

## Questions on NYC3's Zero Trust RFI

Thank you to those who submitted questions about the Zero Trust RFI. NYC3 has reviewed all questions received through the question submission deadline of 1/31/21. The questions deemed appropriate have been answered below.

Please note the due date for RFI responses has been extended. All responses must be submitted to [zerotrust@cyber.nyc.gov](mailto:zerotrust@cyber.nyc.gov) by **11:59pm (EST) on Sunday, February 28th, 2021**.

### Questions Received After 1/21/21

1. When was this RFI posted or made available on NYC3's website?
  - a. The Zero Trust RFI was published to our website on December 1, 2020. The original due date for RFI submissions was January 31, 2021, which has been extended until February 28, 2021.
2. In Section 2A, NYC3 describes NYC.ID as the current LDAP service and the City's Identity Provider (IDP). Is NYC3's future vision to keep NYC.ID's current technology as the primary IDP or would they consider implementation of a new IDP which can consolidate identity information from all other IDPs, including NYC.ID and enforce access decisions?
  - a. NYC3 will consider all approaches that meet the RFI criteria, but decisions regarding specific technology will be made in accordance with existing citywide policy and procedures.

### Questions Received Before 1/21/21

1. Regarding Section 4.3, could you elaborate on the finance considerations that should be included in the response?
  - a. Capitally eligible vs Operational expenses, timeline for expenditures, maintenance and support.
  - b. Cost and capacity required to implement successfully
2. Is remote access to CityNet currently allowed from unmanaged devices (e.g. BYOD)?
  - a. In some cases, yes.
3. What Internet browser(s) are approved for use and managed on enterprise-managed endpoints?
  - a. Microsoft Edge/Internet Explorer, Firefox, Chrome
4. How should material within the RFI that is not meant to be disclosed to the general public (i.e. non NYC3 audience) be marked or identified?
  - a. You may use any manner you deem appropriate for the identification of confidential, proprietary, or trade secret information, so long as it is clearly identified in the document and uniformly applied throughout.

5. Are SCIM provisioning services supported by NYC directory services? Is SCIM provisioning a goal of NYC3 for all user accounts?
  - a. Yes, SCIM is supported and is a goal for all accounts.
6. Are personal devices in-scope of NYC's RFI?
  - a. No
7. Can you provide an overview or description of NY City's network topology. For example, how do endpoints currently connect to agency applications and services? (P. 6, Section 2B)
  - a. All information that can be provided has been outlined in the RFI.
8. How will questions submitted by responding vendors be answered and communicated? Will they be individually communicated or posted to NYC3's website? (P. 10, Section 4)
  - a. All questions received will be reviewed and those deemed appropriate will be answered publicly on NYC3's website. NYC3 is unable to provide certain information about specific products or architecture.
9. When addressing the cover letter, is there a specific name we should use?
  - a. Cover letters may be addressed to:

Geoffrey Brown  
Director, New York City Cyber Command  
Chief Information Security Officer, City of New York