

Bill de Blasio
Mayor

Rick D. Chandler
Commissioner

Manhattan: Service Level Bulletin Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|--------------------------------|-----------------------------|---|
| Construction | 3 Days | 1 Day |
| Electrical | 8 Days | 3 Days |
| Plumbing | 3 Days | 4 Days |
| House Connection | 1 Day | 1 Day |
| Builder's Pavement Plan | 3 Days | 1 Day |
| Sustainability | 2 Days | |

The Department regularly publishes this bulletin in order to serve you better. Service level projections are approximate and subject to change.

Bronx: Service Level Bulletin Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|--------------------------------|-----------------------------|---|
| Construction | 3 Days | 1 Day |
| Electrical | 6 Days | 1 Day |
| Plumbing | 2 Days | 3 Days |
| House Connection | 1 Day | 1 Day |
| Builder's Pavement Plan | 3 Days | 1 Day |
| Sustainability | 2 Days | |

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Brooklyn: Service Level Bulletin

Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|--------------------------------|-----------------------------|---|
| Construction | 3 Days | 1 Day |
| Electrical | 8 Days | 1 Day |
| Plumbing | 4 Days | 5 Days |
| House Connection | 1 Day | 1 Day |
| Builder's Pavement Plan | 3 Days | 1 Day |
| Sustainability | 2 Days | |

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Queens: Service Level Bulletin Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|--------------------------------|-----------------------------|---|
| Construction | 2 Days | 2 Days |
| Electrical | 6 Days | 1 Day |
| Plumbing | 2 Days | 2 Days |
| House Connection | 1 Day | 1 Day |
| Builder's Pavement Plan | 3 Days | 1 Day |
| Sustainability | 2 Days | |

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Staten Island: Service Level Bulletin Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|--------------------------------|-----------------------------|---|
| Construction | 3 Days | 1 Day |
| Electrical | 4 Days | 1 Day |
| Plumbing | 4 Days | 1 Day |
| House Connection | 1 Day | 1 Day |
| Builder's Pavement Plan | 3 Days | 1 Day |
| Sustainability | 2 Days | |

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Build it Back (Citywide) Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|------------------------|---------------------------------|---|
| Construction | 1 Day | 1 Day |
| Electrical | 2 Days | 1 Day |
| Plumbing | 1 Day | 1 Day |

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High-Rise (Citywide) Projected Service Levels

Updated: June 26, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time | Review for Signoff / Rejection Turnaround Time |
|------------------------|-----------------------------|---|
| Construction | 2 Days | 1 Day |
| Plumbing | 2 Days | 1 Day |

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Elevators: Service Level Bulletin Projected Service Levels

Updated: June 26, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time |
|------------------------|---------------------------------|
| Manhattan | 2 Days |
| Bronx | 3 Days |
| Brooklyn | 3 Days |
| Queens | 2 Days |
| Staten Island | 1 Days |

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Boilers: Service Level Bulletin Projected Service Levels

Updated: June 27, 2017

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

| Inspection Unit | Inspection Lead Time |
|------------------------|---------------------------------|
| Manhattan | 2 Days |
| Bronx | 1 Days |
| Brooklyn | 2 Days |
| Queens | 2 Days |
| Staten Island | 1 Days |

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