

7/1/18
Ying Chun Liu

[REDACTED] Flushing, NY 11354

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Ying chun Liu

ying chun Liu

CRAAW

Name: Mahira Raihan
Zip code: 11102

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CRAN

Name: MICHELLE GOMES
Zip code: 11368

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Michelle Gomes.

CAAAW

Name: Md. Alomgir Hossain
Zip code: 11377

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CARAN

Name: Mahbubulhaque
Zip code: 11427

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

M. HAQUE

CARAV

Name:
Zip code:

ABUL CHOWDHURY
11101

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CARAN

Name: Tenzin Tseten
Zip code: 11373

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,


C/TRAN

Name: Jensine Rains
Zip code: 11102

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAAAW

Name: AFROZA JAMAN
Zip code: 11423

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best, Afroza Jaman

AAFE

[Name]
[Zip code/address]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

[Name] FRANCISCO GARCIA

[Signature] Francisco Garcia 5/24/18

[Name]
[Zip code/address]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

[Name] Yang, Jia zhang

[Signature] Jia Zhang Yang

5/24/18

CAAAW

Name: *Awsaf Jolil*
Zip code: *11923*

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CRAAN

Name: Ramin Raihan
Zip code: 11102

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being able to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Ramin Raihan

CAAAW

Name: *Rishi Singh*
Zip code: *11420*

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Rishi Singh

CARAN

Name: Nabila Choudhury
Zip code: 11102

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Nabila Choudhury

CAAAAN

Name:
Zip code:

Cassie Persaud
11421

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAAAV

Name: SHANTU BISWAS
Zip code: 11377

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAAJ

Name: FAHD AHMED
Zip code: 11373

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAAAV

Name: William Depo
Zip code: 11208

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

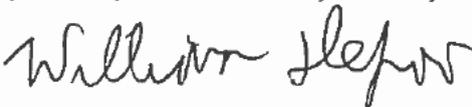
Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best, 

CARAN

Name: Sidrah Khan
Zip code: 11370

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CARAV

Name: *Nayim Islam*
Zip code: *11372*

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAPLAN

Name: Yodesh Ghislaowan
Zip code: 11692

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Yodesh Ghislaowan

CAAAW

Name: Tonmoy Saha
Zip code: 11368

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Tonmoy Saha

CAAAAN

Name: Saima Anjum
Zip code: 11373

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

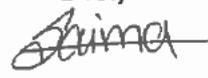
As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CRAAV

Name: Tenzing Palden
Zip code: 11373

May 24th, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,



CAAAN

নাম: Mostafizur Zaker

জিপ কোড/ঠিকানা:

May 22nd, 2018

Long Island City
NY - 11101

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালীন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘণ্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করেছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম:

Mostafizur Zaker

সাক্ষর

M. Zaker

CAPAN

নাম: Hawladar, Abdus

জিপ কোড/ঠিকানা:

May 22nd, 2018

Long Island City.

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ'র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ'র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ'র দীর্ঘকালীন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ' র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: *Muhammad Akbar*

সাক্ষর



CAAAJ

নাম: Sharmina Rahman
জিপ কোড/ঠিকানা: [Redacted] Lie [Redacted] zip 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সামগ্রী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চাটারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের (ডিওই) 'গার্বন্থ ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: Sharmina Rahman

সাক্ষর Sharmina Rahman

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণগীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: Sharmina Rahman

সাক্ষর Sharmina Rahman

CAMAV

নাম: Syed Rahman

জিপ কোড/ঠিকানা:



LIL, NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সামগ্রী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের (ডিওই) 'গার্বস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেংল, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম:

Syed Rahms

সাক্ষর

Syed Rahms

CAMAN

নাম: *Hawladar Abdus*

জিপ কোড/ঠিকানা:



May 22nd, 2018

Long Island City,

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যান্য আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যান্য অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাম্রয়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বন্য ভাষা চিহ্নিতকরণ জরিসে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেংল, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: Hewladiir Alduz

সাক্ষর 

CAAAV

নাম: Huzra Rahman

জিপ কোড/ঠিকানা:



May 22nd, 2018

Long Island City

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিসার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: Hazou Rahman

সাক্ষর Hazou Rahman

CHAMAN

নাম: Rehner Ahmed

জিপ কোড/ঠিকানা:

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ ঝুটঝামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাম্রয়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: *Rehana Aneel*

সাক্ষর *RA*

CANAN

নাম: MD ABdul Kuddus

জিপ কোড/ঠিকানা:

May 22nd, 2018

LIC NY 11101

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাপ্রয়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্থ ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেংল, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: MD Kuddus

সাক্ষর Kuddus

CAAAU

নাম:

জিপ কোড/ঠিকানা:

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাম্রয়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেংল, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: EMAD MUKITH

সাক্ষর Emad Mukith

CRAAW

নাম: Nayrin Mukith

জিপ কোড/ঠিকানা:



L-1-C 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়।
আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা
এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি
চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা
ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭
হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-
এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা
বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল
থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র
বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং
সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি
সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে,
ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা
তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক
ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন
কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার
করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: NAYRIN MUHITH

সাক্ষর Nayrin Muhith

CHAAR

নাম: Hosneaga Zaker

জিপি কোড/ঠিকানা:

May 22nd, 2018

Long Island City
NY - 11101

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ'র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ'র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ'র দীর্ঘকালীন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রশ্নই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করেছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অভুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: *Hozneata Zaker*

সাক্ষর



CAAAV

নাম: Mostafizur Zaker

জিপ কোড/ঠিকানা:

May 22nd, 2018

Long Island City
NY - 11101

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সামগ্রী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্ব ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: *Mostafizur Zakir*

সাক্ষর

M. Zakir

CAAAV

নাম: *Rehna Ahmed*

জিপ কোড/ঠিকানা:

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা বুটকামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালীন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘণ্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: *Rehner Auer*

সাক্ষর



CAAAV

নাম:

জিপ কোড/ঠিকানা:

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরণের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলেছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: EMAD MUHITH

সাক্ষর Emerald Muhith

CAAAN

নাম: SYED RAHMAN

জিপ কোড/ঠিকানা:



LIC, NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা কুটুম্যামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি মেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘণ্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্ভব হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: Syed Rahman

সাক্ষর Syed Rahman

CATAN

নাম: Rehana Parvin

জিস কোড/ঠিকানা:

Long Island City

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যান্য আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যান্য অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাশ্রয়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চাটারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের (ডিওই) 'গার্নস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: ~~PERVEEN~~

সাক্ষর PERVEEN

CAPPAU

নাম: MST Rokshana Khatun

জিপ কোড/ঠিকানা:



May 22nd, 2018

L1C

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষাসুকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘণ্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্বন্ধ হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করেছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: ব্রাজমার্টা

সাক্ষর



CATAN

নাম: ~~Hasnuda, Abbas~~ Parvin Rehem

জিপ কোড/ঠিকানা:

May 22nd, 2018

Long Island City.

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

নিউ ইয়র্ক সিটি হচ্ছে বৈচিত্রে ভরা একটি শহর যেখানে প্রতিদিন প্রায় ৮শ' ভাষায় কথা বলা হয়। আমার মতো অভিবাসীরা এ দেশে আসে একটা ভালো জীবন যাপন, নিজেদের একটা সমাজ গড়ে তোলা এবং সিটির দেয়া বাসাবাড়ি ও সেবা পাওয়ার আশায়।

নিউ ইয়র্ক সিটির অনেক অভিবাসী পরিবারের কাছে অন্য ভাষা বোঝা খুবই জটিল বিষয়। অথচ, সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে বাধ্যতামূলক কোন নির্দেশনা নেই। এর ফলে, তৈরি হচ্ছে নানা ঝুটঝামেলা যেগুলো আসলে ভাষা বোঝার সুবিধার পথে বাঁধা তৈরি করে। সেইসাথে, সিটির ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা-তহবিল থেকে বঞ্চিত করে। নিউ ইয়র্ক সিটি হাউজিং অথরিটি-এনওয়াইসিএইচএ' র বাসাবাড়ি, যেগুলো আসলে সিটি থেকে তহবিল পেয়ে থেকে, সেগুলোতে ভাষা বোঝার সুবিধা না থাকাও একটা প্রতিবন্ধকতা। অনুবাদ ও ভাষান্তর সুবিধা সম্বলিত ভাষা প্রটোকল থাকার পরও সেটি পাওয়া যায় না এসব বাসাবাড়িতে। আমরা মনে করি, এনওয়াইসিএইচএ' র বাসাবাড়িতে থাকি আর নাই থাকি, আমরা সব জায়গায় একই ধরনের সুরক্ষা পাবার যোগ্য। সিটি এবং সরকারের দায়িত্ব হচ্ছে, এর বাসিন্দা আর নাগরিকের অধিকার রক্ষা করা। এ কারণে, আমি দাবি করছি সিটি যেন আমাদের সিটি চার্টারে বাধ্যতামূলক ভাষা বোঝা সুবিধা পরিকল্পনা বাস্তবায়ন করে। এর ফলে, ভাষা বোঝা সুবিধা বাস্তবায়ন করছে এনওয়াইসিএইচএ, এটা নিশ্চিত করতে একটা অতিরিক্ত দায়বদ্ধতা তৈরি হবে।

এনওয়াইসিএইচএ' র দীর্ঘকালিন বাসিন্দা হিসেবে, আমি বলতে চাই যে, সব যদিও নয়, অনেক ম্যানেজমেন্ট অফিস ভাষা বোঝার সুবিধা বিষয়ে চালু করা অনেক নিয়মকানুন মানে না। আমি যখন কোন কিছু মেরামতের জন্য অনুরোধ বা অভিযোগ করি, ম্যানেজমেন্ট স্টাফ আমার সাথে দুর্ব্যবহার করে। ইংরেজি জানি না বলে উপহাস করে। কখনো কখনো তারা আমাকে ঘন্টার পর ঘন্টা অপেক্ষায়

রাখে একজন ভাষান্তকারী আসা পর্যন্ত, যিনি আমাকে জানাবেন যে, আমাকে সাহায্য করার মতো ম্যানেজমেন্টের কেউ নেই। কোন কোন সময়, একটা টেলিফোন কল যেখানে কয়েক মিনিটে শেষ হতে পারে, ঘন্টা কিংবা তারও বেশী সময় নেয়, কারণ সেখানে ভাষা বিভক্তকরণ ব্যবস্থা নেই। অনেক সময়, এনওয়াইসিএইচএ'র অফিসিয়াল কোন কাগজপত্র বা চিঠি হাতে পেয়ে না বুঝলে আমি ম্যানেজমেন্ট অফিসে সাহায্য চেয়েছি, তারা আমাকে হয় অবজ্ঞা করেছে নয় ভুল ব্যাখ্যা দিয়েছে। একারণে, কাগজপত্রগুলো অনুবাদ করে বুঝতে আমাকে আমার শিশুসন্তানের ওপর ভরসা করতে হয়েছে। যারা কিনা এখনো শিক্ষার প্রাথমিক পর্যায়ে। কোন কোন সময় প্রতিবেশীকে জিজ্ঞেস করেছি। কিন্তু, প্রায়শই দেখেছি তারাও বোঝেন না। এ পরিস্থিতি চূড়ান্তভাবে হতাশাজনক এবং এর একটা নেতিবাচক প্রভাব পড়ছে। ভাষা বোঝার সুবিধার অভাব আমাকে উচ্ছেদের ঝুঁকিতে ফেলেছে। জীর্ণশীর্ণভাবে বসবাসে বাধ্য করেছে, এবং আমার প্রতিবেশির সাথে সম্ভবত্ব হওয়ার সুযোগ থেকে বঞ্চিত করেছে। আমি যদি হাউজিং কর্মচারীদের সাথে যোগাযোগ করতে পারতাম, যে সব কাগজপত্র পেয়েছি সেগুলো নিজে থেকে পড়তে এবং বুঝতে পারতাম, তাহলে আমি আমার নিজের ব্যাপারে কথা বলতে পারতাম। ভাষা বোঝার সুবিধার অভাব আমার মৌলিক অধিকারকে অগ্রাহ্য করেছে, যা আমাদের ঠিক করা প্রয়োজন।

এই নগরকে অভুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চাটারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চাটার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের আলোকে অবশ্যই ভাষা বোঝার সুবিধা দিয়ে থাকে।

নিবেদক,

নাম: PERVEEN

সাক্ষর PERVEEN

CAAAV

নাম: MST Rokshana Khatun

জিপ কোড/ঠিকানা:

May 22nd, 2018

LIC NY 11101

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যায় আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যায় অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

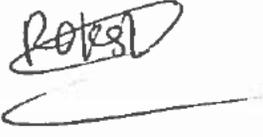
যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাম্রায়ী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিসার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেওল, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: Rokshana Khatun

সাক্ষর



CAAN

নাম: Nayrin Muhith

জিপ কোড/ঠিকানা:



NY, 11101

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যান্য আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যান্য অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সামগ্রী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্বস্ব্য ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: *Nayrin Muhih*

সাক্ষর *Nayrin Muhih*

CAAAV

নাম: Huzia Rahman

জিপ কোড/ঠিকানা

May 22nd, 2018 Long Island City.

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

প্রিয় সিটি চার্টার কমিশন,

যেহেতু, নিউ ইয়র্ক সিটিতে সীমিত আকারে ইংরেজি জানা অভিবাসীর বসবাস রয়েছে এবং এই সিটিতে প্রতিদিন ৮ শ' ভাষায় কথা বলা হয়, সেহেতু আমি আমাদের সিটি চার্টারে ভাষা বোঝার সুবিধা বিষয়ে কার্যকরী পরিকল্পনা বাস্তবায়নের দাবি জানাই।

ভাষা বোঝার সুবিধা নিউ ইয়র্ক সিটিতে অনেক অভিবাসী পরিবারের কাছে জটিল বিষয় হবার পরও সিটি চার্টারে এ বিষয়ে বিশেষ কোন উদ্যোগ বা নির্দেশনা নেই। এর ফলে, নানাবিধ বুটকামেলা তৈরি হয়েছে এবং ৩০ লাখ ৭ হাজার অভিবাসীকে সহায়তা দেয়ার মতো পর্যাপ্ত তহবিলেরও ব্যবস্থা রাখা হয়নি।

এই যেমন, ভাষা বোঝার সুবিধা নিয়ে যে রেওয়াজ আছে, সিটি এজেন্সিগুলো সেটি সবসময় অনুসরণ করে না। অথচ, আমার মতো সীমিত আকারের ইংরেজি জানা অভিবাসীর জন্য এটা প্রয়োজন। বাধ্য হয়ে আমাদের তখন পরিবারের সদস্য কিংবা বন্ধুবান্ধবের ওপর ভরসা করতে হয়। তাদের অনেককে আবার প্রয়োজনের সময় পাওয়া যায় না কিংবা কারো কারোর ভাষা বোঝার জ্ঞানও সীমিত। ভাষা বোঝার সুবিধা না থাকার কারণে, আমরা যখন আমাদের চাকরিদাতা, পুলিশ কিংবা বাড়িমালিকের দ্বারা হয়রানির শিকার হই, তখন নিজেদের অধিকার কি, বুঝতে পারি না। এর ফলে, আমরা অন্যান্য আচরণের শিকার হই। কখনো আমাদের বিরুদ্ধে অন্যান্য অভিযোগ আনা হয় আর কখনো কখনো আমরা আঘাতপ্রাপ্ত হই। নিজের মতো করে সিদ্ধান্ত নেয়ার অধিকার প্রত্যেকের আছে। পরস্পরের সাথে যোগাযোগের সক্ষমতা প্রত্যেকের আছে। একইভাবে, জীবনমান বিষয়ে নাজুক তথ্য পাওয়ার অধিকারও প্রত্যেকের রয়েছে। অথচ, ইংরেজি না বোঝার কারণে সিটি এজেন্সিগুলোর সাথে আমাদের যোগাযোগের সক্ষমতা সীমিত হয়ে যায়। কখনো কখনো সেটা আমাদের মৌলিক অধিকারকে অগ্রাহ্য করার পথে চলে যায়। এর ফলে, আমাদের উচ্ছেদ হবার ঝুঁকি তৈরি হয়, নির্ধারিত সময়সীমার মধ্যে কাগজপত্র পেতে অসুবিধা হয়,

যে সেবা আমরা পাওয়ার যোগ্য, সেটি থেকে বঞ্চিত হই। সাম্রাজ্যী বাসস্থান কিংবা সুবিধা পেতে আবেদন করতে পারি না।

এই নগরকে অতুলনীয় আর সম্পূর্ণ করে গড়ে তুলেছেন যে অভিবাসীরা, তাদের মৌলিক অধিকার রক্ষা করতে আমাদের সিটি চার্টারে অবশ্যই ভাষা বোঝার সুবিধাকে বাধ্যতামূলক করতে হবে। আমরা দাবি করছি, সিটি চার্টার কমিশন যেন তাদের নীতিমালায় এমন একটি সংশোধনী আনে, যাতে সিটির কাছ থেকে তহবিল পাওয়া এজেন্সিগুলো ডিপার্টমেন্ট অব এডুকেশনের(ডিওই) 'গার্মান ভাষা চিহ্নিতকরণ জরিপে' চিহ্নিত ১০টি শীর্ষ ভাষা আরবী, বাংলা, চাইনিজ, ফ্রেঞ্চ, হাইতিয়ান ফ্রেঞ্চ, কোরিয়ান, রাশিয়ান, স্প্যানিশ ও উর্দুকে বোঝার সুবিধা দিতে সক্ষম হয়।

নিবেদক,

নাম: *Hazra Rahman*

সাক্ষর *Hazra Rahman*

Name: Mostafizur Zakar *Mostafizur zakar*

Zip Code / Address: [REDACTED] Long Island City, NY- 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: *Mostafizur Rahman*

Signature: *M. Rahman*

Name: *Sharmina Rahman*

Zip Code / Address: [REDACTED] LIC [REDACTED] ZIP 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: Sharmila Rahmaza

Signature: Sharmila Rahmaza

Name: *Hawladar Abdus* *Hawladar, Abdus*
Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] Long Island City

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: 

Signature: 

Name: Syed Rahman *Syed Rahman*
Zip Code / Address: [REDACTED] LIC, NY- 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: Syed Rahma

Signature: Syed Rahma

Name: *Hawladar Abdus* ~~Hawladar Abdus~~
Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] Long Island City.

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,



Name:



Signature:

Name: *Hazra Rahman* *Hazra Rahman*

Zip Code / Address: [REDACTED] *Long Island City*

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary

levels of education, to translate the documents and understand. Sometimes I have to ask my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: 

Signature: 

Name: *Rehna Amed*

Zip Code / Address:

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

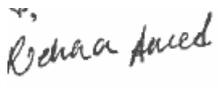
Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: 

Signature: 

Name: MD Abdul Kuddus ^{F:} MD Abdul Kuddus
Zip Code / Address: [REDACTED] LIC NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: ^{MD} Kuddus

Signature: *Kuddus*

Name: [blank]

Zip Code / Address: [blank]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: EMAD MUHITH

Signature: Emed Muhith

Name: *Nayrin Muhith* *Nayrin Muhith*
Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] LIC 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

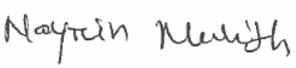
As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: NAYRIN MUHITH

Signature: 

Name: *Hosneasa Zaker*

Hosneasa Zaker

Zip Code / Address: [REDACTED] Long Islad City [REDACTED] NY- 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: 

Signature: 

Name: Mostafizur Zaker

Mostafizur Zaker

Zip Code / Address: [REDACTED] Long Island City, NY- 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: *Hosna Fiaz Zaks*

Signature: *H. Zaks*

Name: *Rehna Ahmed*

Zip Code / Address:

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

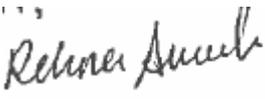
It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

Name: 

Signature: 

Name: [blank]

Zip Code / Address: [blank]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask my neighbors. Many a times I found that they also do not understand. This situation is very

frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

EMAD MUHLTH
Name:

Emad Muhith
Signature:

Name: SYED RAHMAN: SYED RAHMAN
Zip Code / Address: [REDACTED] LIC, NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,



Name:



Signature:

Name: *Rehena Parvin*

Rehena Parvin

Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] Long Island City

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: ~~PERVEEN~~

PERVEEN

Signature:

Name: MST Rokshana Khatun

MST Rokshana Khatun

Zip Code / Address: [REDACTED] NY 11101, LIC

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

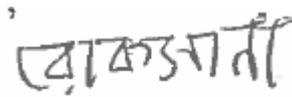
It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary

levels of education, to translate the documents and understand. Sometimes I have to ask my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,



Name: ROKSANA



Signature:

Name: *Parvin Rahman*



Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] *Long Island City*

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

New York City is a city full of diversity where everyday almost 800 different languages are spoken. Immigrants like me have migrated to this country with the hope of a good life style, to have a new society, and with the hope of getting the lodgings and services provided by the City.

It is difficult for many of the migrant families to understand other languages. But the City Charter does not have any obligatory regulations regarding facilities for understanding of languages. This leads to difficulties which actually creates hindrances for understanding of languages. And with that, deprives the City's 3.007 million immigrants from availing the Assistance Funds. In the dwellings of New York City Housing Authority (NYCHA), which actually receives funds from the City, the absence of understanding of languages is an impediment. Even though a language protocol exists containing facilities of translation and interpretation, such benefits are not available in these dwellings. We feel that whether we stay in the NYCHA dwelling or not, we are eligible to receive such protection everywhere. It is the responsibility of the City and the Government to protect the rights of its residents and citizens. As such, I demand that the City implements the facility for obligatory understanding of languages proposal in the City Charter. As a result, an additional accountability will be created to ensure that NYCHA is implementing the facility for understanding of languages.

As a long time resident of NYCHA, I would like to state that, though not all, but many of the management offices do not follow the existing rules of understanding of languages. When I request or complain about some maintenance works, the management staff misbehaves with me. They ridicule me as I do not know English. Sometimes they keep me waiting for hours till an interpreter is available, who tells me that there is nobody in the management to help me. Sometimes for a telephone call which may be over in a few minutes, takes an hour or more as there are no facilities for interpretation. Many a times after receiving an official letter or notification from the NYCHA office which I could not understand, I requested the management office to help me, who either ignored me or gave me a wrong interpretation. As such, I have to depend on my children, who are still in the preliminary levels of education, to translate the documents and understand. Sometimes I have to ask

my neighbors. Many a times I found that they also do not understand. This situation is very frustrating and has negative effects. This lack of understanding of languages is putting me at the risk of eviction. Is forcing me to lead a wretched life, and depriving me of socializing with my neighbors. I could have taken up my own issues if I could communicate with the Housing Staff and read and understand the documents I receive. This lack of facilities for understanding of languages is disallowing my fundamental rights, and we have to correct it.

The city charter must make understanding of languages obligatory to protect the fundamental rights of the immigrants who have made this city unique and complete. We demand, the City Charter should amend its regulations so that the agencies which receive funds from the City shall incorporate facilities for understanding of languages as per the findings of Department of Education.

Yours truly,

PERVEEN
Name:

PERVEEN
Signature:

Name: MST Rokshana Khatun

MST Rokshana Khatun

Zip Code / Address: [REDACTED] LIC NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

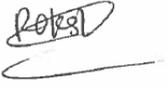
Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: Rokshana Khatun

Signature: 

Name: *Nayrin Muhith*

Nayrin Muhith

Zip Code / Address: [REDACTED] [REDACTED] [REDACTED] NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

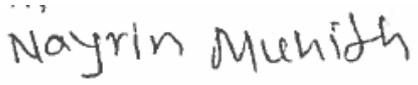
Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

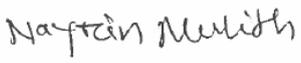
Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of

Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: 

Signature: 

Name: *Hazra Rahaman*
Zip Code / Address: [REDACTED] Long Island City

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As the City of New York has immigrant residents with limited understanding of English, and there are 8 hundred languages spoken in the City every day, I demand implementation of a working solution for understanding of languages in our City Charter.

Though this understanding of languages is a serious problem with many of the immigrant families of New York City, there is no specific effort or direction towards that in the City Charter. This leads to lot of problems and even not enough funds are provided to assist the 3.007 million immigrants.

Like, the city agencies always do not follow the practices available for understanding of languages. Though, this is required for immigrants like me who has limited understanding of English. We are forced to depend on our relatives and friends in such cases. Many of whom may not be available at the time of need or whose understanding of language is also limited. Due to this problem of understanding of languages, we do not know what our rights are when we face harassment with our employers, house owners or Police. As such we fall prey to unjust treatments. Sometimes wrong allegations are brought against us, and sometimes we are hurt. Everybody has the right to decide for himself. Everybody is capable of communicating with others. Similarly everybody have the rights to obtain the delicate information about living standards. But, due to lack of understanding of English our ability to communicate with the City agencies gets limited. Sometimes even our fundamental rights get ignored. This leads to the risk of our getting evicted, it becomes difficult to obtain documents in time, we get deprived of the services which we are eligible for. We are not able to apply for economical dwellings or facilities.

To protect the fundamental rights of the immigrants who have made this City unique and complete, our City charter should make facilities for understanding of languages compulsory. We demand that, the City Charter Commission brings in such amendments to its regulation that the agencies funded by the City gets the capability of providing the facilities for understanding the 10 leading languages as identified by the Department of Education's (DOE) 'Survey for identification of domestic languages' namely –Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Yours truly,

Name: *Hazra Rahman*

Signature: *Hazra Rahman*

AYYE

Ying Chun Liu

[REDACTED] Flushing, NY 11354

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a result, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandate enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Ying chun Liu

ying chun Liu

[REDACTED]
New york, NY

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

New York City is a very different city—there are nearly 800 languages in use in this city on a daily basis. Immigrants like me come to this country with the hope of having a better life, building communities and being able to use the services and spaces provided by the city.

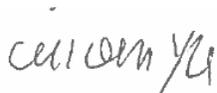
Language services plans have been a critical issue for many immigrant families in New York City. However, the New York City City Charter has not succeeded in requiring the enforcement of specific forms or thresholds of language services plans, which has led to various legal loopholes and has created barriers and a lack of funds for the implementation of language services plans to support 3.07 million immigrants. Barriers to implementing language services plans also exist with regard to obtaining New York City-funded NYC Housing Authority (NYCHA) government housing, and despite having language, translation and interpreting services assistance requirements, there remains a lack of language services plans. We should all receive equal protection, regardless of whether we are living in NYC Housing Authority (NYCHA) government housing. The New York City government has a responsibility to do the right thing for its residents and people, and so I request enforceable language services plans in the City Charter regulations. This will add additional mechanisms to ensure that NYC Housing Authority (NYCHA) implements language services plans.

As a long-term resident in NYC Housing Authority (NYCHA) government housing, I can say that not all of the management offices abide by any language services plans agreement. When I make a complaint or a request for repairs, the office staff will ignore or laugh at me since I do not understand English. There were several instances when they wanted me to wait for translation, and then after having waited several hours, they then informed me that there was no one who could help me. Simply because there are no language services, sometimes a phone that only needs a few minutes ends up taking more than an hour. There are still many examples of when I received a document from NYC Housing Authority (NYCHA) government housing that I did not understand and sought help at the management office, only to be misled or neglected. Therefore, I must rely on my child, who is still in elementary school, to translate the documents. Sometimes I will ask a neighbor, but oftentimes they also do not understand these documents. This is extremely depressing and has a negative impact. The lack of language services plans puts me at risk for facing eviction, a poor quality of life, and impedes my neighbors and I from building a

community. If I could communicate with the government housing employees, and read and understand the documents I receive, I would be able to advocate for myself. The lack of language services plans is a denial of my basic rights, and we need to reclaim these rights!

To protect the basic rights of the immigrants who make this city unique and complete, we must have enforceable forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law requiring that each agency receiving New York City funding must provide language services plans in qualifying languages identified by the New York Department of Education (DOE).

Sincerely,

A handwritten signature in black ink, appearing to read "Cecilia Yli".

Wendy Wang



New York, NY 100

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely, 

Wei Q

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

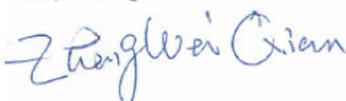
Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

Wei Qian Zheng



long ua wong

New York, NY 10

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely, WANG TONG DA

Wai Yip
[REDACTED]
Brooklyn, NY 10204

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

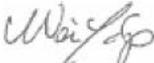
Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely, 

Atte

[name]

Lige chow
11354

[zip code/address]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,


NYC

[name]

Ping Ying

[zip code/address]



NY 11365

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

TSANOS PING YING

Attc

[name] Wai Kwan Dai
[zip code/address] [redacted] NY 11365

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

Wong Wai Kwan

Att: [redacted]

[name]

Song Yun Zhou

[zip code/address]



N.Y. 11356

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Song Yun Zhou

Sincerely,

NYC

[name]

zhipeng zhu

[zip code/address]



Flushing

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

zhipeng zhu

NYC

[name] Sha, Helan
:] [redacted]
[zip code/address] Kew Garden

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely, *Helan Sha*

NYC

[name]

Lilian Cheung

[zip code/address]

11367

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,



NYC

[name]
[zip code/address]

Ivy Au
NY 11205

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely, 

Linda To



New York, NY

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

A handwritten signature in blue ink, appearing to read "Linda To".

1075 S. 25th

New York, N

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,



Lin, Rui Min

NY, NY 10002

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,



was to.
[REDACTED]
Staten Island NY

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

Dear City Charter Commission,

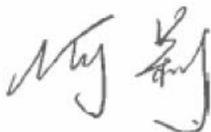
As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,



Karen Chan
[REDACTED]
Staten Island, NY 10314

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,
Karen Chan.

Yi Qiang Chen

New York, NY 10

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor

New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,



Yi Qiang Chen

Tian Yuan Zhi
[Redacted]
New York, NY

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

Dear City Charter Commission,

As an immigrant with limited English ability living in New York City, where there are 800 languages in use daily, I request the implementation of enforceable language services plans in the City Charter regulations.

Although language services plans have been a critical issue for many immigrant families in New York City, the New York City City Charter has not succeeded in regulating the implementation of specific forms or thresholds of language services plans, which has led to various legal loopholes and a lack of funds to support 3.07 million immigrants.

For instance, many New York City agencies often do not abide by the language services plans that immigrants with limited English ability need, so immigrants with limited English ability like me must rely on other family or friends who themselves have limited ability or limited English. A lack of language services plans usually means that we do not know our rights when landlords, the NYPD, or employers harass us, which leads to us being mistreated, fined, or hurt. Everyone has the right to make decisions for him or herself, to have the ability to communicate, and to obtain important information pertaining to quality of life. However, being unable to understand English limits our ability to communicate with city agencies, which sometimes leads to the denial of our basic rights. As such, we face the risk of being evicted, of being unable to submit documents by the due date, and unable to obtain the services for which we are qualified; we are also unable to apply for affordable housing or benefits.

To protect the basic rights of the immigrants who make this city unique and complete, we must enforce the implementation of forms or thresholds of language services plans in the City Charter regulations. We request that the City Charter Commission amend and implement a new law: requiring that each agency receiving New York City funds must provide language services plans in the top ten languages identified in the New York Department of Education (DOE)'s "Home Language Identification Survey," which includes Arabic, Bengali, Chinese, French, Hawaiian, Haitian, Creole, Korean, Russian, Spanish and Urdu.

Sincerely,

Tian Yuan Zhi

AAFE

Ying Chun Liu

[REDACTED] Flushing, NY 11354

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

Dear City Charter Commission,

As a limited English proficient immigrant living in New York City, where 800 languages are spoken every day, I demand the City implement enforceable language access plans to our city charter.

Although language access has been a critical issue to many immigrant families in NYC, the city charter has not successfully mandated specific forms or thresholds of language access. As a results, various loopholes were created and insufficient fundings to support 3.07 million immigrants.

For instance, city agencies do not always follow language access practices that many of limited English proficient immigrants like myself need. We then rely on our families' and friends' who have limited availability or may have limited English proficiency themselves. The lack of language access often means that we don't know our rights when we are harassed by landlords, the NYPD, or by employer's. The result is that we are wrongfully treated, charged, and sometimes injured. Everyone has rights to make their own decisions, the ability to communicate, and to access critical information pertaining to quality of life. However, not being to comprehend English limits our ability to communicate to city agencies and sometimes leads to the denial of our basic rights. As a consequence, we have risked facing evictions, not turning in documents by deadlines, did not get the services that we are eligible for and couldn't apply for affordable housing or benefits.

To protect the basic rights of immigrants who make this city unique and whole, we must mandated enforceable forms or thresholds of language access in our City's charter. We demand that the City Charter Commission implement a revision to mandate that agencies receiving city funding must provide language access to the top ten languages identified in the Department of Education (DOE)'s Home Language Identification Survey, which includes Arabic, Bengali, Chinese, French, Haitian Creole, Korean, Russian, Spanish and Urdu.

Best,

Ying chun Liu

ying chun Liu

Cui yu

New york, NY 10032

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

纽约市是一个非常不同的城市，在这个城市每天有近 800 个语言被使用。像我这样的移民到这个国家来是希望能够有一个更好的生活，建设社区并且可以使用城市提供的服务和空间。

对许多在纽约的移民家庭来说，语言服务计划一直是一个关键问题。但是纽约市城市宪章尚未成功要求强制执行语言服务计划的特定形式或门槛，导致各种法律漏洞造成实施语言服务计划障碍和缺乏支持 307万移民的资金。实施语言服务计划的障碍也存在於获纽约市基金的纽约市房屋局 (NYCHA) 政府楼中，尽管有语言、翻译和口译服务协议的要求，但语言服务计划仍就缺乏。我们都应该受到同等的保护，不管我们是不是住在纽约市房屋局 (NYCHA) 的政府楼中。纽约市政府有责任为其居民和人民做对的事情，所以我要求在城市宪章中规定强制执行语言服务计划。这将会可以添加额外的机制来确保纽约市房屋局 (NYCHA) 实施语言服务计划。

作为一个纽约市房屋局 (NYCHA) 政府楼的长期居民，我可以说的是，所有管理办公室并没有遵循任何语言服务计划的协议。当我投诉或要求修理时，办公人员会因我不懂英文而对我无理或是嘲笑我。有几次他们要我等翻译，等了许多小时后才跟我说没有人能帮助我。有时只需要花几分钟的电话时间却超过一个多小时，只因为没有语言服务。还有许多例子是当我收到不懂的纽约市房屋局 (NYCHA) 政府楼方文件向管理办公室寻求帮助时，获得的只是误导和忽略。因此我必须靠才在上小学的小孩翻译文件。有时我会问邻居，但他们往往也不懂这些文件。这令人非常沮丧并且产生负面影响。缺乏语言服务计划使我面临驱逐的风险，生活条件恶劣，并妨碍我和邻居建立社群。如果我能够与政府楼的工作人员沟通，阅读并瞭解我收到的文件，我将能够为自己提倡权益。缺乏语言服务计划否认我的基本权利，我们需要修复这些权利！

为了保护让这座城市独一无二且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法要求获纽约市资金的各机构必须提供符合纽约市教育局（DOE）認定语言的语言服务计划。

謹此,

Cui yu

Handwritten signature in black ink, appearing to read 'Cui Yu'.

Wendy Wang

New York, NY 10036

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此, *Wendy Wong* .

Wei Qian Zheng

New York NY 10002

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此，

Wei Qian Zheng

A handwritten signature in blue ink that reads "Zhengwei Qian". The signature is written in a cursive style, with the first name "Zhengwei" and the last name "Qian" clearly distinguishable.

Tong da Wong

[REDACTED]
New York, NY 10035

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此, WANG TONG DA

Wai Yip

Brooklyn, NY 10204

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此，

A handwritten signature in black ink, appearing to be 'W. A. G.' or similar, written in a cursive style.

147E

[姓名] Liza Chow
[邮政编码/地址] 11354

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

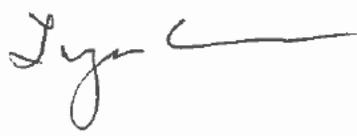
作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克里奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，



AAFE

[姓名] Ping Ying Tsang

[邮政编码/地址]



Fresh Meadows.

NY 11365

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，

TSANG PING YING

APE

[姓名] Wai Kwan David Wong
[邮政编码/地址] [REDACTED] Fresh Meadow
NY 11365

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，

Wong Wai Kwan

AKTE

[姓名] Song Yun Zhou

[邮政编码/地址] [REDACTED] College Point, N.Y. 11356

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，

Song Yun Zhou

AAFG

[姓名]

zhipeiyang zheng

[邮政编码/地址]



Flushing NY 11354

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，

zhipeiyang zheng

AAFE

[姓名] Sha, Helon

[邮政编码/地址] [REDACTED]

Kew Garden Hill, NY 11367

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克里奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，

Helon Sha

AAFE

[姓名] Lilian Cheung
[邮政编码/地址] 11367

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克里奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，



AAFC

[姓名] Ivy Au
[邮政编码/地址] NY 11205

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克里奥尔语、韩语、俄语、西班牙语和乌尔都语

謹此，



Linda Fan

New York, NY 10002

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的語言服務計劃，其中包括阿拉伯語、孟加拉語、漢語、法語、夏威夷語、海地語、克理奧爾語、韓語、俄語、西班牙語和烏爾都語。

謹此，

A handwritten signature in blue ink, consisting of several stylized, overlapping loops and curves, positioned to the right of the text '謹此,'.

IDA S. LEE

[REDACTED]
New York, NY 10002

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此，

A handwritten signature in cursive script, appearing to read "Halle".

Lin, Rui Min

NY, NY 10002

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此，

A handwritten signature in black ink, consisting of a large, stylized letter 'R' followed by several horizontal and diagonal strokes that form a unique, abstract mark.

Wai Ho.

[REDACTED]
Staten Island NY 10325.

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

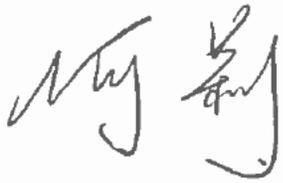
虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约

市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克里奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此,

A handwritten signature in black ink, appearing to be the Chinese characters '何莉' (He Li).

Karen Chan

Staten Island, NY 10314

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约

市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此,

Karen Olson.

Yi Diana Chen

New York, NY 10032

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约

市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此,

A handwritten signature in black ink, appearing to be 'Yi Qiang Chen', written in a cursive style.

Yi Qiang Chen.

Tian Yuan zhu

New York, NY 10002

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor
New York, NY 10007

亲爱的城市宪章委员会，

作为一个英语能力有限的移民、生活在每日有 800 种语言被使用的纽约市，我要求在城市宪章中规定实施强制执行语言服务计划。

虽然对许多纽约市移民家庭而言，语言服务计划一直是一个关键问题，但是纽约市城市宪章尚未成功规定执行语言服务计划的特定形式或门槛，导致各种法律漏洞和缺乏支持 307 万移民的资金。

例如许多纽约市机构通常没有遵循对英语能力有限移民需要的语言服务计划，所以像我这样英语能力有限的移民，得依靠其他能力有限或英语水平有限的家人和朋友。缺乏语言服务计划通常意味着我们不知道自己在受到房东、纽约市警察、或雇主骚扰时的权利，导致我们被错误对待、收费、或受到伤害。每个人都有权利为自己做决定，拥有沟通的能力以及获得与生活质量相关的重要信息。然而不能理解英语限制了我们与城市机构沟通的能力，有时甚至导致我们的基本权利遭到拒绝。因此我们面临着被驱逐的风险，面临不能够在截止日期前提交文件，以及得不到我们有资格获得的服务，也不能申请可负担住房或福利。

为了保护让这座城市独一无二而且完整移民的基本权利，我们必须在城市宪章中规定强制执行语言服务计划的形式或门槛。我们要求城市宪章委员会修订并实施新法，要求获纽约市资金的各机构必须提供由纽约市教育局 (DOE) 「家庭语言识别调查」中辨识出的前十种

语言的语言服务计划，其中包括阿拉伯语、孟加拉语、汉语、法语、夏威夷语、海地语、克理奥尔语、韩语、俄语、西班牙语和乌尔都语。

謹此，

Tian Yuan Zhu

CAAAAN

이름: Jung, Sung bunn

우편번호/주소:



NY 11101

Long Is City

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

진애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때 조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 헌장에 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벙골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: Jung, Sung bun

싸인



CAAAV

이름: Pyung Soom MIN

우편번호/주소:



LIU, N.Y 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리으로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: *pyung soon Min*

싸인 *pyung soon Min*

CAAAV

이름: *Peter Guo*

우편번호/주소 [Redacted]

L.I.C. NY 11107

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

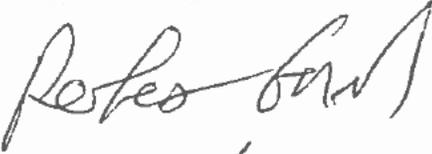
예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림:



싸인



CAAAW

이름: KYUNG Soo KANG

우편번호/주소: 11101

L.I.C

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: KYUNG SOO, KANG

싸인 KANG

CATAN

이름: 

우편번호/주소: 

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 헌장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 헌장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 어민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]울림: 

사인 

CAHAN

이름: Jung, Sung bun

우편번호/주소:



Long Is City 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 알 수

었고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림: Jung, Sang bun

사인 

CAAN

이름:

Reles, [unclear]

우편번호/주소:



6-FC-NY-1109

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 헌장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 헌장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이 였습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 광장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림:



사인



CAAHAN

이름: 최봉운 Choi

우편번호/주소: [Redacted]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림: 최봉운
사인: Choi

CAAA-V

이름: JOONHA YOON

우편번호/주소: [REDACTED]

L.I.C. NY 1001-6626

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

CAAAV

받을 수 있었던 정당한
주택을 얻기 위한 신청
이 도시를 특
반드시 시행 가능한
에게 도시의 재정
열 개의 언어; 별
대한 접근성을

이름: **Joonha Yoon**
우편번호/주소: [REDACTED]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

진애하는 시 현장 위원회님께,

이름] 올림:

씨인

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용 하는 다양한
저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 사
공간들을 영위 할 희망을 안고 이 나라에 옵니다.
그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에
에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들
언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위
여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의
청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다.
언어 통신 규약에도 불구하고, 아직 많은 것들은 부족 하기 만 합니다. 기
이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이
자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는
가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립
청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어 주며, 언
할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도 많은
시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는
어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 제정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림: JOONHA YOON

사인 

CARAN

이름: 김 순 지
우편번호/주소: [Redacted] [Redacted] [Redacted]
Long Is City NY, 1101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택 청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택 청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택 청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위협에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림: 김 순지

사인 Sun Ji

CAAAV

이름: *Eunsun Yoon*

우편번호/주소: [Redacted]

L.I.C., New York 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: Eunsun Yoon

싸인 Eunsun Yoon

CAAA-V

이름: Back Jong Gu
우편번호/주소: Long Is City NY 1101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 헌장에 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: Baek Jong Gu

싸인 Jay in Baek

CASHAN

이름:

오영갑

우편번호/주소:

오영갑



May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

었고, 영어를 제대로 구사하지 못하다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이던 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림:

인영숙

사인

Francis Park

CAAAV

이름:

우편번호/주소:

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

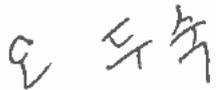
그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 증대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 헌장에 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: 

싸인 

CAAAAN

이름: Hyo Kan Min

우편번호/주소: [Redacted]

LCU NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 헌장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 헌장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: *Hyokun Min*
싸인 *Hyokun Min*

CAMAV

이름:

김 순지

우편번호/주소:

Long Island City NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: 김 소진

싸인 Sum Jo

CAAAV

이름: 강 동자

우편번호/주소:



L. I. e

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: SOOK JA KANG

싸인 

CAAN

이름: 최봉운

우편번호/주소:

LIC T. NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: **최봉은**

싸인 **choi**

CARAN

이름:

다니엘손

우편번호/주소:

LIC T. NY/ 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: 다니엘손

싸인: DAN

CATAN

이름: SON OK SOON — 손 옥순

우편번호/주소: [Redacted]

LIC T. N.Y 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

찬애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

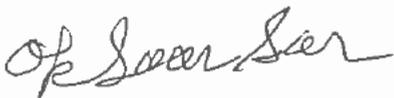
예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 헌장에 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안건을 검토할 것을 요청합니다.

이름] 올림: 손목순

싸인 

CARAN

이름:

유정숙

우편번호/주소:

[Redacted Address]

L.I.C.

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리으로써 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다.

이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 헌장에 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림:

로 영옥

싸인

Joung Ah Oh

CAPAN

이름: KYUNG Soo KANG

우편번호/주소:



L.I.C



May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

찬애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

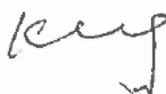
그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규제에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 만들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]울림: KYUNG SOO KANG

사인 

CHAW

이름: PYUNG SOON MIN

우편번호/주소: [REDACTED]

May 22nd, 2018

22c NY 111

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

진애하는 시 헌장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는
저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스
공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만,
언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한
언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는
여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시
정에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에
언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택 청에 의
이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부
자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시헌
가능한 계획을 세워 실행 할 것을 시 헌장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택
청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행
할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수 의 관리 기관들이 그 동안
시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가
어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저 에게 무례하기 일 수

CARAN

이름: CHANNA, LIM

우편번호/주소:



L.I.C NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규제에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림:

CHANG, LIM

사인

Chang Lim

CRARV

이름: *EunSae Yoon*

우편번호/주소:



C.I.C. New York 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 제정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]올림: EUNSUN YOON

사인 Eunsun Yoon

CAAAV

이름: OK SON SOON 옥순손

우편번호/주소: [Redacted] LIC. T NY. IIII

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규제에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이던 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]을림: 손옥순

사인 

CAAA-V

이름:

CHANG, LIM

우편번호/주소:



41st NY 11101

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

거의 800 개의 서로 다른 언어들이 매일 사용되는 뉴욕에서 제한된 영어 실력을 가지고 살아가는 이민자로써, 저는 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준 안에서, 시행 가능한 언어 접근성에 대한 계획을 실행할 것을 요청합니다.

그 동안 언어 접근성이 뉴욕 시티 안의 많은 이민자들에게 중대한 문제였음에도 불구하고, 도시 현장 에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준을 찾아볼 수 없었습니다. 이러한 결과 많은 허점들이 발생하였고, 지원된 자금은 307 만 명의 이민자들을 지원하기에는 턱 없이 부족했습니다.

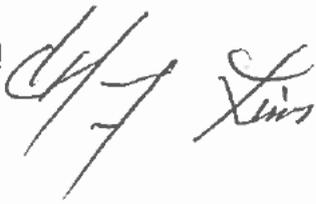
예를 들자면, 시의 기관들은 언어 접근성에 대한 법규를 늘 따르지는 않아 저와 같이 영어 실력에 제약이 있는 사람들이 필요로 하는 것들을 채워주지 못했습니다. 그러면 저희는 저희를 도와주기 에는 역부족인, 또는 스스로도 영어에 능숙하지 못한 가족이나 친구들에게 의지해야 만 했습니다. 이러한 부족한 언어의 접근성은 저희가 임대주, 뉴욕 시의 경찰, 또는 고용주에게 자주 괴롭힘을 당할 때조차도 저희가 저희의 권한을 모른다는 것을 의미합니다. 그렇기 때문에 저희는 부당하게 대우를 받게 되고, 비난을 사게 되며, 때로는 부상까지 당하게 됩니다.

모든 사람은 스스로 결정을 내릴 권한도, 의사 소통에 대한 자유 능력도, 삶의 질과 관련된 중요한 정보를 접할 수 있는 정당한 권리도 가지고 있습니다. 하지만, 단지 영어를 이해하지 못한다는 것이, 도시 기관들과 의사 소통하는 저희의 능력을 제한시키고 때때로 저희의 기본적인 권리 조차 누릴 수 없도록 합니다. 저희는 제출 마감일이 있는 서류들을 이해하지 못하여 정해진 때 제출하지 못하기도 하고,

받을 수 있었던 정당한 서비스들을 받지 못하며, 저렴한 가격의 주택에 대한 혜택을 받지 못하거나, 그 주택을 얻기 위한 신청을 할 수 없는 등의 여러 어려움을 직면해 왔습니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위해서, 시는 반드시 시행 가능한 양식이나 기준을 성립하여 언어 접근성을 실행 해야합니다. 따라서 저희는 시 현장에게 도시의 재정을 받는 기관들이 교육부의 '가정에서 사용하는 언어 식별 설문조사'에 의해 선별된 상위 열 개의 언어; 벵골어, 중국어, 프랑스어, 아이티 크리올 어, 한국어, 러시아어, 스페인어 및 우르두어에 대한 접근성을 반드시 제공해야 한다는 안전을 검토할 것을 요청합니다.

이름] 올림: 

싸인 

CAAAV

이름: 강 동라

우편번호/주소: 11101 : [Redacted]

L.I.C [Redacted]

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규례에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

었고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이면 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위협에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]울림: Sook SA Key

사인 Key

CMAA

이름: *Hyo Kun Min*

우편번호/주소:



*NY
L2C 11101*

May 22nd, 2018

NYC Charter Revision Commission
1 Center Street, 20th Floor 10007
New York, NY

친애하는 시 현장 위원회님께,

뉴욕은 거의 800 개의 서로 다른 언어들을 매일 사용하는 다양한 사람들이 모여 사는 도시입니다. 저와 같은 이민자들은 더 나은 삶에 대한 꿈과, 커뮤니티를 구축하며, 시로부터 정당한 서비스들과 공간들을 영위 할 희망을 안고 이 나라에 옵니다.

그 동안 언어 접근성은 뉴욕 시티 안의 많은 이민자 가족들에게 중대한 문제였지만, 도시 규제에는 언어 접근성에 대해 제대로 책임을 지는 구체적인 양식이나 기준들이 없었습니다. 이러한 결과는 언어 접근성에 대한 장벽을 키웠고, 307 만명의 이민자들을 지원하기 위한 자금을 부족하게 하는 등 여러가지 다양한 허점들을 허용 시켰습니다. 또한, 이러한 어려운 언어의 접근성은 실제로 뉴욕 시 주택청에게 지원 받을 수 있는 주택 혜택을 받는 것에 큰 걸림돌이 되었습니다. 번역과 통역 서비스에 대한 언어 통신 규약에도 불구하고, 아직 많은 것 들은 부족 하기 만 합니다. 저희는 뉴욕 시 주택청에 의해 이곳에 거주하던, 그렇지 못하 던, 같은 보호아래 살아 갈 마땅한 자격이 있습니다. 이러한 보호는 정부가 자신의 거주민들과 시민들에게 행해야 할 정당한 의무이기 때문에, 저는 시가 언어 접근성에 대해 시행 가능한 계획을 세워 실행 할 것을 시 현장 위원회님께 간곡히 요청 드립니다. 제 요청은 뉴욕 시 주택청에게 언어 접근성에 대한 제대로 된 책임감을 추가적으로 심어주며, 언어 접근성에 대한 안들을 실행 할 것 입니다.

뉴욕 시에 오래 살아온 거주자로서, 저는 전부가 아니더라도, 많은 수의 관리 기관들이 그 동안 시행되었 여야 만 했던 언어 접근성에 대한 그 어떤 관습들도 따르지 않는다고 말할 수 있습니다. 제가 어떤 문제에 대해 수정을 요청하거나 불만을 토로 할 때 마다, 관계 직원들은 저에게 무례하기 일 수

였고, 영어를 제대로 구사하지 못한다며 조롱하였습니다. 한 번은 저에게 몇 시간 동안이나 통역관을 기다리게 하고선, 저를 도와줄 수 있는 사람이 아무도 없다는 말만 돌려주었습니다. 또 수 차례에 걸쳐서, 몇 분이던 끝날 짧은 통화를, 연결이 가능한 라인이 없다는 이유로 한 시간 이나 그 보다 오래 시간을 지체했습니다. 제가 뉴욕 시 주택 청에서 받은 문서들이 이해가 되지 않았던 많은 경우는 제가 해당 관리기관의 잘못된 도움을 받거나 무시 당했기 때문이었습니다. 저는 고작 초등학생인 저의 아이들에게 그 어려운 문서들을 번역해 달라며 의존 했어야만 했습니다. 때때로는 이웃들에게 도움을 청했지만, 그들도 저의 언어를 이해하지 못했습니다. 이러한 경험들은 저를 굉장히 좌절하게 했으며, 엄청나게 부정적인 영향을 끼쳤습니다. 또한 이런 언어 접근성의 부족은 가난하게 살아가는 저를 쫓겨날 위험에 처하게 하였고, 이웃들과 공동체 생활을 영위하는 것을 막았습니다. 만약 제가 주택 청 직원들과 제대로 된 의사소통을 했고, 제가 받은 문서들을 제대로 이해할 수 있었다면, 저는 스스로 변호할 수 있었을 것입니다. 사람의 기본적인 권리를 인정하지 않고 있는 이러한 언어의 접근성 부족은 반드시 고쳐져야 합니다.

이 도시를 특별한 도시답게 만들고, 완결시키는 이민자들의 기본권을 보호하기 위하여, 우리는 반드시 이 도시가 시민의 정당한 권리로서 제공하는 서비스 기준에 따라 언어 접근성에 시행 가능한 양식이나 기준을 세워 실시해야 합니다. 그렇기 때문에 저희는 시 현장 위원장님께, 도시의 재정을 받는 기관들이 언어의 접근성을 반영하는 교육 부서들을 필수적으로 제공해야 한다는 것에 대한 진지한 검토를 요구합니다.

이름]울림: Myo Kun Min

사인 Myo Kun Min

CAAAV [handwritten]

Name: Jung, Sung bun [handwritten]

Postal Code/Address: [REDACTED] [REDACTED] [REDACTED] Long Island City NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Jung, Sung bun [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Pyung Sun Min [handwritten]

Postal Code/Address: [REDACTED] LIC NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Pyung Sun Min [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Peter Gim [handwritten]

Postal Code/Address: [REDACTED] [REDACTED] [REDACTED] L.I.C. NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Peter Gim [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: KYUNG Soo KANG [handwritten]

Postal Code/Address: 11101 : [REDACTED] L.I.C [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: KYUNG Soo KANG [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Doo Sook OH [handwritten in Korean letter]

Postal Code/Address: [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Doo Sook OH [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: Jung, Sung bun [handwritten]

Postal Code/Address: [REDACTED] [REDACTED] [REDACTED] Long Island City NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Jung, Sung bun [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Peter Gim [handwritten]

Postal Code/Address: [REDACTED] L.I.C. NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Peter Gim [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Bong-un Choi [handwritten in Korean letter]

Postal Code/Address: [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Bong-un Choi [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: JOONHA YOON [handwritten]

Postal Code/Address: [REDACTED] L.I.C 11101-6626 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: JOONHA YOON [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Pyung Soon Min [handwritten]

Postal Code/Address: [REDACTED] [REDACTED] [REDACTED] Long Island City NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Pyung Soon Min [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: SUN JA KIM [handwritten in Korean letter]

Postal Code/Address: [REDACTED] Long Island City 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who

were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: SUN JA KIM [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: EUNSUN YOON [handwritten]

Postal Code/Address: [REDACTED] L.I.C NEW YORK 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: EUNSUN YOON [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Baek, JONG Gu [handwritten]

Postal Code/Address: [REDACTED] Long Island City NY 11101
[handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Baek, JONG Gu [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Young Uk Oh [handwritten in Korean letter]

Postal Code/Address: [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Young Uk Oh [handwritten in Korean letter]

Signed [Signature]

CAAAY [handwritten]

Name: Doo Sook OH [handwritten in Korean letter]

Postal Code/Address: [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Doo Sook OH [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Hyo Kun Min [handwritten]

Postal Code/Address: [REDACTED] LIC NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Baek, JONG Gu [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: SUN JA KIM [handwritten in Korean letter]

Postal Code/Address: [REDACTED] Long Island City NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: SUN JA KIM [handwritten in Korean]

Signed [Signature]

CAAAV [handwritten]

Name: SOOK JA KANG [handwritten in Korean letter]

Postal Code/Address: 11101: [REDACTED] L.I.C [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: SOOK JA KANG [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Bong-un Choi [handwritten in Korean letter]

Postal Code/Address: [REDACTED] L.C.T NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Bong-un Choi [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: Daniel Son [handwritten in Korean letter]

Postal Code/Address: [REDACTED] L.C.T NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Daniel Son [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: SON OK SOON [handwritten]

Postal Code/Address: [REDACTED] L.C.T NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: SON OK SOON [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: Young Uk Oh [handwritten in Korean letter]

Postal Code/Address: [REDACTED] L.I.C. [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Young Uk Oh [handwritten in Korean letter]

Signed [Signature]

CAAAY [handwritten]

Name: KYUNG Soo KANG [handwritten]

Postal Code/Address: [REDACTED] L.I.C [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: KYUNG Soo KANG [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: Pyung Soon Min [handwritten]

Postal Code/Address: [REDACTED] LIC NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Pyung Soon Min [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Pyung Soon Min [handwritten]

Postal Code/Address: [REDACTED] LIC NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: Pyung Soon Min [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: CHANG, LIM [handwritten]

Postal Code/Address: [REDACTED] [REDACTED] [REDACTED] L.I.C NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: CHANG, LIM [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: EUNSUN YOON [handwritten]

Postal Code/Address: [REDACTED] L.I.C [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: EUNSUN YOON [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: OK SOON SON [handwritten]

Postal Code/Address: [REDACTED] L.C.T NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: OK SOON SON [handwritten in Korean letter]

Signed [Signature]

CAAAV [handwritten]

Name: CHANG, LIM [handwritten]

Postal Code/Address: [REDACTED] L.I.C. NY 11101[handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

As an immigrant living with limited English proficiency in New York where almost 800 different languages are used everyday, I hereby request the city to implement the enforceable plan on language accessibility within the standards of service the city provides as citizen's just right.

In the meantime, even though the language accessibility has been an important problem to many immigrants in New York City, we have not been able to find any concrete forms or standards in the city charter which are properly responsible for language accessibility. As a result, a lot of loopholes have occurred and the fund supported has been far from enough for supporting 3,070,000 immigrants.

For example, municipal institutions having not always followed regulations on language accessibility and have not met the needs of people like me who are limited in English proficiency. Then we have had to depend on our family members or friends who are not capable enough to help us or who themselves are not proficient in English. Such a lack in language accessibility means we don't know our rights even when we are often harassed by landlords, New York City's police, or employers. Therefore, we are unfairly treated, blamed, or sometimes injured.

Every human has the right to make their own decision, free capacity of communicating, and due right to come across with important information related to the quality of life. However, not being able to understand English limits our capability to communicate with municipal institutions and sometimes keeps us from enjoying even our basic rights. We have encountered many difficulties such as failure to submit documents before the due date because we did not understand the document fully having a deadline for submission, failure to get duly eligible services, failure to get the benefits to low-priced housing, or failure to apply for such a housing benefit.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard. So, we request the city charter to examine the agenda that the institutions receiving financial support from the city must surely provide lingual accessibility to the top ten languages - Bengalese, Chinese, French, Haiti Creole, Korean, Russian, Spanish, and Urdu - which have been selected in the 'Survey to recognize languages spoken at home' by the Ministry of Education.

Name Submitted by: CHANG LIM [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: SOOK JA KANG [handwritten in Korean letter]

Postal Code/Address: 11101: [REDACTED] L.I.C. [REDACTED] [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: SOOK JA KANG [handwritten]

Signed [Signature]

CAAAV [handwritten]

Name: Hyo Kun Min [handwritten]

Postal Code/Address: [REDACTED] L.I.C. NY 11101 [handwritten]

May 22nd, 2018

NYC Charter Revision Commission

1 Center Street, 20th Floor 10007

New York, NY

Dear City Charter Commission Chairperson,

New York is a city where a variety of people gather daily to live while using almost 800 different languages. Immigrants like me, come to this country with a dream of a better life and hopes of enjoying due municipal services and spaces while establishing our community.

In the meantime, even though the language accessibility has been an important problem to many immigrant families in New York City, we have not been able to find any concrete forms or standards in the city's regulations, which are properly responsible for language accessibility. These have caused the barriers against language accessibility, lack in fund for supporting 3,070,000 immigrants, and many other loopholes. Also, this difficult language accessibility has in actuality become a huge impediment to receiving housing benefits, which the New York City Housing Agency provides. Despite the lingual communication regulations about translation and interpretation services, there are still many things to be desired. We are duly entitled to live under the same protection of the New York City Housing Agency whether we live here or not. As such a protection is the right duty that the city must perform for its residents and citizens, I hereby earnestly ask the City Charter Commission to prepare and implement an enforceable plan on lingual accessibility. My request will additionally establish a proper sense of responsibility to the New York City Housing Agency so that they can implement ideas on lingual accessibility.

As a long-time resident of New York City, I can say that not all, but many management institutions will not follow any practices regarding lingual accessibility, which should have been implemented up to now. Every time I ask for a correction of a certain problem or express my complaint about it, relevant staff have usually been rude and have made fun of me by saying, "I can't speak decent English." On occasion, they kept me waiting for an interpreter for several hours while only saying that there was no one available who could help me. And on several occasions, they delayed a short phone call which could have finished in a few minutes for the reason of no connectable line being available. In many cases, I have not understood the

documents from The New York City Housing Agency. It was because I got the wrong support from relevant institutions or I was disregarded by them. I had to depend on my children who were just in elementary school for help with translation of difficult documents. Sometimes I asked my neighbors for help, but they did not understand my language. Such experiences made me tremendously frustrated along with huge negative impacts on me. Such a lack in lingual accessibility for me, who lives poor, also puts me at risk of being evicted and kept me from leading a life with my neighbors in the community. If I had been able to properly communicate with officials from the Housing Agency and properly understand the documents that I received, I could have been able to defend myself when speaking. Such a lack in lingual accessibility, which leads to a human's basic rights has been denied, this should definitely be corrected.

In order to protect the basic rights of immigrants who make this city special and complete, the city has to realize the language accessibility after establishing an enforceable format or standard according to the standards of services the city provides its citizens as their due rights. So, we request that the City Charter Commission chairperson to examine the matter that these institutions receiving financial support from the city. They must surely prepare the educational departments by reflecting the lingual accessibility.

Name Submitted by: Hyo Kun Min [handwritten]

Signed [Signature]