THE CITY OF NEW YORK
DEPARTMENT OF CORRECTION

DIRECTIVE

[ ] NEW  [ ] INTERIM  [X] REVISED

EFFECTIVE DATE  TERMINATION DATE
05/15/09

SUBJECT
RECEIVING AND SENDING
INMATE PACKAGES

CLASSIFICATION #  SUPERSEDES  DATED
4002R-B  4002R-A  06/21/05

APPROVED FOR WEB POSTING
X YES  NO
DISTRIBUTION
A

PAGE 1
OF 14 PAGES

RECOMMENDED FOR APPROVAL BY REVIEW BOARD MEMBER
CAROLYN THOMAS, CHIEF OF DEPARTMENT  SIGNATURE

AUTHORIZED BY THE COMMISSIONER
MARTIN F. HORN  SIGNATURE

I. PURPOSE

A. To state the policy of the Department of Correction (DOC) concerning the receipt of inmate packages and the mailing of packages by inmates.

B. To provide procedures that indicate the manner and means by which inmates shall be permitted to receive and send packages.

II. POLICY

A. Inmates incarcerated within the jurisdiction of the Department shall be permitted to receive packages from and send packages to any person, except:

1. An employee of the Department or an employee of any organization dealing with the Department in an official capacity directly related to the care, custody or control of inmates; or

2. When there is reasonable belief that limitation is necessary to protect public safety or maintain facility order and security.

B. Incarcerated inmates may send packages to other incarcerated inmates under the conditions set forth in this Directive.

C. The cost incurred in sending outgoing packages shall be borne by the inmate. Costs are defined as the price paid for the packaging materials and all other expenses necessary and directly incurred in the course of the operation and management of the outgoing package handling area.
II. POLICY (cont.)

D. The Department may impose reasonable restrictions on the number, type, frequency and contents of packages sent or received. These restrictions may vary from facility to facility depending on institutional type and may be based on a number of factors, such as space, layout, equipment, personnel, staffing levels, procedures, etc. In any event, incoming or outgoing Cash on Delivery (C.O.D.) packages will not be accepted.

E. The mode of delivery and receipt of packages may be regulated by the Department in order to prevent the introduction of explosives or other forms of dangerous contraband within the facility and/or administrative areas.

F. The contents of packages shall be monitored and examined by the Department in order to prevent items of criminal and/or dangerous nature from entering or leaving the confines of a facility.

G. The contents of any package, received or sent, shall not be in violation of federal, state or local laws and shall not endanger the public safety or the security or welfare of the facility, its employees, volunteers, visitors or inmates, or have the potential, alone or in combination, to do so.

H. Receipts shall be provided for personally delivered packages. (See Attachment D, Form #4002, PACKAGE RECEIPT)

I. The guidelines and procedures set forth in this Directive apply to institutional facilities whose main purpose is the housing of detention and/or sentenced inmates.

J. Special guidelines and procedures may apply to hospitals, hospital prison wards, and mental health facilities and may vary for detention inmates as compared to sentenced inmates.

III. GUIDELINES

A. Package Specifications

1. Any package mailed to an inmate is not to exceed fifteen (15) pounds and shall be less than twenty-four inches (24") wide, twelve inches (12") high and twenty-four inches (24") deep (four cubic feet). These limitations are required due to the necessity for fluoroscopying as well as to enable easy handling and the efficient use of available space in the various phases of operation.
III. GUIDELINES (cont.)

2. Any postal or delivery service packages, received or shipped, must be paper wrapped and/or tape sealed, corrugated or heavy cardboard boxes, and have proper and complete addressee and addressee information as well as any significant precautionary markings.

3. All packages, received from visitors, shall be properly paper bagged and bear complete addressee and addressee information to insure that the contents can be examined and delivered to the intended inmate in the best possible condition in the minimum amount of time.

B. Drug Contraband

In order to enhance the reduction and control of contraband drugs being concealed in inmate(s) incoming correspondence and packages, the following will be adhered to:

1. All incoming inmate correspondence and packages to Rikers Island shall be forwarded to Trailer "B" located at the Queens Abutment.

2. The Canine Unit will be deployed for a narcotics scent detection of all correspondence and packages prior to being released to the facilities and/or divisions.

3. Upon completion of the canine narcotics scent detection, the Special Operations Division (SOD) will notify the affected commands to retrieve their inmate correspondence and packages.

4. Under no circumstances will inmate correspondence or packages be retrieved directly from the United States Postal Service (USPS) by the individual commands and divisions on Rikers Island.

C. General Rules on Incoming Package Contents

1. Non-permissible items shall be returned to the visitor or to the sender, or donated to an outside charitable organization or destroyed, as the inmate wishes. When returned to the sender, the expense shall be borne by the inmate. When returned, donated or destroyed as the inmate wishes, the inmate shall sign a dated log indicating and verifying the inmate's selection, and also sign Form #420A, REMOVAL OF NON-PERMISSIBLE ITEM(S).

2. Packages may not contain items available in the commissary or items provided by the Department.
III. GUIDELINES (cont.)

3. No foods, baking and/or cooking ingredients are permitted.

4. No vitamins, pills, drugs or medication of any kind are permitted.

5. No can-type container having metallic parts, no metal, ceramic or glass containers or aerosol-type containers are permitted.

6. When an examination, fluoroscopic or otherwise, reveals the possible presence of an explosive device, the package shall not be opened, or the opening process shall be discontinued. The area shall be evacuated and any person delivering such a package shall be detained. The facility's bomb threat procedures shall be immediately put into effect.

7. The Department shall have the right to deny those items that are approved if by the design of the item's package or container the general welfare of the facility, employees or inmates may be threatened. (Example: trigger-type apparatus; pin-hole squeezable containers, etc.)

IV. PROCEDURES

A. Outgoing Packages

1. Each housing facility shall establish an outgoing package handling area which shall be properly stocked with packaging and shipping materials and equipment, e.g., cardboard boxes, tape, wrapping paper, weight scales, labels, postage meters, etc. Each facility shall consider the use of mailing kits, which shall be purchasable and charged to the inmate's account.

2. Inmate packages shall be permitted to be sent through the U.S. Postal Service at the inmate's expense.

3. All package handling personnel shall be charged with the responsibility of properly enforcing the rules and procedures governing this area and with the accountability of the use of postage meters and other Departmental property used in this area.

4. All package handling personnel shall be responsible for sending out inmate packages and for activating the institutional procedure by which the packages are made available for pick-up by the addressee.
IV. PROCEDURES (cont.)

5. Based on a number of factors (space, equipment, personnel, procedures, etc.) in each respective housing facility, some limitations on the number and/or frequency of packages and/or shipments may have to be established.

6. Inmates sending out a package shall have the intended contents inspected, examined, wrapped, sealed and addressed in their presence. When necessary, each package shall be weighed and postage affixed. The inmate's account shall be debited for the entire cost of materials, packaging and shipping whether by mail or pick-up by the addressee.

7. The signature of the inmate will be affixed to the outgoing package logbook attesting that all contents were wrapped and sealed and that all procedures were performed satisfactorily. The logbook will also include the following: the date, the inmate's name and number, the contents of the package, the name and address of the recipient (number, if the sender is another inmate), the cost for packaging, the cost for shipping and the name and identification number of employee handling the transaction.

C. Incoming Packages

1. Each facility shall establish an incoming package handling area where all inmate packages are to be delivered or received.

2. In the handling area, proper records shall be maintained showing the date and time of the receipt of packages, and the name (and book and case number, if the sender is another inmate) and address of the sender and the recipient.

3. Inmates may receive packages via the U.S. Postal Service or delivery service, or via delivery by a visitor to a housing facility during regularly scheduled visiting hours.

4. If necessary for a court appearance on the following day, clothing packages may be hand delivered at any time between 0800 and 2100 hours and during any additional hours deemed appropriate by the Department. Packages containing clothing needed for a recall court appearance or other emergency may be delivered for an inmate provided the package is received at the housing facility at least two (2) hours before the scheduled time of departure.

Note: The Department cannot guarantee that property delivered after 1500 hours will be delivered to the inmate for a court appearance the next day.
IV. PROCEDURES (cont.)

5. Visitors bringing a package may be required to have the package pre-inspected at a central reception point.

6. All inmate packages received at the facility must have the sender's name (and book and case number, if the sender is another inmate) and address and the recipient's name and number clearly marked on the outside.

7. A receipt for a package and its contents shall be provided for each personally delivered package and for each package received from a visitor. (See Attachment D, Form #4002, PACKAGE RECEIPT)

8. In all cases, a Correction Officer shall be present during all inspections. A search of each package shall first be made by means of the fluoroscope, but each package shall also be opened and the contents examined and inspected whether or not the fluoroscopic examination reveals the presence of contraband, or whether or not there is some question or suspicion as to the contents. The presence of the visitor is required when a package has been hand delivered and is opened for inspection. It is emphasized here that the fluoroscope is limited in its ability to reveal certain types of contents, and complete reliance on this equipment is not recommended.

9. Sealed correspondence, enclosed in packages opened for inspection, shall not be opened except in the presence of the intended inmate or pursuant to a lawful search warrant or the warden's written order articulating a reasonable basis to believe that the correspondence threatens the safety or security of the facility, another person, or the public. Refer to Directive 4001R-A, entitled INMATE CORRESPONDENCE, for guidelines and procedures regarding the reading of incoming correspondence. Any correspondence may be manipulated or inspected without opening and subjected to any non-intrusive devices.

10. Correspondence, enclosed in packages received via U.S. Mail, shall be delivered to the inmate with the opened, inspected package. If the correspondence is sealed, it shall be opened in the inmate's presence. However, sealed or unsealed correspondence enclosed in packages shipped via U.S. Postal Service is in violation of U.S. Postal Regulations. A proper record of such proceedings may be maintained, the correspondents may be identified, and the Postal Authorities may be notified for proper disposition.
IV. PROCEDURES (cont.)

11. When any item found in an incoming package involves a criminal offense, it shall be confiscated, identified and forwarded to the appropriate authority for possible criminal prosecution of the parties participating in the offense. Appropriate chain of custody procedures shall be followed for all evidence in accordance with Operations Order #05/07, entitled CRIME SCENE INCIDENT MANAGEMENT.

12. When a non-permissible item is discovered in any incoming visitor delivered package, but it does not constitute a criminal offense, the item(s) shall be removed and returned to the visitor. When the package has been delivered by mail or delivery service, or the visitor is not present, the item(s) shall be returned to the sender at the inmate's expense, or donated to an outside charitable organization, or destroyed, as the inmate desires. A record of all such transactions shall be entered into a permanent, dated log and verified by the inmate's signature.

13. The contents of all acceptable packages and all acceptable items shall be transferred to brown kraft bags which shall be properly marked and closed to ensure that each inmate receives his/her respective goods without loss of permissible items.

14. Inmates may receive publications from any source, except when there is substantial belief that limitation is necessary to protect public safety or maintain facility order and security.

15. All inmates shall receive their incoming packages within forty-eight (48) hours after receipt by the facility. All inmates shall receive daily publications promptly when received separately and the facility shall make its best effort to do so within twenty-four (24) hours of receipt. Other publications shall be delivered within the forty-eight (48) hour limit. Delivery of publications may be censored or delayed if it contains material that may compromise the safety and security of the facility.

16. When a package is received for a released inmate, the package shall not be accepted. When a package is received for a transferred inmate, the package shall be time-stamped and dispatched promptly to the facility the inmate was transferred to.
IV. PROCEDURES (cont.)

D. Appeal

1. Within twenty-four (24) hours after the removal of any item(s) from an incoming mail package, the intended inmate, the Board of Correction and the General Counsel shall be given written notification of such removal. Such notice may be delayed, if necessary, to prevent interference with any ongoing criminal investigation. Form #420A (English), REMOVAL OF NON-PERMISSIBLE ITEM(S) (Attachment A), shall be prepared in quadruplicate for the following distribution:

   a. original copy to the inmate's folder;
   b. one (1) copy to the inmate;
   c. one (1) copy to the Board of Correction;
   d. one (1) copy to the General Counsel.

2. When it is necessary to use Form #420B (Spanish) REMOVAL OF NON-PERMISSIBLE ITEM(S), the information entered shall be in Spanish and also prepared in quadruplicate. The corresponding Form #420A (English) shall also be prepared in quadruplicate and the information shall be in English. (See Attachments A & B.) Distribution shall be made by the Office of the Commanding Officer.

3. The notice, REMOVAL OF NON-PERMISSIBLE ITEM(S), shall include the following information:
   a. The name (and book and case number, if the sender is another inmate) and address of the sender;
   b. The inmate's name and book and case number (sentenced - use sentence number; detention - use book and case number);
   c. The item(s) removed;
   d. The reason(s) for removal;
   e. The disposition of the item(s);
IV. PROCEDURES (cont.)

f. The appeal procedure:

i. The removal of the item(s) from an incoming package may be appealed to the Board of Correction by the affected person;

ii. The affected person shall be advised that notice of the intent to appeal the removal must be given, in writing, to the facility, to the Department, and to the Board of Correction.

iii. After notice is filed, the appeal may be submitted, and the Department, the facility, and any affected person may submit to the Board for its consideration any additional relevant material.

iv. The Board of Correction, or its designee, shall issue a written response on the appeal within fourteen (14) business days after receiving notice of the appeal.

E. Unclaimed Packages

1. The use of Form #434, entitled UNCLAIMED PACKAGE NOTICE INMATE OR VISITOR (Attachment C) is used to expedite the movement of unclaimed packages.

2. This form is prepared in order to notify an inmate or visitor of a package unclaimed by the intended inmate recipient.

3. The form is self-explanatory and requires the signature of the inmate or visitor to whom the form is addressed.

4. The form shall be prepared in duplicate. The original shall be sent to the inmate or the visitor, as the case may be, and one (1) copy, the duplicate, shall be held in the file until disposition of the package. Upon disposition of the package, and depending on the situation, one (1) copy or both copies shall be held to verify the disposition proceedings.

5. Inmates and visitors will have one hundred twenty (120) days from the date of the notice to claim a package. If it is not claimed within 120 days, it shall be sent by the facility to the Inmate Property Unit for handling and disposal.
V. PERMISSIBLE PACKAGE ITEMS AND THE MAXIMUM AMOUNTS ALLOWED

1. Permissible items shall include the articles listed below and the maximum amounts allowed. Any article received above the maximum allowance, shall be deemed excessive. Said articles shall be confiscated and processed according to the procedures outlined in this Directive.

2. All items of clothing (for the same sex as the inmate whom clothing is sent or brought) that are generally acceptable in public and that do not constitute a threat to the safety of the facility shall be allowed in packages. However, sentenced inmates shall be required to wear institutional clothing except when making an appearance for court or attending a permitted significant family event. Civilian clothing shall be stored in the civilian clothes box.

3. Items marked with an asterisk (*) are not allowed for any sentenced inmate unless he/she is scheduled for court or is going to attend a significant family event.

A. Personal Items – no additional clothing, footwear or accessory is permitted in the SRG colors of red, yellow, and light blue.

1. *One Coat (Non-uniform, No Blue or Camouflage, No leather, "Carhart" “Dickies” or Bubble Coats, etc.)

2. *One Suit Jacket (Non-Uniform, No Blue or Camouflage, No leather or "Carhart").

3. *One Pair of Gloves (For outdoor cold weather, October-April). No work or leather gloves, knit type only.

4. *One Hat/Cap (Non-uniform, no stocking type caps).

5. *One Raincoat (Non-Uniform or reversible, no black, no camouflage and no hoods).

6. ** One pair of Shoes or Sneakers, (No hollow chambers or platform soles, Converse All-Stars high tops, New Balance, Nike or Adidas sneakers or boots, to be used for on-trial court appearances or a significant family event.

7. ** Two sets of shoelaces to be used for on-trial court appearance or a significant family event.

8. Four sets of underclothing (In accordance with the inmate’s sex unless otherwise approved by medical).

V. PERMISSIBLE PACKAGE ITEMS AND THE MAXIMUM AMOUNTS ALLOWED (cont.)

10. Four pairs of Stockings, Panty hose, Knee-hi's (Combination) - (female only).

11. Two pairs of pajamas (men).

12. Two nightgowns or two pairs of pajamas (female only).

13. One bathrobe.

14. One Housecoat (female only).

15. *Two sweaters/sweatshirts (combination) (sweatshirts - no hoods or pockets).


17. *Four pairs of pants (Non-uniform, no dark blue or camouflage).

18. *Four shirts/blouses (Non-uniform, no white, dark blue or camouflage).

19. *Four dresses (female only).

20. *Four skirts (female only).

21. *One Belt (Maximum 1 ½" wide, buckle maximum 2 ¼ " x 2", Non-elastic).

22. *One tie (No black) (male only) (Not allowed for inmates housed in mental health observation).

23. Two handkerchiefs (white only).

24. Two scrunchies (ponytail holder).

Note: For items marked with two asterisks (**) the following applies:

** Inmates are not permitted to wear personal footwear, except for scheduled on-trial court appearances or significant family events. Upon admission all inmates are issued one pair of Department issue footwear. All inmates are allowed to have one (1) pair of personal footwear in their property, which will only be re-issued for scheduled on-trial court appearances or significant family events.
V. PERMISSIBLE PACKAGE ITEMS AND THE MAXIMUM AMOUNTS ALLOWED (cont.)

B. Printed Material

1. An inmate may receive or send any amount of correspondence. There is no restriction as to the language in which the correspondence is written.

2. There is no limit on the amount of legal material and law books or legal publications an inmate may receive provided that no package may exceed fifteen pounds (15 lbs.) and each package must be less than twenty-four inches (24") wide, twelve inches (12") high, and twenty-four inches (24") deep. Inmates may receive one cubic foot (12 inches X 12 inches X 12 inches) of non-legal printed materials, including soft and hardcover books, magazines, newspapers, periodicals, pamphlets, advertisements and other printed articles, in any combination.

3. Storage of legal material and law books or legal publications in living quarters must conform to one (1) cubic foot. If legal material exceeds this limit, alternate storage must be provided by the facility.

C. Jewelry

Although the Department discourages inmates from receiving and possessing jewelry, inmates may receive the following items of jewelry.

1. One watch (date, and time functions only – maximum value $ 50).

2. One wedding band (no stones or protrusions – maximum value $ 150).

3. One religious medal (no stones, pins, or protrusions) if worn around neck, a thin chain no longer than twenty-six (26) inches may be worn (maximum value $ 50).

D. Miscellaneous

1. One calendar

2. Six pencils (No erasers, no metal parts)

3. Six charcoal sketch pencils

4. Two erasers (Gum, rubber, or ink)
V. PERMISSIBLE PACKAGE ITEMS AND THE MAXIMUM AMOUNTS ALLOWED (cont.)

5. Three composition books

6. Six pads (drawing, legal and writing)

7. One pack of writing paper

8. Ten envelopes

9. One ruler (No metal or metal edge)

10. One portfolio (legal size, cardboard only)

11. One pair of Prescription eyeglasses

E. Photographs may be placed on the top of desks, provided that they are not affixed with toothpaste or other vermin attracting material. Nude photographs may not be displayed in an area which is visible to persons passing by the inmates cell or living area. Inmates may not possess or receive photographs that include pictures of themselves. Polaroid photographs are prohibited.

VI. REFERENCES*

A. Operations Order #05/07, entitled CRIME SCENE INCIDENT MANAGEMENT, dated 05/08/07.

B. Directive #4001R-B, entitled INMATE CORRESPONDENCE, dated 03/16/09.

* In the event that a reference is superseded, the successor document shall apply.

VII. ATTACHMENTS

A. Form #420A, REMOVAL OF NON-PERMISSIBLE ITEM(S) (English).

B. Form #420B, REMOVAL OF NON-PERMISSIBLE ITEM(S) (Spanish).

C. Form #434, UNCLAIMED PACKAGE NOTICE INMATE OR VISITOR.

D. Form #4002, PACKAGE RECEIPT.
VIII. SUPERSEDES

Directive #4002R-A entitled, RECEIVING AND SENDING INMATE PACKAGES, dated 06/21/05 (as amended).
FACILITY: 

DATE: 

Check Where Applicable: ☐ Correspondence ☐ Package

Inmate’s Name: NYSID #: Book and Case #: Location:

The following item(s) were found in your incoming ☐ correspondence ☐ package and are prohibited by Institutional and/or Department of Correction regulations:

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

These item(s) were sent to you by:

Sender’s Name: Sender’s Address:

These item(s) may be returned to the sender at your expense, donated to a charitable organization or destroyed. Please check your choice:

Return ☐ Donate ☐ Destroy ☐

Inmate’s Signature: Date:

Officer’s Signature: Date:

Appeal: 1. You may give notice in writing to the Department of Correction (Facility Commanding Officer) and to the Board of Correction (51 Chambers Street, New York, N.Y. 10007), of your intention to appeal the removal of the item(s).

2. You and the Department of Correction may submit to the Board of Correction any relevant material in addition to this written determination.

3. The Board of Correction, or its designee, will issue a written response on your appeal within fourteen (14) days after receiving notice of your requested review.

DISTRIBUTION: Original copy to inmate’s folder. One (1) copy to inmate. One (1) copy to Board of Correction. One (1) copy to General Counsel.

INSTRUCTIONS: Clearance and distribution shall be made by the Office of the Facility Commanding Officer.

(Prepare in quadruplicate)
<table>
<thead>
<tr>
<th>FACILIDAD:</th>
<th>FECHA:</th>
<th>Subrayar la palabra apropiada:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nombre del Recluso:</td>
<td>Numero:</td>
<td>Corespondencia</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Paquete</td>
</tr>
</tbody>
</table>

El (Los) siguiente articulo(s) fue(ron) encontrado en su ☐ corespondencia ☐ paquete y está prohibido por las reglas Institucionales y por El Departamento de Correcion:

<p>| | |</p>
<table>
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<tbody>
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</tbody>
</table>

El (Los) articulo(s) fue(ron) mandado por:

<table>
<thead>
<tr>
<th>Nombre:</th>
<th>Dirección:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

El (Los) articulo(s) puede(n) ser devuelto(s) a la persona quien lo mandó por el gasto suyo, donad a una organizacion de caridad o destruidos. Marque la palabra apropiada:

- Devuelto [ ]
- Donarlo [ ]
- Destruirlo [ ]

Firma del Recluso:  
Fecha:  

Firma del Oficial:  
Fecha:  

Apelacion: 1. Usted puede darle aviso por escrito al Departamento de Corrección (al Comandante de la Institución) y a la Junta de Corrección (51 Chambers Street, New York, N.Y. 10007), de su intencion de apelar la mudanza del articulo(s).

2. Usted y el Departamento de Corrección pueden someter a la Junta de Corrección cualquier material pertinente además de esta determinacion escrita.

3. La Junta de Corrección o su designado dará una repuesta escrita sobre su apelacion dentro de catorce (14) dias del recibido del aviso para revisar.

DISTRIBUCION: Original al record del recluso.
Una (1) copia al recluso.
Una (1) copia para Board of Correction
Una (1) copia para General Counsel.

INSTRUCCIONES: La Oficina del Comandante de la Institucion se hara cargo de la autorizacion y distribucion de la forma.

(prepare cuatro copias)
INSTRUCTIONS: Complete All Applicable sections.

CHECK APPROPRIATE BOX: Inmate ☐ See 1a Visitor ☐ See 1b

Inmate's Name: __________________________ Number: __________________________

1a. Please be advised that a package was received for you on _______ _______ 
    (Date) 
    __________________________ 
    (Name of Sender)

Visitor's name: __________________________ Address: __________________________

1b. Please be advised that the package you left for __________________________ 
    (Name of Inmate) on _______ _______ was undelivered because 
    __________________________ _______ (Date)

2. It may be claimed in the Facility Package Room, Monday through Friday, 8:00 AM to 9:00 PM and on Saturday and Sunday, from 8:00 AM to 4:00 PM.

3. Please check the box which describes the action you want taken in reference to the package. Sign this form and return it in a self-addressed stamped envelope enclosed. You have the option of disposing of the package in the following manner:

   Will Pick Up ☐ Donate ☐ Destroy ☐ or

4. Bring this notice with you as authorization to pick up the package.

5. You have one hundred twenty (120) days from the date of this notice to claim your package. If it is not claimed within one hundred twenty (120) days, it will be sent to the Inmate Property Unit for handing and disposal.

SIGNATURE (Inmate or Visitor) __________________________ DATE: __________________________

(Prepare in duplicate: One (1) copy for inmate or visitor - One(1) copy for file)
### Item List

New York City Department of Correction Package Receipt

Only the items listed below are permitted to be received from visit/mail packages. See the footnotes in the "Exclusions" column.

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Exclusions</th>
<th>Maximum Allowed</th>
<th>Received</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bathrobe (1), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Belt (No Elastic, Maximum buckle size 1 1/2&quot; x 2 1/4&quot; x 2&quot;) (1), (3), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Blouses / shirts (1), (6)</td>
<td></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Coat (1), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Gloves (October - April only) No work or leather gloves, kilt (type only) (1), (6)</td>
<td>pair</td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td>Handkerchief (white only)</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Hats / caps (non uniform and stocking type caps) (1), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Suit Jacket / Blazer (1), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Pajamas (1), (6)</td>
<td></td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td>Pants / Slacks (1), (6)</td>
<td></td>
<td>4 pairs</td>
<td></td>
</tr>
<tr>
<td>Raincoat (no reversible, no hoods)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Scrunchies (ponytail holder)</td>
<td>(1)</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Shoelaces (1), (2), (6)</td>
<td></td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td>Shorts or cut-off long pants (1), (6)</td>
<td></td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td>Shower Slippers (1), (6) (thong type only)</td>
<td></td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td>Shoes / Sneakers (No hollow chambers or platform soles, Converse All-Stars high tops, New Balance, Nike or Adidas sneakers or boots) (1), (2), (6)</td>
<td>pair (either or)</td>
<td>1 pair (either)</td>
<td></td>
</tr>
<tr>
<td>Socks (1)</td>
<td></td>
<td>4 pairs</td>
<td></td>
</tr>
<tr>
<td>Sweater / sweatshirt (sweatshirts - no hood or pockets) (1), (6)</td>
<td></td>
<td>Combination of 2</td>
<td></td>
</tr>
<tr>
<td>Tie - no black (males only)</td>
<td>(1), (5), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Underclothing (in accordance with inmates sex unless approved by medical) (1)</td>
<td>4 sets</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td><em><strong>Females only</strong></em></td>
<td></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Dresses (1), (5), (6)</td>
<td></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Skirts (1), (5), (6)</td>
<td></td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>House coat (1), (5), (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Nightgowns (1), (5), (6)</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Stockings, pantyhose, knee-hi's (1), (5)</td>
<td></td>
<td>Any Combination of 4</td>
<td></td>
</tr>
<tr>
<td><em><strong>Educational / misc. Items</strong></em></td>
<td></td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Charcoal sketch pencils (6)</td>
<td></td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Composition books (6)</td>
<td></td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Erasers (gum, rubber or ink)</td>
<td>(6)</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Drawing, legal and writing pads</td>
<td></td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Pencils (no erasers and metal parts)</td>
<td>(6)</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Portfolio (legal size, cardboard only)</td>
<td>(6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Rulers (no metal or metal edge)</td>
<td>(6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Writing paper (6)</td>
<td></td>
<td>1 pack</td>
<td></td>
</tr>
<tr>
<td><em><strong>Miscellaneous items</strong></em></td>
<td></td>
<td>24&quot; x 24&quot; x 12&quot; or 15lbs.</td>
<td></td>
</tr>
<tr>
<td>Legal Paperwork (6)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Calendar</td>
<td></td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>Envelopes (1), (3)</td>
<td></td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td>Prescription eyeglasses (4)</td>
<td></td>
<td>Maximum of 12&quot; x 12&quot; x 12&quot;</td>
<td></td>
</tr>
<tr>
<td>Publications (Maximum value $50.00)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Watch (Maximum value $150.00)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Religious Medal (Maximum value $50.00)</td>
<td></td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

---

(1) Clothing / Footwear / Accessories: No Uniform type (Cammelage, Navy blue, etc.) or Heavy Work Wear (Cloths, Dulcan or Bubble Coat), No Security Risk Group uniforms of Red, Yellow, or Light Blue; No Reversible Clothing.

(2) Footwear will be accepted for on-trial court appearances and Significant Family Events only and shall NOT have any hollow chambers, platform soles or heels.

(3) Shoes, Belts, Neck Ties, or other items determined by a Physician to pose a risk to an inmate in Mental Observation Housing or on a Suicide Watch will not be accepted.

(4) Publications that pose a risk to the safety and security of the facility (Security Risk Group Publications, Locksmith, Weapons-manufacturing, Security Systems, etc.) will not be accepted.

(5) Not accredited for male inmates

(6) Not accepted for Positive Segregation or Sentenced Inmates, will be accepted for on-trial court appearances and Significant Family Events only.

---

Staff Member Name, Rank, Shield #: __________________________

Date: _______________________

Inmate Signature: __________________________

Date: _______________________

---

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Date:      June 23, 2009

To:        All Wardens
           Brenda Ross, DWIC
           Darlene Merritt, DWIC

From:      Frank Squillante, Assistant Chief, Special Operations Division

SUBJECT:   RECEIVING PHOTOGRAPHS IN INMATES PACKAGES – INTERIM ORDER

It has come to my attention that Photographs were inadvertently omitted from being listed as a line item on the standardized Package Receipt included in Directive #4002R-B, entitled "Receiving and Sending Inmate Packages."

Pending a revision to the Inmate Package Receipt, the line item designated for Publications shall be utilized as for a dual purpose to list both Publications and authorized Photographs being received for an inmate.

Whenever photographs are received for an inmate, the officer preparing the Package Receipt shall add the word "Photographs" in the "Miscellaneous Items" in the space adjacent to the word Publications. The space designated for the amount of publications received shall be divided in half (left/right); the amount of publications shall be indicated on the left and photographs on the right. See the attached sample.

Note: Inmates are not permitted to possess or receive photographs that include pictures of themselves. Polaroid type instant photographs are not permitted.

Commanding Officers are directed to update their Command Level Orders and to ensure staff assigned to posts that process the receipt and delivery of packages are fully informed of the contents of this interim order. Submit confirmation to my office by Friday June 26, 2009.

C:
Larry Davis, Acting Bureau Chief, Facility Operations
Harry Ahl, Deputy Warden, Office Policy & Compliance

FS/JC/pj
SO # 118/09
# NEW YORK CITY DEPARTMENT OF CORRECTION
## PACKAGE RECEIPT

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Exclusions</th>
<th>Maximum Allowed</th>
<th>Received</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bulky</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Belt (No Elastic, Maximum buckle size 1 1/2&quot; x 2 1/4&quot; x 2&quot;)</strong></td>
<td>(1), (5), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Hose / shirts</strong></td>
<td>(1), (6)</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td><strong>Coat</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Gloves (October - April only) No work or leather gloves, liquid type only</strong></td>
<td>(1), (6)</td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td><strong>Hankie(s) (white only)</strong></td>
<td>(1), (6)</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>Hat / cap (non uniform and stocking type caps)</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Back Pack / Slingbag</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Pajamas</strong></td>
<td>(1), (6)</td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td><strong>Shoes / Socks</strong></td>
<td>(1), (6)</td>
<td>4 pairs</td>
<td></td>
</tr>
<tr>
<td><strong>Raincoat (no reversible, no hoods)</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Scarf/Skinny (ponytail holder)</strong></td>
<td>(1), (6)</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>Shorts</strong></td>
<td>(1), (2), (6)</td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td><strong>Shoes / Slippers</strong></td>
<td>(1), (6)</td>
<td>2 pairs</td>
<td></td>
</tr>
<tr>
<td><strong>Shoe / Slipper (length type only)</strong></td>
<td>(1), (6)</td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td><strong>Shoe / Slipper (Non hollow chambers or platform roles, Converse All-Stars high tops, New Balance, Nike or Adidas sneakers or boots)</strong></td>
<td>(1), (2), (6)</td>
<td>1 pair (either/or)</td>
<td></td>
</tr>
<tr>
<td><strong>Tie</strong></td>
<td>(1), (6)</td>
<td>4 pairs</td>
<td></td>
</tr>
<tr>
<td><strong>Sweater / shirt (sweatershirt – no hood or pockets)</strong></td>
<td>(1), (6)</td>
<td>Combination of 2</td>
<td></td>
</tr>
<tr>
<td><strong>Tie – no black (males only)</strong></td>
<td>(1), (3), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Underclothing (in accordance with inmates sex unless approved by medical)</strong></td>
<td>(1), (6)</td>
<td>4 sets</td>
<td></td>
</tr>
</tbody>
</table>

**Females only**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Exclusions</th>
<th>Maximum Allowed</th>
<th>Received</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dresses</strong></td>
<td>(1), (3), (6)</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td><strong>Sweats</strong></td>
<td>(1), (3), (6)</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td><strong>House coat</strong></td>
<td>(1), (3), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Nightgown</strong></td>
<td>(1), (3), (6)</td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>

**Educational / misc. Items**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Exclusions</th>
<th>Maximum Allowed</th>
<th>Received</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Charcoal sketch pencils</strong></td>
<td>(1), (6)</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td><strong>Composition books</strong></td>
<td>(1), (6)</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td><strong>Erasers (gum, rubber or ink)</strong></td>
<td>(1), (6)</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td><strong>Drawing, Legal and Writing Pads</strong></td>
<td>(1), (6)</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td><strong>Pencils (no erasers and metal parts)</strong></td>
<td>(1), (6)</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td><strong>Portfolio (legal size, card board only)</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Rulers (no metal or metal edge)</strong></td>
<td>(1), (6)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Writing paper</strong></td>
<td>(1), (6)</td>
<td>1 pack</td>
<td></td>
</tr>
</tbody>
</table>

**Miscellaneous Items**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>Exclusions</th>
<th>Maximum Allowed</th>
<th>Received</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Legal Work</strong></td>
<td>24&quot; x 24&quot; x 12&quot; or 15lbs</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Glasses</strong></td>
<td>(1), (6)</td>
<td>1 pair</td>
<td></td>
</tr>
<tr>
<td><strong>Prescriptions</strong></td>
<td>(1), (6)</td>
<td>Maximum of 12&quot; x 12&quot; x 12&quot;</td>
<td></td>
</tr>
<tr>
<td><strong>Publications / Photographs</strong></td>
<td>(1), (6)</td>
<td>Maximum value $50.00</td>
<td>1</td>
</tr>
<tr>
<td><strong>Wedding Band (No stones, no prongs)</strong></td>
<td>Maximum value $15.00</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td><strong>Religious Medals (No stones, pins or prongs). Thin chain no longer than 26&quot;)</strong></td>
<td>Maximum value $50.00</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

---

**Inmate Name:**

**Sent By/Visitors Name:**

**Inmate #:**

**Housing Location:**

**Address:**

Only the Items Listed Below are Permitted to be Received from Visit / Mail Packages. See the footnotes in the "Exclusions" column.

---

**Staff Member Name, Rank, Shield #:**

**Date:**

**Inmate signature:**

---

(1) **(Haircut/Posture/Accessories):** No Uniform type (Crestchase, Navy Blue, etc.) or Heavy Work Wear (Carter, Mission or Bollon Polo), No Security Rim, Group colors of Red, Yellow, or Light Blue, No Expandable Clothing.

(2) **(Footwear):** Will be accepted. For 07 10 Harbor and Siena only. No MIX with any hollow chambers, platform roles or roles.

(3) **(Shirts):** No polo, Neck Ties, or any other shirts approved by a Physician in person or in a written or verbal Observation in the NYC. Wrist Band will be accepted.

(4) **(Pencils):** Will not accept any pencils, erasers, pens, or pencils for use in a cell phone.

(5) **(Inmate Shoes/Slipper):** Will accept only for Co-trial court appearance and Significant Family Events only.
1. Pending the revision of Directive 4002R-B, "Receiving and Sending Inmate Packages," dated May 15, 2009, the following revisions are effective immediately:

ON PAGE 1, SECTION II.C., ADD THE FOLLOWING PARAGRAPH:

C. The cost incurred in sending outgoing packages shall be borne by the inmate. Costs are defined as the price paid for the packaging materials and all other expenses necessary and directly incurred in the course of the operation and management of the outgoing package handling area. However, should an inmate be indigent, the facility shall apply the appropriate postage to the package for the return of impermissible footwear only. Indigent inmates may only mail these packages standard B mail or parcel post (formerly fourth class). Each facility shall maintain a record of costs incurred to afford postage to indigent inmates for this purpose.

ON PAGE 3, SECTION III.C.1, ADD THE FOLLOWING PARAGRAPH:

1. The cost incurred in sending outgoing packages shall be borne by the inmate. Costs are defined as the price paid for the packaging materials and all other expenses necessary and directly incurred in the course of the operation and management of the outgoing package handling area. However, should an inmate be indigent, the facility shall apply the appropriate postage to the package for the return of impermissible footwear only. Indigent inmates may only mail these packages standard B mail or parcel post (formerly fourth class). Each facility shall maintain a record of costs incurred to afford postage to indigent inmates for this purpose.
6. THE COST INCURRED IN SENDING OUTGOING PACKAGES SHALL BE BORNE BY THE INMATE. COSTS ARE DEFINED AS THE PRICE PAID FOR THE PACKAGING MATERIALS AND ALL OTHER EXPENSES NECESSARY AND DIRECTLY INCURRED IN THE COURSE OF THE OPERATION AND MANAGEMENT OF THE OUTGOING PACKAGE HANDLING AREA. HOWEVER, SHOULD AN INMATE BE INDIGENT, THE FACILITY SHALL APPLY THE APPROPRIATE POSTAGE TO THE PACKAGE FOR THE RETURN OF IMPERMISSIBLE FOOTWEAR ONLY. INDIGENT INMATES MAY ONLY MAIL THESE PACKAGES STANDARD B MAIL OR PARCEL POST (FORMERLY FOURTH CLASS). EACH FACILITY IS TO MAINTAIN A RECORD OF COSTS INCURRED TO AFFORD POSTAGE TO INDIGENT INMATES FOR THIS PURPOSE.

2. COMMANDING OFFICERS ARE DIRECTED TO ENSURE THAT THE CONTENTS OF THIS TELETYPe ARE STRICTLY ADHERED TO.

3. A LIST OF NON-PERMISSIBLE FOOTWEAR ITEMS SHALL BE POSTED IN HOUSING AREAS, IN THE VISIT AREA, AND ON THE DEPARTMENT WEBSITE. THE LIST SHALL BE SHARED WITH INMATES AT INMATE COUNCIL MEETINGS AS WELL AS DURING THE NEW ADMISSION PROCESS. INMATES SHALL ALSO BE NOTIFIED THAT IF THEY RECEIVE NON-PERMISSIBLE FOOTWEAR THROUGH THE MAIL, THEY WILL BE REQUIRED TO PAY TO SHIP IT BACK, UNLESS THEY DO NOT HAVE SUFFICIENT FUNDS IN THEIR INMATE ACCOUNT.

4. ALL COMMANDING OFFICERS SHALL ENSURE PERSONNEL ASSIGNED TO OR RESPONSIBLE FOR AREAS AFFECTED BY THIS ORDER ARE PROVIDED WITH A COPY AND ARE FAMILIAR WITH THE CONTENTS OF THIS TELETYPe.

5. THE CONTENTS OF THIS TELETYPe SHALL BE READ AT TWENTY-ONE (21) CONSECUTIVE ROLL CALLS.

NEW MATERIAL BOLDED AND UNDERLINED

AUTHORITY:
OFFICE OF THE COMMISSIONER
MM/BJ