



**Consumer and
Worker Protection**

Services Available Online Only*

*In-Person Licensing and Collections Services Available By Appointment Only. For all other DCWP services, use online services at nyc.gov/dca or email the Division:

Americans with Disabilities Act (ADA) Coordinator
humancapital@dca.nyc.gov

Consumer Services (complaints)
consumers@dca.nyc.gov

Legal Compliance Helpline (Business Compliance Counsel)
BCC@dca.nyc.gov

NYC Online Licensing Service Help Desk
ELP@dca.nyc.gov

Office of Financial Empowerment Call Center (financial counseling)
portalsupport@dca.nyc.gov

Office of Labor Policy & Standards (City labor laws)
OLPS@dca.nyc.gov

Thank you for your understanding as we work together to stop the spread of COVID-19.