

Inspection Checklist: Ticket Sellers – Businesses

Do you or your business vend tickets in a public space?

Do you or your business sell, give, or transfer tickets to another person to vend in a public space?

Definition: Vend means to hawk, peddle, sell, lease, or offer to sell or lease.

Use this checklist to learn what our inspectors look for and help avoid violations. For your convenience, each Requirement includes the relevant section of law and/or rule, so you can refer to it for more information. The KEY below describes the legal citations and symbols used in this checklist.

KEY
NYC Code: NYC Administrative Code RCNY: Rules of the City of New York §: Section

Requirement	Do you meet this requirement?
Licenses	
1 Any business that does the following must have a current DCWP Ticket Seller Business license: <ul style="list-style-type: none"> Vends tickets in a public space on behalf of a place of entertainment, mode of transportation, or guided tour. Sells, gives, or transfers tickets to another person or company for vending in a public space. <p>Tip: The place of entertainment, mode of transportation, or guided tour does not require a Ticket Seller Business license.</p> <p>Tip: Anyone vending tickets on behalf of a mode of transportation that operates under a contract with the City of New York, or is authorized to act on behalf of the City of New York, does not need a Ticket Seller Business license.</p> <p>NYC Code §20-551(a)</p>	<input type="checkbox"/> Yes
2 Ticket Sellers must wear their DCWP license so it is visible to the public and enforcement officers (e.g., Police officers, DCWP inspectors) at all times.	
NYC Code §20-554(a)	<input type="checkbox"/> Yes
3 At all times while vending, Ticket Sellers must wear a jacket, vest, or other outerwear that indicates they are licensed.	<input type="checkbox"/> Yes
NYC Code §20-554(c)	
4 Ticket Sellers' outerwear must include their DCWP license number and, if applicable, the name of the business that employs them.	<input type="checkbox"/> Yes
<p>Tip: Text on the outerwear must be at least 1 inch high so it is readable from a distance of 10 feet.</p> <p>NYC Code §20-554(c)</p>	

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Vending		
5	<p>Ticket Sellers cannot vend in an aggressive manner.</p> <p>Tip: Ticket Sellers cannot approach, speak to, or follow people in an intimidating way. This includes conduct that makes people afraid of bodily harm or loss of property, causes unreasonable annoyance or alarm, or scares people into giving money.</p> <p>Tip: Ticket Sellers cannot use violent or threatening gestures.</p> <p>Tip: Ticket Sellers cannot intentionally touch people or their vehicles without consent.</p> <p>Tip: Ticket Sellers cannot intentionally block sidewalks or streets to prevent people and cars from getting by.</p>	<input type="checkbox"/> Yes
	NYC Code §20-556(a)	
6	Ticket Sellers cannot make fraudulent, misrepresentative, or false statements.	<input type="checkbox"/> Yes
	NYC Code §20-556(k)	
7	<p>Ticket Sellers cannot use equipment, stands, vehicles, racks, or displays.</p> <p><i>Exceptions:</i></p> <ul style="list-style-type: none"> • Ticket Sellers can use listed items to accommodate a disability. • Ticket Sellers can use equipment if they carry it at all times. 	<input type="checkbox"/> Yes
	NYC Code §20-556(j)	
8	<p>Ticket Sellers cannot vend in any of the following locations:</p> <ul style="list-style-type: none"> • Within a bus stop unless they are vending tickets for the mode of transportation or guided tour designated on the bus stop sign by the NYC Department of Transportation (DOT) • Within any taxi stand • On the sidewalk next to a hospital “No Standing” zone • Within 10 feet of a driveway • Within 20 feet of a subway entrance or exit • Within 10 feet of any corner • In the bed of a road • Wherever they would block the passage of pedestrians or vehicles • Within an area under the jurisdiction of the NYC Department of Parks & Recreation without written authorization • On the median strip of a divided roadway unless it’s a pedestrian mall • Within the 9/11 Memorial area: bounded by Broadway on the east, Liberty Street on the south, West Street on the west, and Vesey Street on the north 	<input type="checkbox"/> Yes
	NYC Code §20-556(b), §20-556(c), §20-556(d), §20-556(f), §20-556(g), §20-556(h)	

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9	Ticket Sellers must move from a location if ordered by a City officer (e.g., Police officer, Parks officer) or City employee due to “exigent circumstances.” Tip: “Exigent circumstances” include unusually heavy pedestrian or vehicular traffic; the existence of any obstructions in the public space; an accident, fire, or other emergency; parades; demonstrations.	<input type="checkbox"/> Yes
	NYC Code §20-556(i)	
10	Ticket Sellers who vend in a pedestrian plaza must follow DOT rules , including: <ul style="list-style-type: none"> • Ticket Sellers cannot vend in areas that are designated by signs or marked as a Pedestrian Flow Zone. • Ticket Sellers cannot carry or wear signs or placards that are greater than 2 feet in height and 3 feet in length. • Ticket Sellers cannot use or block any person from using any amenity installed in the pedestrian plaza. “Amenity” includes chairs, tables, planters, benches, kiosks, utilities, and canopies. 	<input type="checkbox"/> Yes
	NYC Code §20-556(e); 34 RCNY §4-16(c)(2), 34 RCNY §4-16(d)(1), 34 RCNY §4-16(d)(9)	
Receipts		
11	Receipts must be given to consumers for purchases over \$20 and upon request for purchases between \$5 and \$20.	<input type="checkbox"/> Yes
	6 RCNY §5-32(b)(2)	
12	The receipt must include each of the following: <ul style="list-style-type: none"> • Date of purchase • Amount paid for each item • Total amount paid • Separate statement of tax • Business name and address • DCWP license number 	<input type="checkbox"/> Yes
	6 RCNY §5-32(c)	
13	You must retain a copy of every receipt provided to consumers.	<input type="checkbox"/> Yes
	6 RCNY §2-441(b)	
Transaction Log		
14	Ticket Sellers must keep a log of every instance a ticket or set of tickets is received for vending. Tip: The log must be maintained in the form required by DCWP. Tip: The log must be maintained in English. Tip: The records within the log must be maintained for 3 years and available for inspection.	<input type="checkbox"/> Yes
	6 RCNY §2-441	

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15	<p>The log must include the following:</p> <ul style="list-style-type: none"> Names of the individual and the company that provided the ticket(s) Addresses of the individual and the company Ticket Seller license numbers of the individual and the company, if any Date the Ticket Seller received the ticket(s) for vending Place of entertainment, mode of transportation, or guided tour intended for the ticket(s) Price the Ticket Seller paid for the ticket or set of tickets <p>If you sold the ticket or set of tickets, the log must also include:</p> <ul style="list-style-type: none"> An indication of whether the ticket(s) was sold to a consumer or another Ticket Seller. <i>If the ticket(s) was sold to another Ticket Seller:</i> name, address, and license number of the Ticket Seller. Price the consumer or Ticket Seller paid for the ticket(s) Location where the sale took place (e.g., nearest block face, place of entertainment, plaza, pedestrian plaza, or office) 	<input type="checkbox"/> Yes
	6 RCNY §2-441(a)	

For more information: **Visit** nyc.gov/BusinessToolbox | **Contact 311** (212) NEW-YORK (Outside NYC)

This document is provided for informational purposes only, is not exhaustive, and does not constitute legal advice. New York City businesses must comply with all relevant federal, State, and City laws and rules. Businesses are responsible for knowing and complying with current regulations that affect their business.