

Reopening New York City: What Residential Property Managers Need to Know

Residential property managers in New York City (NYC) must follow New York State (NYS) requirements to help reduce the risk of COVID-19 transmission in NYC.

For answers to key questions about reopening, please read [Reopening New York City: Frequently Asked Questions](#). Not all questions will be relevant, but we hope this will help you implement new requirements. The NYC Department of Health and Mental Hygiene's [COVID-19 businesses page](#) has additional information and tools for reopening and maintaining operations during the COVID-19 public health emergency.

Check nyc.gov/health/coronavirus for updates. City and State requirements may change as we learn more about COVID-19 and the best ways to reduce transmission and keep New Yorkers safe.

Remember the four key actions to prevent COVID-19 transmission:

- **Stay home if sick:** Stay home if you are sick unless you are leaving for essential medical care (including COVID-19 testing) or other essential errands.
- **Physical distancing:** Stay at least 6 feet away from others.
- **Wear a face covering:** Protect those around you. You can be contagious without symptoms and spread the disease when you cough, sneeze or talk. Face coverings help reduce the spread of COVID-19.
- **Practice healthy hand hygiene:** Wash your hands often with soap and water or use an alcohol-based hand sanitizer if soap and water are not available; clean frequently touched surfaces regularly; avoid touching your face with unwashed hands; and cover your cough or sneeze with your arm, not your hands.

Together we can reduce COVID-19 transmission in New York City.

What do I have to do to legally reopen my business?

Required steps before you reopen

- Develop a [Safety Plan](#) and post it at your work site.
- Read the [New York State \(NYS\) guidelines](#) and affirm compliance. The State requires that you affirm that you have reviewed and understand the State-issued industry guidelines and that you will implement them. You can fill out the affirmation form at forms.ny.gov/s3/ny-forward-affirmation.

The NYC Health Department may change recommendations as the situation evolves.

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