Frequently Asked Questions

Why was the A1C Registry created?
Diabetes is epidemic in New York City and nationwide. Prevalence of diabetes has more than doubled over the past decade. The epidemic requires the same kind of urgent public health response traditionally accorded to infectious disease outbreaks. The new A1C Registry can help us improve quality of care and quality of life for New Yorkers with diabetes.

Has A1C reporting been done elsewhere?
This is the first such population-based registry in the nation.

What is the legal mandate for the A1C Registry?
On December 14, 2005, the New York City Board of Health mandated electronic reporting of hemoglobin A1C by major clinical laboratories. This new electronic reporting requirement became effective on January 15, 2006.

Do physicians need to report A1C test results?
No. Only major clinical laboratories are mandated to report A1C test results.

How will information from the A1C Registry be used?
The A1C Registry establishes public health surveillance of the epidemic and provides the basis for interventions to help providers and patients better manage diabetes. These interventions, which will start in the South Bronx, the neighborhood with one of the highest rates of diabetes in the city, will include feedback to clinicians, and outreach to patients, whenever possible through their providers.

Who has access to the A1C Registry?
A1C Registry information is highly confidential. By law, we will share these data only with patients whose test results are reported and the medical providers who care for them. DOHMH has successfully protected the confidentiality of disease reports and other surveillance data for the past century.

What if a patient does not wish to participate?
Patients will be free to opt-out of interventions (such as letters or phone calls to them or providers). This can be done by calling 311 or visiting the Diabetes Homepage at www.nyc.gov/health/diabetes.

When will A1C Registry reports be sent to medical providers?
The exact time-frame is still being finalized as it depends on the quality of data received. Please pre-enroll today to receive periodic updates on the A1C Registry by visiting www.nyc.gov/health/diabetes.

See other side for A1C Registry pre-enrollment benefits
Pre-Enroll Today!

Diabetes Prevention and Control Program
The New York City Department of Health and Mental Hygiene

Registrants will receive:

• Periodic updates on the A1C Registry, including the pilot intervention in the South Bronx

• Information on citywide diabetes services

• Deliveries of free, attractive diabetes education materials (on request)

• Invitations to DOHMH-sponsored workshops on the use of the A1C Registry and other diabetes and chronic disease management topics

For more information, please contact your Health Department Representative or enroll by visiting the Diabetes Homepage at www.nyc.gov/health/diabetes

See other side for A1C Registry frequently asked questions