



Telemedicine Is Available to Treat Opioid Use Disorder

During the COVID-19 public health emergency, you can access treatment for opioid use disorder (OUD) by telemedicine at select locations in New York City (NYC) without having to make an in-person visit. Health care providers can provide treatment for OUD by using an audio-visual platform such as a teleconference, or sometimes with a telephone chat, and sending the prescription electronically to any pharmacy. Buprenorphine — sometimes called Suboxone® — is a treatment for OUD that can be prescribed by providers in many settings and can be started anywhere. You can get started with buprenorphine treatment (or continue if you are already taking it) with a telemedicine visit.

Where do I find treatment?

To find information about buprenorphine treatment for OUD by telemedicine:

- Visit the New York State Department of Health (NYSDOH) Office of Addiction Services and Supports (OASAS) website at oasas.ny.gov and search for [Medication-Assisted Treatment via Telehealth](#) for a list of medical providers who can provide buprenorphine by telemedicine — many providers listed accept Medicaid in addition to other insurance. For assistance, you can also call the NYS 24/7 HOPEline at 877-8-HOPENY (877-846-7369) or text “HOPENY” to 467369. For questions, call 518-473-3460.
- Visit the NYC Department of Health and Mental Hygiene website at nyc.gov/health and search for [Opioid Addiction Treatment With Buprenorphine and Methadone](#), then click on the “How to Find Treatment” tab to find a Health Department-funded buprenorphine nurse care manager primary care site. Some sites (see table on next page) can provide buprenorphine treatment by telemedicine, accept Medicaid and other insurances, or have a sliding scale fee or provide medication at low cost for people with low income or without insurance.
- Visit the NYC Health Department website at nyc.gov/health and search for [syringe service programs](#). Select sites (see table on next page) can provide buprenorphine treatment by telemedicine. There is no charge for the telemedicine visit at a syringe service program (SSP), but payment or insurance is needed at a pharmacy to get the medication.

What if I do not have insurance or cannot pay out of pocket for my telemedicine visit or medications?

To ensure access to treatment, it is best to contact a provider who has a sliding scale and can provide the telemedicine visit and medication at a low cost. If you do not have insurance or cannot pay out of pocket for telemedicine visits or medications, please contact:

- NYC Health + Hospitals / Bellevue buprenorphine telemedicine clinic in Manhattan at 212-562-2665
- Montefiore Medical Center buprenorphine treatment network in the Bronx at 718-405-8227

The following table includes select SSPs and primary care sites with buprenorphine nurse care managers who help provide telemedicine for buprenorphine treatment for OUD. Please note the special insurance information marked by asterisks, below.

Site Location	Location Type	Phone Number
Bronx		
Montefiore Comprehensive Family Care Clinic (CFCC)**	Primary care site	718-405-8227
Montefiore Family Care Center (Norwood)**	Primary care site	718-405-8227
Montefiore Family Health Center (Fordham)**	Primary care site	929-220-8497
Montefiore Williamsbridge Family Practice**	Primary care site	929-220-8497
Montefiore Buprenorphine Treatment Network (other locations)**	Primary care site	718-405-8227
Brooklyn		
Afterhours Project*	SSP	347-663-7608 or 718-249-0755
Community Healthcare Network East New York Health Hub	Primary care site	718-486-4589
Community Healthcare Network — Williamsburg	Primary care site	718-486-4589
Sterling Avenue Health Center (Brightpoint)	Primary care site	855-681-8700
Sunset Park Family Health Center, Adult Medicine	Primary care site	646-906-2685
Park Ridge Family Health Center	Primary care site	718-907-8100
Manhattan		
Bellevue Hospital Buprenorphine Telemedicine Clinic**	NYC Health & Hospitals clinic	212-562-2665
Harlem United (Harlem)*	SSP	212-289-2378, extension 1277
REACH Clinic-Mount Sinai	Primary care site	646-951-1963
Positive Health Project/Housing Works*	SSP	212-465-8304, extension 4875 or 4430
Queens		
Community Healthcare Network — Long Island City	Primary care site	332-877-5383
Community Healthcare Network — Sutphin Blvd	Primary Care site	332-877-5383
Sutphin Health Center (Brightpoint)	Primary care site	855-681-8700
Staten Island		
Bay Street Clinic (Brightpoint)	Primary care site	855-681-8700

* There is no charge for the telemedicine visit at an SSP, but payment or insurance is needed at a pharmacy to get the medication.

** Low-cost medication is available for people with low incomes or without insurance.

The NYC Health Department may change recommendations as the situation evolves.

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