




# DO YOU HAVE ANY CONCERNS ABOUT YOUR SHELTER?

Call the Shelter Hotline at  
**718-291-4141 or call 311**

**To report any issues you have with:**

-  General repairs and maintenance
-  Shelter conditions and incidents
-  Case concerns

**NYC'S Shelter Repair Squad will respond to your maintenance request within 24 hours and work to complete repairs as soon as possible. Other concerns will be directed to agency staff for immediate follow-up.**