



DSS-DHS-HRA has zero tolerance for sexual violence, including assault and harassment.

If you believe you experienced sexual violence at any location where NYC DSS, HRA or DHS services are provided, including a DHS or HRA shelter, help is available—regardless of language, income, gender identity, or immigration status.

- You can call NYC’s 24-hour Sexual Assault Hotline at **1-212-227-3000**; TTY **1-866-604-5350**.
- You can call **311** to connect with a [NYC Family Justice Center](#). The FJCs offer free services to survivors of domestic and gender-based violence, which can include sexual violence, human trafficking, stalking, and intimate partner violence ([NYC.gov/nycfjc](#)).
- You can visit the NYC HOPE Resource Directory online at [www.nyc.gov/NYCHOPE](#) to find resources to help you or a loved one with domestic or gender-based violence.
- You can search for a hospital designated as a SAFE (Sexual Assault Forensic Examination) Center using the [NYC Alliance Against Sexual Assault Center Locator](#) (<http://svfreenyc.org/center-locator>).
- You can also visit the NYC Mayor’s Office to End Domestic and Gender-Based Violence to find additional [Resources for Survivors during COVID-19](#) ([NYC.gov/endgbv](#)).
- For emergencies, call **911**.

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Department of
Social Services

Human Resources
Administration

Department of
Homeless Services

Mayor’s Office to
End Domestic and
Gender-Based Violence

NYC HOPE