What is the FIDA Program?

FIDA is a new program in New York State for adults who have Medicare and Medicaid and need long term care.

With FIDA, you get the benefits you have now plus extra services — all in one managed care plan. You get:

- Medicare Part A including hospital care and home health services
- Medicare Part B including emergency room visits, doctor visits, and wheelchairs
- Medicare Part D prescription medicines
- Medicaid including home or nursing home care, behavioral health services and some prescription medicines

You can choose a FIDA plan that includes the doctors you want, plus you’ll have:

- One card for all your care and medicines
- No premiums, deductibles or co-pays

Questions?

New York Medicaid Choice (NYMC)
Call: 1-855-600-FIDA (3432)
TTY: 1-888-329-1541
Monday – Friday from 8:30 am to 8:00 pm and Saturday, from 10:00 am to 6:00 pm
Online: nymedicaidchoice.com

Other ways to learn more about FIDA

1-800 Medicare
Call: 1-800-633-4227
TTY: 1-877-486-2048
You may call 24 hours a day, 7 days a week.
Online: Medicare.gov

Independent Consumer Advocacy Network (ICAN)
FIDA Participant Ombudsman
Call: 1-844-614-8800
TTY: 711
Monday – Friday from 8 am to 8 pm
Online: icannys.org

The FIDA program is a partnership between the New York State Department of Health and the Centers for Medicare and Medicaid Services.
Why Join a FIDA Plan?

You’ll have the full support of a Care Team
As a FIDA plan member, you will have a Care Team — a team of your doctors, home workers and other caregivers. Your team can include people outside your plan like your family, a friend, or your social worker — you decide.

How will a Care Team help me?
A Care Team means that your doctors and other care providers can work together to make sure you get your services, get to your appointments, and get your medicines.

With a FIDA plan, you may get services that you don’t have now and the full support of a Care Team — to help you stay as healthy and independent as possible.

What services does a FIDA Plan cover?
FIDA plans will give you these services and more

MEDICAID LONG TERM CARE SERVICES
- Health Services at your home
  - Nurses
  - Home Health Aides
  - Physical Therapists
- Personal Care
  - Helping with bathing, dressing and grocery shopping
- Adult Day Health Care
- Social Day Care
- Nursing Home Care
- Specialty Health
  - Audiology
  - Dental
  - Optometry
  - Podiatry
  - Physical Therapy
- Other Services
  - Home delivered meals
  - Personal emergency response
  - Transportation to medical appointments

MEDICARE AND MEDICAID SERVICES
- Doctor office visits
- Specialty care
- Clinic visits, hospital stays
- Behavioral health services
- X-ray and other Radiology services
- Chiropractic care
- Medicare Part D and Medicaid drug benefits
- Ambulance services

Who can join a FIDA Plan?
Adults 21 and older who have Medicare and Medicaid may be able to join if they need long term care, like home care or nursing home care.

People with end stage renal disease can join a FIDA plan.

Some people are not eligible for FIDA.

How do I join a FIDA Plan?
If you have questions about FIDA plans, or to join a plan over the phone, call New York Medicaid Choice. Counselors can help you in all languages.

Monday – Friday from 8:30 am to 8:00 pm.
Saturday, from 10:00 am to 6:00 pm.