</td>
<td>2 Days</td>
</tr>
<tr>
<td>Plumbing</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>House Connection</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Builder’s Pavement Plan</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Sustainability</td>
<td>2 Days</td>
<td></td>
</tr>
</tbody>
</table>

The Department regularly publishes this bulletin in order to serve you better. Service level projections are approximate and subject to change.
Bronx: Service Level Bulletin
Projected Service Levels
Updated: March 31, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
<th>Review for Signoff / Rejection Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Electrical</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Plumbing</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>House Connection</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Builder’s Pavement Plan</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Sustainability</td>
<td>2 Days</td>
<td></td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
<th>Review for Signoff / Rejection Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction</td>
<td>1 Day</td>
<td>2 Days</td>
</tr>
<tr>
<td>Electrical</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Plumbing</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>House Connection</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Builder’s Pavement Plan</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Sustainability</td>
<td>2 Days</td>
<td></td>
</tr>
</tbody>
</table>
Queens: Service Level Bulletin
Projected Service Levels

Updated: March 31, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
<th>Review for Signoff / Rejection Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Electrical</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Plumbing</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>House Connection</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Builder’s Pavement Plan</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Sustainability</td>
<td>2 Days</td>
<td></td>
</tr>
</tbody>
</table>

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Staten Island: Service Level Bulletin

Projected Service Levels

Updated: March 31, 2020

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
<th>Review for Signoff / Rejection Turnaround Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Construction</td>
<td>1 Day</td>
<td>2 Days</td>
</tr>
<tr>
<td>Electrical</td>
<td>1 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Plumbing</td>
<td>1 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>House Connection</td>
<td>1 Day</td>
<td>1 Day</td>
</tr>
<tr>
<td>Builder’s Pavement Plan</td>
<td>2 Days</td>
<td>1 Day</td>
</tr>
<tr>
<td>Sustainability</td>
<td>2 Days</td>
<td></td>
</tr>
</tbody>
</table>

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**Boilers: Service Level Bulletin**

**Projected Service Levels**

*Updated: March 31, 2020*

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manhattan</td>
<td>3 Days</td>
</tr>
<tr>
<td>Bronx</td>
<td>3 Days</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>3 Days</td>
</tr>
<tr>
<td>Queens</td>
<td>3 Days</td>
</tr>
<tr>
<td>Staten Island</td>
<td>3 Days</td>
</tr>
</tbody>
</table>

General Inquiry Service Levels:

- 2 Business Days

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Elevators: Service Level Bulletin
Projected Service Levels

Updated: March 31, 2020

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<table>
<thead>
<tr>
<th>Inspection Unit</th>
<th>Inspection Lead Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manhattan</td>
<td>4 Days</td>
</tr>
<tr>
<td>Bronx</td>
<td>4 Days</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>4 Days</td>
</tr>
<tr>
<td>Queens</td>
<td>4 Days</td>
</tr>
<tr>
<td>Staten Island</td>
<td>4 Days</td>
</tr>
</tbody>
</table>

General Inquiry Service Levels:
- 2 Business Days

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