IDENTITY THEFT

In 2014, the Federal Trade Commission's Identity Theft Clearinghouse received **332,646** complaints, making ID Theft the number one reported crime for the 15th year in a row. New York State ranked 17th in the nation for ID Theft complaints with **15,959** complaints—**81** for every **100,000** residents. New York City residents accounted for **55%** of all complaints in the state **(8,704)**.

NYC™ Consumer Affairs

Bill de Blasio
Mayor

Julie Menin
Commissioner

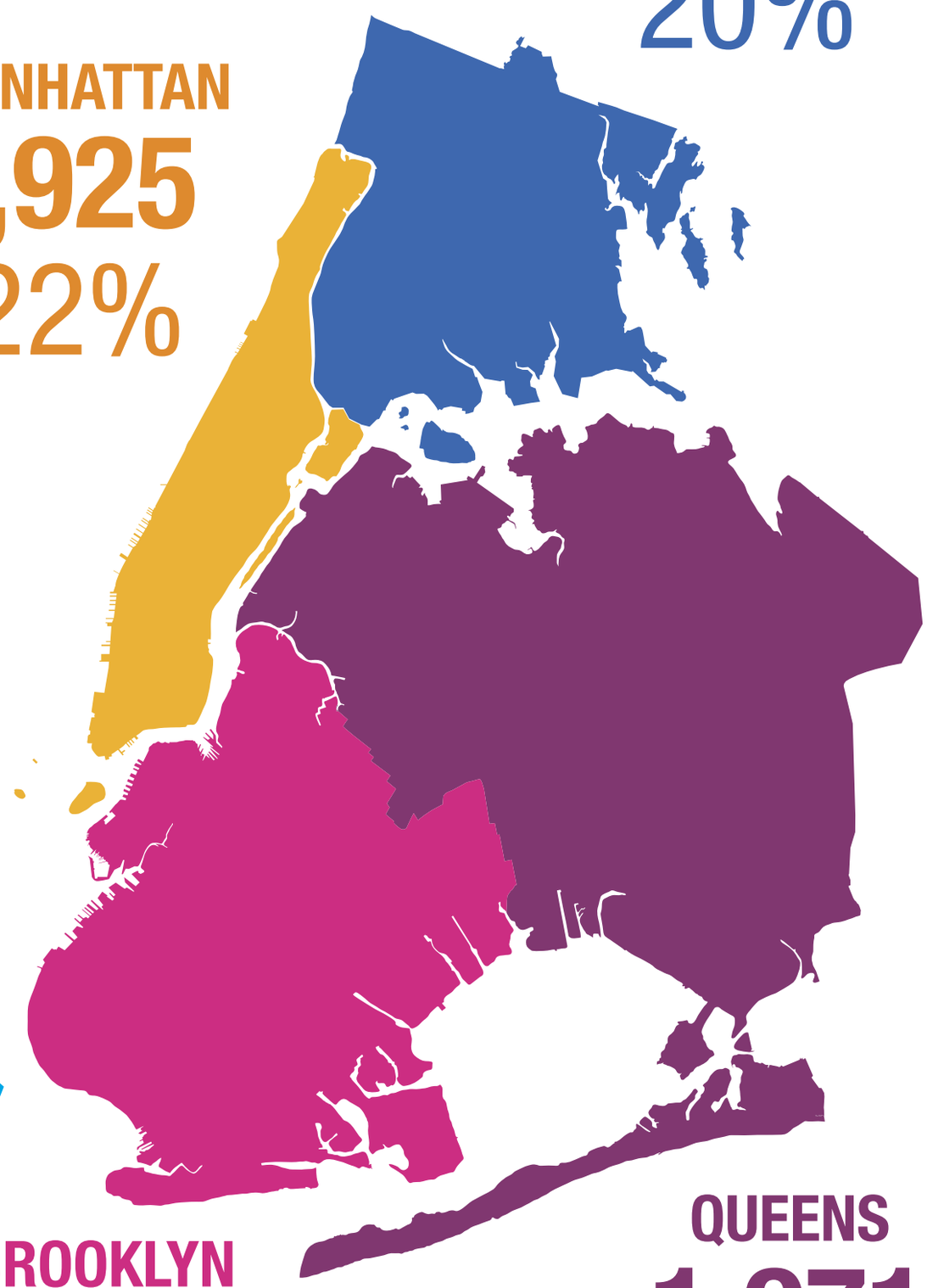
IDENTITY THEFT IN NYC

COMPLAINTS BY BOROUGH

8,704 TOTAL

THE BRONX
1,767
20%

MANHATTAN
1,925
22%



STATEN ISLAND
392
5%

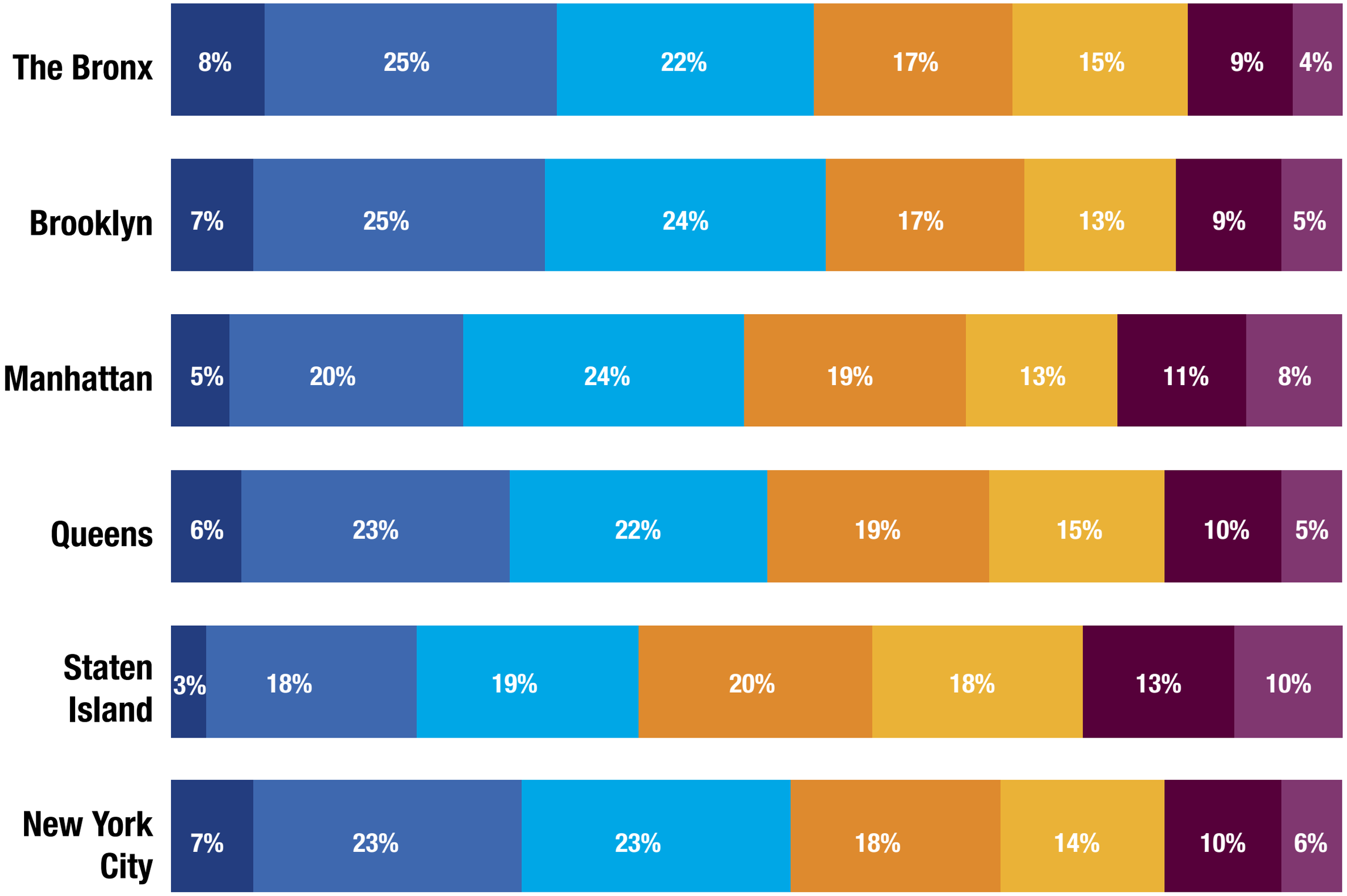
BROOKLYN
2,649
30%

QUEENS
1,971
23%

Source: Analysis and design by the New York City Department of Consumer Affairs based on data from FTC Identity Theft Clearinghouse.

AGE OF COMPLAINANTS

Nearly half, **46%**, were between the ages of **20–39**. Fewer than **15%** were under the age of **19** and over the age of **70**.



Source: Analysis and design by the New York City Department of Consumer Affairs based on data from FTC Identity Theft Clearinghouse.

BOROUGH DIFFERENCES

Residents of certain boroughs were more likely than residents of others to report certain types of fraud.

THE BRONX
34%

GOVERNMENT DOCUMENTS OR BENEFITS FRAUD

QUEENS
25%

THE BRONX
9%

EMPLOYMENT-RELATED FRAUD

QUEENS
3%

QUEENS
29%

CREDIT CARD FRAUD

THE BRONX
19%

QUEENS
19%

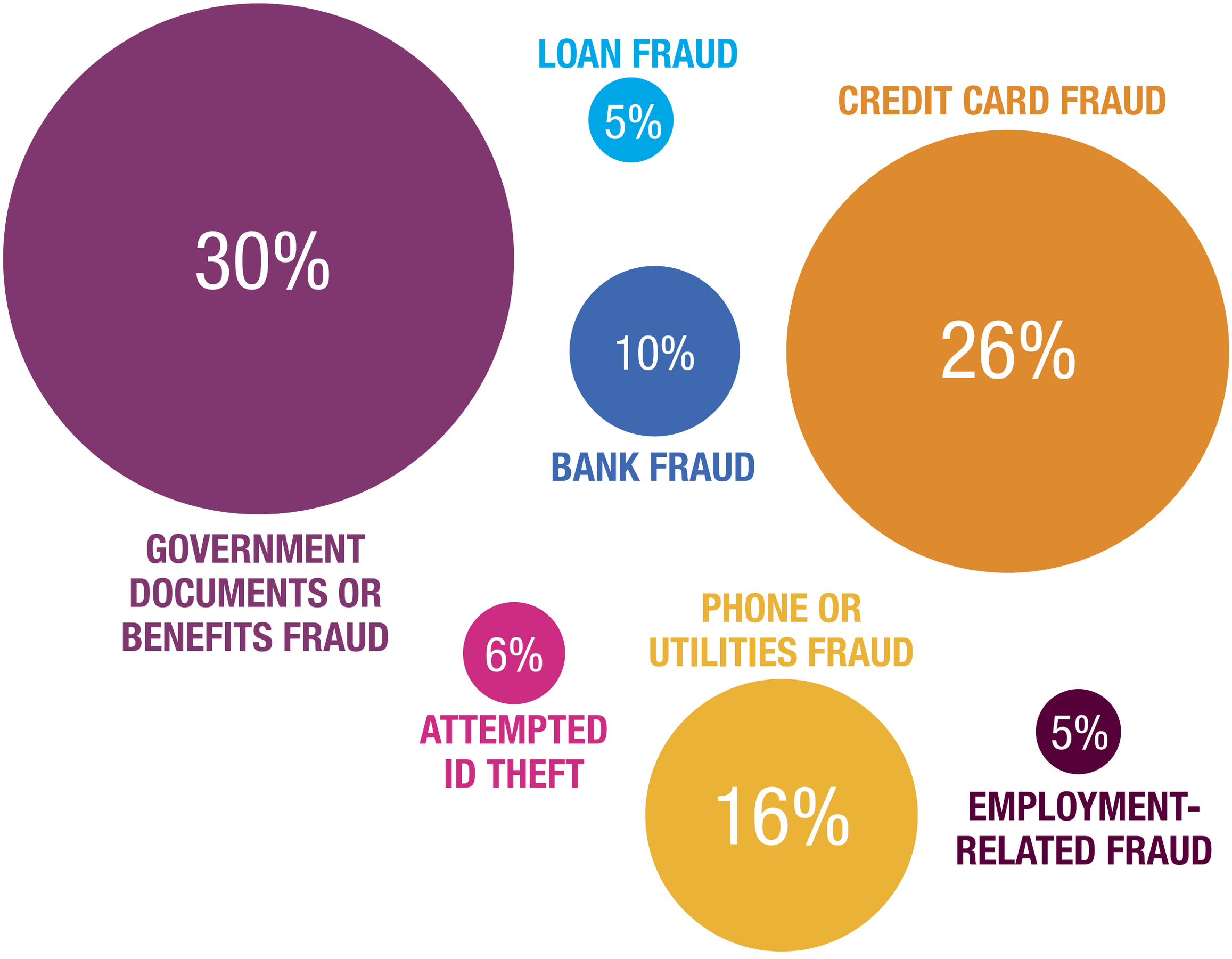
PHONE OR UTILITIES FRAUD

MANHATTAN
14%

Source: Analysis and design by the New York City Department of Consumer Affairs based on data from FTC Identity Theft Clearinghouse.

HOW WERE IDs STOLEN IN NYC USED?

TYPES OF FRAUD



(Note: Consumers can select more than one category in their complaints.)
Source: Analysis and design by the New York City Department of Consumer Affairs based on data from FTC Identity Theft Clearinghouse.

The Department of Consumer Affairs (DCA) gratefully acknowledges the Federal Trade Commission (FTC) for sharing never-before-released data about identity theft in New York City.

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