

HIICAP CITYWIDE MEDICARE INFORMATION CENTERS



New York City Department for the Aging
Health Insurance Information Counseling Assistance Program (HIICAP)

Please call 311 and ask for HIICAP

Counselors are also available
Monday – Friday 9:00AM – 4:30PM
At the NYC Department for the Aging

HIICAP Unit
2 Lafayette Street, 9th Floor, Between Duane & Reade Streets
New York, NY 10007

Call for Medicare counseling at: 212-602-4180

Or email us at: HIICAP@aging.nyc.gov

Or call for appointment

HIICAP Citywide Medicare Information Centers:

****All Sites are Wheelchair-accessible****

Sponsored by:

NYC Department for the Aging – HIICAP

BRONX

(See pages: 16-18 for traveling directions)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
Neighborhood SHOPP 953 Southern Blvd. STE. 205 Bronx, NY 10459 718-620-4650 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	1, 2, 3, 4, 5, 6, 7, 8, 11 & 12 (NY) <u>Languages served:</u> English, Spanish	Riverdale Senior Center 2600 Netherland Avenue Bronx, NY 10463 718-884-5900 Monday – Friday 9:00 a.m. – 5:00 p.m. By appointment	11, or 12 <u>Languages served:</u> English
R.A.I.N. Parkchester Neighborhood Senior Center 1380 Metropolitan Avenue Bronx, NY 10462 718-597-9220 Monday-Friday 8:00 a.m. – 4:00 p.m. By appointment	11 <u>Languages served:</u> English, Spanish	Sister Annunciata Senior Center 243 East 204th Street Bronx, NY 10458 718-365-3725 Monday – Friday 8:00 a.m. – 4:00 p.m. By appointment	10 or 12 <u>Languages served:</u> English, Spanish

Bronx Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10451	1, 3 or 4	10460	6, 9, 11	10469	11 or 12
10452	1, 4 or 5	10461	9, 10, 11	10470	12
10453	5 or 7	10462	9, 10, 11	10471	8
10454	1	10463	7, 8	10472	9
10455	1 or 2	10464	10	10473	9
10456	1, 3, or 4	10465	10	10474	2
10457	3, 4, 5, or 6	10466	12	10475	10 or 12
10458	5, 6 or 7	10467	7, 11, 12	10803	12
10459	1, 2, 3 or 9	10468	5, 7, 8		

BROOKLYN

(See pages: 16-18 for directions)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
AMICO 138 Bay 20 th Street Brooklyn, NY 11214 718-256-3445 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	7, 11, 12, 13, 14, 15 <u>Languages served:</u> English, Italian	RAICES/Times Plaza Senior Center 460 Atlantic Avenue Brooklyn, NY 11201 718-694-0895 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	2, 6 <u>Languages served:</u> English, Spanish
Community Service Center of Greater Williamsburg (CSCGW) 378 Flushing Avenue Brooklyn, NY 11205 718-865-8278 x103 Monday – Thursday 10:00 am – 5:00 pm Call for Appointment	1, 2 or 3 <u>Languages served:</u> English, Spanish, Yiddish	RAICES/Wyckoff Gardens Senior Center 280 Wyckoff Street Brooklyn, NY 11217 718-237-1715 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	1, 2, 3, 6, 8, 9 <u>Languages served:</u> English, Spanish
Homecrest Community Services 1413 Avenue T Brooklyn, NY 11229 718-376-4036 Tuesday - Friday 9:00 a.m. – 3:00 p.m. By appointment	11, 12, 13, 14, 15, 18 <u>Languages served:</u> English, Chinese	Ridgewood Bushwick Senior Center 319 Stanhope Street Brooklyn, NY 11237 (718) 366-3038 Monday – Friday 9:00 am – 4:00 pm By appointment	1, 2, 3, 4, 5, 16, 17 <u>Languages served:</u> English, Spanish, Chinese
Homecrest Community Services 7907 New Utrecht Avenue Brooklyn, NY 11214 718-621-7960 Thursday 8:00 a.m. – 3:00 p.m. By appointment	10, 11, 12, 13 <u>Languages served:</u> English, Chinese	United Jewish Organization of Williamsburg 32 Penn Street Brooklyn, NY 11249 718-643-9700 Monday – Thursday 10:00 a.m. – 4:00 p.m. By appointment	1, 2 <u>Languages served:</u> English, Hungarian, Yiddish
JCC of Greater Coney Island 3001 West 37 th Street Brooklyn, NY 11224 718-449-5000 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment	10, 11, 12, 13, 14, 15 <u>Languages served:</u> English, Spanish, Russian, Hebrew		

Brooklyn Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
11201	2, or 6	11221	1, 3 or 4	11242	2
11203	9	11222	1	11243	2, 8
11204	11 or 12	11223	11, 13, 14 or 15	11245	3, 8
11205	2 or 3	11224	13	11247	4
11206	1, 3 or 4	11225	9	11249	1
11207	4, 5,	11226	9, 14,	11251	14
11208	5	11228	10 or 11	11252	10
11209	10	11229	14, 15	11256	2
11210	14, 8	11230	11, 12, 14 or 15		
11211	1 or 2	11231	6		
11212	13,	11232	6, 7 or 12		
11213	3, 8 or 9	11233	3, 8 or 16		
11214	11 or 13	11234	18		
11215	6 or 7	11235	13 or 15		
11216	3 or 8	11236	18		
11217	2, 6 or 8	11237	1 or 4		
11218	7, 12 or 14	11238	2, 8 or 6		
11219	2, 7, 10, 11, 12	11239	5		
11220	7,10 or 12	11241	2		

MANHATTAN

(See pages: 16-18 for directions)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
<p>ACES/Community Service Society of New York 633 third Avenue 10th Floor New York, NY 10017 212-614-5310 Monday – Wednesday 10:00 a.m. – 4:00 p.m. By appointment</p>	<p>9, 10, 11, 12</p> <p><u>Languages served:</u> English, Spanish</p>	<p>JASA One Stop Senior Center 475 Riverside Drive Suite 1846 New York, NY 10115 212-864-7900 Monday – Friday 10:00 a.m. – 2:00 p.m. By appointment</p>	<p>4, 7, 9, 10</p> <p><u>Languages served:</u> English, Spanish, Creole</p>
<p>ARC Fort Washington Senior Center 4111 Broadway New York, NY 10033 (212) 781-5700 Monday - Friday 8:30 a.m. - 4:30 p.m. By appointment</p>	<p>1, 2, 3</p> <p><u>Languages served:</u> English, Cantonese, Mandarin, Vietnamese, Tosishanese, Shanghainese</p>	<p>United Jewish Council of the East Side 1517 Willett Street New York, NY 10002 212-233-6037</p> <p>Friday 9:00 a.m. – 1:00 p.m. By appointment</p>	<p>1, 2, 3, 4, 5, 6</p> <p><u>Languages served:</u> English, Spanish, Russian, Chinese, Yiddish</p>
<p>Chinese American Planning Council 165 Eldridge Street New York, NY 10002 212-431-7800 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment</p>	<p>1, 2, 3</p> <p><u>Languages served:</u> Call for availability English Monday – Friday</p> <p>Spanish Tues & Thurs</p>	<p>United Jewish Council of the East Side 235 East Broadway New York, NY 10002 212-233-6037 Monday – Thursday 9:00 a.m. – 2:00 p.m. Friday 9:00 a.m. – 1:00 p.m. By appointment</p>	<p>2, 3, 4, 5, 6, 8</p> <p><u>Languages served:</u> English, Spanish, Russian, Chinese, Yiddish</p>
<p>Department for the Aging Medicare Part D Help Center 2 Lafayette Street, 9th Floor New York, NY 10007 (212) 602-4180</p> <p>Monday – Friday 9:00 a.m. – 4:00 pm. By appointment</p>	<p><u>Languages served:</u> English, Spanish</p>	<p>Goddard Riverside Senior Center 593 Columbus Avenue New York, NY 10024 212-873-6600</p> <p>Counselor Available: Thursday By appointment Richard Thomas</p>	<p><u>Languages served:</u> English</p>

MANHATTAN

(See pages: 16-18 for directions)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
<p>Lincoln House Senior Center 303 West 66th Street New York, NY 10023 212-875-8958 212-602-4180-HIICAP Office</p> <p>Counselor Available: Monday By appointment Janet Dore</p>	<p><u>Languages served:</u> English</p>	<p>National Council of Jewish Women 241 W. 72nd Street New York, NY 10023 212-687-5030 New Site Effective Date September 14th, 2017</p> <p>Counselor Available: Every other Thursday 10:00 a.m. – 12:00 p.m. By appointment Allen Hirsch</p>	<p><u>Languages served:</u> English</p>
<p>Health Outreach 420 E. 76th Street New York, NY 10021 212-746-4351</p> <p>Counselor Available: Wednesday 9:30 a.m. – 12:30 pm. By appointment Elaine Gannon</p>	<p><u>Languages served:</u> English</p>	<p>Penn South Program for Seniors 290 9th Avenue New York, NY 10001 212-243-3670</p> <p>Counselor Available: Tuesday 2:00 p.m. – 5:00 p.m. By appointment Ghenia Websterss</p>	<p><u>Languages served:</u> English</p>
<p>Science, Industry & Business Library (SIBL) 88 Madison Avenue New York, NY 10016 212-602-4392 www.nypl.org/moneymatters</p> <p>Counselor Available: Starting at 2:00 p.m. By appointment Mary Jamison</p>	<p><u>Languages served:</u> English</p>	<p>Stein Senior Center 204 E. 23rd Street New York, NY 10010 646-395-8083</p> <p>Counselor Available: Wednesday By appointment Mary Louise Flood</p>	<p><u>Languages served:</u> English</p>

Manhattan Zip Codes (CON'T)

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10001	4 or 5	10024	7	10104	4, 5
10002	3	10025	7 or 9	10105	4, 5
10003	2, 3, 5 or 6	10026	7 or 10	10106	4, 5
10004	1	10027	9 or 10	10107	4, 5
10005	1	10028	8	10108	4, 5
10006	1	10029	10 or 11	10109	4
10007	1	10030	9 or 10	10110	4, 5
10008	1	10031	9 or 10	10111	4, 5
10009	3 or 6	10032	9 or 12	10112	4, 5
10010	4, 5 or 6	10033	12	10113	8, 11
10011	2, 4 or 5	10034	12	10116	4, 2, 5
10012	2	10035	10 or 12	10118	5
10013	1, 2 or 3	10036	4 or 5	10119	2, 4
10014	2	10037	10 or 11	10120	2, 4, 5
10016	5 or 6	10038	1 or 3	10121	5, 6
10017	5 or 6	10039	10	10122	5, 6
10018	4 or 5	10040	12	10123	5, 6
10019	4, 5 or 7	10041	1	10128	8 or 11
10020	5	10048	1	10150	4, 5, 6
10021	8	10055	4, 5, 6	10151	4, 5, 6
10022	5, 6 or 8	10101	4, 5	10152	6, 5

Manhattan Zip Codes (CON'T)

10023	4 or 7	10103	4, 5	10153	6, 8
10154	5, 6	10171	5, 6	10249	1
10155	5, 6, 8	10172	5, 6	10256	1
10158	4, 5, 6	10173	5, 6	10268	1
10159	5, 6	10174	5, 6	10270	1, 3
10162	8, 11	10175	4, 5, 6	10271	1
10165	4, 2, 5	10176	5, 6	10276	2
10166	5	10177	5, 6	10278	1
10167	5, 6			10279	1
10168	5, 6			10280	1
10169	5, 6				
10170	5, 6				

QUEENS

(See pages: 16-18 for directions)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
<p>Peter Cardella Senior Center 68-52 Fresh Pond Road Ridgewood, NY 11385</p> <p>718-497-2908 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment</p>	<p>2, 4, 5, 6, 9</p> <p><u>Languages served:</u> English, Spanish, Italian</p>	<p>Rego Park Senior Center 9329 Queens Blvd. Rego Park, NY 11374</p> <p>718-896-8511 Counselor Available: Tuesdays 10:00 a.m. – 2:00 p.m. Myron Eskenazi</p>	<p>4, 5, 6</p> <p><u>Languages served:</u> English, Russian</p>
<p>RAICES/Corona Senior Center 102-47 43rd Avenue Corona, NY 11368</p> <p>718-458-7259 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment</p>	<p>3, 4, 5, 6, 7, 10, 11</p> <p><u>Languages served:</u> English, Spanish</p>	<p>Sunnyside Community Senior Center 43-31 39th Street Sunnyside, NY 11104</p> <p>718-784-6173 Monday – Friday 9:00 a.m. – 5:00 p.m. By appointment</p>	<p>1, 2, 3, 4</p> <p>Languages served: English, Spanish</p>
<p>RAICES/Astoria Senior Center 21-21 30th Drive Astoria, NY 11102</p> <p>718-726-9642 Monday – Friday 9:00 a.m. – 4:00 p.m. By appointment</p>	<p>1, 2</p> <p><u>Languages served:</u> English, Spanish</p>	<p>Bayside Senior Center 21-15 Horace Harding Expressway Bayside, NY 11364 718-225-1144</p> <p>Counselor Available: Monday - Wednesday 10:00 a.m. – 4:00 p.m. By appointment Linda Gordon</p>	<p><u>Language served:</u> English</p>

Queens Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
11004	1, 2	11372	3	11427	11
11005	13	11373	4, 5 or 6	11428	10
11101	1 or 2	11374	5 or 6	11429	10
11102	1	11375	6	11430	10
11103	1	11377	1, 2, 3, 4 or 5	11431	2
11104	2	11378	2 or 5	11432	8 or 12
11105	1	11379	5	11433	12
11106	1	11380	4	11434	12
11109	2	11381	4, 6	11435	8 or 12
11120	2	11385	5	11436	10 or 12
11351	7	11386	4, 6	11439	8
11352	2	11405	12	11451	2
11353	4, 8	11411	5	11499	2
11354	7	11412	10, 11	11690	14
11355	7	11413	10, 11	11691	10
11356	7	11414	10	11692	10
11357	7 or 11	11415	9	11693	10
11358	7	11416	9	11694	10
11359	7	11417	9 or 10	11695	10
11360	7 or 11	11418	9	11697	10
11361	11	11419	9 or 10		

Queens Zip Codes (CON'T)

11362	11	11420	10		
11363	11	11421	9		
11364	11	11422	9		
11365	7, 8, or 11	11423	10, 11		
11366	8	11424	10, 11		
11367	6, 7	11425	10, 11		
11368	3, 4, 7 or 11	11426	10, 11		
11369	3				
11370	1 or 3				
11371	3				

STATEN ISLAND

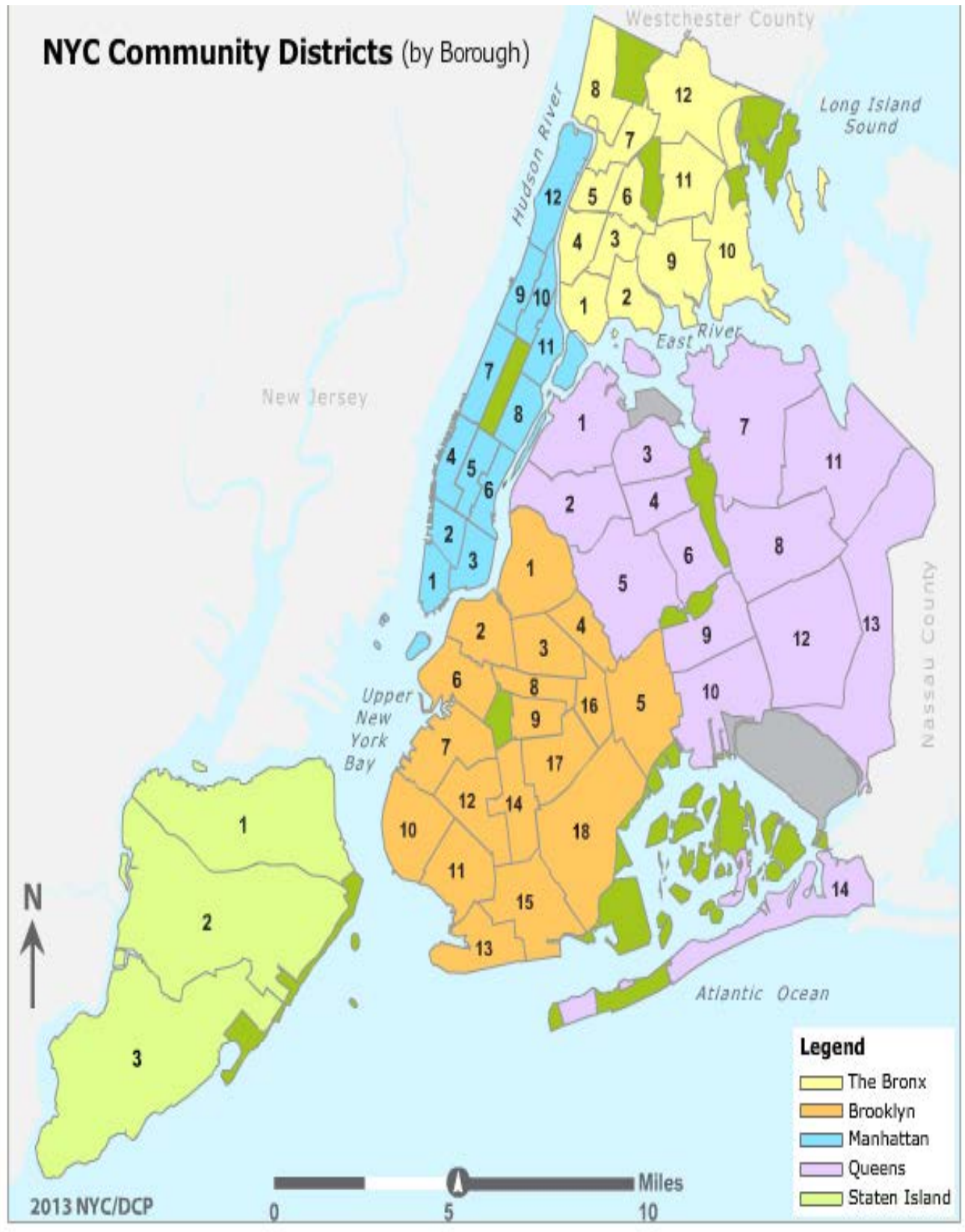
(See pages: 16-18 for directions and Map for Community District Codes)

<u>Site Name and Contact Information</u>	<u>Serving Community District</u>	<u>Site Name and Contact Information</u>	<u>Serving Community District</u>
<p>JCC (Community Center of Staten Island) 1297 Arthur Kill Road Staten Island, NY 10312 718-475-5283 EXT. 3</p> <p>Counselor Available: Wednesday 10:30 a.m. – 2:30 p.m. By appointment Yelena Akhiyezer</p>	<p>1, 2, 3</p> <p><u>Languages served:</u> English, Russian</p>		
<p>West New Brighton Library 976 Castleton Avenue Staten Island, NY 10310 718-442-1416</p> <p>Counselor Available: Friday 12:00 PM – 4:00 PM By appointment Peter Koehler</p>	<p><u>Languages served:</u> English</p>		

Staten Island Zip Codes

IF YOU LIVE IN ZIP CODE:	YOUR CD IS:	IF YOU LIVE IN ZIP CODE:	YOUR CD IS:
10301	1, 2 or 3	10307	3
10302	1	10308	2 or 3
10303	2 or 3	10309	3
10304	1	10310	2 or 3
10305	2 or 3	10312	3
10306	2	10313	1
		10314	2 or 3

NYC Community Districts (by Borough)



2013 NYC/DCP

DIRECTIONS TO ENROLLMENT & INFORMATION CENTERS

in alphabetical order

AGENCY	TRAIN	BUS	NOTES
ACES 633 Third Ave. 10 th Floor New York, NY 10010	4, 5, 6 Train to 42 nd Street Grand Central	M42, BxM1 to 3 rd Avenue/E. 41 st St	
AMICO 138 Bay 20 th Street Brooklyn, NY 11214	D Train to 18 th Ave	B64 to Bath & Bay 20 th St B8 to Benson/18 th Ave	
ARC Fort Washington 4111 Broadway New York, NY 10033	A to 175 th Street 1 to 168 th Street	7, 100, M5, M4	
Bayside Senior Center 221-15 Horace Harding Expressway Bayside, NY 11364	E or F to Jamaica Center	Q27, Q30, QM5 to Springfield Blvd.	
Chinese American Planning Council (CPC) 165 Eldridge Street New York, NY 10002	J or Z to Bowery	B39 to Allen St. / Delancey Street	
Community Service Center of Greater Williamsburg (CSCGW) 378 Flushing Avenue Brooklyn, NY 11205	G to Court Square	B44 or B48 to Flushing Ave	
Dept. For The Aging – HIICAP 2 Lafayette Street - 9 th floor New York, NY 10007	4, 5, 6 Trains to Brooklyn Bridge	M22 to Centre St./Chambers St.	
Goddard Riverside Senior Center 593 Columbus Ave. New York, NY 10024	1, 2, 3 to West 86 th Street	M7 or M11 to Columbus Ave./W. 89 th St	
Health OutReach 420 E. 76 th Street New York, NY 10021	6 Train to East 77 th Street (between York and First Avenues)	M15 to 1 Ave/E. 75 th Street	
Homecrest Community Services 1413 Avenue T Brooklyn, NY 11229	Q Train to Avenue U Station	B3 Get off at Avenue U East 16 th Street	
Homecrest Community Services 7907 New Utrecht Avenue Brooklyn, NY 11214	D to 79 th Street	B4 to New Utrecht Ave & 79 th Street B1 to 18 th Ave & 79 th Street	Center is across the street from New Utrecht HS

DIRECTIONS TO ENROLLMENT & INFORMATION CENTERS

in alphabetical order
(CON'T)

AGENCY	TRAIN	BUS	NOTES
JCC Community Center of Staten Island 1297 Arthur Kill Road Staten Island, NY 10312	1 to South Ferry, 4, 5 to Bowling Green, W, R to Whitehall then take S.I. Ferry boat (its free) then walk to the bus terminals	S56, S74, X17 or X17J to Arthur Kill Road/Woodrow Road	
JCC of Greater Coney Island 3001 West 37 th Street Brooklyn, NY 11224	D, B, Q, F to Stillwell Avenue, transfer for the B36 – get off at West 37 th	B36 to West 37 th Street (last stop)	By car – Belt Parkway East to Exit 6, Cropsey Ave.
Lincoln House 303 West 66 th Street New York, NY 10023	1 to 66 th Street/Lincoln Center	M66 to West 65 th /West End Ave M57 to West End Ave/W 66 th	
One Stop At JASA 475 Riverside Drive, Suite 1846 New York, NY 10115	1 to 116 th St/Columbia University	M5 to Riverside Dr/W 116 th St. M4/M104 to B'way/W. 120 th St.	
National Council of Jewish Women 241 West 72 nd Street New York, NY 10023	1, 2 or 3 to 72 nd Street, between Broadway and West End Avenue	M104 to W73rd St.	
Neighborhood SHOPP 953 Southern Blvd. Bronx, NY 10459	6 to Pelham Bay, Parkchester local to Hunt's Point Avenue 2, 5 to Simpson Street	BX19, BX4, BX5, BX6, BX27, BX35, BX11	
Penn South Senior Center 290 9 th Avenue New York, NY 10001	A, C, E to 23 rd Street 1 to 28 th Street	M11 to 9 th Ave/28 th Street	
Peter Cardella Senior Center 68-52 Fresh Pond Road Ridgewood, NY 11385	M to Fresh Pond Road	B13, B20, Q58 to 67 Ave/Fresh Pond Road	
RAICES Astoria Senior Center 21-21 30 th Drive Astoria, NY 11102	N, W to 30 th Ave.	Q69 to 21 st /30 th Drive	
RAICES Corona Senior Center 102-47 43 rd Avenue Corona, NY 11368	7 to 103 rd Street	Q23 to 43 rd Avenue & 102 nd Street	

DIRECTIONS TO ENROLLMENT & INFORMATION CENTERS

in alphabetical order
(CON'T)

AGENCY	TRAIN	BUS	NOTES
RAICES Wyckoff Gardens SC 280 Wyckoff Street Brooklyn, NY 11217	D, N, R to Atlantic – Pacific St. 2,3,4,5, B, Q to Atlantic Ave	B37 to 3 rd Ave/Warren Street B65 to 3 rd Ave/Bergen Street	
RAIN One Stop Services for the Elderly 1380 Metropolitan Avenue Bronx, NY 10462	6 Train to Parkchester	Bx4A to Metropolitan Ave/Parkchester Road	
Rego Park Senior Center 93-29 Queens Boulevard Rego Park, NY 11374	R or M to 63 rd Drive	Q88 to Horace Harding/Junction Blvd.	
Ridgewood Bushwick Senior Center 319 Stanhope Street Brooklyn, NY 11237	L Train to DeKalb Ave M to Knickerbocker Ave	B13 to Wyckoff Ave/Harmon Street B38 to DeKalb Ave/Wyckoff Ave	
Riverdale Senior Center 2600 Netherland Ave Bronx, NY 10463	1 Train to 225 Street	BxM1, BxM18, BxM2 to Riverdale Ave	
Science, Industry & Business Library (SIBL) 88 Madison Avenue New York, NY 10016	6 to 28 th Street	M1, M2, M3 to Madison Ave/E. 30 th St.	
Sister Annunciata Senior Center 243 East 204 th Street Bronx, NY 10458	4 or D to Bedford Park	Bx1, Bx2 to Grand Concourse/E. 203 rd Street	
Stein Senior Center 204 East 23 rd Street New York, NY 10010	6 to 23 rd Street	M101, M102, M103 to 3 rd Ave/23 rd Street	
Sunnyside Senior Center 43-31 39 th Street Sunnyside, NY 11104	7 to 40 th Street	Q32, Q60 to Queens Blvd./39 th Place	
United Jewish Council of the East Side 1517 Willet Street New York, NY 10002	F to Delancy Street & transfer to M9 or M14A bus	M9 to Delancy Street & transfer to M14A & continue to Grand Street. Get off on Montgomery Street	
UJO of Williamsburg 32 Penn Street Brooklyn, NY 11211	A, C, or G to Tillary Street Jay Street	B67, B62 or B57 to Kent Ave. /Flushing Ave.	