

**Bill de Blasio
Mayor**

**Rick D. Chandler
Commissioner**

Manhattan: Service Level Bulletin Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	4 Days	1 Day
Electrical	8 Days	3 Days
Plumbing	3 Days	1 Days
House Connection	1 Day	1 Day
Builder's Pavement Plan	3 Days	1 Day
Sustainability	5 Days	

The Department regularly publishes this bulletin in order to serve you better. Service level projections are approximate and subject to change.

Bronx: Service Level Bulletin

Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	4 Days	1 Day
Electrical	3 Days	1 Day
Plumbing	4 Days	2 Days
House Connection	1 Day	1 Day
Builder's Pavement Plan	3 Days	1 Day
Sustainability	5 Days	

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Brooklyn: Service Level Bulletin

Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	3 Days	1 Day
Electrical	5 Days	1 Days
Plumbing	3 Days	3 Days
House Connection	1 Day	1 Day
Builder's Pavement Plan	3 Days	1 Day
Sustainability	5 Days	

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Queens: Service Level Bulletin Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	2 Days	1 Day
Electrical	3 Days	2 Days
Plumbing	2 Days	1 Day
House Connection	1 Day	1 Day
Builder's Pavement Plan	3 Days	1 Day
Sustainability	5 Days	

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Staten Island: Service Level Bulletin

Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	2 Days	1 Day
Electrical	3 Days	1 Day
Plumbing	4 Days	2 Days
House Connection	1 Day	1 Day
Builder's Pavement Plan	3 Days	1 Day
Sustainability	5 Days	

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Build it Back (Citywide) Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	1 Day	1 Day
Electrical	2 Days	1 Day
Plumbing	1 Day	1 Day

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High-Rise (Citywide) Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time	Review for Signoff / Rejection Turnaround Time
Construction	2 Days	1 Day
Plumbing	2 Days	1 Day

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Elevators: Service Level Bulletin Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time
Manhattan	2 Days
Bronx	1 Day
Brooklyn	2 Days
Queens	1 Day
Staten Island	1 Day

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Boilers: Service Level Bulletin Projected Service Levels

Updated: January 16, 2018

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

Inspection Unit	Inspection Lead Time
Manhattan	3 Days
Bronx	2 Days
Brooklyn	5 Days
Queens	2 Days
Staten Island	1 Day

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