



# Required Sign for Chain Stores

## New York City Air Conditioning Law

- Stores with five or more locations in New York City must conspicuously post on all exterior doors a sign that alerts people to contact 311 to report violations of the City's Air Conditioning Law.
- Stores are responsible for producing and posting the attached required sign, which DCA created. *Note:*
  - The sign is 5.5 inches wide by 8.5 inches tall. Stores can produce signs to be proportionately larger.
  - The attached file includes two signs per page with a clear trim line. To print double-sided, select Short Edge Binding.
  - Sign must be in color.
  - You can produce the sign as a double-sided, opaque sign or window cling (for glass doors).

# AIR CONDITIONING LAW NEW YORK CITY

It is  
**illegal**   
to leave store doors and  
windows open while air  
conditioning is running.

**Contact 311** to file a complaint with  
Consumer Affairs about a store with  
its doors and windows open while air  
conditioning is on.



Consumer  
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Lorelei Salas  
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