

Water Service Line Replacement at your Home: Flushing Directions

Your new copper water service line has been installed, replacing your old lead water service line. Please follow the instructions below to minimize your risk of lead exposure through your plumbing.

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Flush all plumbing in your house beginning TODAY before using your water.

Beginning TODAY (continue once every 2 weeks for 3 months):

- Remove faucet screens (aerators)
- Run all faucets including sinks, showers, bathtubs, and laundry tubs
 - Start by running COLD water from all of the faucets in the lowest floor of your house (such as the basement) and then open the faucets on the next highest floor of the house. Continue until faucets are open on all floors.
- After all of the faucets are opened, leave the COLD water running for at least 30 minutes.
- After 30 minutes, turn off the first faucet you opened and continue to turn off the other faucets in the same order you turned them on.
- Replace faucet screens after flushing

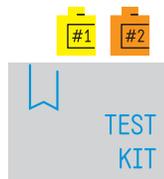
Recommended daily mini flush for the next 6 months or when testing results are below regulatory guidelines (15ppb):

- Run faucet each morning or after 6 hours of non-use for 5 min.

After 6 months:

- Clear debris from faucet screens 2 times per year

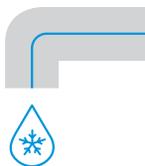
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How can I test my water?

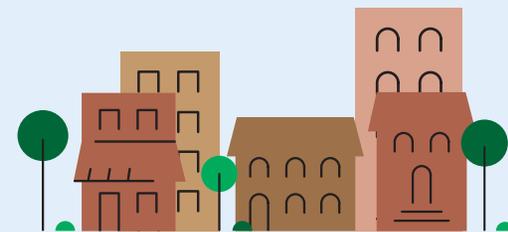
Wait at least 30 days after your service line has been replaced and then contact 311 or nyc.gov/dep to request a lead test kit. The kits come with easy-to-follow instructions and a pre-paid label to send it to a laboratory for lead analysis. Results will be mailed to you within 30 days of the sample being received by the lab.

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What should I continue to do to reduce my risk of lead exposure through my plumbing?

- Run your water for at least 30 seconds or until it gets cold. Once the water is cold, run it for 15 seconds more.
- Use COLD water for cooking, drinking, or preparing infant formula. Hot tap water is more likely to contain lead and other metals.
- Remove and clean the faucet screens regularly, where small particles can get trapped.



Questions about testing your water?

Call DEP's Lead Unit
(718) 595-5364

Email
DEPLoadUnit@dep.nyc.gov

Visit DEP's website
nyc.gov/dep/leadindrinkingwater or call 311 for more information.

