NOTICE OF EXAMINATION

SPECIAL OFFICER
Exam No. 2020
(For Agencies under the Jurisdiction of the Commissioner, DCAS Only)

WHEN TO APPLY:  From: September 1, 2021  APPLICATION FEE: $47.00
To:  September 21, 2021  If you choose to pay the application fee with a credit/debit/gift card, you
               will be charged a service fee of 2.00% of the payment amount. This service fee
               is nonrefundable.

THE TEST DATE:  Multiple-choice testing is expected to begin on a date to be determined.

YOU ARE RESPONSIBLE FOR READING THIS ENTIRE NOTICE BEFORE YOU SUBMIT YOUR APPLICATION.

WHAT THE JOB INVOLVES:
Special Officers, under supervision, perform Special Officer work of ordinary difficulty and
responsibility relating to physical security, safety, loss prevention and maintenance of order. They patrol
designated areas of public buildings, other facilities, and surrounding areas to maintain order, preserve the
peace, and safeguard life and property against fire, vandalism, theft, etc.; give routine information to visitors
and clients and direct them to the proper individuals and offices; discourage and eject loiterers and
disorderly persons and when appropriate, arrest and issue summonses to law violators on
premises; transport, escort and/or arrange for transport of persons in custody to police precincts and have
arrests recorded on police blotter; prepare and transmit all necessary documents relating to arrests; testify
in court on arrests; report security instances and unusual occurrences by telephone or radio and
make subsequent written reports; as required, provide assistance to the sick, injured, mentally
and physically disabled, and call for ambulances and/or medical attention when necessary and
complete and forward forms; record daily actions in memo book; maintain records of persons entering
or leaving building; keep bulletin board in their area current by adding and removing materials; may make
clock rounds as required; may control vehicular traffic on grounds and/or premises; may operate a motor
vehicle; monitor and report unusual events from security systems as required; distribute and maintain
accountability for designated equipment or property; monitor and control access by the means of electronic
security measures, such as closed circuit television; access control readers; may operate hydraulic access
devices; attend, complete, and maintain training requirements as per State and Agency mandates; make
written entries into location log book; and perform related work.

Special Working Conditions:
Special Officers may be required to work various shifts including nights, Saturdays, Sundays, holidays, and
to work rotating tours, change tours or work overtime when ordered, as permitted by the Collective
Bargaining Agreement. Some of the physical activities performed by Special Officers and environmental
conditions experienced are: working outdoors in all kinds of weather; walking and/or standing in an
assigned area during a tour; driving or sitting in a patrol car during a tour while remaining alert; running after
a fleeing suspect; climbing upstairs; may assist in carrying an injured adult; gripping persons to prevent
escape; restraining a suspect by use of handcuffs; may be required to detect odors such as those caused
by smoke or gas leaks; engaging in hand to hand struggles to subdue a suspect resisting arrest; being
physically active for prolonged periods of time; understanding verbal communication over a radio with
background noise; reading and writing under low light conditions; carrying or wearing heavy equipment and
wearing a bullet resistant vest. Special Officers may be required to wear and operate a body worn camera
(BWC) and employ the computer software that goes along with it.

(This is a brief description of what you might do in this position and does not include all the duties of
this position.)

THE SALARY:
The current minimum salary is $34,834 per annum. This rate is subject to change.

HOW TO QUALIFY:
You may be given the test before we verify your qualifications. You are responsible for determining
whether or not you meet the education requirement for this examination prior to submitting your application.
If you are found "Not Qualified," your application fee will not be refunded and you may not receive a score.
(For more information see Exam Site Admission section.)

Education Requirement: By the date of appointment, you must possess a four-year high school
diploma or its educational equivalent, approved by a State’s Department of Education or a recognized
accrediting organization.

READ CAREFULLY AND SAVE FOR FUTURE REFERENCE
If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. The services that are approved to make this evaluation are listed on the Foreign Education Evaluation Guide located on the DCAS website at https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/foreigneducation.pdf. When you contact the evaluation service, ask for a "document-by-document" (general) evaluation of your foreign education. You must have one of these services submit its evaluation of your foreign education directly to the Department of Citywide Administrative Services before the pre-employment investigation interview.

**Age Requirement:**
You must have reached your 20th birthday by the date of appointment.

**Character and Background:** Pursuant to Criminal Procedure Law Section 2.10, the position of Special Officer is designated as a Peace Officer position. Accordingly, proof of good character is an absolute prerequisite to appointment. Therefore, you must reveal ALL arrests, convictions and pending charges that have occurred in your lifetime. This includes any material sealed, expunged, or set aside under Federal or State law, or youthful offender adjudications. The following are among the factors which may be cause for disqualification: (a) arrest record or conviction of an offense, the nature of which indicates lack of good moral character or disposition toward violence or disorder, (b) repeated arrests or convictions of an offense, where such arrests or convictions indicate disrespect for the law; (c) discharge from employment, where such discharge indicates poor behavior or inability to adjust to discipline; (d) dishonorable discharge from the Armed Forces.

**Peace Officer Training Certification Requirement:** You must satisfy the training requirements established by the State of New York for Peace Officers. Once obtained, this certification must be maintained for the duration of your employment. Attendance at annual recertification training is mandatory and a continuing condition of employment.

**Medical and Psychological Requirement:** Medical and psychological guidelines have been established for the position of Special Officer. You will be examined to determine whether you can perform the essential functions of the position of Special Officer. Where appropriate, a reasonable accommodation will be provided for a person with a disability to enable him or her to take the examination and/or to perform the essential functions of the job.

**Firearms Qualifications:** Certain assignments require the carrying of firearms. Appointees to those assignments must qualify and remain qualified for firearms usage and possession.

**Drug Screening Requirement:** You must pass a drug screening in order to be appointed.

**Vaccination Requirement:** As of August 2, 2021, all new hires must be vaccinated against the COVID-19 virus, unless they have been granted a reasonable accommodation for religion or disability. If you are offered city employment, this requirement must be met by your date of hire, unless a reasonable accommodation for exemption is received and approved by the hiring agency.

**Residency Requirement:** Pursuant to New York State Public Officers Law, you must be a resident of the City of New York at the time of appointment, and you must thereafter maintain City residency as a continuing condition of employment. However, if you have two years of employment with the City of New York, you may be a resident of Nassau, Westchester, Suffolk, Orange, Rockland or Putnam counties.

**Citizenship Requirement:** Pursuant to New York State Public Officers Law, United States citizenship is required at the time of appointment.

**English Requirement:**
You must be able to understand and be understood in English.

**Proof of Identity:**
Under the Immigration Reform and Control Act of 1986, you must be able to prove your identity and your right to obtain employment in the United States prior to employment with the City of New York.

**HOW TO APPLY:**
If you believe you meet the requirements in the "How to Qualify" section, apply using the Online Application System (OASys) at www.nyc.gov/examsforjobs. Follow the onscreen application instructions for electronically submitting your application and payment and completing any required information. A unique and valid email address is required to apply online. Several internet service providers, including but not limited to Google, Yahoo, AOL, Outlook.com, and Mail.com offer free email addresses. All new OASys accounts require verification before a candidate can apply to ensure the accuracy of candidate information. Verification is instantaneous for most accounts and you will receive a confirmation email with instructions to activate your account. For any account creation issues, you will receive onscreen prompts to contact DCAS. This review may require up to two (2) business days to be reviewed and resolved. Please keep this information and the application period deadline in mind when creating your account.

The following methods of payment are acceptable: major credit card, bank card associated with a bank account, or a prepaid debit card with a credit card logo which you may purchase online or at various retail outlets. If you are receiving or participating in certain forms of public assistance/benefits/programs, or are a veteran, you may qualify to have the application fee waived. For more information on eligibility for a fee waiver and documentation requirements visit the Fee Waiver FAQ on the Online Application System at: https://a856-exams.nyc.gov/OASysWeb/Home/Faq. Effective January 2020, the Online Application System is no longer supported on Windows 7 or earlier versions of Windows operating systems.
The DCAS Computer-based Testing & Applications Centers will be closed on Saturday, September 4, 2021 and Monday, September 6, 2021.

To schedule a customer service appointment through OASys for an exam-related or eligible list-related inquiry, find Exam #1889, click Apply, and follow the instructions provided to reserve your appointment location, date, and time.

**Special Circumstances Guide:** This guide is located on the DCAS website at https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/pdf_c_special_circumstances_guide.pdf and available at the DCAS Computer-based Testing & Applications Centers. This guide gives important information about requesting an alternate test date because of religious observance or a special test accommodation for disability, claiming Veterans' or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances Guide that pertain to you when you complete your "Application for Examination."

**THE TEST:**

You will be given a multiple-choice test at a computer terminal. Your score on this test will be used to determine your place on an eligible list. You must achieve a score of at least 70% to pass the test. The multiple-choice test may include questions which may require the use of any of the following abilities:

- **Written Comprehension:** understanding written sentences and paragraphs. Example: A Special Officer might use this ability when reviewing a report.

- **Written Expression:** using English words or sentences in writing so that others will understand. Example: A Special Officer may use this ability when creating an incident report and recording daily logs.

- **Memorization:** remembering information, such as words, numbers, pictures and procedures. Pieces of information can be remembered by themselves or with other pieces of information. Example: A Special Officer might use this ability when recalling details for an unusual occurrence report.

- **Problem Sensitivity:** being able to tell when something is wrong or is likely to go wrong. It includes being able to identify the whole problem as well as elements of the problem. Example: A Special Officer may use this ability when preserving the peace, or providing assistance to the sick, injured, or mentally and physically disabled.

- **Deductive Reasoning:** applying general rules to specific problems and coming up with logical answers. It involves deciding if an answer makes sense. Example: A Special Officer might use this ability when deciding if an individual caught vandalizing property should be arrested.

- **Inductive Reasoning:** combining separate pieces of information, or specific answers to problems, to form general rules or conclusions. It involves the ability to think of possible reasons for why things go together. Example: A Special Officer may use this ability to discourage loiterers and disorderly persons.

- **Information Ordering:** following correctly a rule or set of rules or actions in a certain order. The rule or set of rules used must be given. The things or actions to be put in order can include numbers, letters, words, pictures, procedures, sentences, and mathematical or logical operations. Example: A Special Officer might use this ability when deciding the next appropriate action to take when providing medical assistance to an individual who is physically injured.

- **Spatial Orientation:** is the ability to tell where you are in relation to the location of some object or to tell where the object is in relation to you. Example: A Special Officer may use this ability to clock rounds and control vehicular traffic on grounds and/or premises.

- **Visualization:** is the ability to imagine how something would look when it is moved around or when its parts are moved or rearranged. It requires the forming of mental images of how patterns or objects would look after certain changes, such as unfolding or rotation. One has to predict how an object, set of objects, or pattern will appear after the changes have been carried out. Example: A Special Officer might use this ability when being asked to compare a photo of a crime scene when testifying in court.

**EXAM SITE ADMISSION:**

Three weeks before the first date on which testing is expected to begin, you will be sent an Exam Alert email to the email address associated with your OASys Profile which will notify you of the date on which your Admission Notice for your exam will be available on your OASys Dashboard. Your Admission Notice will be available on your Dashboard in OASys 14 days before the first date on which testing is expected to begin. You can print or display your Admission Notice on your phone or personal device to gain entry to the test site. Test site assignments will take your address into consideration, but nearness to your address cannot be guaranteed.

Please Note: The Bronx CTAC is open to the public but only for customer service appointments. Candidates for exams and exam-related events who reside in the Bronx will be assigned to CTACs in boroughs other than the Bronx.
Warning: After gaining entry to the test site, you are not permitted to enter the testing area with electronic devices. Electronic devices include, but are not limited to, cellular phones, smart watches, recording devices, beepers, pagers, cameras, or portable media players. You are not permitted to use any type of headphones or ear buds. Calculators and electronic devices with an alphabetic keyboard or with word processing or data recording abilities such as planners, organizers, etc. are not permitted. If you use any of these devices anywhere at any test site, whether in the testing area, restroom, hallway, or other location, at any time before, during or after the test or Protest Review Session, your test score will be nullified, you will be disqualified from taking any civil service tests for up to five years, and your application fee will not be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test, and no one may wait for you inside of a Computer-based Testing & Applications Center while you are taking the test.

Required identification: You are required to bring one (1) form of valid (non-expired) signature and photo identification to the test site. The name that was used to apply for the exam must match the first and last name on the photo ID. A list of acceptable identification documents is provided below. If you do not have an acceptable ID, you may be denied testing. Acceptable forms of identification (bring one) are as follows: State issued driver’s license, City or State issued identification card, IDNYC, US Government issued Passport, US Government issued Military Identification Card, US Government issued Alien Registration Card, Employer ID with photo, or Student ID with photo.

Leaving: You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified, and your application fee will not be refunded.

CHANGE OF MAILING ADDRESS, EMAIL ADDRESS, AND/OR TELEPHONE NUMBER:
It is critical that you promptly notify DCAS of any change to your mailing address, email address and/or phone number. If we do not have your correct mailing address, email address and/or phone number, you will not receive information about your exam(s), consideration for appointment and/or important information that may require a response by a specified deadline. If you need to update your Mailing Address, Email Address, and/or Telephone Number, read below:

- City Employees - update this information in NYCAPS Employee Self-Service (ESS) at www.nyc.gov/ess
- All Others - update this information on your Profile page in the Online Application System (OASys) by logging into your OASys account and navigating to your Dashboard, then your Profile tab at www.nyc.gov/examsforjobs
- Submit a written request by email at OASys@dcas.nyc.gov, by fax (646) 500-7199, or by regular mail: DCAS, 1 Centre Street, 14th Floor, New York, NY 10007. Your written request must include your full name, social security number, exam title(s), exam number(s), previous mailing and/or email address, and your new mailing and/or email address.

CHANGE OF NAME AND/OR SOCIAL SECURITY NUMBER:
Use the Data Correction Form and follow all instructions for changing your name and/or social security number with DCAS. The following link will provide you with the DCAS Data Correction Form: https://www1.nyc.gov/assets/dcas/downloads/pdf/employment/dp148a.pdf.

THE TEST RESULTS:
If you pass the multiple-choice test, your name will be placed in final score order on an eligible list, you will be given a list number and you will be notified by mail of your test results. The eligible list determines the order by which candidates will be considered for appointment. If you meet all requirements and conditions, you will be considered for appointment if your name is reached on the eligible list. Once a list has been established, it will typically remain active for four years. To learn more about the civil service system go to: https://www1.nyc.gov/site/dcas/employment/civil-service-system.page.

If you believe that your test part was rated incorrectly, you may submit an appeal of your score to DCAS, Committee on Manifest Errors, through the Online Application System (OASys). Your appeal must give specific reasons why your score should be higher. Your appeal may result in a higher or lower rating.

To access the appeal portal of OASys, please log into your OASys account at www.nyc.gov/examsforjobs
1. Click the NEW APPEAL button to create and submit your appeal.
2. Select the exam from the Exam drop-down list, and
3. Select the exam part from the Exam Part drop-down list.
4. Select the reason for your appeal from the Appeal Reason drop-down list (if applicable).
5. Enter the details of your appeal by providing specific reasons why your score should be higher.

Note: You may attach up to 5 documents to support your appeal by using the attachment functionality.

ADDITIONAL INFORMATION:
Selective Certification for Driver License (MVO): If you have a motor vehicle driver license that is valid in the State of New York, you may be considered for appointment to positions requiring this license through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this license. If you are appointed through Selective Certification, this license must be maintained for the duration of your employment. If appointed through this Selective Certification, the appointing agency will check your license at the time of appointment. Follow the instructions given to you on the day of the multiple-choice test to indicate your interest in such Selective Certification.
Selective Certification for those positions requiring a Class A (CLA), B (CDL), or C (CLC) Commercial Driver License (for Department of Health and Mental Hygiene): If you have a Class A, B, or C Commercial Driver License in the State of New York, you, or another employee, must obtain appointment to positions requiring this license through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this license. If you are appointed through Selective Certification, you must maintain your motor vehicle Class A, B, or C Commercial Driver License for the duration of your employment. Furthermore, you must comply with all Federal Motor Carrier Safety Administration (FMCSA) and NYS Department of Motor Vehicles Commercial Driver's License requirements. There may be certain age requirements to obtain these licenses. If appointed through this Selective Certification, the appointing agency will check your license at the time of appointment. Follow the instructions given to you on the day of the test to indicate your interest in such Selective Certification.

Alcohol Screening Requirement (For Commercial Driver License Selective Certification only): You must pass an alcohol screening in order to be appointed. If you appointed will be subject to random drug and alcohol testing for the duration of your employment.

Selective Certification for Foreign Language and/or American Sign Language: If you can speak, read or write Albanian (ALB), Arabic (ARA), Bengali (BEN), Bosnian Serbo-Croatian (SRC), Chinese (Zhongwen) (CN), Chinese (Mandarin) (MAN), French (FRE), Greek (GRE), Haitian-Creole (CRE), Hindi (HIN), Italian (ITA), Korean (KOR), Polish (POL), Portuguese (POR), Russian (RUS), Spanish (SPA), Tagalog (TAG), Tibetan (TIB), Urdu (URD), Vietnamese (VIE), West African Language (e.g. Ibo, Swahili, Yoruba) (WAL), Yiddish (YDD), or you know American Sign Language (ASL), you may be considered for appointment to positions requiring this ability through a process called Selective Certification. If you pass a qualifying test, you may be given preferred consideration for positions requiring this ability.

The above Selective Certification requirements may be met at any time during the duration of the test. Follow the instructions given to you on the day of the test to indicate your interest in such Selective Certification. If you need further assistance at any future time, please submit documentation by mail to: DCAS Bureau of Examinations - Exam Development Group, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title and number, your social security number, and the Selective Certification are you requesting on your correspondence.

Investigation: This position is subject to investigation before appointment. At the time of investigation, you will be required to pay a $75.00 fee for fingerprint screening. At the time of investigation and at the time of appointment, you must present original or certified copies of all required documents and proof, including but not limited to proof of a high school diploma or equivalent, date and place of birth by transcript of record of the Bureau of Vital Statistics or other satisfactory evidence, naturalization papers if necessary, and proof of any military service. Any willful misstatement or failure to present any required documents will be cause for disqualification. Investigation must be completed prior to appointment.

Assignment of Duties: Section 424-a of the New York Social Services Law requires an authorized agency to inquire whether a candidate for employment with child-care responsibilities or who will have the potential for regular and substantial contact with children is or has been the subject of an indicated child abuse and maltreatment report on file with the statewide Central Register for Child Abuse and Maltreatment. State Central Register screening will be obtained prior to considering a candidate for employment as a Special Officer. Candidates who have been the subject of an indicated child abuse and maltreatment report will not be considered for any position which requires child care responsibilities or has the potential for regular and substantial contact with children.

The Protection of People with Special Needs Act: Article 20 of the Executive Law and Article 11 of the Social Services Law, requires an authorized agency to check whether a candidate for employment to work in residential care facilities represented by the New York State Office of Children and Family Services, including child welfare and juvenile justice facilities operated by the authorized agency, appears on the Vulnerable Persons Central Register. This screening will be conducted prior to considering a candidate for employment. Candidates who have substantiated/indicated cases of serious abuse and neglect for which the candidate was found not to be responsible for any position which requires work in residential care facilities regulated by the New York State Office of Children and Family Services, including child welfare and juvenile justice facilities operated by an authorized agency.

Probationary Period: You will be required to complete a minimum probationary period of one year, during which time you will be required to successfully complete all components of the prescribed Peace Officer training course, to which reference is made in the “How to Qualify” section above.

Application Receipt: You will be mailed a receipt immediately after you have applied for the examination. If you do not receive this receipt, check “Junk,” “Trash,” or “Spam” folder for the primary email linked to your Online Application System (OASys) account. If you are unable to locate the email, you can view a summary of the notification email to you on your OASys Dashboard, then Notifications. If you are still unable to find the email, please send an email to the Contact feature with a subject line of “DCAS Exam Email” and include the Exam number and your Profile number located on your Profile page. While on your Profile page, check that the email addresses you provided are correct and/or updated.

SPECIAL ARRANGEMENTS:

Make-up Test: You may apply for a make-up test if you cannot take the test on the regular test date(s) for any of the following reasons:
1. compulsory attendance before a public body;
2. on-the-job injury or illness caused by municipal employment where you are an officer or employee of the City;
3. absence from the test within one week after the death of a spouse, domestic partner, parent, sibling, child or child of a domestic partner where you are an officer or employee of the City;
4. absence due to ordered military duty;
5. a clear error for which the Department of Citywide Administrative Services or the examining agency is responsible; or
6. a temporary disability, pregnancy-related, or child-birth-related condition preventing you from taking the test.

To request a make-up test, contact Administration, Customer, and Exam Support by mail at 1 Centre Street,
14th Floor, New York, NY 10007, or by email at testingaccommodations@dcas.nyc.gov, as soon as possible, and include documentation of the special circumstances that caused you to miss your test.

**PENALTY FOR MISREPRESENTATION:**
Any intentional misrepresentation on the application or examination may result in disqualification, even after appointment, and may result in criminal prosecution.