To learn more visit nyc.gov/health and search “provider equitable care”.

**ADDRESSING IMPLICIT BIAS**

Be compassionate and empathetic in every interaction with patients.

Use plain language and create space for patients to take an active role in shaping their care.

Embrace humility and focus on readiness to learn and care for patients of varying backgrounds.

Refuse stereotypes and speak up when you observe a colleague relying on implicit bias.

Be self-aware. Remain conscious of your stress levels, which can magnify bias and stereotypes.