

# Child Care Performance Summary Card

New York City Health Department  
February 2018

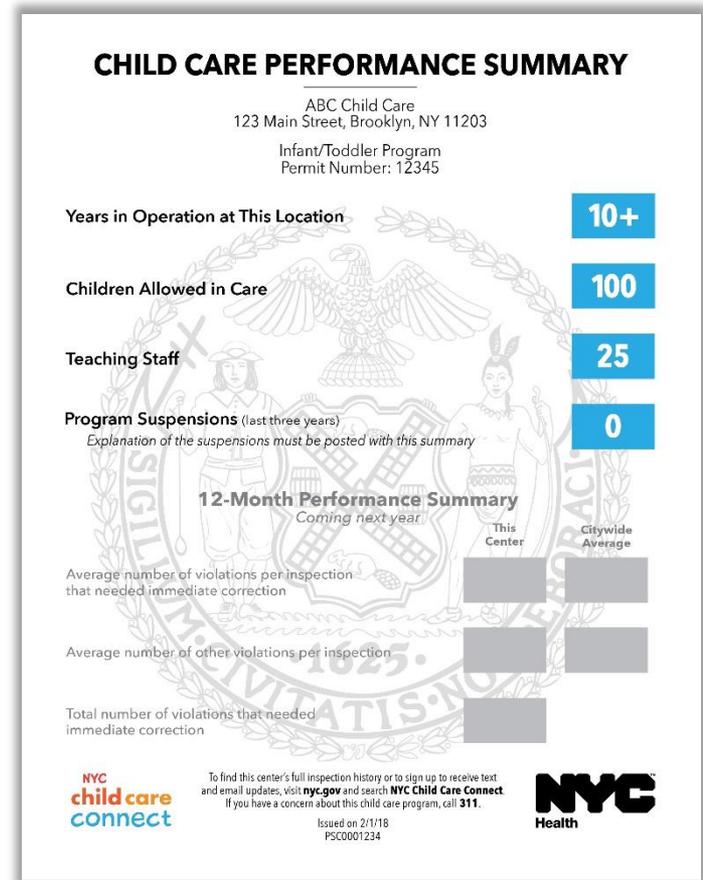


# Introduction

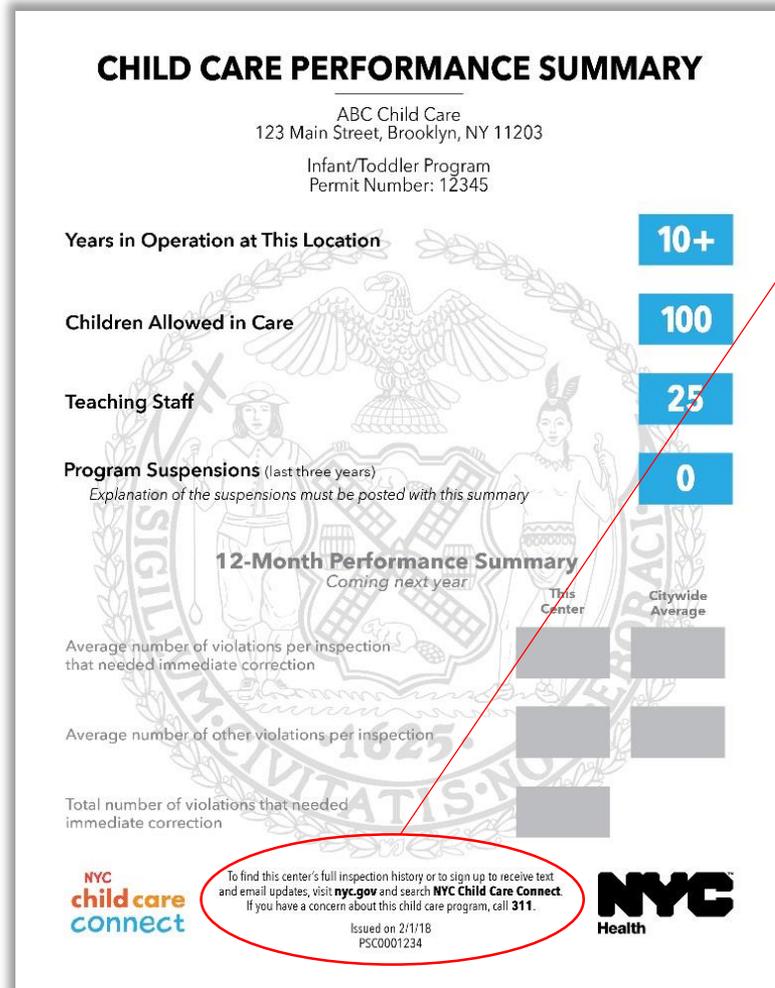
- The child care performance summary card is required by New York State law.
- Beginning February 1, 2018, group child care programs must post a child care performance summary card issued by the New York City Health Department.
- The Health Department mailed the performance summary cards to all group child care programs at the end of January.
- Every group child care program should have received a summary card.

# 2018 Performance Summary Card

- The 2018 performance summary card shows:
  - Years in operation at this location
  - Children allowed in care (permitted capacity)
  - Number of teachers employed at the time of inspection
  - Number of suspensions in the last three years
- The card will not include violation information until 2019
  - Allows programs to prepare for successful inspections in 2018



# More Card Information

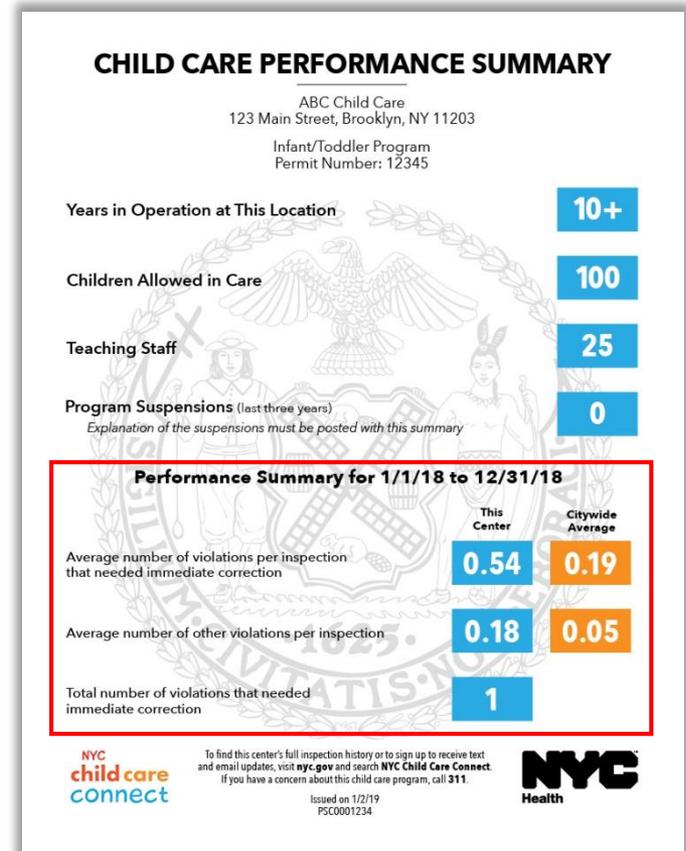


Look here for:

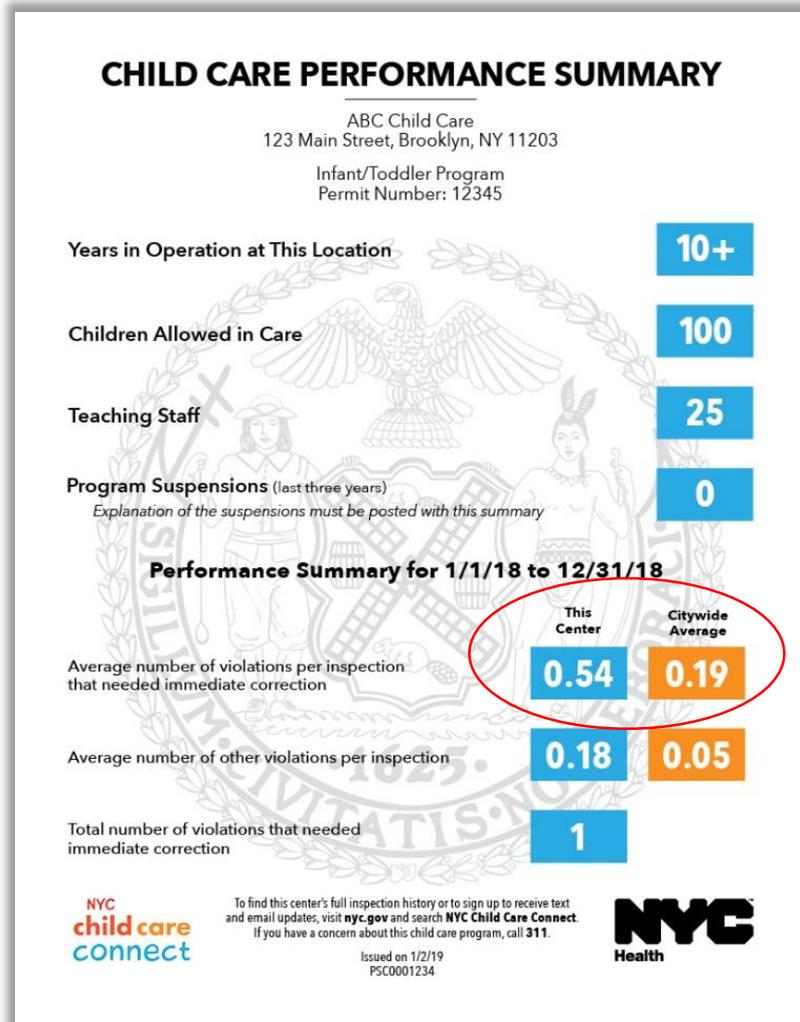
- Guidance on finding your program's inspection history
- Instructions on how to sign up for Child Care Connect email updates
- The date on which the performance summary card was issued
- Your program's unique performance summary card ID number

# 2019 Performance Summary Card

- Starting in 2019, the performance summary card will include violation information from the previous year.
  - Average number of the most serious violations compared to citywide average
  - Average number of other violations compared to citywide average
  - Actual number of the most serious violations found during inspections



# Violation Comparison

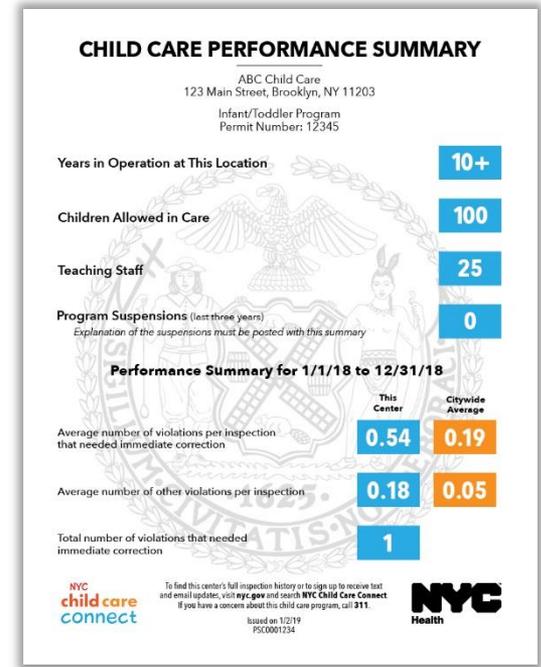


- Violation data provide information about program performance.
- In this example, the average number of the most serious violations is .54 – higher than the citywide average of .19.
- This means that this program is not performing as well as programs citywide.

# 2019 Card Details

The violation information on the card:

- Will be based on *post-adjudication* data
  - Programs have the opportunity to be heard at the Office of Administrative Trials and Hearings (OATH) for any violation issued by the Health Department.
  - Only violations upheld by the OATH hearing officer – *post-adjudication violations* – will be included in the card.
- Will be based on initial inspection data
  - All programs receive at least two initial inspections each year – one from a health inspector and another from an Early Childhood Educational Consultant.



# Performance Summary Card Comparison

2018

## CHILD CARE PERFORMANCE SUMMARY

ABC Child Care  
123 Main Street, Brooklyn, NY 11203

Infant/Toddler Program  
Permit Number: 12345

Years in Operation at This Location	10+
Children Allowed in Care	100
Teaching Staff	25
Program Suspensions (last three years) <i>Explanation of the suspensions must be posted with this summary</i>	0

### 12-Month Performance Summary Coming next year

	This Center	Citywide Average
Average number of violations per inspection that needed immediate correction		
Average number of other violations per inspection		
Total number of violations that needed immediate correction		



To find this center's full inspection history or to sign up to receive text and email updates, visit [nyc.gov](http://nyc.gov) and search **NYC Child Care Connect**. If you have a concern about this child care program, call 311.

Issued on 2/1/18  
PSC0001234



2019

## CHILD CARE PERFORMANCE SUMMARY

ABC Child Care  
123 Main Street, Brooklyn, NY 11203

Infant/Toddler Program  
Permit Number: 12345

Years in Operation at This Location	10+
Children Allowed in Care	100
Teaching Staff	25
Program Suspensions (last three years) <i>Explanation of the suspensions must be posted with this summary</i>	0

### Performance Summary for 1/1/18 to 12/31/18

	This Center	Citywide Average
Average number of violations per inspection that needed immediate correction	0.54	0.19
Average number of other violations per inspection	0.18	0.05
Total number of violations that needed immediate correction	1	



To find this center's full inspection history or to sign up to receive text and email updates, visit [nyc.gov](http://nyc.gov) and search **NYC Child Care Connect**. If you have a concern about this child care program, call 311.

Issued on 1/2/19  
PSC0001234



# Card Placement

- The performance summary card must be posted at the entrance to the child care program:
  - Within 2 feet of the front door or other main entrance
  - At a height of 4 to 6 feet
- It must be clearly visible to those standing outside the program.
- The performance summary card must remain posted until the Health Department provides a new card.
- The original card must be posted. Do not post a copy.

# Replacing the Card

- The Health Department will issue new performance summary cards each January.
- A program can request a new card by calling 311.
- Reasons for requesting a new card include:
  - Program wants to update its inspection results on the card following an initial inspection
  - Card becomes damaged, defaced or lost
  - Suspension listed on the card occurred more than three years ago

# Suspension Summary

- Programs that have been closed by the Health Department during the last three years must also post a suspension summary provided by the Health Department.
- The suspension summary includes:
  - Date of suspension
  - Reason for closure
  - Program reopening date
- The suspension summary must be posted next to the performance summary card.

**Child Care Suspension Summary**

ABC CHILD CARE  
123 MAIN STREET, BROOKLYN, NY 11203  
INFANT/TODDLER PROGRAM  
Permit Number: 12345

The New York City Health Department inspects child care programs to make sure they are following state and local regulations. During these visits, inspectors look for conditions that may affect the health and safety of children. If a child care program has serious violations that are not immediately corrected, the Health Department may close the program until they are corrected. The Health Department works closely with closed child care programs so they may reopen as soon as they take corrective action.

This child care program was closed on 9/12/2017 due to Insufficient Staff Qualifications/Clearances. During a reinspection, Health Department staff confirmed the program corrected these violation(s). The Health Department allowed this child care program to reopen on 10/9/2017.

To find the inspection history for all child care programs, visit [nyc.gov](http://nyc.gov) and search for **NYC Child Care Connect**.

 To find this center's full inspection history or to sign up for text and email updates, visit [nyc.gov](http://nyc.gov) and search NYC Child Care Connect. If you have a concern about this child care program, call 311.



# Enforcement

- Programs were required to post the performance summary card by February 1, 2018.
- The Health Department will issue summonses for failing to post the card beginning on April 1, 2018.
- Failure to post the card is subject to a \$1,000 fine.
- Failure to post the card correctly is subject to a \$500 fine.

# More Information

- Visit [nyc.gov/health/childcare](https://nyc.gov/health/childcare), or contact your program's health inspector or borough office, to learn more about:
  - Performance summary cards
  - Health Department inspections
  - Avoiding the most common violations