

Do you sell any good or service needed to limit the spread of COVID-19?



It is ILLEGAL to overcharge customers.

On March 16, the NYC Department of Consumer and Worker Protection (DCWP) announced an emergency rule that makes price gouging illegal for any personal or household good or any service that is needed to prevent or limit the spread of or treat the new coronavirus (COVID-19).

Examples include:

- Cleaning products
- Diagnostic products and services
- Disinfectants (wipes, liquids, sprays)
- Face masks
- Gloves
- Hand sanitizer
- Medicines
- Paper towels
- Rubbing alcohol
- Soap
- Tissues

It is illegal to increase prices of these types of goods and services by 10% or more.

Exception:

If you raised the price of these items because it costs you more to supply them, you must provide proof to DCWP.

Be aware that any increase must be comparable. If you paid \$2 more per item, you cannot charge customers \$50 more.

For more information, visit nyc.gov/dcwp.



Bill de Blasio
Mayor

**Consumer and
Worker Protection**

Lorelei Salas
Commissioner