

GIVING THE HOMELESS THE KIND OF CHANGE THEY CAN REALLY USE



NYC
Department of
Homeless Services

A Pocket Guide Accessing Homeless Services



Get help for
yourself, your
family, or someone
in need on the street
or in the subway.

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Get help for yourself, your family, or someone in need on the street. Ask the 311 operator for the following:

- Information on accessing shelter services including directions to family and single adult intake centers, or mobile street outreach services to request that an outreach team visit an individual in need on the street or in the subway.

CALL 311

SHELTER INTAKE CENTERS

WHO	WHERE TO GO
Adult men	30th Street: 400-430 East 30th St./1st Ave., Manhattan Subway: 6 to 28th St.
Adult women	Franklin Shelter: 1122 Franklin Ave., Bronx Subway: 2/5 to 149th St., then #55 bus to 166th St. & 3rd Ave. or the #21 bus to 166th St. & Boston Road HELP Women's Center: 116 Williams Ave., Brooklyn Subway: C to Liberty Ave.
Adult families with no children under 21 years old	Adult Family Intake Center (AFIC): 400-430 East 29th St., Manhattan Subway: 6 to 28th St.
Families with children under 21 AND pregnant women	Prevention Assistance and Temporary Housing Office (PATH): 151 East 151st St., Bronx Subway: 2, 4 or 5 to 149th St. – Grand Concourse.

24-HOUR DROP-IN CENTERS FOR ADULTS

Mainchance	120 East 32nd St. in East Midtown Subway: 6 to 33rd St.
The Living Room	800 Barretto St., Bronx Subway: 6 to Hunts Point Ave.
Olivieri Center	257 West 30th St. near Penn Station Subway: 1/2/3/A/C/E to 34th St. – Penn Station
The Gathering Place	2402 Atlantic Ave. in Brooklyn Subway: A to Broadway Junction
Project Hospitality	25 Central Ave. in Staten Island Subway: No subway service



Call 311

or



Notify us through the NYC 311 app
for iPhone or Android