

	April 1, 2014 – December 31, 2014
Number of Complaints Received	354
Number of Open Complaints	258
Number of Notices of Violation	5
Number of Hearings Held	-
Number of Complaints Closed	95
Number of Complaints Resolved Through Settlement	74
Number of Complaints Not Substantiated	3
Number of Complaints “Administratively Closed”	18
Average Time to Resolve Complaints (days)	30
Amount of Fines Assessed (\$)	\$0
Amount of Restitution to Employees (\$)	\$1,372.76
Number of Employees Receiving Restitution	5

