

**CITY OF NEW YORK
NEW YORK CITY DEPARTMENT FOR THE AGING**

CITYWIDE VACANCY NOTICE

Civil Service Title:	<u>Computer Specialist (Software) III</u>	Salary:	<u>\$92,194* - (Non-City minimum) \$106,023** - (City minimum)</u>
Title Code:	<u>13632</u>	Number of Positions:	<u>1</u>
Office Title:	<u>Senior Developer</u>	Work Location:	<u>2 Lafayette Street, NYC</u>
Division/Work Unit:	<u>Division of Operations & Administrative/Office of Information Technology</u>		

Additional Information:

As of August 2, 2021, all new hires must be vaccinated against the COVID-19 virus, unless they have been granted a reasonable accommodation for religion or disability. If you are offered city employment, this requirement must be met by your date of hire, unless a reasonable accommodation for exemption is received and approved by the NYC Department for the Aging.

In order to be considered for the position candidates must be a current City Employee and be serving permanently in the title of Computer Specialist (Software) have taken the most recent Computer Systems Manager civil service exam and be reachable for appointment from the resulting list.

The City of New York is an inclusive equal opportunity employer committed to recruiting and retaining a diverse workforce and providing a work environment that is free from discrimination and harassment based upon any legally protected status or protected characteristic, including but not limited to an individual's sex, race, color, ethnicity, national origin, age, religion, disability, sexual orientation, veteran status, gender identity, or pregnancy.

As a current or prospective employee of the City of New York, you may be eligible for federal loan forgiveness programs and state repayment assistance programs.

Job Description:

New York City is home to approximately 1.64 million older adults, and the Department for the Aging (DFTA) is committed to helping them age in their homes and communities. The mission of DFTA is to eliminate ageism and ensure the dignity and quality of life of diverse older adults. DFTA also works to support caregivers through service, advocacy, and education.

The New York City Department for the Aging (DFTA) is seeking a highly technical application developer to support/develop applications hosted on the Salesforce platform, and to make recommendations and implement best practices for Salesforce development, management, and administration. The candidate is expected to:

- Maintain the platform, and be an expert in the Salesforce platform API, management tools, and capabilities. Use this knowledge to plan, write, and test code to meet the requirements of tasks assigned, based on the technical specification for the task provided.
- Work with the platform technologies and languages, HTML, and Javascript to customize the platform's prototype solutions to build fully functioning sites on desktop, tablet, and mobile devices.
- Use object oriented techniques to create reusable, easy to maintain code. All code must conform to platform-specific & industry best practice code standards, and perform well under load. This will include design, development, configuration, maintenance, and support.
- The candidate should also have experience with: .Net and C#, JSON, SOAP AJAX, REST, HTML5, ReactJS, as well as relational database experience with SQL Server.
- Experience serving as a system administrator in Salesforce Lightning.
- Experience in Apex programming, lightning (aura framework and LWC), Java scripts, APIs development and integration.
- Strong self-motivation, multitasking skills and the ability to work independently in an unstructured environment.
- Excellent written, verbal communication, public speaking and presentation skills.
- Excellent problem-solving and decision-making skills.
- Demonstrated track record of performing Salesforce administrative tasks including creating custom objects, fields, workflow and validation rules, page layouts, list views, reports, dashboards, email templates and Lightning app pages.
- Demonstrated ability to gather user requirements and transform them into system requirements with a strong attention to detail.
- Experience administering the Service and Sales Clouds in a work environment.
- Experience using Salesforce Data Loader, Import Wizard and Workbench.
- Ability to complete tasks on tight deadlines with minimal supervision.
- Ability to read, write and edit Salesforce object query language (SOQL) queries.
- Expert of software development life-cycle involving Salesforce.com implementations.
- Expert of SDLC processes and tools, Iterative Design & Prototyping (Agile).
- Must have experience preparing technical specifications, detailed design documents and developing test cases.

***Non-City rate (Non-City candidates & candidates with less than 2 years of City Service)**

****City Maximum rate (Candidates with 2 or more active years of City Service)**

Minimum Qualifications:

1. A baccalaureate degree from an accredited college, including or supplemented by twenty-four (24) semester credits in computer science or a related computer field and two (2) years of satisfactory full-time software experience in designing, programming, debugging, maintaining, implementing, and enhancing computer software applications, systems programming, systems analysis and design, data communication software, or database design and programming, including one year in a project leader capacity or as a major contributor on a complex project; or
 2. A four-year high school diploma or its educational equivalent and six (6) years of full-time satisfactory software experience as described in "1" above, including one year in a project leader capacity or as a major contributor on a complex project; or
 3. A satisfactory combination of education and experience that is equivalent to (1) or (2) above. College education may be substituted for up to two years of the required experience in (2) above on the basis that sixty (60) semester credits from an accredited college is equated to one year of experience. A masters degree in computer science or a related computer field may be substituted for one year of the required experience in (1) or (2) above. However, all candidates must have a four year high school diploma or its educational equivalent, plus at least one (1) year of satisfactory full-time software experience in a project leader capacity or as a major contributor on a complex project.
- NOTE: In order to have your experience accepted as Project Leader or Major Contributor experience, you must explain in detail how your experience qualifies you as a project leader or as a major contributor. Experience in computer operations, technical support, quality assurance (QA), hardware installation, help desk, or as an end user will not be accepted for meeting the minimum qualification requirements.

Special Note

To be eligible for placement in Assignment Level IV, in addition to the Qualification Requirements stated above, individuals must have one year of satisfactory experience in a project leader capacity or as a major contributor on a complex project in data administration, database management systems, operating systems, data communications systems, capacity planning, and/or on-line applications programming.

Preferred Skills:

- Preferred minimum 5 years of strong hands-on experience of development/Administration in Salesforce.
- Strong knowledge and experience in API & Salesforce Lightning.
- Strong knowledge and experience in of HTML5, CSS, Javascript, JQuery, and Bootstrap.
- Experience managing a Salesforce org as a sole administrator.
- Experience translating business requirements to technical specifications and database designs.
- Experience and comfort providing accurate project and work effort estimates.
- Ability to work well in a team environment.
- Strong oral and written communication skills.
- Analytical mind with ability to think outside the box.
- Proven ability to keep up to date on latest technology trends.
- Experience with .Net, C#, Java, JQuery, IIS, SQL Server.

NOTE: NEW YORK CITY RESIDENCY IS REQUIRED WITHIN 90 DAYS OF APPOINTMENT.

55-a Program:

This position is also open to qualified persons with a disability who are eligible for the 55-a Program. Please indicate at the top of your resume and cover letter that you would like to be considered for the position through the 55-a Program.

TO APPLY

Please be sure to submit a resume & cover letter when applying.

All current City Employees may apply by going to Employee Self Service (ESS) <http://cityshare.nycnet/ess>

Click on Recruiting Activities/Careers and Search for Job ID # 534167

All other applicants, please go to www.nyc.gov/careers/search and search for Job ID# 534167

Please do not email, mail or fax your resume to DFTA directly.

Posting Date: July 19, 2022	Post Until: Filled	JVN No. 125-23-02CW
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