New York City

Early Intervention Program

The Earlier, The Better

Resource Guide for Families of Children with Disabilities or Developmental Delays: 2016

NYC Health

June 2016

Dear Colleague:

Families receiving Early Intervention (EI) services face unique challenges in locating and accessing resources. The "Resource Guide for Families of Children with Disabilities or Developmental Delays: 2016" provides a comprehensive list of community resources for parents and families of young children with developmental delays and disabilities and the professionals who work with them.

The Health Department's Bureau of Early Intervention created the Social Services Task Force to produce this guide. The bureau would like to recognize the task force members and their agencies for their collaborative efforts in developing this document:

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Sincerely,

Marie B. Casalino, MD, MPH
Assistant Commissioner
Bureau of Early Intervention
New York City Health Department

About the Resource Guide

This resource guide, created by the New York City Department of Health and Mental Hygiene, was developed to help families, service coordinators and service providers in New York City meet the needs of children with developmental delays and disabilities. The resources were identified by a broad-based partnership of local experts.

What's Inside

This Resource Guide contains information about national, state and local agencies that provide specialized services and information for families of children with developmental disabilities and delays.

Some of the resources listed may require payment. Payment types include Medicaid, insurance, sliding scale fee or fee for service. When contacting any of the resources listed, ask if there is a charge for the services provided.

Chapter 1: Health, Medical and Mental Health Resources
Information about free and low-cost mental health, dental, insurance and medical resources. This chapter also provides information about accessing the New York State Benefit Exchange and links to screening tools for federal, state and New York City medical benefit programs.

Chapter 2: Social Service Resources
Information about agencies that provide assistance to families with social service needs, such as housing, government benefits, immigration, domestic violence, food pantries, the Supplemental Nutrition Assistance Program (SNAP), and special education services.

Chapter 3: Children's Resources
Information about services specific to young children, including child care, recreation resources, sensory gyms and organizations granting wishes for chronically or terminally ill children.

Chapter 4: Parent Supports and Services
Includes information for parents on accessing services such as advocacy, financial assistance, transportation and support groups.

Chapter 5: Parent Education and Information
Information about laws that protect the rights of children with developmental delays and disabilities, strategies for organizing documents to use for accessing different benefits, and websites that contain information frequently requested by parents of children with delays and disabilities.

How to Navigate the Resource Guide

Navigate the Resource Guide by any of the following:

- Scrolling through the entire manual based on the page numbers indicated in the table of contents
- Selecting a section from the bookmarks on the left-hand side of the screen
- Searching for a particular section or topic
- Printing out the full document

How to Submit Corrections

If you find outdated or incorrect information in the Resource Guide (such as website links or contact information), please send an email noting the item that needs correction to: **eiconsumeraffairs@health.nyc.gov** Please let us know how we can make this Resource Guide better. Take our brief survey at: **www.surveymonkey.com/s/N3N9HRM**

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Chapter 1

Health and Mental Health Services

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1:1 Clinics Specializing in Medical Services for People with Disabilities

This section includes information on the different types of clinics:

Article 16 Clinics

Clinics approved by the New York State Office for People with Developmental Disabilities (OPWDD) to provide long-term therapies (such as physical therapy) to people with developmental disabilities. These services are prescribed by a doctor or other medical professional. Services include helping people with assistive devices such as wheelchairs, hearing aids and walkers.

Article 28 Clinics

Clinics that can be located either in a hospital or a non-hospital setting. They are licensed by the New York State Department of Health. Certain Article 28 facilities are designated by the State to serve people with developmental disabilities.

NYC Health + Hospitals

These are public health hospitals and clinics. They provide families with low-cost and free health care regardless of immigration status or ability to pay. Some offer specific services for families of children with disabilities.

Private Clinics

Privately-run facilities that serve people with developmental disabilities.

Article 16 and 28 Clinics

Cerebral Palsy Association (Article 16 and 28)
921 East New York Avenue
Brooklyn, NY 11203
718-778-8587 (Phone)
www.ucp.org

Epilepsy Foundation of Metropolitan New York (Article 16)
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
212-677-5825 (Fax)
www.efmny.org

Harmony Services (Article 16)
3820 14th Avenue
Brooklyn, NY 11218
718-435-8080 (Phone)

HASC Diagnostic and Treatment Center (Article 16 and 28)
1221 East 14th Street
Brooklyn, NY 11230
718-434-4600 (Phone)
www.hasccenter.org

HeartShare—Angels on the Bay Evaluation Center (Article 16 and 28)
162-30 Cross Bay Boulevard
Howard Beach, NY 11414
718-323-2877 (Phone)

Heartshare Wellness
177 Livingston Street
Brooklyn, NY 11201
718-855-7707 ext. 8015 (Phone)
www.heartshare.org

Interfaith Medical Center Pediatric Clinic (Article 16)
1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4001 (Phone)
718-613-4101 (Fax)
www.interfaithmedical.org

Lifespire/ACRMD (Article 16)
1 Whitehall Street, 9th Floor
New York, NY 10004
212-741-0100 (Phone)
212-242-0696 (Fax)

184-10 Jamaica Avenue 5th Floor
Hollis, NY 11323
718-454-6940 (Phone)
www.lifespire.org

PSCH (Article 16)
30-50 Whitestone Expressway
Flushing, NY 11354
718-445-4700 (Phone)
718-762-6140 (Fax)

25-34 Steinway Street
Astoria, NY 11103
718-777-5243 (Phone)
718-777-5250 (Fax)
www.psch.org

Queens Center for Progress—Clinic (Article 16)
(formerly: UCP of Queens)
81-15 164th Street
Jamaica, NY 11432
718-380-3000 (Phone)
718-380-0483 (Fax)
www.queenscp.org

Staten Island Mental Health Society Elizabeth Pouch Center for Special People Chait Memorial Center (Article 16)
657 Castleton Avenue
Staten Island, NY 10301
718-448-9775 (Phone)
718-442-2289 (Fax)
www.simhs.org

Terence Cardinal Cooke Health Care Center (Article 16)
1249 Fifth Avenue
New York, NY 10029
212-360-3976 (Phone)
212-360-3830 (Fax)
www.archcare.org

United Cerebral Palsy of New York City (Article 16 and 28)
122 East 23rd Street, 2nd Floor
New York, NY
212-677-7400 ext. 100 (Phone)

80 Maiden Lane
New York, NY 10038
212-677-7400 ext. 117 (Phone)

175 Lawrence Avenue, 1st Floor
Brooklyn, NY 11230
718-436-7600 ext. 100 (Phone)

408 East 137th Street
Bronx, NY 10454
718-993-3458 ext. 216 (Phone)

281 Port Richmond Avenue
Staten Island, NY 10302
718-442-6006 ext. 231 (Phone)
www.ucp.org

Shield Institute, Inc. (Article 16)
144-61 Roosevelt Avenue East
Flushing, NY 11354
718-939-8700 (Phone)
718-939-8364 (Fax)

39-09 214th Place
Bayside, NY 11361
718-229-5757 (Phone)
www.shield.org

1:1 Clinics Specializing in Medical Services for People with Disabilities

YAI-National Institute for People with Disabilities (Article 16) — Premier Health
Manhattan — Midtown West
406 10th Avenue, 9th Floor
New York, NY 10001
212-273-6515 (Phone)

Bronx - Pelham Bay
3060 East Tremont Avenue, 2nd Floor
Bronx, NY 10461
718-239-1790 (Phone)

Brooklyn - Brooklyn Heights
175 Remsen Street, 4th Floor
Brooklyn, NY 11201
718-306-1300 (Phone)

Brooklyn - Marine Park
3346 Nostrand Avenue
Brooklyn, NY 11229
718-743-3850 (Phone)

YAI-National Institute for People with Disabilities (Article 16) — Premier Health
Queens - Bayside
211-11 Northern Boulevard, 2nd Floor
Bayside, NY 11361
718-705-1000 (Phone)

Queens — Astoria
37-11 35th Avenue
Astoria, NY 11101
718-482-8121 (Phone)

Citywide Phone:
212-273-6100 YAI LINK (Phone)
www.yai.org

NYC Health + Hospitals

Morrisania Diagnostic and Treatment Center
Child Development Center
1225 Gerard Avenue
Bronx, NY 10452
718-960-2991 (Phone)
718-960-2638 (Fax)
www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml

Kings County Hospital Developmental Evaluation Clinic
451 Clarkson Avenue, N Building, Room 311
Brooklyn, NY
718-245-3131 (Phone)
www.nyc.gov/html/hhc/kchc/html/home/home.shtml

Private

Eden II (Private)
150 Granite Avenue
Staten Island, NY 10303
718-816-1422 ext. 224 (Phone)
eden2.org/family-support-services/

Koicheff Health Care Center (Private)
2324 Forest Avenue
Staten Island, NY 10303
718-447-0200 (Phone)

Maimonides Medical Center Developmental Center (Private)
9802 10th Avenue
Brooklyn, NY 11220
718-283-6000 ext. 1900 (Phone)
718-635-6745 (Fax)
www.maimonidesmed.org

Other

New York State Institute for Basic Research in Developmental Disabilities (IBR)
1050 Forest Hill Road
Staten Island, NY 10314
718-494-0600 (Phone)
718-494-0833 (Fax)
www.opwdd.ny.gov/institute-for-basic-research/home

Infant Development Center at IBR
1050 Forest Hill Rd.
Staten Island, NY 10314
718-494-5313 (Phone)
718-494-5127 (Fax)
www.opwdd.ny.gov/institute-for-basic-research/jervis-clinic

1:2 Dental Services

This section includes agencies that specialize in care and treatment for the teeth, gums and the mouth. They are familiar with the special needs of people with disabilities.

American Dental Association—Give Kids a Smile Program
The American Dental Association holds a yearly clinic in most communities. Click on the clinic locator to find one in your area.
www.givekidsasmile.ada.org/findGKAS.asp

ArchCare
1249 Fifth Avenue
New York, NY 10029
212-360-3790 (Phone)
www.archcare.org

Brookdale Hospital Medical Center
1 Brookdale Plaza
Brooklyn, NY 11212
718-240-6282 (Phone)
brookdalehospital.org/home.html

Kings County Hospital—Dental Services
541 Clarkson Avenue, 1st Floor
Brooklyn, NY 11203
718-245-49145 (Phone)
www.nyc.gov/html/hhc/kchc/html/about/about.shtml

Lutheran Medical Center Sunset Park Family Health Center Department of Dentistry
150 55th Street
Brooklyn, NY 11220
718-630-6875 (Phone)
www.lutheranhealthcare.org/Main/Home.aspx

Maimonides Medical Center Children's Dentistry—Pedodontics
4305 13th Avenue
Brooklyn, NY 11218
718-871-9111 (Phone)
www.maimonidesmed.org

Manhattan Pediatric Dental Group
192 East 75th Street
New York, NY 10021
212-570-2221
www.smiles4kids.com

New York City Human Resources Administration (HRA)
Call the HRA Infoline for information on free or low cost dental services at 718-557-1399 or 311

New York State Office for People with Developmental Disabilities
This website provides a comprehensive listing of dental clinics that work with persons who have disabilities.
www.opwdd.ny.gov/opwdd_services_supports/oral_health/dentistry_locations

1:2 Dental Services

NYU Dental Clinic
345 East 24th Street, at 1st Avenue
New York, NY 10010
212-998-9800, Children's Services
212-998-9652, Mobile Dental Van
www.nyu.edu/dental/patientinfo/

Queens Hospital Center—Dental Clinic
82-68 164th Street
Jamaica, NY 11432
718-883-3270 (Phone)
718-883-3271 (Emergency Phone)
www.nyc.gov/html/hhc/qhc/html/home/home.shtml

Jacobi Medical Center-Rose F. Kennedy Dental Clinic
1225 Morris Park Avenue
Bronx, NY 10461
718-839-7084 (Phone)
www.jacobidental.org/pedo/pedo_description.html

St. Barnabas Hospital—Dental Clinic
4422 Third Avenue
Bronx, NY 10457
718-960-6628 (Phone)
sbhny.org/clinical_services/services/general-dentistry

Staten Island University Hospital
75 Bay Street
Staten Island, NY 10301
718-226-3200 (Phone)
www.siuh.edu

Steven and Alexandra Cohen Children's Medical Center of New York
270-05 76th Avenue
New Hyde Park, NY 11040
718-470-3111 (Phone)
www.northshorelij.com/ccmcny/ccmcny-our-services/ccmcny-dental

United Cerebral Palsy Association
330 West 34th Street
New York, NY 10001
212- 947-5770 (Phone)

Jerome Belson Clinic
245 East 149 Street
Bronx, NY 10451
718-665-7565 (Phone)

Koicheff Clinic
2324 Forest Avenue
Staten Island, NY 10303
718-447-0200 ext. 212 (Phone)
www.ucp.org

United Cerebral Palsy of NYC, Inc. Dental Services
122 East 23rd Street
New York, NY 10010
212-677-7400, ext. 200 (Phone)

174 Lawrence Avenue, 1st Floor
Brooklyn, NY 11230
718-436-7600 x 100

Manhattan Dental Clinic
75 Morton Street
New York, NY 10014
212-229-3164 (Phone)
212-229-3165 (Fax)
www.mchcnyc.org

Visident
Private dentist who makes house calls
214-41 42nd Avenue
Bayside, NY 11361
Dr. William Stone
718-423-8797 (Phone)

YAI—Seeing Beyond Disability
406 10th Avenue, 9th Floor
(between. 33 and 34th Streets)
New York, NY 10001
212-273-6182 (new patients)
212-273-6515 (dental clinic)
www.yai.org

1:3 Medical Services

This section includes information on obtaining medical care. The section is divided into two topics:

Medical Care

This topic includes information on where to get free and low-cost medical care.

Homecare Services

This topic provides information on Homecare Services, which are crisis intervention services to help families that are having difficulty meeting their basic needs. Homecare services teach families the skills to manage everyday responsibilities like finances and household chores. Homecare is not a babysitting service. If the family needs temporary child care, other resources such as friends, relatives or respite care should be used. More information on respite can be found in Chapter 3: Children's Resources: Child Care.

How can I apply for Homecare Services?

If your child has Medicaid, you might qualify for this service. Discuss the need for this service with your child's primary care physician. If your child is enrolled in a Medicaid managed care plan, contact your managed care plan.

Medical Care

ArchCare
The Developmental Disabilities Clinic at Terence Cardinal Cooke Health Care Center offers many clinical services including psychiatry, speech evaluation and therapy, psychology, social work, physical therapy, occupational therapy, nutritional therapy, dentistry and diagnostic evaluations in medicine. A primary care physician is in charge of all of the patients' medical and therapeutic care.

1249 Fifth Avenue
New York, NY 10029
212-360-3790 (Phone)
www.archcare.org

Bronx Health Link
Information about services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, and information about topics ranging from domestic violence support to farmers markets.

851 Grand Concourse, Room 914
Bronx, NY 10451
718-590-2648 (Phone)
www.bronxhealthlink.org/tbhl/programs/

Deborah Heart and Lung Center
The New Jersey location offers free treatment for pulmonary and cardiac problems on a case-bycase basis.

200 Trenton Road
Browns Mills, NJ 08015
609-735-2923 (Phone)
800-555-1990 (Toll-free)
609-735-2923 (Phone)
www.deborah.org

Early Hearing Detection and Intervention—Pediatric Audiology Links to Services (EHDI PALS)
This is a web-based source of information, resources and services for children with hearing loss. It also contains information about facilities that will provide audiological screenings for children under five years of age.
www.ehdi-pals.org

Family Planning Providers
The Federal Title X Family Planning program funds prenatal and family planning services through a network of New York City providers. Services include medical, social work, HIV counseling and testing, and STD screening and treatment and dispensing of birth control to low-income, uninsured and underinsured women.
www.health.ny.gov/community/pregnancy/family_planning/program_sites.htm

Gift of Life, Inc.
Cardiac surgery may be made available to those who have no other means of paying. Accepts overseas children through the sponsorship of Rotary clubs. Click on link below and go to "Family Guidelines."

516-504-0830 (Phone)
www.giftoflifeinternational.org

Healing the Children, N.E.
Makes arrangements to provide medical treatment for children who have no other medical funding.

219 Kent Road, Suite 20
P.O. Box 129
New Milford, CT 06776
860-355-1828 (covers NYC) (Toll-free)
www.htcne.org

NYC Department of Health and Mental Hygiene—Children with Special Health Care Needs Program
Assists families with the cost of medical care and equipment for children with disabilities who are uninsured or underinsured. Documentation status in the country does not matter.

Call 311 or 347-396-4618.
www1.nyc.gov/site/doh/health/health-topics/children-with-special-healthcare-needs.page

NYC Health + Hospitals
Low-cost health care provided by a network of participating hospitals throughout New York City. Documentation status in the country does not matter.

Administrative Office
125 Worth Street
New York, NY 10013
212-788-3339 (Phone)
www.nychealthandhospitals.org

NYC Immunization Hotline—NYC Department of Health
Information on vaccinations for children.

Call 311.
www.nyc.gov/html/doh/html/living/immun-parents.shtml

National Organization for Rare Disorders (NORD)
NORD's patient assistance program funds lifesaving or life-sustaining medications that families otherwise couldn't afford. It also helps to fund insurance premiums, co-pays, transportation to specialists and diagnostic testing for rare disorders.

55 Kenosia Avenue
Danbury, CT 06810
800-999-6673 (Toll-free)
203-744-0100 (Phone)
www.rarediseases.org

Operation Smile, Inc.

Provides free surgeries to repair cleft lip, cleft palate and other craniofacial abnormalities.

3641 Faculty Boulevard
Virginia Beach, VA 23453
888-677-6453 (Toll-free)
757-321-7645 (Phone)
www.operationsmile.org

Shriners Hospitals for Children

Shriners Hospitals for Children is committed to providing the best care for children in their specialty areas of orthopedics, burns, spinal cord injuries and cleft lip and cleft palate. They will link you with the closest participating hospital.

2900 Rocky Point Drive
Tampa, FL 33607
800-237-5055 (Toll-free)
813-281-0300 (Phone)
www.shrinershospitalsforchildren.org

St. Jude Children's Research Hospital

Offers free treatment for cancer and other life-threatening conditions for children from birth to 18 years of age at their Tennessee location.

262 Danny Thomas Place
Memphis, TN 38105
888-226-4343 (Toll-free)
(Patient Referral)
901-495-3300 (Phone)
(General Information)
www.stjude.org

United HealthCare Children's Foundation (UHCCF)

UHCCF is a non-profit charity that offers medical grants to help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy and medical equipment such as orthotics, wheelchairs and hearing aids for children.

MN17-W400
P.O. Box 41
Minneapolis, MN 554440-0041
855-698-4223 (Phone)
www.uhccf.org

Homecare

Community Alternative Systems Agency (CASA)

Families with children who are exempt from managed care enrollment and who receive fee-for-service Medicaid can request home care through their local Community Alternative Systems Agency (CASA) office. Your child's doctor will have to complete the form M11-Q verifying that you or your child are medically eligible for these services.

To find the local CASA office, call:
NYC Homecare:
212-676-6800 (Phone)

Family Home Care Services (FHC)
150 William Street, 7th Floor
New York, NY 10038
212-676-6800 (Phone)

1:4 Payment for Health Services

This section includes information on agencies that may connect you to Medicaid or low-cost insurance, or help with paying for prescriptions. This section contains two topics:

Insurance and Medicaid

This topic includes agencies that help you get assistance in paying for healthcare services.

Paying for Prescriptions

This topic includes information on ways to get help with paying for medications when a family's private or public insurance does not cover all of the child's needs.

Insurance and Medicaid

New York State of Health: The Official Health Plan Marketplace

New York State of Health is an organized marketplace designed to help individuals, families and small businesses shop for and enroll in the health insurance plan that meets their needs. This site helps individuals and small businesses compare commercial insurance options, calculate costs and select coverage online, in person, over the phone or by mail. The Exchange will also help people check their eligibility for health care programs like Medicaid and sign up for these programs if they are eligible. The Exchange will explain what type of financial assistance is available to applicants to help them afford health insurance.

855-355-5777 (Phone) (Toll-free)
www.healthbenefitexchange.ny.gov

Navigators are available to provide in-person enrollment assistance to people who would like help applying for health insurance through the Marketplace. Navigator site locations are available here:
www.healthbenefitexchange.ny.gov/IPANavigatorSiteLocations

Child Health Plus (CHP)
www.nystateofhealth.ny.gov

Family Health Plus
www.nystateofhealth.ny.gov

Medicaid Information
www.nystateofhealth.ny.gov

NY Medicaid Choice Helpline
Information about various health care plans under Medicaid, as well as information about how to change coverage from a Medicaid Managed Care plan to regular Medicaid.

800-505-5678 (Toll-free)
nymedicaidchoice.com

Medicaid Waiver
Some Medicaid-funded services might be given to children with disabilities no matter what their family income is. Once a child is granted this Medicaid waiver, parents can use Medicaid to pay for services such as:

- Community Habilitation - someone to help the child in the home as well as in the community
- Home Modification - making an apartment or home wheelchair-accessible
- Respite
- Parent Training

Emotional Disabilities (Children's Single Point of Access)
888-277-6258 (Toll-free)
www.wehealny.org/services/slr_cfi/stl_cspoa.html

Developmental Disabilities
Contact the local Developmental Disabilities Regional Offices (listed under OPWDD in Chapter 2, under Public Benefits).

Health or Physical Disabilities (Care at Home)
929-221-2308 (Phone)
www.health.ny.gov/publications/0548/care_at_home_dev_disabled.htm

Children with Disabilities in Foster Care (Bridges to Health-B2H)
www1.nyc.gov/site/acs/about/bridgeshealth.page

Paying for Prescriptions

Big Apple Rx
A discount program through which you can save an average of 47% on prescriptions. Download the free membership card online.

888-454-5602 (Toll-free)
www.bigapplerx.com

Merck Patient Assistance Programs
Merck provides free and discounted medicines to patients who have been prescribed a Merck medication and cannot afford it.

P.O. Box 100
Whitehouse Station, NJ 08889-0100
800-293-3881 (Phone)
www.merck.com/merckhelps/patientassistance/home.html

NeedyMeds, Inc.
This organization provides information on patient assistance programs that help families find free and affordable medication.

P.O. Box 219
Gloucester, MA 01931
800-503-6897 (Toll-free)
www.needymeds.org

Partnership for Prescription Assistance, Kids
Offers access to more than 475 public and private patient assistance programs, including more than 180 programs offered by pharmaceutical companies. More than 2,500 brand-name and generic medicines are covered.

877-477-2669 (Toll-free)
kids.pparx.org

Pfizer Helpful Answers
A family of assistance programs for uninsured and underinsured patients who need help getting their Pfizer medicines. These programs provide Pfizer medicines for free or at reduced prices to patients who qualify. Some programs also offer reimbursement support services.

866-706-2400 (Toll-free)
www.pfizerhelpfulanswers.com

Pharmaceutical Manufacturers Association
Offers free medications to patients who qualify.

888-477-2669 (Toll-free)
www.pparx.org

1:5 Medical and Rehabilitation Equipment

This section includes information on where to apply for assistance in paying for medical or rehabilitation equipment that is not covered by private insurance or Medicaid.

You can also search the internet under the term “Fraternal Organizations”. These organizations sometimes help pay for equipment. Some examples are: Lions Clubs, Knights of Columbus, Knights of Pythias, Kiwanis Clubs, and Rotary Clubs. Look for an agency in your borough.

Variety Myoelectric Center
Offers assistance for electronic prosthetics, which may not be covered by health insurance.

313-473-4797 (Phone)
www.beaumontchildrenshospital.com/myoelectric-center

Darrell Gwynn Foundation
Wheelchair donation program

4850 SW 52nd Street
Davie, FL 33314
954-792-7223 (Phone)

Disabled Children's Relief Fund
Offers assistive devices/equipment and rehabilitative services.

P.O. Box 89
Freeport, NY 11520
516-377-1605 (Phone)

First Hand Foundation
This charity will consider funding medical costs and equipment.

2800 Rockcreek Parkway
Kansas City, MO 64117
816-201-1569 (Phone)
www.firsthandfoundation.org

Miracle Ear Children's Foundation
Hearing aid donation program

The Shops at Atlas Park
8000 Cooper Avenue, #NG2
Glendale, NY 11385
718-275-5954 (Phone)

Miracle Ear Service Center
12-25 150th Street
Whitestone, NY 11357

Sears Hearing Center
5200 Kings Plaza
Brooklyn, NY 11234
718-252-4244 (Phone)

Miracle Ear Center
Pergament Mall
2795 Richmond Avenue, Unit 2783
Staten Island, NY 10314
718-370-8544 (Phone)
www.miracle-ear.com/miracle-ear-foundation

RxAssist
Its Patient Assistance Program Center offers a comprehensive database of programs and information.

111 Brewster Street
Pawtucket, RI 02860
401-729-3284 (Phone)
401-729-2955 (Fax)
www.rxassist.org

National Amputation Foundation
Provides free equipment such as crutches, shower chairs, wheelchairs, walkers, canes and shoes for anyone in need. This foundation also provides information and support nationwide.

40 Church Street
Malverne, NY 11565
516-887-3600 (Phone)
www.nationalamputation.org

New Eyes for the Needy
Eyeglass donation program

549 Millburn Avenue
P.O. Box 332
Short Hills, NJ 07078
973-376-4903 (Phone)
www.new-eyes.org

Wishes Granted, Rainbows Hope, Inc.
Equipment donations are available for Staten Island residents only.

48 Heinz Avenue
Staten Island, NY 10308
718-317-9078 (Phone)

TRAID-IN Equipment Exchange Program
The TRAID-In Equipment Exchange Program connects people who no longer need their assistive devices with people who do need them. The program is available to New York State residents only, and is free of charge. Anyone who wishes to participate in the program must first complete an application form. The program will then try to connect the applicant to another participant with the needed device.

United Cerebral Palsy of NYC
120 East 23rd Street, 5th floor
New York, NY 10010-4519
212-979-9700 ext. 717 (Phone)
212-475-0842 (Fax)

Brooklyn Satellite Office
160 Lawrence Avenue, Rm B10
Brooklyn, NY 11230
718-436-7979 ext. 710 (Phone)
718-907-3189 (Fax)

Statewide Number:
800-624-4143
(Voice/TTY/Spanish/ Toll-free).
www.justicecenter.ny.gov/services-supports/assistive-technology-traid

UnitedHealthcare Children's Foundation (UHCCF)
UHCCF is a non-profit charity that offers medical grants to help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy and medical equipment such as orthotics, wheelchairs and hearing aids for children.

MN17-W400
P.O. Box 41
Minneapolis, MN 554440-0041
855-698-4223 (Phone)
www.uhccf.org

1:6 Mental Health and Counseling Services

This section includes agencies that provide psychological, psychiatric or social work services for people with disabilities or developmental disabilities and their families, or agencies that can make referrals to those services.

Citywide

Lifenet
The NYC Mental Health Association's mental health information and referral as well as crisis intervention line. If you are experiencing a mental health crisis or need referrals for counseling services contact:

Toll-free numbers:
English: 1-800-LifeNet 800-543-3638
Spanish: 1-877-AYÚDESE 877-298-3373
Mandarin: Asian LifeNet 877-990-8585
lifenet.nyc

Bronx

Astor Child Guidance Center
750 Tilden Street
Bronx, NY 10467
718-231-3400 (Phone)

1419 Shakespeare Avenue, 1st Floor
Bronx, NY 10452
718-732-7080 (Phone)
www.astorservices.org

AstroCare Bronx Mental Health
2510 Westchester Avenue, 2nd Floor
Bronx, NY 10461
718-824-2792 (Phone)
psch.org/programs_services/clinical_services/astrocare

Bronx Lebanon Hospital
Bronx Child and Adolescent Clinic
400-406 East 176th Street
Ground Floor
Bronx, NY 10457
718-901-6888 (Phone)
www.bronx-leb.org

Jacobi Medical Center
1400 Pelham Parkway South, 4th Floor
Bronx, NY 10461
718-918-3895 (Phone)
www.nyc.gov/html/hhc/jacobi/html/home/home.shtml

Chances for Children
Parent-child play therapy
Chances for Children Projects
at Highbridge
1178 Anderson Avenue
Bronx, NY 10452
www.chancesforchildren-ny.org

Kingsbridge Heights Community Center
3101 Kingsbridge Terrace
Bronx, NY 10463
718-884-0700 (Phone)
khcc-nyc.org

Riverdale Mental Health Association
5676 Riverdale Avenue
Bronx, NY 10471
718-796-5300 (Phone)
Email: rmha@rmha.org

SBH Behavioral Health (Formerly Fordham Tremont Community Mental Health)
Center, Child, Adolescent and Family Services
2021 Grand Concourse, 9th Floor
Bronx, NY 10453
718-960-0300 (Phone)
718-960-3106 (Phone)
www.fordhamtremont.org

Child and Adolescent Crisis Intervention at Jacobi Medical Center
1400 Pelham Parkway South
Bronx, NY 10461
718-918-4867 (Phone)
www.nyc.gov/html/hhc/jacobi/html/home/home.shtml

Jewish Board of Family and Children's Services/Madeline Borg Community Services (JBFCS)
Harry Blumenfeld Pelham Counseling Center—Pelham Office
750 Astor Avenue
Bronx, NY 10467
718-882-5000 (Phone)
718-798-7633 (Fax)

JW Beatman Community Counseling Center - Riverdale Office
521 West 239th Street
Bronx, NY 10463
718-601-2280 (Phone)
718-601-2281 (Fax)
888-532-2769 (Toll-free)
jewishboard.org

Lincoln Medical and Mental Health Center
234 E. 149th Street, 4A
Bronx, NY 10451
718-579-5156 (Phone)
www.nyc.gov/html/hhc/lincoln/html/home/home.shtml

Montefiore Medical Center
Montefiore Behavioral Health Center
Westchester Square
2527 Glebe Avenue
Bronx, NY 10461
718-904-4434 (Phone)

1967 Turnbull Avenue
Bronx, NY 10473
718-620-5256 (Phone)
www.montefiore.org

Morrisania Diagnostic and Treatment Center
1225 Gerard Avenue
Bronx, NY 10452
718-960-2977 (Phone)
718-960-2962 (Phone)
www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml

Morris Heights Health Center
Walton Counseling Center
57 West Burnside Avenue
Bronx, NY 10453
718-839-8900 x3333 (Phone)
www.mhhc.org

Puerto Rican Family Institute
4123 Third Avenue
Bronx, NY 10457
718-299-3045 (Phone)
www.prfi.org

Riverdale Mental Health Association
5676 Riverdale Avenue, Suite 202
Bronx, NY 10471
718-796-5300 (Phone)
rmha.org

South Bronx Mental Health Council, Inc.
492 East 139th Street
Bronx, NY 10454
718-993-1400 (Phone)

Visiting Nurse Service of New York VNS Children and Adolescent MH Clinic at FRIENDS
489-493 East 153rd Street
Bronx, NY 10455
718-742-7000 (Phone)
newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?pid=VisitingNurseService ofNewYork FRIENDSProgram_754_2_0

Brooklyn

Astrocare Canarsie Mental Health Clinic
1310 Rockaway Parkway
Brooklyn, NY 11236
718-257-3400 (Phone)
www.psch.org/programs_services/clinical_services/article_31

Brookdale Hospital Community Mental Health Center
1 Brookdale Plaza
Brooklyn, NY 11212
718-240-6330 (Phone)
718-240-6242 (Phone)
brookdalehospital.org

1:6 Mental Health and Counseling Services

Brooklyn Center for Families in Crisis
1309-1311 Foster Avenue
Brooklyn, NY 11230
718-282-0010 (Phone)
718-693-4490 (Phone)
www.bcfcbrooklyn.org

Brooklyn Center for Psychotherapy
300 Flatbush Avenue
Brooklyn, NY 11217
718-622-2000 (Phone)
718-398-3328 (Fax)
www.newdirectionsbrooklyn.com

Brooklyn Resource Center
938 Kings Highway
Brooklyn, NY 11223
718-998-3235 x314 (Phone)
718-336-3040 (Fax)

Bushwick Child and Mental Health Center
102 Pilling Street
Brooklyn, NY 11207
718-602-1000 (Phone)
718-602-1111 (Fax)

Coney Island Hospital
2601 Ocean Parkway
Hammett Pavilion
Brooklyn, NY 11235
718-616-5316 (Phone)
New Patient Appointments: 718-616-5321
www.nyc.gov/html/hhc/coneyisland/html/services/behavioral-health-pediatric.shtml

Good Shepherd Services
Red Hook Community Center
173 Conover Street
Brooklyn, NY 11231
718-422-1900 (Phone)

441 Fourth Avenue
Brooklyn, NY 11215
718-788-0666 (Phone)
www.goodshepherds.org

Institute for Community Living

Guidance Center of Brooklyn Heights
25 Chapel Street #903
Brooklyn, NY 11201
718-875-7510 (Phone)

Highland Park Clinic
2581 Atlantic Avenue
Brooklyn, NY 11207
718-495-6700 (Phone)

Rockaway Parkway Clinic
2128 Rockaway Parkway
Brooklyn, NY 11236
718-272-3300 (Phone)
718-927-1801 (Fax)
www.iclinc.net

Catholic Charities/Bohan Denton Flatlands Guidance Center
2037 Utica Avenue, 2nd Floor
Brooklyn, NY 11234
718-377-0755 (Phone)
718-377-0752 (Fax)
www.ccbq.org

Community Counseling and Mediation (CCM)
One Hoyt Street, 7th Floor
Brooklyn, NY 11201
718-802-0666 (Phone)
718-858-9493 (Fax)
www.ccmnyc.org

Interborough Developmental Consultation Center Mental Health Clinic

819 Grand Avenue, Ste. E7
Brooklyn, NY 11211
718-388-5176 (Phone)

1623 Kings Highway
Brooklyn, NY 11229
718-375-1200 (Phone)

921 East New York Avenue
Brooklyn, NY 11203
718-778-0485 (Phone)

9413 Flatlands Avenue
Brooklyn, NY 11236
718-272-1600 (Phone)
www.interborough.org

Interfaith Medical Center
1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4000 (Phone)
www.interfaithmedical.com

Jewish Board of Family and Children's Services/Madeline Borg Community Services
Call for the office closest to you.
212-582-9100 (Phone)
www.jbfcs.org

Jewish Child Care Association
858 East 29th Street
Brooklyn, NY 11210
718-859-4500 (Phone)
www.jccany.org

Kings County Hospital
451 Clarkson Avenue, R Building
Brooklyn, NY 11203
718-639-9675 (Phone)
www.nyc.gov/html/hhc/kchc/html/home/home.shtml

Lutheran Medical Center
Sunset Park Mental Health Center
514 49th Street
Brooklyn, NY 11220
718-854-1851 (Phone)
www.lutheranmedicalcenter.org

Maimonides Medical Center
941 48th Street
Brooklyn, NY 11219
718-283-6160 (Phone)
www.maimonidesmed.org

New York Psychotherapy and Counseling Center
East New York Child and Family Mental Health Center
2857 Linden Boulevard
Brooklyn, NY 11208
718-235-3100 (Phone)
718-277-0822 (Fax)

Paul J. Cooper Mental Health Clinic
887A East New York Avenue
Brooklyn, NY 11203
718-467-6441 (Phone)
718-467-3073 (Fax)
www.pauljcooper.org

Puerto Rican Family Institute
Brooklyn Medical Health Clinic
28 Debevois Street, 5th Floor
Brooklyn, NY 11206
718-963-4430 (Phone)
718-963-0814 (Fax)
www.prfi.org

Park Slope Center for Mental Health
348 13th Street, Suite 203
Brooklyn, NY 11215
718-788-2461 (Phone)
718-788-8274 (Fax)
www.parkslopecenter.org

St. Vincent's Services
333 Atlantic Avenue
Brooklyn, NY 11201
718-522-6011 (Phone)
www.svs.org

Woodhull Medical Center
760 Broadway
Brooklyn, NY 11206
718-963-7911 (Phone)
www.nychealthandhospitals.org/woodhull

Manhattan

Ackerman Institute for the Family
936 Broadway, 2nd floor
New York, NY 10010
212-879-4900 x1000 (Phone)
www.ackerman.org

Bellevue Hospital
462 1st Avenue, 2nd Floor
New York, NY 10016
212-562-4130 (Phone)
childrenofbellevue.org/child-adolescent-psychiatry/

Beth Israel Medical Center
First Avenue at 16th Street
New York, NY 10003
212-420-2400 (Phone)
212-420-2699 (General Information)
www.bethisraelny.org

Boys and Girls Harbor
1 East 104th Street
New York, NY 10029
212-427-2244 (Phone)
www.theharbor.org

Center for Hearing and Communication
50 Broadway, 6th Floor
New York, NY 10004
917-305-7700 (Phone)
917-305-7999 (TDD)
www.chchearing.org/contact-us/new-york

Children's Aid Society
Dunlevy Milbank Children's Center
14-32 W. 118th Street
New York, NY 10026
212-996-1716 (Phone)
www.childrensaidsociety.org/dunlevy-milbank-center

Community Counseling and Mediation
18 years and older only
115 West 31st Street, 5th Floor
New York, NY 10001
212-564-6006 (Phone)
www.ccmnyc.org

Chinese American and Southeast Asian Mental Health Services
253 South Street, 3rd Floor
New York, NY 10002
212-720-4540 (Phone)
212-720-4570 (Phone)

East Harlem Mental Health Clinic
130 East 101st Street
New York, NY 10029
212-348-2343 (Phone)
www.childrensaidsociety.org/east-harlem-center/mental-health-services

Fifth Avenue Counseling Center
50 West 23rd Street, 9th Floor
New York, NY 10010
212-989-2990 (Phone)
www.tfacc.org

Gouverneur Diagnostic and Treatment Center
227 Madison Street
New York, NY 10002
212-238-7897 (Phone)
www.nyc.gov/html/hhc/gouverneur/html/services/behavioral.shtml

Graham Windham
145 8th Avenue
New York, NY 10039
212-368-4100 (Phone)
www.graham-windham.org

Hamilton-Madison House
Smith Consultation Center
253 South Street, 3rd Floor
New York, NY 10002
212-720-4540 (Phone)
www.hamiltonmadisonhouse.org

Harlem Hospital
15 West 136th Street, 5th Floor
New York, NY 10037
Child and Adolescent Psychiatry:
212-939-3370 (Phone)
www.nychealthandhospitals.org/harlem

Henry Street Settlement
40 Montgomery Street
New York, NY 10002
212-233-5032 (Phone)
www.henrystreet.org

Hudson Guild
441 West 26th Street
New York, NY 10001
212-760-9800 (Phone)
www.hudsonguild.org

Institute for Contemporary Psychotherapy
1841 Broadway, 4th Floor
New York, NY 10023
212-333-3444 (Phone)
icpnyc.org

Inwood Community Services
651 Academy Street
New York, NY 10034
212-942-0043 ext. 137 (Phone)
www.inwoodcommunityservices.org

Japanese Clinic/Vietnamese Clinic
253 South Street, 3rd Floor
New York, NY 10002
212-720-4560 (Phone)
212-720-4570 (Vietnamese Clinic)
www.hmhonline.org

Jewish Board of Family and Children's Services
Call for the nearest clinic.
212-582-9100 (Phone)
888-523-2769
www.jbfcs.org

Karen Horney Clinic
329 East 62nd Street
New York, NY 10011
212-838-4333 ext. 125 (Phone)
www.karenhorneyclinic.org

Lenox Hill Hospital
210 East 64th Street, 4th Floor
New York, NY 10021
212-434-2000 (Phone)
www.lenoxhillhospital.org

Metropolitan Center for Mental Health
1090 St. Nicholas Avenue
New York, NY 10032
212-543-0777 (Phone)

160 West 86th Street
New York, NY 10024
(212) 362-8755 (Phone)

336 Central Park West
New York, NY 10025
(212) 864-3666 (Phone)
www.metropolitancenter.com

Metropolitan Hospital
1901 First Avenue
New York, NY 10029
212-423-6603 (Phone)
212-423-6685 (Phone)
www.nyc.gov/html/hhc/mhc/html/services/pediatrics.shtml

Mount Sinai Medical Center Child Psychiatry
1245 Madison Avenue
New York, NY 10029
212-241-659-8705 (Phone)
www.mountsinai.org

Adolescent Health Center
312 East 94th Street, 2nd Floor
New York, NY 10128
212-423-3000 (Phone)
www.mountsinai.org/patient-care/service-areas/adolescent-health-center

New York Hospital-Payne Whitney Clinic
525 East 68th Street
New York, NY 10065
1-888-694-5700 (Phone)
www.cornellpsychiatry.org

Northside Center for Child Development
35 East 110th Street
New York, NY 10029
212-426-3400 (Phone)
www.northsidecenter.org

Queens

Advanced Center for Psychotherapy
178-10 Wexford Terrace
Jamaica Estates, NY 11423
718-658-1123 (Phone)

90-09 Van Wyck Expressway
Jamaica, NY 11435
718-206-5575 (Phone)

103-26 68th Road
Forest Hills, NY 11375
718-261-3330 (Phone)
jamaicahospital.org/index.php/clinical-services/psychiatry/

Bleuler Psychotherapy Center
104-70 Queens Boulevard, Suite 200
Forest Hills, NY 11375
718-275-6010 (Phone)
www.bleulerpsychotherapycenter.org

Catholic Charities of Brooklyn and Queens
Builders for Family and Youth
91-14 37th Avenue
Jackson Heights, NY 11372
718-779-1600 (Phone)

67-29 Myrtle Avenue
Glendale, NY 11385
718-465-7001 (Phone)

Catholic Charities of Brooklyn and Queens (cont.)
18-47 Mott Avenue
Far Rockaway, NY 11691
718-337-6800 (Phone)

161-10 Jamaica Avenue, 2nd Floor
Jamaica, NY 11432
718-704-5488 (Phone)

Elmhurst Hospital Center
79-01 Broadway, H Building, Room 38
Elmhurst, NY 11373
718-334-4000 (Phone)
718-334-1502 (Phone)
www.nyc.gov/html/hhc/ehc/html/services/behavioral.shtml

Flushing Hospital Medical Center
146-01 45th Avenue, Suite 310
Flushing, NY 11355
718-670-5562 (Phone)
718-670-5316 (Phone)

4500 Parsons Boulevard
Flushing, NY 11355
718-670-5316 (Intake Phone)
718-670-5562 (Clinic Phone)
flushinghospital.org/clinical_services/psychiatry.html

Hamilton Madison House-Korean Unit
78-14 Roosevelt Avenue, 2nd Floor
Jackson Heights, NY 11372
718-899-8918 (Phone)
www.hmhonline.org

Jewish Board of Family and Children's Services/Pride of Judea: Community Services
243-02 Northern Boulevard
Douglaston, NY 11362
718-423-6200 (Phone)
www.jbfcs.org

Western Queens Recovery Center
62-07 Woodside Avenue, 4th Floor
Woodside, NY 11377
718-898-5085 (Phone)
mhpwq.org/western-queens-recovery-services

Joseph P. Addabbo Family Health Center
6200 Beach Channel Drive
Arverne, NY 11692
718-945-7150 ext. 1203 (Phone)
www.addabbo.org

Lexington School and Center for the Deaf
For children and adults who are deaf or hard of hearing
26-26 75th Street
Jackson Heights, NY 11370
718-350-3140 (Phone)
917-832-1676 (Video)
mentalhealth.lexnyc.org

Long Island Consultation Center
97-29 64th Road
Rego Park, NY 11374
718-896-3400 (Phone)
www.longislandconsultationcenter.com/door/

Long Island Jewish Medical Center
205-07 Hillside Avenue, Suite 5-9
Hollis, NY 11423
718-465-3294 (Phone)

The Zucker Hillside Hospital (LIJ)
75-59 263rd Street
Glen Oaks, NY 11004
718-470-3500 (Phone)
718-470-3000 (Phone)
www.northwell.edu

Mental Health Providers of Western Queens
61-20 Woodside Avenue
Woodside, NY 11377
718-672-1705 (Phone)

44-04 Queens Boulevard, 2nd Floor
Sunnyside, NY 11104
718-706-1663 (Phone)
www.mhpwq.org

New Horizon Counseling Center
720 Beach 20th Street
Far Rockaway, NY 11691
718-327-7001 (Phone)

108-19 Rockaway Boulevard
Ozone Park, NY 11420
718-845-2620 (Phone)
www.nhcc.us

Pride of Judea Mental Health Center
243-02 Northern Boulevard
Douglaston, NY 11362
718-423-6200 (Phone)
www.jbfcs.org

Queens Children's Psychiatric Center
74-03 Commonwealth Boulevard
Bellerose, NY 11426
718-264-4500 (Phone)
718-264-4888 (Phone)

Queens Hospital Center Child and Adolescent Clinic
82-68 164th Street, Pavilion P-315
Jamaica, NY 11432
718-883-2700
www.nyc.gov/html/hhc/qhc/html/excellence/behavioral.shtml

The Child Center of New York Asian Outreach Program
81-14 Queens Boulevard
Elmhurst, NY 11373
718-899-9810 ext 200 (Phone)

Flushing Clinic
140-15B Sanford Avenue
Flushing, NY 11355
718-358-8288 (Phone)

115-15 Sutphin Boulevard
Jamaica, NY 11434
718-659-4000 (Phone)

89-56 162nd Street, 2nd Floor
Jamaica, NY 11432
718-657-7100 (Phone)

67-14 41st Avenue
Woodside, NY 11377
718-458-4243 (Phone)
www.childcenterny.org

Chapter 2

Social Services

2:1 Agencies Offering Information and Referral

2:2 Child Abuse Resources

2:3 Deaf and Hard of Hearing Resources

2:4 Domestic Violence Resources

2:5 Food Resources

2:6 Housing Resources

2:7 Immigrant Resources

2:8 Public Benefits

2:1 Agencies Offering Information and Referral

This section contains information on organizations that connect people to available services, rather than providing services directly. The section contains two topics:

General

This topic lists agencies that families can call to get information and referrals for services.

Early Childhood Direction Centers (ECDC)

The Early Childhood Direction Centers (ECDC), funded by the New York State Education Department, provide free confidential information, training and referrals for families and professionals about services for young children between birth and five years of age with diagnosed or suspected special needs. There is an Early Childhood Direction Center in each borough.

General

For information on New York City government offices and services: Call 311 or visit nyc.gov

Access NY
Search for information on how to qualify for 30 city, state and federal benefit and health programs:
a858-ihss.nyc.gov

Benefits Plus Learning Center
Provides counseling about public benefits and housing issues.

105 East 22nd Street
New York, NY 10010
212-614-5338 (Phone)
www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefits Plus Learning Center's "Benefit Tools" provides useful resources on public benefits and housing.
benefitsplus.cssny.org/benefit-tool/benefit-tools

Center for Urban Community Services (CUCS)
New York City offers a range of housing, service and employment resources for people who are homeless and/or living with mental illness and other disabling conditions. CUCS Housing Resource Center operates numerous referral and placement programs.

198 East 121st Street
New York, NY 10035
212-801-3300 (Phone)
www.cucs.org

Childhelp National Abuse Hotline
The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories and Canada, the Hotline is staffed 24 hours a day, seven days a week with professional crisis counselors who can provide interpretation assistance in 170 languages. The Hotline offers crisis intervention, information, literature and referrals to thousands of emergency, social service and support resources. All calls are anonymous and confidential.

800-4-A-CHILD (1-800-422-4453) (Toll-free)
www.childhelp.org/pages/hotline-home

Health Information Tool for Empowerment (HITE)
This is a free online resource directory providing access to many New York City support programs including benefits, medical services, social services, financial aid and housing help.

866-370-HITE (4483) (Toll-free)
www.hitesite.org

Information for Families, Inc. Online Newsletter
This is an online newsletter with referrals to services for homeless families.

332 Bleecker Street
New York, NY 10014
www.informationforfamilies.org

Lawhelp.org/NY
Connection to free legal clinics in your area.
www.lawhelp.org/ny

LifeNet
This is New York City Mental Health Association' s mental health information and referral resource as well as its crisis intervention line. Call toll-free:

English: 800-LifeNet 800-543-3638
Spanish: 877-AYÚDESE 877-298-3373
Asian LifeNet: 877-990-8585
lifenet.nyc

Mental Health Association of New York
City online database of information and referral programs:
newyorkcity.ny.networkofcare.org/mh/services/subcategory.aspx?tax=TJ-3000

Mayor 's Office for People with Disabilities (MOPD)
The Mayor' s Office for People with Disabilities has developed brochures and directories that detail programs, services, activities and other resources that are accessible to people with disabilities. Call 311 and ask to be transferred to MOPD.
www.nyc.gov/html/mopd/html/about/about.shtml

New York City Child Care Resource and Referral Consortium
The New York City Child Care Resource and Referral Consortium includes five organizations that are committed to promoting and supporting high-quality, culturally competent early care and education services. They serve the needs of families, early care professionals and the community at large by providing consultations, referrals, training and technical assistance.

888-469-5999 (Toll-free)
www.nycchildcareconsortium.org

Project FAIR (Fair Hearing Assistance, Information and Referral)
Project FAIR provides information about public benefits programs, rights in the administrative fair hearing process, and City services. Their Legal Help Desk also offers information and referrals related to fair hearings, benefits and community services.

Project FAIR
c/o The Legal Aid Society
111 Livingston Street, 7th floor
Brooklyn, NY 11201
718-422-2752 (Phone)

Help Desk
Office of Temporary and Disability Assistance
Office of Administrative Hearings
14 Boerum Place, 1st Floor
Brooklyn, NY 11201
Resource Line:
212-677-4660 (Phone)
www.legal-aid.org/en/civil/civilpractice/projectfair.aspx

Includenyc (formerly Resources for Children with Special Needs, Inc.)

Information and referral to programs and services for parents of children with disabilities from birth to age 26.

116 East 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.includenyc.org

Single Stop USA

Provides benefits counseling in NYC at multiple locations.
212-480-2870 (Phone)
www.singlestopusa.org

WomensLaw.org

This site provides state-specific legal information and resources for survivors of domestic violence, including " know your rights" workshops in partnership with New York City community-based organizations. It also has a confidential Email Legal Hotline to offer direct support to survivors and their advocates, friends and family members.
womenslaw.org

YAI Seeing Beyond Disability

Provides information and referrals on programs that make a difference in the lives of people with disabilities and their families. Representatives understand the needs of people with developmental disabilities and their families and can help you find the right service to help you meet your goals.

460 West 34th Street
New York, NY 10001
866-2-YAI-LINK (Toll-free)
212-273-6182 (Phone)
212-290-2787 (TDD)
www.yai.org/services/link/

Youth Connect-New York City Department of Youth and Community Development (DYCD)

A free and confidential information service that connects youth to jobs, after-school programs and training opportunities.

156 William Street, 6th Floor
New York, NY 10038
800-246-4646 (Toll-free)
www.nyc.gov/html/dycd/html/youth/youth.shtml

Early Childhood Direction Centers

BRONX

Maura Rosado
Early Childhood Direction Center
Bronx Independent Living Services
4419 Third Avenue, Suite 2C
Bronx, NY 10457
347-271-8159 (Phone)
E-mail: maura@bils.org
bils.org
www.bils.org/ecdc/

BROOKLYN

Karen Samet, Director
Early Childhood Direction Center
UCP of NYC, Inc.
SHARE Center
160 Lawrence Avenue
Brooklyn, NY 11230
718-437-3794 (Phone)
E-mail: brooklynecdc@ucpnyc.org
www.ucpnyc.org/ecdc

MANHATTAN

Marilyn Rubinstein, Director
Early Childhood Direction Center
New York Presbyterian Hospital
409 East 60th Street, Suite 3-312
New York, NY 10022
212-746-6175 (Phone)
E-mail: ecdc@nyp.org
nyp.org/ecdc

QUEENS

Catherine Warkala, Director
Early Childhood Direction Center
Queens Center for Progress
81-15 164th Street
Jamaica, NY 11432
718-215-1299 (Phone)
E-mail: cwarkala@queenscp.org
www.queenscp.org/what-we-do/childrens-services/

STATEN ISLAND

Laura Kennedy, Director
Early Childhood Direction Center
Staten Island University Hospital
242 Mason Avenue, 1st Floor
Staten Island, NY 10305
718-226-6670 (Phone)
718-226-6385 (Fax)
E-mail: lkennedy30@nshs.edu
www.siuh.edu/childhood

2:2 Child Abuse Resources

This section lists agencies that provide information about child abuse and that offer crisis intervention, counseling and referrals to other agencies. See the **Domestic Violence** section of this chapter for additional agencies.

Childhelp National Abuse Hotline

This hotline is for the prevention of child abuse. Serving the United States, its territories and Canada, the Hotline is staffed 24 hours a day, seven days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature and referrals to thousands of emergency, social service and support resources. All calls are anonymous and confidential.

800-4-A-CHILD (1-800-422-4453) (Toll-free)
www.childhelp.org/pages/hotline-home

New York Foundling Hospital—Crisis Nursery Helpline

The only care center in New York that operates 24 hours a day, seven days a week, this helpline enables a newborn or child to stay with fully trained staff while a parent gets his/her health or household back in order. Aftercare workers will support families in finding every needed resource. This can be a valuable help for new mothers experiencing post-partum depression, or for parents feeling overwhelmed or in need of support during an emergency.

888-435-7553 (Toll-free)
www.nyfoundling.org/crisis-nursery-helpline/

Parent Helpline

A free, confidential, multi-lingual information and referral service that can help you find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and a specialist will return your call the following morning.

800-CHILDREN (800-244-5373) (Toll-free)
www.preventchildabuseny.org/resources/prevention-and-parent-helpline/

2:2 Child Abuse Resources

New York City Administration for Children's Services (ACS) — Preventive Services

ACS offers free services for families with children under 18 who could benefit from support. Preventive services for families are designed to help children remain safe in their homes and to help families in crisis.

Prevention and Parent Helpline:
800-342-7472 (Toll-free)

ACS search engine for locating preventive service agencies:
a068-preventivesse.nyc.gov/psse/search?actionType=search

NYS Office of Children and Family Services (OCFS)

The OCFS website contains information and resources about child abuse prevention in English, Spanish, Chinese, Arabic and Russian. If you think a child may be at risk for child abuse.

New York State Child Central Registry Hotline:
800-342-3720 (Toll-free) (Public)

Mandated Reporter Hotline:
800-635-1522 (Toll-free)
ocfs.ny.gov/main/prevention/

Mandated Reporter Resource Center

New York State recognizes that certain professionals are specially equipped to fulfill the important role of mandated reporter of child abuse or maltreatment. Mandated reporters are required to report suspected child abuse or maltreatment when, in their professional capacity, they are presented with reasonable cause to suspect child abuse or maltreatment. This website site offers information about training and resources for mandated reporters.

nysmandatedreporter.org/Default.aspx

Mandated Reporter Information:
www.nyc.gov/html/acs/html/child_safety/mandated_reporters.shtml

2:3 Deaf and Hard of Hearing Resources

This section includes information on communicating with people who are deaf or hard of hearing. This section contains two topics:

Text Telephone Services (TTY)

This topic includes information on how to communicate with TTY users and how to obtain TTY.

Interpretation Services

The agencies listed in this topic offer interpretation services for families or agencies so they can successfully communicate with people who are deaf or hard of hearing. This list does not include all agencies in New York City that provide interpretation services. There is a cost for the interpretation services.

Text Telephone Services (TTY)

NY Relay Service

A free TTY relay service is available through NY Relay Service. This service allows TTY users and non-TTY users to communicate. Contact 711 to speak to a person who is deaf or hard of hearing and who has a communication device at home. Operators will use communication devices to contact the person and facilitate the conversation.

TTY users:
Hearing and speech impaired only:
800-662-1220 (Toll-free)

Non-TTY phone users:
800-421-1220 (Toll-free)
www.nyrelay.com/711.html

Interpretation Services

American Sign Language, Inc. Interpreting Service

444 East 20th Street, Suite ME
New York, NY 10009
212-477-0775 Voice/TTY
212-475-7677 Fax
Email: office@asl.com
www.asli.com

Comprehensive Network

1663 East 17th Street
Brooklyn, NY 11229
718-339-9700 (Phone)
718-339-8287 (TTY)
www.comprehensivenet.com

Deaf & Hard of Hearing Interpreting Services, Inc. (DHIS)

99 Madison Avenue, 3rd Floor
New York, NY 10001
212-647-1092 (Voice/TTY)
212-647-1099 (Fax)
www.dhisnyc.com/about-2/index.html

SignTalk

718-382-2020 (Phone)
347-263-8314 (Videophone)
Email: info@signtalk.org
www.signtalk.org

2:4 Domestic Violence Resources

This section contains information on support services for people who are experiencing psychological or physical abuse by a partner or family member. The organizations listed below offer either direct services or referrals to other service agencies. This section has one topic:

Domestic Violence Resources

This topic contains information on agencies providing support to people experiencing domestic violence. As well as using the agencies listed below, you can get assistance by going to the social work department of the hospital or clinic where you receive healthcare.

2:4 Domestic Violence Resources

National

National Domestic Violence Hotline
Provides information regarding national shelters and service providers. The Hotline operates 24 hours per day in over 150 languages.
800-799-SAFE (7233)
800-787-3224 (TTY)
www.thehotline.org

Statewide

NYS Office for the Prevention of Domestic Violence
The mission of the NYS Office for the Prevention of Domestic Violence (OPDV) is to enhance the safety of all New Yorkers in family and other intimate relationships. OPDV trains New York State professionals on issues regarding domestic violence, offers resources for professionals and publishes the handbook, *Finding Safety and Support*, in five languages.
www.opdv.ny.gov/publications/materialslist-order.html
www.opdv.ny.gov/faqs/index.html

Citywide

NYC HRA 24 Hour Hotline
800-621-HOPE (4673) (Phone)
www.nyc.gov/html/hra/html/services/domestic_violence.shtml

Palladia
Palladia has merged with Services for the Underserved (SUS). For referrals, admission into programs or professional inquiries, contact the admissions office.

1647 Macombs Road
Bronx, NY 10453
718-294-4184 (Phone)
718-294-5189 (Fax)
sus.org

Barrier-Free Living
This fully accessible emergency shelter is available for disabled victims of domestic violence and their families.
212-533-4358 (Phone)
Email: info@bflnyc.org
www.bflnyc.org

Voices of Women Organizing Project
Battered Women's Resource Center
P.O. Box 20181
Greeley Square Station
New York, NY 10001
212-696-1481 (Phone)
212-696-1482 (Fax)
Email: info@vowbwrc.org
vowbwrc.org

The Center Against Domestic Violence
25 Chapel Street, Suite 904
Brooklyn, NY 11201
718-254-9134 (Phone)
718-453-2280 (Phone)
718-254-9134 ext. 107 (Phone)
www.cadvny.org

Child Welfare Organizing Project
East Harlem Neighborhood Center
80 E. 110th Street, Suite #1E
New York, NY 10029
212-348-3000 (Phone)
cwop.org

Connect NYC
P.O. Box 20217
Greeley Square Station
New York, NY 10001
212-683-0605
(Legal Advocacy Hotline Phone)
212-683-0015
(General Inquiries Phone)
www.connectnyc.org

Domestic Violence Project/Urban Justice Center
40 Rector Street, 5th Floor
New York, NY 10006
718-875-5062 (Phone)
Email: dvp@urbanjustice.org
dvp.urbanjustice.org

Good Shepherd Services
Provides advocacy, information hotline counseling and shelter.
305 7th Avenue, 9th Floor
New York, NY 10001
Hotline: 718-499-2151 (Phone)
goodshepherds.org

JBFCS—Domestic Violence & Preventive Services
135 West 50th Street
New York, NY 10020
212-582-9100 (Phone)
888-523-2769 (Toll Free)

Bronx Domestic Violence Program Hotline
718-367-0605 (Hotline Phone)
718-881-1524 (Phone)

Brooklyn Family Violence Center
212-262-7655 (Hotline Phone)

Horizons Domestic Violence Shelter
212-262-7655 (Hotline Phone)

Jewish Support Network:
718-435-5700
jewishboard.org/how-we-can-help/family-violence

Legal Aid Society
Provides representation for orders of protection, custody and visitation, child/spousal support, property distribution, divorce, domestic violence, immigration, housing and public benefits.
212-577-3300 (Phone)
www.legal-aid.org

2:4 Domestic Violence Resources

Mayor's Office to Combat Domestic Violence
100 Gold Street, 2nd floor
New York, NY 10038
Call 311 for the Domestic Violence Hotline
800-621-4673 (Toll-free)
800-810-7444 (TDD)
www.nyc.gov/html/ocdv/html/home/home.shtml

NY Asian Women's Center
32 Broadway, 10th Floor
New York, NY 10004
888-888-7704 (Toll-free)
www.nyawc.org

New York County District Attorney's Office
Provides resources for victims of domestic violence.

Domestic Violence Unit
80 Centre Street
New York, NY 10013
212-335-4300 (Main number)
212-335-43455 (Hotline)
212-335-9500 (TTY)
manhattanda.org/resources-victims-domestic-violence

North Brooklyn Coalition Against Family Violence
P.O. Box 110664
Brooklyn, NY 11211
718-302-4073 (Phone)
northbrooklyncoalition.org

Sanctuary for Families
P.O. Box 1406
Wall Street Station
New York, NY 10268
212-349-6009 (Phone)
www.sanctuaryforfamilies.org

Safespace
Serving Jamaica, Far Rockaway, Richmond Hill, Ozone Park and Howard Beach, Queens.

89-74 162nd Street, 3rd Floor
Jamaica, NY 11432
718-526-2400 ext. 2042 (Phone)
www.safespacenyc.org/safespace/section

Safe Horizon
2 Lafayette Street, 3rd Floor
New York, NY 10007
Hotline: 800-621-HOPE (4673) (Phone)
866-604-5350 (TDD)

Domestic Violence Law Project
718-834-7430 ext. 10
www.safehorizon.org

Sakhi for South Asian Women
P.O. Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline)
212-714-9153 (Office)
www.sakhi.org

Henry Street Settlement
265 Henry Street
New York, NY 10002
212-577-7777 (Phone)
917-521-3917 (Emergency Shelter)
Email: info@henrystreet.org
www.henrystreet.org/programs/housing/

Urban Justice Center
Provides legal assistance for victims of domestic violence at clinics held at various locations citywide.
718-875-5062 (Phone)

Urban Justice Center
123 William Street, 16th Floor
New York, NY 10038
646-602-5600 (Phone)

Brooklyn Family Justice Center
350 Jay Street, 15th Floor
Brooklyn, NY 11201
718-250-5097 (Phone)

Bronx Family Justice Center
198 East 161 Street, 2nd Floor
Bronx, NY 10451
718-508-1222 (Phone)

Queens Family Justice Center
126-02 82nd Avenue
Kew Gardens, NY 11415
718-575-4500
dvp.urbanjustice.org

Violence Intervention Program Triborough Station
P.O. Box 1161
New York, NY 10035
800-664-5880 (Toll-free)
www.vipmujeres.org

WomensLaw.org
Provides listings of support services for women who are victims of domestic violence.
800-799-7233 (SAFE) (Toll-free)
www.womenslaw.org

2:5 Food Resources

This section contains information on food and nutrition services. This section has two topics:

General

This topic lists agencies that provide ongoing assistance to families for food and nutrition resources.

Food Pantries

This topic lists agencies that provide information on locating food pantries, since information about available pantries often changes.

2:5 Food Resources

General

Supplemental Nutrition Assistance Program (SNAP) (formerly called "Food Stamps")

Provides income-based food assistance.

To find the closest SNAP center, visit:
www.nyc.gov/html/hra/html/services/snap_centers.shtml

Public Health Solutions Access to Health and Food Benefits

Public Health Solutions Access to Health and Food Benefits Program helps individuals and families apply for Supplemental Nutrition Assistance Program (SNAP) benefits. PHS Food Benefits counselors are located at the following sites:

SNAP c/o PHS Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

SNAP - PHS Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

SNAP c/o PHS Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

c/o Public Health Solutions
Neighborhood WIC
852 Onderdonk Avenue
Ridgewood, NY 11385
Phone: 347-225-8831 (Phone)

SNAP c/o PHS Neighborhood WIC
103-24 Roosevelt Avenue, 3rd Floor
Corona, NY 11368
Phone: 347-649-2814 (Phone)

SNAP - c/o PHS Neighborhood WIC
107-20 Northern Boulevard, 2nd Floor
Corona, NY 11368
917-246-7906 (Phone)

SNAP - c/o PHS Neighborhood WIC
133-30 37th Avenue
Flushing, NY 11354
347- 532-2935 (Phone)

SNAP - c/o PHS Neighborhood WIC
90-40 160 Street
Jamaica, NY 11432
917-246-7906 (Phone)

SNAP - c/o PHS Neighborhood WIC
117-08 Merrick Boulevard
Jamaica, NY 11434
917-246-7906 (Phone)

Women, Infants and Children's Program (WIC)

Provide supplemental nutrition for children under 5.
800-522-5006 (Toll-free)
www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm

WIC Screening Tool

The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC.
www.snap-step1.usda.gov/fns/

Food Pantries

Food and Hunger Hotline

Information and referral to soup kitchens, pantries and other sources of food.
866-888-8777 (Toll-free)
www.nyc.gov/html/hra/html/services/snap_efap.shtml

City Harvest

This organization donates food to pantries, shelters and other organizations feeding hungry New Yorkers. Their food hotline links families with food donation programs.

6 East 32nd Street, 5th Floor
New York, NY 10016
646-412-0600 (Phone)
866-888-8877 (Hunger Hotline) (Toll-free)
www.nyccah.org/hungermaps

Food Bank for NYC

Find sources of food and nutrition such as pantries and soup kitchens.

39 Broadway
New York, NY 10006
212-566-7855 (Phone)
www.foodbanknyc.org

St. John's Bread & Life Program

Advocates for social services and benefits.

795 Lexington Avenue
Brooklyn, NY 11221
718-574-0058 (Phone)
www.breadandlife.org/programs/meal

STATEN ISLAND

Project Hospitality
Located in Staten Island only.
Project Hospitality's Community Services Center
514 Bay Street
Staten Island, NY 10304
718-815-0800 (Phone)
www.projecthospitality.org

2:6 Housing Resources

This section contains information on many housing topics that may affect children with disabilities and their families. It is divided into eight topics:

General
This topic lists agencies offering general assistance to families with housing concerns.

Eviction Assistance
This topic includes agencies that offer assistance to families who are dealing with eviction. Agencies will be able to help you faster if you know the answers to these questions before you call:

- Why you are being evicted?
- Is this a legal eviction?
- Have you gone to Housing Court?

If you don't know the answer to any of these questions, you can still call for assistance.

NYC Homeless Shelters
This topic includes information on the NYC Department of Homeless Services, which provides temporary emergency shelter. Families and individuals must apply at one of the intake centers listed in this topic to find out if they qualify.

Rent Exemptions
This topic includes information on how to apply for exemptions to rent increases.

Services Specific to People with Disabilities
This topic includes programs that offer specific services for people with disabilities.

Homeownership and Foreclosure
This topic includes agencies that offer services for people who are having landlord-tenant disputes. The agencies listed here also offer affordable lending programs for people who qualify.

HIV Housing Resources
This topic lists agencies that offer housing assistance and support for people and families living with HIV and AIDS.

Home Modification and Rehabilitation
This topic provides information on agencies that assist with home improvement. It also includes agencies that provide information about dealing with bed bugs.

General

CITYWIDE

Information for Families, Inc. Online Newsletter
This is newsletter for families that are homeless, formerly homeless or in danger of losing their homes.

332 Bleecker Street
New York, NY 10014
www.informationforfamilies.org

Legal Aid's Homeless Rights Project
199 Water Street
New York, NY 10038
800-649-9125
www.legal-aid.org

NYC Department of Homeless Services
NYC agency responsible for preventing homelessness when possible, providing short-term emergency shelter and information about housing options to individuals and families.
www.nyc.gov/html/dhs/html/home/home.shtml

New York City Affordable Housing Resource Center
NYC's online tool to find information on all aspects of City housing including renting an apartment, buying a home and maintaining an apartment. It includes all of the City's affordable housing lottery listings.
www1.nyc.gov/site/hpd/renters/find-housing.page

New Destiny Housing
(for victims of domestic violence)
Offers foreclosure intervention counseling to New York homeowners who are victims of domestic violence and are behind on their mortgage payments.
www.newdestinyhousing.org

Help USA
Provides transitional and permanent housing in New York City.

5 Hanover Square, 17th Floor
New York, NY 10004
800-311-7999 (Phone)
212-400-7000 (Phone)
Email: Info@HEKPUSA.org
www.helpusa.org

Partnership for the Homeless
305 7th Avenue, 13th Floor
New York, NY 10001
212-645-3444 (Phone)
partnershipforthehomeless.org/pages/who-we-are-today/

Unique People Services
This organization provides supportive housing in Manhattan, Queens, the Bronx and Brooklyn for formerly homeless people with AIDS, mental illness or developmental disabilities.

Administrative Office:
4234 Vireo Avenue
Bronx, NY 10470
718-231-7711 (Phone)
718-231-7720 (Fax)
www.uniquepeopleservices.org

Settlement Housing Fund, Inc.
Various housing programs for at-risk families, serving Brooklyn, the Bronx and Manhattan.

247 West 37th Street, 4th Floor
New York, NY 10018
212-265-6530 (Phone)
www.settlementhousingfund.org

New York City Affordable Housing Resource Center
This is New York City's online tool to find information on all aspects of City housing, including renting an apartment, buying a home and maintaining an apartment. It includes all of the City's affordable housing lottery listings.

Refer to Teen Parents section of this Guide for additional information.

BRONX

Acacia Network
Provides help with supported and low-cost housing.

300 East 175th Street
Bronx, NY 10457
718-299-1100 (Phone)
www.acacianetwork.org

Aquinas Housing Corporation
Provides housing information for low- and moderate-income families and people with disabilities.

1945 Vyse Avenue
Bronx, NY 10460
718-842-6440 (Phone)

Bronx Shepherds Restoration Corporation
Affordable housing for low- and moderate-income families

1932 Washington Avenue
Bronx, NY 10457
718-299-0500 (Phone)
www.bronxshepherds.org/services.html

BronxWorks
Program for family shelter and eviction prevention.

2054 Morris Avenue
Bronx, NY 10453
718-731-3114 (Hotline) (Phone)

Fordham Bedford Housing Corporation
Provides affordable housing assistance for low and moderate-income families.

2751 Grand Concourse
Bronx, NY 10468
718-367-3200 (Phone)

HELP—Homebase
Helps people who are at risk of homelessness.

Homebase I
Community Districts 3 and 6
718-299-8473 (Phone)

Homebase II
Community Districts 5, 7 and 8
347-266-4540

Neighborhood Housing Services
Provides financial empowerment and affordable lending services.

North Bronx
1451 East Gun Hill Road, 2nd Floor
Bronx, NY 10469
718-881-1180 (Phone)

South Bronx
848 Concourse Village West
Bronx, NY 10451
718-992-5979
www.nhsnyc.org/index.php/en/

The Osborne Association
Provides housing help and other support services for individuals and families affected by prison life.

809 Westchester Avenue
Bronx, NY 0455
718-707-2600 (Phone)
www.osborneny.org

South Bronx Overall Economic Development Corporation
Provides housing assistance for low-income families.

555 Bergen Avenue
Bronx, NY 10455
718-292-3113 (Phone)
www.sobro.org

University Neighborhood Housing
Affordable housing program in the Bronx.

2751 Grand Concourse
Bronx, NY 10468
718-933-3101 (Phone)
www.unhp.org

VIP Community Services
Provides housing services for low-income families and people with a history of substance abuse.

1910 Arthur Avenue
Bronx, NY 10457
718-583-5150 (Phone)
www.vipservices.org

BROOKLYN

African American Planning Commission, Inc.
Various housing programs for at-risk families.

P.O. Box 330-704
Brooklyn, NY 11233
718-218-7254 (Phone)
www.aapci.org

Brooklyn Chinese-American Association
Provides assistance for Chinese-Americans in the areas of immigration, crime victim support, housing, Supplemental Security Income (SSI) and other benefits, social services and youth programs.

5000 8th Avenue
Brooklyn, NY 11220
718-438-0008 (Phone)
www.bca.net

Brooklyn Community Housing and Services
Provides transitional and permanent housing for formerly homeless families.

105 Carlton Avenue
Brooklyn, NY 11205
718-625-4545 (Phone)

25 Chapel Street, Suite 1200
Brooklyn, NY 11201
718-852-9322 (Phone)
www.bchands.org

Carroll Gardens Association, Inc.
Housing advocacy.

201 Columbia Street
Brooklyn, NY 11231
718-243-9301 (Phone)
Email:
info@carrollgardensassociation.com

Catholic Charities of Brooklyn and Queens
Affordable housing program for families.

191 Joralemon Street, 8th Floor
Brooklyn, NY 11201
718-722-6001 (Phone)
www.ccbq.org

Church Avenue Merchants Block Association (CAMBA)
This association focuses on eviction prevention, low- and moderate-cost housing programs and housing advocacy.

1720 Church Avenue, 2nd Floor
Brooklyn, NY 11226
718-287-2600 (Phone)
800-662-1220 (TDD/TTY)
Email: info@camba.org
www.camba.org

Council of Jewish Organization of Flatbush (COJO)
Provides housing assistance and eviction prevention.

1523 Avenue M, 3rd Floor
Brooklyn, NY 11230
718-377-2900 (Phone)

Cypress Hills Local Development Corporation
Provides home ownership counseling, foreclosure prevention and home repair loans for minorities.

3214 Fulton Street
Brooklyn, NY 11208
718-647-8100 (Phone)
Email: info@cypresshills.org
www.cypresshills.org

Fifth Avenue Committee
Affordable housing programs.

621 Degraw Street
Brooklyn, NY 11217
718-237-2017 (Phone)
www.fifthave.org

Haitian-American Community Coalition, Inc.
Provides assistance for French-Creole-speaking Haitians in the areas of housing help, documentation translation, English as a second language and job readiness.

123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11201
718-940-2200 (Phone)
www.hccinc.org

Help USA
Helps with eviction prevention, low-income housing, housing for people with HIV and affordable permanent housing. Various locations in Brooklyn.

718-299-8473 (Phone)
Email: Info@HELPUSA.org
www.helpusa.org

Housing Works
Housing programs and support for families affected by HIV.

57 Willoughby Street, 2nd Floor
Brooklyn, NY 11201
347-473-7400 (Phone)
212-925-9560 (TTY)
Email: Info@housingworks.org
www.housingworks.org

Make the Road
Provides support for Latino-Americans in eviction prevention, housing repairs and landlord-tenant disputes.

301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)
www.maketheroadny.org

Midwood Development Corporation
Provides housing foreclosure and home-buyers counseling, as well as tenant advocacy.

1416 Avenue M
Brooklyn, NY 11230
718-376-0999 (Phone)
www.middev.org

Neighborhood Housing Services of Bedford Stuyvesant
Provides assistance in obtaining affordable housing.

Bedford Stuyvesant
1012 Gates Avenue
Brooklyn, NY 11221
718-919-2100 (Phone)

East Flatbush
2806 Church Avenue
Brooklyn, NY 11226
718-469-4679 (Phone)
www.nhsnyc.org

NY Communities for Change
Advocates for tenants' rights and foreclosure prevention.
2-4 Nevins Street, 2nd Floor
Brooklyn, NY 11217
347-410-6919 (Phone)
www.nycommunities.org

Nazareth Housing NYC
Provides low-income permanent housing, shelter programs and tenant advocacy.

137 East 2nd Street, Lower Level
New York, NY 10009
212-982-7800 (Phone)
www.nazarethhousingnyc.org

Neighbors Helping Neighbors
Provides housing counseling for low- and moderate-income families.

462 36th Street, Suite 3H
Brooklyn, NY 11232
718-686-7946 (Phone)
www.nhnhome.org

St. Nicks Alliance
Provides affordable housing programs, eviction prevention, housing for families affected by HIV and tenant advocacy.

2 Kingsland Avenue, 1st Floor
Brooklyn, NY 11211
718-302-6827 (Phone)
www.stnicksalliance.org/SNA/

Southside United HDFC
Works on rehabilitation of buildings in South Williamsburg and provides social services.

213 South 4th Street
Brooklyn, NY 11211
718-387-3600 (Phone)
www.lossures.org

Turning Point
Provides housing assistance for pre- and post-treatment substance abusers and people with HIV.

5220 4th Avenue
Brooklyn, NY 11220

Turning Point (cont.)

718-439-0077 (Phone)
www.turningpointbrooklyn.org

MANHATTAN

Asian-Americans for Equality

Provides assistance for all Asian groups in New York City in areas of housing help, social services and quality of life issues.

108 Norfolk Street
New York, NY 10002
212-964-2288 (Phone)
www.aafe.org

Bailey House

Provides housing for families affected by HIV.

1751 Park Avenue
New York, NY 10035
212-633-2500 (Phone)
www.baileyhouse.org

Covenant House

Provides short-term living for homeless teens, including a program for teen mothers.

461 8th Avenue
New York, NY 10001
800-388-3888 (Toll-free)
www.covenanthouse.org

HELP USA

Provides housing and supportive services for the homeless and others in need.

5 Hanover Square, 17th Floor
New York, NY 10004
800-311-7999 (Phone)
212-400-7000 (Phone)
Email: info@HELPUSA.org
www.helpusa.org

Housing Partnership

Provides counseling on obtaining affordable mortgages.

242 West 36th Street, 3rd Floor
New York, NY 10018
646-217-3370 (Phone)
www.housingpartnership.com

Nazareth Housing

Provides low-income permanent housing, shelter programs and tenant advocacy.

137 East 2nd Street, Lower Level
New York, NY 10009
212-982-7800 (Phone)
www.nazarethhousing.org

Neighborhood Housing Services of New York City

307 West 36th Street, 12th Floor
New York, NY 10018
718-230-7610 (Phone)
www.nhsnyc.org/index.php/en/

West Harlem Group Assistance

Provides affordable housing advocacy and shelters.

1652 Amsterdam Avenue
New York, NY 10031
212-862-1399 (Phone)
www.whgainc.org

QUEENS

Astoria Restoration Association, Inc.

Provides housing and rent assistance programs, including emergency financial and rental assistance and referrals to charities and government programs. They offer a substantial amount of emergency financial assistance to lowincome residents.

31-28 Ditmars Boulevard
Astoria, NY 11105
718-726-0034 (Phone)

Catholic Charities of Brooklyn and Queens

Affordable family housing program.

191 Joralemon Street, 8th Floor
Brooklyn, NY 11201
718-722-6001 (Phone)
www.ccbq.org

Central Astoria Local Development Coalition, Inc.

Housing advocacy and workshops for Astoria residents.

25-69 38th Street
Astoria, NY 11103
718-728-7820 (Phone)
www.centralastoria.org

Chhaya CDC

Housing advocacy for South Asian families.

37-43 77th Street
Jackson Heights, NY 11372
718-478-3848 (Phone)
www.chhayacdc.org

Queens Community House

Advocates for tenants' rights.

108-25 62nd Drive
Forest Hills, NY 11375
718-592-5757 (Phone)
Email: info@queenscommunityhouse.org
queenscommunityhouse.org

Greater Ridgewood Restoration Corp.

Provides landlord-tenant counseling and information about low-interest loans and grants.

68-56 Forest Avenue
Ridgewood, NY 11385
718-366-8721 (Phone)
www.ridgewoodrestoration.org

Northwest Queens Housing Corp.
Rental assistance and housing program that offers help with housing issues such as eviction prevention and rent, and assistance in applying for other social services and government programs such as Section 8, IT-214 tax credits, HEAP and public government housing.

31-14 30th Avenue, 2nd Floor
Astoria, NY 11102
718-728-6886 (Phone)

Queens Legal Services Corp.—Housing Unit
Free or low-cost legal help for low-income people in Queens County, focusing on landlord-tenant issues, housing, government benefits and rental assistance.

42-15 Crescent Street, 9th Floor
Long Island City, NY 11101
347-592-2200 (Phone)

89-00 Sutphin Boulevard, Room 206
Jamaica, NY 11435
347-592-2200 (Phone)
sites.lawhelp.org/Program/1694/index.cfm

Make the Road
Support for Latino-Americans in eviction prevention, housing repairs and landlord-tenant disputes.

92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)
www.maketheroadny.org

Margert Community Corporation
Support for home weatherization, housing counseling and home adaptations.

325 Beach 37th Street
Far Rockaway, NY 11691
718-471-3724 (Phone)
Email: info@margert.org
www.margert.org

Neighborhood Housing Services of Northern Queens
Provides pre-purchase counseling, mortgage aid and programs to assist residents with purchasing and maintaining a home.

60-20 Woodside Avenue
(2nd Floor of Astoria Bank)
Woodside, NY 11377
718-457-1017 (Phone)

Or stop by:
The Neighborhood Housing Services of Jamaica, Inc.
89-70 162nd Street
Jamaica, NY 11432
718-291-7400 (Phone)
www.nhsnyc.org

Pomonok Community Center: Queens Community House
Tenants' rights advocacy

67-09 Kissena Boulevard
Flushing, NY 11367
718-591-6060 (Phone)
www.queenscommunityhouse.org

Woodside On the Move
Provides tenant advocacy, landlord-tenant mediation and affordable housing initiatives. Offers assistance with eviction proceedings, heat and hot water disputes, pest infestation, repair and maintenance problems and housing discrimination.

39-42 59th Street, 2nd Floor
Queens, NY 11102
718-476-8449 (Phone)
www.woodsideonthemove.org

Salvation Army—Queens
This organization offers a large number of social service programs. Low-income people, people with disabilities and senior citizens may be able to receive emergency funding for paying rent, deposits or other housing expenses.

There are six locations in Queens:

Queens Temple Salvation Army
86-07 35th Avenue
Flushing, NY 11372
718-335-3693 (Phone)

Ridgewood Citadel Salvation Army
69-23 Cypress Hills Street
Ridgewood, NY 11385
718-497-4356 (Phone)

Jamaica Citadel Salvation Army
90-23 161st Street
Jamaica, NY 11432
718-297-4860 (Phone)

Borden Salvation Army
21-10 Borden Avenue
Long Island City, NY 11101
718-784-5690 (Phone)

Flushing Salvation Army
142-50 32nd Avenue
Flushing, NY 11354
718-762-9613 (Phone)

Astoria Salvation Army
45-18 Broadway
Astoria, NY 11103
718-721-9046 (Phone)
ny.salvationarmy.org/GreaterNewYork/social-services

STATEN ISLAND

Bikur Cholim
Housing advocacy for Orthodox Jewish families.

23 Niles Place
Staten Island, NY 10314
718-494-4343 (Phone)
www.bikurcholim.org

Make the Road

Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord-tenant disputes.

161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)
www.maketheroadny.org

Neighborhood Housing Services of Staten Island

Services include pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.

770 Castleton Avenue
Staten Island, NY 10310
718-442-8080 (Phone)
nhsofsi.org

Northfield Community LDC

Affordable housing advocacy and foreclosure prevention.

160 Heberton Avenue
Staten Island, NY 10302
718-442-7351 (Phone)
www.northfieldldc.org

Eviction Assistance

Legal Aid Society Resources—Family Eviction Prevention Supplement (FEPS)

If you are on public assistance and have a child, you may qualify for the Family Eviction Prevention Supplement, which helps pay back rent and subsidize future rent. This service is available only if you have a pending non-payment eviction in housing court.

Upper Manhattan:
212-426-3000 (Phone)
Lower Manhattan:
212-577-3300 (Phone)
Bronx: 718-991-4758 (Phone)
Brooklyn: 718-722-3100 (Phone)
Queens: 718-286-2450 (Phone)
Staten Island: 718-273-6677 (Phone)
www.legal-aid.org

HRA's One-Shot-Deal

You can apply in any of the New York City job centers for assistance with back rent payments. For more information, call:
311 and ask for HRA Infoline (Phone)
212-331-5509 (Phone)
www.nyc.gov/html/hra/html/services/job_centers.shtml

Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for next steps. NHS will also serve as an advocate to help you reach the best solution available.
www.nhsnyc.org/index.php/en/

Housing Court Answers (Formerly City-Wide Task Force on Housing Court)

Provides referrals to charitable organizations for financial assistance with paying overdue rent. To receive assistance, cases must be in housing court and there must be a valid reason for falling behind on the rent. Your income must be sufficient to pay future rent. Also provides emergency eviction prevention counseling for housing court litigants without attorneys.

125 Maiden Lane
New York, NY 10038
All boroughs except Queens:
212-962-4795 (Phone)
Queens only:
718-657-0599 (Phone)
www.cwtfhc.org

Housing Court Answers information tables are located in each borough:

Brooklyn
141 Livingston Street
Brooklyn NY, 11201
Second Floor Clerk's Office, Room 202
Monday through Thursday,
9 a.m. to 4:30 p.m.
Friday 9 a.m. to 1 p.m.
(May be closed between 1 p.m. and 2 p.m.)

Bronx
1118 Grand Concourse at 166th Street
Bronx, NY 10451
Lobby opposite the Clerk's windows
Monday through Thursday,
9 a.m. to 4:30 p.m.
(May be closed between 1 p.m. and 2 p.m.)
Friday 9 a.m. to 1 p.m.

Manhattan
Harlem Community Justice Center
(Serves zip codes 10035 and 10037)
170 East 121st Street
New York, NY 10035
Outside Room 308
Monday, Thursday and Friday,
9 a.m. to 1 p.m.

111 Centre Street
New York, NY 10013
Second Floor Clerk's Office, Room 225
Monday through Friday, 9 a.m. to 4:00 p.m.
(Maybe closed between 1 p.m. and 2 p.m.)

Queens
89-17 Sutphin Boulevard
Jamaica, NY 11435
Second Floor Hall
Monday through Friday, 9 a.m. to 12 p.m.
1st Floor, Room 159
Monday through Friday, 1 p.m. to 4 p.m.

Staten Island
927 Castleton Avenue
Staten Island, NY 10310
Lobby
Monday through Friday, 9 a.m. to 12 p.m.

NYC Homebase Program

A city-wide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability.

Call 311 and ask about the HomeBase Program or go to 311 On-line and type in "HomeBase"
www1.nyc.gov/site/dhs/prevention/homebase.page

NYC Homeless Shelters

www1.nyc.gov/nyc-resources/service/1856/homeless-shelter-intake

NYC Department for the Homeless Intake for the Shelter System

Below is the general number for answers about getting into the shelter system:
212-361-8000 (Phone)
800-994-6494 (Toll-free)

Families with children under 21
Prevention Assistance and Temporary Housing (PATH)
Office 151 East 151st Street
Bronx, NY 10451

Single Adult Intake Centers
Homeless individuals who have been in shelter in the last 12 months should return to the same shelter.

Single adult women must apply at one of the following locations:

HELP Women's Shelter

116 Williams Avenue (between Liberty Avenue and Glenmore Avenue)
Brooklyn, NY 11207
How to Get There:
Take the C train to Liberty Avenue

Franklin Shelter

1122 Franklin Avenue
(near 166th Street)
Bronx, NY 10456
How to Get There: Take the 2 train to 149th Street, followed by the #55 bus to 166th Street and 3rd Avenue

Single adult males must apply at:

30th Street Intake Center

400-430 East 30th Street
New York, NY 10016
Open 24 hours, 7 days a week, including weekends and holidays.

NoVA Domestic Violence Unit

Call 311 or 1-800-621-HOPE (4673)

Urban Justice Center

The Urban Justice Safety Net Project (SNP) provides legal assistance for families deemed ineligible for emergency shelter by the Department of Homeless Services. SNP works to protect the due process rights of low- and no-income New Yorkers by ensuring access to public assistance benefits, SNAP, public housing, and emergency shelter. To seek legal assistance for the emergency shelter application process and legal representation at PATH legal conferences, call on Mondays 10 - 12 am.
646-602-5641 (Phone)

Rent Exemptions

Senior Citizens and People with Disabilities (DRIE/SCRIE)

Tenants that qualify for this program can have their rent frozen so it cannot be increased. Visit the Disability Rent Increase Exemption (DRIE) Program or Senior Citizen Rent Increase Exemption (SCRIE) walk-in office from 8:30 am - 4:30 pm at:
66 John Street, 3rd Floor
New York, NY 10038
Call 311
www1.nyc.gov/site/finance/benefits/tenants-drie.page

Housing for People with Disabilities

Barrier-Free Living

Includes a shelter for adults with disabilities, and a program called Freedom House for disabled victims of domestic violence and their families.

270 East 2nd Street
New York, NY 10009
212-677-6668 (Phone)
Email address for information:
info@bflnyc.org
www.bflnyc.org

Benefits Plus Learning Center

Provides counseling about public benefits and housing issues for families.

105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
www.cssny.org/programs/entry/center-for-benefits-and-services

Center for Urban Community Services

Provides information about supportive housing for persons with emotional or psychiatric disabilities.

198 East 121st Street
New York, NY 10035
212-801-3300 (Phone)
www.cucs.org

Home of Your Own Program

Provides low-interest mortgages for people with developmental or emotional disabilities or parents caring for children with those disabilities through the NYS Office for People with Developmental Disabilities (OPWDD).

Home of Your Own Program (cont.)

NYS OPWDD
44 Holland Avenue
Albany, NY 12229
518-473-1973 (Phone)
www.opwdd.ny.gov/opwdd_community_connections/housing_initiative/home_of_your_own_hoya

Housing Urban Development Corporation

Provides information about federally funded renovated buildings and apartments. Priority is often given to people over the age of 18 who have disabilities.

Jacob K. Javitz Federal Building
26 Federal Plaza, Suite 3541
New York, NY 10278
212-264-0777 (Phone)
212-264-8000 (Phone)

Independent Living Centers

These advocacy and information centers often have housing advocates on staff:

Bronx: 718-515-2800 (Phone)
Brooklyn: 718-998-3000 (Phone)
Harlem: 212-222-7122 (Phone)
Manhattan: 212-674-2300 (Phone)
Queens: 646-442-1520 (Phone)
Staten Island: 718-720-9016 (Phone)
www.nyc.gov/html/mopd/html/resources/ail_ilc.shtml

NYC Department of Housing Preservation and Development

Sponsors an affordable housing rental and home purchase lottery. Parents with certain disabilities are given priority.

100 Gold Street
New York, NY 10038
English: 212-863-5610 (Phone)
Spanish: 212-863-5620 (Phone)
www1.nyc.gov/site/hpd/renters/find-housing.page

NY Housing Search

Online database of affordable and accessible apartments and homes in New York State.

877-428-8844 (Phone) (Toll-free)
nyhousingsearch.gov

NYC Housing Authority (The Projects)

Families with members who have disabilities, and who provide the appropriate medical documentation, might be given priority to get into public housing.

Department of Equal Opportunity:
212-306-4652 (Phone)
www1.nyc.gov/site/nycha/eligibility/eligibility.page

Sinergia

This multi-service organization has housing advocates who specialize in housing for people with disabilities.

2082 Lexington Avenue
New York, NY 10035
Yesenia Estrella,
Housing Services Coordinator
212-643-2840 ext. 349 (Phone)
www.sinergiany.org

Social serve.com

Online database of affordable and accessible apartments and homes, tenant service professionals, housing authorities and state housing agencies.
www.socialserve.com

United Cerebral Palsy

Provides special needs housing assistance and referral.

80 Maiden Lane, 8th Floor
New York, NY 10038
877-827-2666 (Phone) (Toll-free)
www.ucpnyc.org/site/c.buIWJcNSKnL6G/b.6535559/k.8869/Find_Services.htm

Homeownership and Foreclosure

CITYWIDE

Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

Citywide: 718-230-7610 (Phone)
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Northern Queens: 718-457-1017 (Phone)
NYC Central Services: 212-519-2500 (Phone)
www.nhsnyc.org

BRONX

Neighborhood Initiatives Development Corporation

Provides help with tenant-landlord disputes, rental assistance and housing court issues.

2523 Olinville Avenue
Bronx, NY 10467
718-231-9800 ext. 27 or 11 (Phone) (Tenant Issues)
718-231-9800 ext. 29 (Phone) (Español)
718-231-9800 ext. 17 (Phone) (Mortgage Foreclosure)
www.nidcny.org/housing-community-development/

Neighborhood Housing Services of North Bronx
Affordable lending program for people who want to buy a home, or maintain their current home.

1451 Gun Hill Road, 2nd Floor
Bronx, NY 10469
718-881-1180 (Phone)
www.nhsnyc.org

Neighborhood Housing Services of the South Bronx
This is an affordable lending program for people who want to buy a home, or maintain their current home.

848 Concourse Village West
Bronx, NY 10451
718-992-5979 (Phone)
www.nhsnyc.org

Northwest Bronx Community and Clergy Coalition
Provides assistance for tenants having landlord disputes.

103 East 196th Street
Bronx, NY 10468
718-584-0515 (Phone)
www.northwestbronx.org

BROOKLYN

Bedford Stuyvesant Restoration Corporation
Home ownership and foreclosure counseling and help with home improvements.

1368 Fulton Street
Brooklyn, NY 11216
718-636-6900 (Phone)
www.restorationplaza.org

Brooklyn Housing & Family Services
Eviction and foreclosure prevention and advocacy.

415 Albermarle Road
Brooklyn, NY 11218
718-435-7585 (Phone)
www.brooklynhousing.org

Pratt Area Community Council
Home ownership and foreclosure prevention help.

201 Dekalb Avenue
Brooklyn, NY 11205
718-522-2613 (Phone)
pacc.publishpath.com

MANHATTAN

Housing Partnership
Provides counseling on obtaining affordable mortgages.

242 West 36th Street, 3rd Floor
New York, NY 10018
646-217-3370 (Phone)
Email: info@housingpartnership.com
www.housingpartnership.com

HIV Housing and Resources

CITYWIDE

Bailey House
Housing for families affected by HIV.

1751 Park Avenue
New York, NY 10035
212-633-2500 (Phone)
www.baileyhouse.org

BROOKLYN

Help USA
Helps with eviction prevention, low-income housing, housing for people with HIV and affordable permanent housing. There are various locations in Brooklyn.

718-299-8473 (Phone)
www.helpusa.org

Housing Works
Housing programs and support for families affected by HIV.

57 Willoughby Street, 2nd Floor
Brooklyn, NY 11201
347-473-7400, option 1 (Phone)
212-925-9560 (TTY)
www.housingworks.org

St. Nicks Alliance
Affordable housing programs, eviction prevention, housing for families impacted by HIV and tenant advocacy.

850 Grand Avenue
Brooklyn, NY 11211
718-302-6827 (Phone)
www.stnicksalliance.org

Turning Point
Housing for pre- and post-treatment substance abusers and people with HIV.

5220 4th Avenue
Brooklyn, NY 11220
718-439-0077 (Phone)
www.turningpointbrooklyn.org

Home Modification and Rehabilitation

CITYWIDE

Assistance with Bed Bugs New York City Department of Health and Mental Hygiene
Information about bed bugs.
Call 311
www.nyc.gov/html/doh/bedbugs/html/info/owners_tenants.shtml

Little Sisters of the Assumption
Assistance and education for families facing bed bug problems.

333 East 115th Street
New York, NY 10029
646-672-7200 (Phone)
www.littlesistersfamily.org

Neighborhood Housing Services

Home improvement loans.

North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Manhattan: NYC Central Services: 212-519-2500 (Phone)
Northern Queens: 718-457-1017 (Phone)
NHS Home Ownership Center: 718-230-7610 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)
www.nhsnyc.org

NYC Mayor' s Office for People with Disabilities: Project Open House

Helps income-eligible people make their homes barrier-free.

100 Gold Street, 2nd Floor
New York, NY 10038
www.nyc.gov/html/mopd/html/poh/poh.shtml

New York City Housing Authority Furniture Distribution Program

NYCHA acquires and distributes gently used furniture items to residents in need. Priority is given to residents who have relocated from a homeless shelter, victims of domestic violence, and families impacted by disasters. Furniture distribution is available to NYCHA residents in all five boroughs. Call for more information:

Bronx: 718-409-8699 (Phone)
Brooklyn: 718-218-1524 (Phone)
Manhattan: 212-334-2506 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)

People First Medicaid Waiver

If you have a child with an intellectual disability and are enrolled in this waiver program, it might be possible for Medicaid to pay for environmental modifications. Contact your local Developmental Disability Resource Office.

Bronx: 718-430-0842 (Phone)
Brooklyn: 718-642-6000 (Phone)
Manhattan: 646-766-3220 (Phone)
Queens: 718-217-4242 (Phone)
Staten Island: 718-982-1903 (Phone)
www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/home

Rebuilding Together

This national organization provides free home rehabilitation. They give priority to seniors and families of people with disabilities.

285 Van Brunt Street
Brooklyn, NY 11231
718-488-8840 (Phone)
Email: info@rebuildingtogethernyc.org
rebuildingtogethernyc.org

The Partnership for the Homeless

Provides furniture for formerly homeless families through Furnish a Future program.

100 Pennsylvania Avenue, Floor 2
Brooklyn, NY 11207
718-875-0027 (Phone)
Email: furnioture@pfth.org
partnershipforthehomeless.org/pages/who-we-are-today

BROOKLYN

Southside United HDFC

Rehabilitation of buildings in South Williamsburg as well as social services.

213 South 4th Street
Brooklyn, NY 11211
718-387-3600 (Phone)
www.lossures.org

2:7 Immigrant Resources

This section includes agencies that provide support services to individuals and families who have come from other countries and need help getting services. Some of the agencies offer assistance to all families, while others focus on specific countries.

Administration for Children's Services (ACS)

ACS provides basic information about child care, Head Start, abuse and neglect, caring for your new baby and housing resources in several languages.

150 William Street
New York, NY 10038
212-341-0900 (Phone)
Translated Materials Page:
www1.nyc.gov/site/acs/about/immigrant-services.page

Asian-American Federation

Provides advocacy and information for all Asian-Americans, including a resource directory on services.

120 Wall Street, 3rd Floor
New York, NY 10005
212-344-5878 (Phone)
www.aafny.org

Asian-Americans for Equality

Provides assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.

108 Norfolk Street
New York, NY 10002
212-964-2288 (Phone)
www.aafe.org

Asian-American Legal Defense Fund

Provides legal assistance to Asian-Americans.

99 Hudson Street, 12th Floor
New York, NY 10013
212-966-5932 (Phone)
www.aaldef.org

Asian Women in Business

Provides a comprehensive listing of support organizations that assist Asian-Americans.

42 Broadway, Suite 1748
New York, NY 10004
212-868-1368 (Phone)
Email: **info@awib.org**
www.awib.org

Asociacion Tepeyac de New York
Advocacy for Mexican families and other Latino families, as well as help with immigration issues, landlord issues and legal concerns.

38 West 38th Street, 2nd Floor
New York, NY 10018
212-633-7108 (Phone)

Brooklyn Chinese American Association
Provides assistance for Chinese-Americans in the areas of immigration, crime victim support, housing, SSI and all areas of social services. It also offers various youth programs.

5000 8th Avenue
Brooklyn, NY 11220
718-438-0008 (Phone)
www.bca.net

Chhaya CDC
Housing advocacy for South Asian families.

37-43 77th Street, 2nd Floor
Jackson Heights, NY 11372
718-478-3848 (Phone)
Email: info@chhayacdc.org
www.chhayacdc.org

Charles B. Wang Community Health Center
Multi-service medical and social services for Chinese families. They also have a special support network for parents of children with disabilities.

125 Walker Street, 2nd Floor
New York, NY 10013
212-226-10013 (Phone)

136-26 37th Avenue
Flushing, NY 11354
718-886-1212 (Phone)
www.cbwchc.org

Chinese American Planning Council
Multi-service organization providing many social services and direct support to Chinese families. There are various locations throughout NYC.

Central Administration
150 Elizabeth Street
New York, NY 10012
212-941-0920 (Phone)
Email: info@cpc-nyc.org
www.cpc-ny.org

Chinese Community Partnership for Health
NY Downtown Hospital - Provides mother and baby home visiting services for Chinese mothers, women's health services and various health screenings. Staff is multilingual.

170 William Street
New York, NY 10038
212-312-5740 (Phone)
866-652-8302 (Health Education Referral Hotline)

Chinese Consolidated Benevolent Association
Supports Chinese-American families through educational and support programs.

62 Mott Street
New York, NY 10013
212-226-6280 (Phone)
Email: ccbany@yahoo.com
www.ccbanyc.org

Coalition for Asian-American Children and Families
Advocates for child welfare, health and education concerns of Asian-Americans.

50 Broad Street, 18th Floor
New York, NY 10004
212-809-4675 (Phone)
www.cacf.org

Coalition for Hispanic Family Services
Serving the Brooklyn communities of Bushwick, Williamsburg, East New York and the Queens communities of Ridgewood, Elmhurst and Corona, this multi-service organization assists with many areas of social service needs.

315 Wykoff Avenue
Brooklyn, NY 11237
718-497-6090 (Phone)
Email: info@hispanicfamilyservocesny.org

Federation of Italian-American Organizations of Brooklyn
Proivdes comprehensive social services for Italian-Americans.
7403 18th Avenue
Brooklyn, NY 11204
718-259-2828 (Phone)
Email: info@fiaobrooklyn.org
www.fiaobrooklyn.org

General Human Outreach (GHO)
Provides family support services for Asian families of children with disabilities.

Main Office:
125-10 Queens Boulevard, Suite 2705
Kew Gardens, NY 11415
718-261-6698 (Phone)
Email: info@ghoinc.org
www.ghoinc.org

Haitian-American Community Coalition, Inc.
Provides assistance for Haitian Creole-speaking Haitians in the areas of housing, documentation translation, English as a second language, and job readiness.

123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11226
718-940-2200 (Phone)

Haitian-Americans United for Progress, Inc.
Provides assistance for Haitian-Creole-speaking Haitians in many types of family support, immigration help, translation help and family counseling.

197-17 Hillside Avenue
Hollis, NY 11423
718-527-3776 (Phone)

Immigration Advocacy Services, Inc.
Provides legal assistance for immigrants on a variety of issues, in Arabic, Greek, Italian, Hindi, Punjabi, Spanish and Urdu.

36-16 Astoria Boulevard
Astoria, NY 11103
718-956-8218 (Phone)
718-956-6800 (Phone)
www.immigrationadvocacy.com

Immigration Advocates Network
IAN is an online network of professionals that assist immigrant families, and provide a comprehensive listing of advocacy services for immigrant families. It is primarily a resource for professionals.
www.immigrationadvocates.org

Immigration Law Help.Org
ImmigrationLawHelp.org is a searchable online directory of over 940 free or low-cost nonprofit immigration legal services providers in all 50 states.
www.immigrationlawhelp.org

Immigration Coalition
An umbrella policy and advocacy organization for nearly 200 groups throughout NYS that assist immigrants and refugees in all areas of need. They provide extensive listings of support organizations.

137 West 25th Street, #12
New York, NY 10001
212-627-2227 (Phone)
www.thenyic.org/home

Low-Cost Immigration Service Providers
www.thenyic.org/find-help

Italian Board of Guardians, Inc.
Comprehensive social service assistance to both Italian-speaking and non-Italian-speaking families.

7403 18th Avenue
Brooklyn, NY 11204
718-232-4242 (Phone)

The Jewish Education Project
Online resource guide with many advocacy organizations for Orthodox Jewish families See also: "School-Related Services for Jewish Persons with Special Needs" (located in "Day Schools")

520 8th Avenue, Suite 1500
New York, NY 10018
646-472-5300 (Phone)
www.thejewisheducationproject.org

Korean-American Family Service Center
Cultural, educational, economic and social services support for Korean-Americans.

PO Box 541429
Flushing, NY 11354
718-460-3801 (Phone)
kafsc.org

Maidstone Foundation
Support for Russian families caring for children with developmental disabilities.

1225 Broadway, 9th Floor
New York, NY 10001
610-896-3939 (Phone)
www.maidstonefdn.org

Make the Road
Community organizing and support for Latino-Americans as well as eviction prevention, housing repairs and landlord-tenant disputes.

301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)

92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)

161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)
www.maketheroadny.org

New York Asian Women's Center
Services for Asian women who have experienced or are currently experiencing any type of violence. The Center provides support, emergency shelters, education and immigration assistance.

32 Broadway, 10th Floor
New York, NY 10004
www.nyawc.org

New York Coalition for Asian-American Mental Health
Their goal is to improve mental health services to all Asian-Americans in NYC.

c/o Two Bridges
275 Cherry Street
New York, NY 10002
212-729-4524 (Phone)
www.asianmentalhealth.org

NYC Mayor' s Office of Immigrant Affairs
Information and referral to services and organizations meeting the needs of NYC immigrants. To contact, call 311 and ask to be transferred.
www.nyc.gov/html/imm/html/home/home.shtml

NYC Mayor' s Office of Immigrant Affairs (cont.)

NYC services translated into various languages:
www.nyc.gov/html/lg/html/home/home.shtml

HRA Public Benefits for Immigrants Guide:
www1.nyc.gov/assets/hra/downloads/pdf/services/language/benefits_guide_immigrants/hra_benefits_en.pdf

Russian-Speaking Community Council of Manhattan and the Bronx

Provides information about immigrant rights and support for Russian-speaking families.

244 5th Avenue, Suite 200
New York, NY 10001
212-726-2082 (Phone)

SAKHI for South Asian Women

PO Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline)
212-714-9153 (Office)
www.sakhi.org

2:8 Public Benefits

This section provides information on public benefit programs and agencies that will help families apply for them. It is divided into three topics:

Finding Information

Applying for Benefits

This topic includes agencies that will help families obtain benefits, or refer them to other agencies that can help.

Benefit Programs

This topic provides information on government benefits programs. Government benefits are usually based on things like income, family make-up and documentation status. Some benefits are only for children with disabilities while others are available to everyone.

Finding Information

311 Online
Online NYC tool that provides access and information to hundreds of NYC services, jobs and resources, including health and human services.
www.nyc.gov/apps/311

Access NY
Search for eligibility for 30 city, state and federal benefit and health programs.
a069-access.nyc.gov/ACCESSNYC/application.do

The ARC Medicaid Reference Desk
Nationwide information center about Medicaid benefits for people with developmental disabilities.

1825 K Street, Suite 200
Washington, DC 20006
800-433-5255 (Toll-free)
www.thearc.org/page.aspx?pid=2462

Benefits Plus Learning Center
Offers information about public benefits and housing issues.

105 East 22nd Street
New York, NY 10010
212-614-5552 (Phone)
benefitsplus.cssny.org

The Benefits Plus Learning Center's "Benefit Tools" provides quick links to many useful resources on public benefits and housing resources. It is available at:
benefitsplus.cssny.org/benefit-tool/benefit-tools

Health Information Tool for Empowerment (HITE)
Offers access to many of NYC 's support programs, including benefits, medical and social services.
866-370-HITE (4483) (Toll-free)
www.hitesite.org

New Direction Services, Inc.
Non-profit organization that provides all types of social service assistance.

1027 Post Avenue
Staten Island, NY 10302
718-880-8773 (Phone)
Email: info@newdirectionservices.org
www.newdirectionservices.org

New York City Affordable Housing Resource Center
NYC ' s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City's affordable housing lottery listings.
www1.nyc.gov/site/housing/index.page

New York City Administration for Children's Services (ACS)
Provides help and support to families caring for children with developmental disabilities.

Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)
www.nyc.gov/html/acs/html/home/home.shtml

ACS 's search engine for locating preventive service agencies:
a068-preventivesse.nyc.gov/psse/search?actionType=search

ACS Resources and Information
This is an online directory of information and resources that will help meet the various needs of families receiving services through ACS or its provider agencies. The links connect to a wide range of resources and information ranging from mental health and substance abuse treatment to childcare, housing and more.
www1.nyc.gov/site/acs/child-welfare/preventiveservices.page

New York City Human Resources Administration (HRA)
Provides information about City health care programs, public assistance and other social services. Call 311 and ask to be transferred.
www1.nyc.gov/site/acs/child-welfare/preventiveservices.page

Child Support
HRA's web-based calculator estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income:
www1.nyc.gov/site/hra/help/childsupport-calculator.page

Office of Temporary and Disability Assistance
Its "My Benefits Online Search Engine" allows you to find all NYS benefits for which you may qualify.

40 North Pearl Street
Albany, NY 12243
518-208-4485 (Phone)
mybenefits.ny.gov/screening/ScreeningWelcome_input

Office of Temporary and Disability Assistance
NYS government resources page for working parents.
otda.ny.gov/workingfamilies/

Preventive Services Directory—ACS
ACS guide that lists all the agencies that provide families with preventive services designed to keep families together, as well as those working to make families strong. Call 311 and ask for preventive services.
www1.nyc.gov/site/acs/child-welfare/preventive-services.page

Project FAIR
Provides access to information about public benefits programs, rights in the administrative fair hearing process, and

Project FAIR (cont.)

services available throughout the city. It helps secure quality fair hearing representation and assistance for cash assistance, food stamp, and Medicaid applicants and recipients. It also serves as a resource for organizations working with low-income and homeless New Yorkers.

Project FAIR
c/o The Legal Aid Society
111 Livingston Street, 7th floor
Brooklyn, NY 11201
718-422-2752 (Phone)
www.legal-aid.org/en/civil/civilpractice/projectfair.aspx

Single Stop USA

Benefits counseling in NYC with many locations. From the website, click on "Locations" and choose "New York."

1825 Park Avenue, Suite 503
New York, NY 10035
212-480-2870 (Phone)
Email: info@singlestopusa.org
www.singlestopusa.org/locations/

SEEDCO

Navigate the world of NYC social service benefits through Seedco EarnBenefits Online. This is a web-based software tool used by health and human services providers, affordable housing organizations and others to screen individuals for eligibility in a range of benefit programs. These programs include: food stamps, health insurance programs, tax credits, housing and utility assistance.

646-688-7275 (Phone)
Email: eboinfo@seedco.org
www.earnbenefits.org/new-york/

Urban Justice Center

The Safety Net Project (SNP) provides legal assistance for families deemed ineligible for public assistance benefits, food stamps, public housing and emergency shelter.

646-602-5600, select "4" (Phone)
snp.urbanjustice.org
snp.urbanjustice.org/get-help

Applying for Benefits

Arab-American Family Support Center

Provides social services advocacy and housing assistance for Arab-Americans.

150 Court Street, 3rd floor
Brooklyn, NY 11201
718-643-9000 (Phone)

350 Jay Street
Brooklyn, NY 11201
718-250-5035 (Phone)

37-10 30th Avenue, 2nd floor
Long Island City, NY 11101
718-937-8000
www.aafscny.org

Benefits Plus Learning Center

Provides counseling about public benefits and housing issues.

105 East 22nd Street
New York, NY 10010
212-614-5552 (Phone)
www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefits Plus Learning Center's popular "Benefit Tools" provides advocates with quick links to useful information on public benefits and housing resources.
benefitsplus.cssny.org/benefit-tool/benefit-tools

LawHelp

Pro Bono Net 's web-based tool that allows individuals to search for free legal aid referrals by state. Topics covered include health, immigration, workers' rights, housing, public benefits, education, veterans and disability.
www.lawhelpny.org

Benefit Programs

Earned Income Tax Credit (EITC)

The Earned Income Tax Credit (EITC) is a federal, state and New York City tax credit for qualifying families, non-custodial parents, or singles who work part-time, full-time or are self-employed.
www.nyc.gov/html/hia/html/other/benefits_tax.shtml

Family and Medical Leave Act

The federal law that allows you to take time off from work to care for a family member with an illness or disability, without being fired.
www.dol.gov/dol/topic/benefits-leave/fmla.htm

Home Care Services Program

If your child has Medicaid, s/he may qualify for Home Care services. Refer to Chapter 1: Home Care for more information.

Agency for Children's Services

Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)
www.nyc.gov/html/acs/html/home/home.shtml

New York City Child Care Tax Credit

Families might be entitled to a tax credit if they are paying for child care.
www1.nyc.gov/nyc-resources/service/2542/newyork-city-child-care-tax-credit

New York City Department of Housing and Preservation Development

Online resource that provides information

on subsidized apartments available through an Open Lottery System.

Housing Lottery:
www1.nyc.gov/site/hpd/renters/find-housing.page

Medicaid Information

Information about where to apply for Medicaid, federal health insurance for low-income families.
www.nyc.gov/html/hra/html/services/medicaid_offices.shtml

Supplemental Nutrition Assistance Program (SNAP, formerly called "Food Stamps")

Refer to Chapter 2: Food Resources for more information.

Supplemental Security Income (SSI)

Monthly subsidy to help provide for your child's needs. It is income-based, and you must provide documentation showing that your child has a disability that results in severe functional limitations.
www.ssa.gov/disability/

To find local offices:
800-772-1213 (Toll-free)

Women Infants and Children's Program (WIC)

Supplemental nutrition for children under five.
800-522-5006 (Toll-free)
www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm

WIC Screening Tool

The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC:
wic.fns.usda.gov/wps/pages/start.jsf

Healthy Families New York Home Visiting Program

Offers home-based services to expectant families and new parents, beginning prenatally or shortly after the birth of the child. Participants are screened to identify risk factors and stressors that the family may face. Families who participate in the program are offered long-term in-home services until the child is in school or Head Start. Healthy Families New York program sites are listed here:
www.healthyfamiliesnewyork.org/programsites_nyc.html

Nurse-Family Partnership

The Nurse-Family Partnership's nurse home visitors work with low-income young women who are pregnant with their first child, helping these vulnerable young clients achieve healthier pregnancies and births, stronger child development and a path toward economic self-sufficiency. Call 311 and ask for the Nurse-Family Partnership.
www.nyc.gov/html/doh/downloads/pdf/ms/ms-nfp-bro.pdf

Office for People with Developmental Disabilities (OPWDD)

The New York State OPWDD is responsible for coordinating services for more than 126,000 New Yorkers with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders and other disabilities. It provides services directly and through a network of nonprofit service-providing agencies.

Supports and services, which include Medicaid-funded long-term care services such as habilitation and clinical services as well as residential supports and services, are provided in community settings across the state. In addition to these Medicaid services, OPWDD also provides New York State-funded family support services.

Early Intervention Service Coordinators are required to discuss possible OPWDD services with parents, and with parent consent, notify OPWDD when a child is potentially eligible.

The Access to Service Resource Booklet which explains the OPWDD referral and eligibility process as well as services under OPWDD can be found at:
www.opwdd.ny.gov/welcome-front-door/resource-booklet

If a parent is interested in obtaining OPWDD services, the service coordinator can assist the parent in making a referral. Children must meet eligibility criteria for OPWDD. Eligibility for OPWDD and EI overlap, but are not the same.

Every NYC borough has a Developmental Disability Regional Office (DDRO):

Brooklyn:
718-642-6000 (Phone)
718-642-6053 (Phone)
718-642-6054 (Phone)

Metro Manhattan:
646-766-3466 (Phone)
646-766-3471 (Phone)

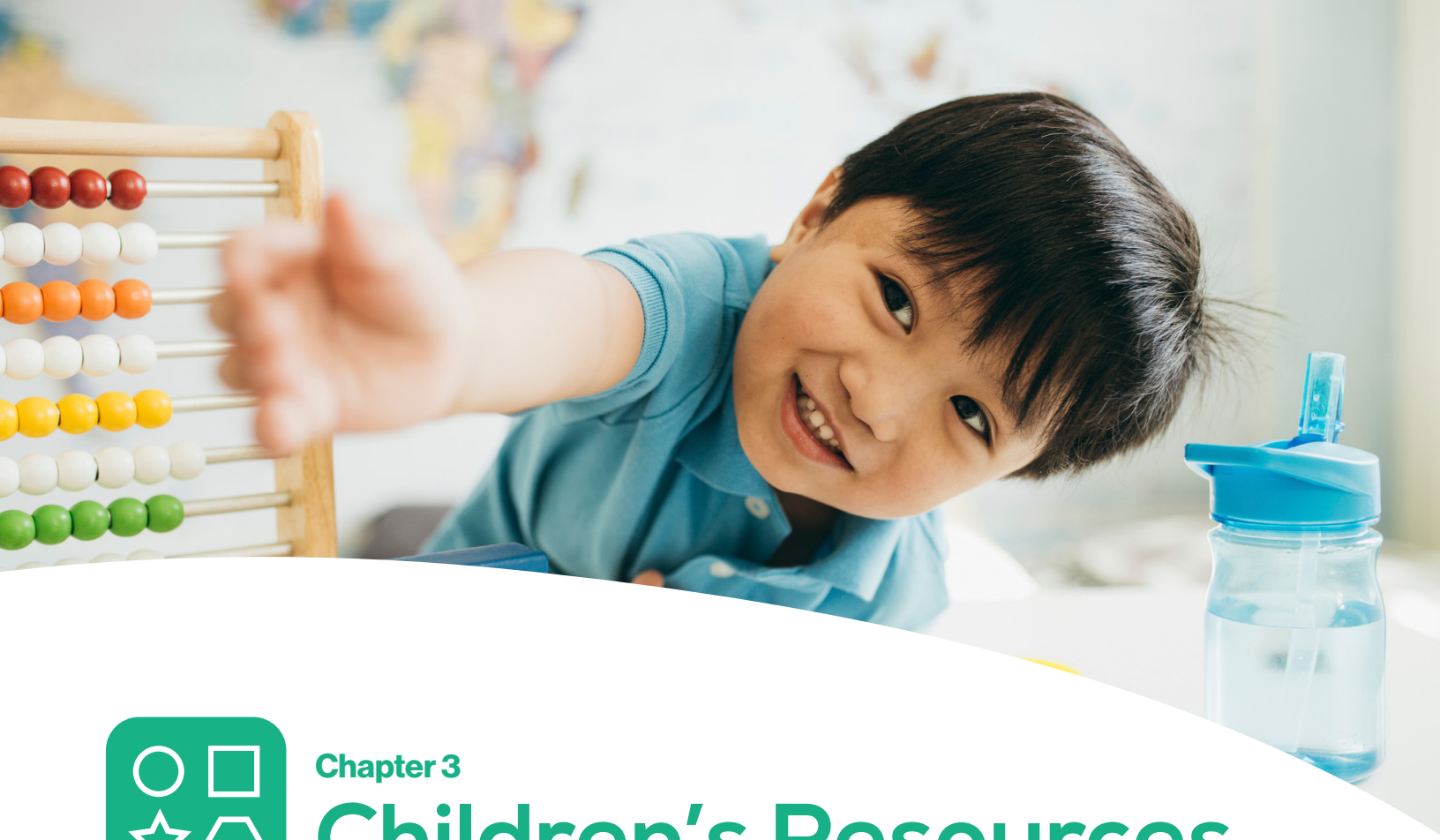
Metro Bronx:
718-430-0700 (Phone)
718-430-0482 (Fax)

Queens:
718-217-4242 (Phone)

Staten Island:
718-983-5200 (Phone)
718-983-9768 (Phone)

All people applying for OPWDD services will need to attend an educational session about the Front Door approach to services. For more information, contact the Front Door access number for your borough:

Queens: 718-217-6485 (Phone)
Brooklyn: 718-642-8576 (Phone)
Manhattan: 646-766-3220 (Phone)
Bronx: 718-430-0757 (Phone)
Staten Island: 718-982-1913 (Phone)
www.opwdd.ny.gov



Chapter 3

Children's Resources

3:1 Child Care

3:2 Recreation and Socialization

3:3 Sensory Gyms

3:4 Wish-Granting Organizations

3:1 Child Care

This section contains information on finding child care services for a child with disabilities. It is divided into four topics:

General

This topic includes information about child care options that are available to families.

Locating Information

This topic includes agencies and programs that can help families find child care for infants, preschool or school-age children. Child care may be in programs for children with disabilities only, or in programs for all children.

Referrals to After-School Programs

This topic includes information about agencies that provide information about and referrals to after-school programs for school-age children ages five through eighteen.

Children with Disabilities

This topic provides information about obtaining child care or temporary relief from caregiving responsibilities (respite) for families who have children with disabilities.

General

Can My Child Receive Medication While in Child Care?

Sometimes children with disabilities require medication during the time they are in child care. By calling the Child Care Resource and Referral (CCR&R) organizations, you can find out which child care providers have gone through Medication Administration Training (MAT Training) and are permitted to administer medication to your child. To speak to a NYS-licensed RN on staff at one of the CCR&R agencies, call:
888-469-5999 (Toll-free)
www.nyccrr.org/#!for-families/c1d5d

Need Help Paying for Child Care?

The Administration for Children's Services (ACS) determines a family's eligibility for subsidized child care. If you are working, or attending school or a job-training program, you may be eligible. Call 311 for information.
www.nyc.gov/html/acs/html/child_care/child_care_information.shtml

Families can also use the Child Care Eligibility Wizard on the ACS website to determine if they qualify for a subsidy at:
www.nyc.gov/html/acs/chidcare_eligibility/wizard.html

New York City Child Care Tax Credit

You might be entitled to a tax credit if you are paying for child care.
www1.nyc.gov/nyc-resources/service/2542/newyork-city-child-care-tax-credit

NYC DOHMH Bureau of Child Care

NYC Department of Health and Mental Hygiene, Bureau of Child Care (NYC DOHMH) regulates child care centers in NYC and is the registrar for family, group family and school-age child care programs regulated by the NYS Office of Children and Family Services. To find out if a child care center is registered/licensed or has violations that have not been corrected, contact your borough office or visit:
www.nyc.gov/html/doh/html/living/childcare.shtml

Bronx
For group child care:
718-579-7775 (Phone)

For home-based and school-age child care:
718-410-3903 (Phone) or
718-579-7771 (Phone)

Brooklyn and Staten Island
For group child care:
718-222-6323 (Phone)
For home-based & school-aged-child care: 718-222-6390 (Phone)

Queens
718-480-3363 (Phone) or
718-480-2265 (Phone)

Manhattan
646-632-6305 (Phone)

NYS Office of Children and Family Services

This website contains information about family, group and school-age child care programs.

518-473-7793 (Phone)
ocfs.ny.gov/main/childcare/looking.asp

The Zero to Three National Resource Center for Infants, Toddlers and Their Families

Provides information on choosing appropriate child care for infants.
www.zerotothree.org/early-care-education/child-care/choosing-quality-child-care.html

As explained below, there may be a way to pick your own child care provider and get help paying for that person if you have Medicaid or a Medicaid Waiver.

Consumer-Directed Personal Assistance Program (CD-PAP)

Depending on the type of Medicaid your child has—Medicaid waiver, MCP, SNP or fee-for-service—Medicaid might pay someone you already know and trust to care for your child. To find out, contact your local Community Alternative Systems Agency (CASA) Office. To find your local CASA office you can contact NYC Homecare:
212-824-0607 (Phone)

To apply, you will need a doctor to fill out a form called an M11Q. Homecare can send it to you. If approved, you can choose the person to care for your child and Medicaid might pay that person.

Finding Information

Child Care Information and Referral

The New York City Child Care Resource and Referral Consortium offers free information and referral services for families with children from birth to school age. Request assistance in English, Spanish, Chinese languages or Haitian-Creole by calling:
888-469-5999 (Phone) (Toll-free)
nycccrr.org

Child Development Support Corporation

352-358 Classon Avenue
Brooklyn, NY 11238
718-398-6738 (Phone)
www.cdscnyc.org

Chinese-American Planning Council/Asian Family Services
165 Eldridge Street
New York, NY 10002
212-941-0030 (Phone)
www.cpc-nyc.org

Committee for Hispanic Children and Families
110 William Street, Suite 1802
New York, NY 10038
212-206-1090 (Phone)
www.chcfinc.org

Day Care Council of New York
2082 Lexington Avenue, Suite 204
New York, NY 10035
212-206-7818 (Phone)
www.dccnyinc.org

Referral to Afterschool Programs

New York City Youth Connect
Information line about afterschool programs for NYC children.
800-246-4646 (Toll-free)
www.nyc.gov/html/dycd/html/youth/youth.shtml

Children with Disabilities

NYS Developmental Disabilities Regional Offices
These offices can help you find respite care for children with developmental disabilities. You often need to have a Medicaid waiver in order to qualify. See the section on OPWDD to learn more about the Medicaid waiver.

Bronx: 718-430-0757 (Phone)
Brooklyn: 718-642-6000 (Phone)
Manhattan: 646-766-3322 (Phone)
Queens: 718-217-5890 (Phone)
Staten Island: 718-983-5233 (Phone)
www.opwdd.ny.gov

Includenyc (formerly Resources for Children with Special Needs, Inc.)
Provides referrals to special and mainstream child care.

116 East 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone) (English)
212-677-4668 (Phone) (Español)
includenyc.org

Working Solutions, Inc.
Provides special-needs nannies and childcare providers on a private-pay basis.

51 East 42nd Street, Suite 1511
New York, NY 10017
212-922-9562 (Phone)
www.workingsolutioninc.com

The Jewish Community Center in Manhattan
Maintains a listing of teenagers who have been trained to be babysitters for children with disabilities. Private pay.

333 Amsterdam Avenue
New York, NY 10023
646-505-5729 (Phone)
www.jccmanhattan.org

3:2 Recreation and Socialization

Recreation is a necessary part of a child's growth and development. All children need friends. All children deserve to have fun. This section is divided into two topics:

Programs for Children with Disabilities

This topic includes recreation programs led by staff trained to work with children with disabilities.

Programs for All Children

Agencies in this topic area will help families find recreation programs for children with and without disabilities.

Programs for Children with Disabilities

Autism Speaks

This organization can help you locate recreation programs that give children with autism spectrum disorders the attention and care that will maximize their possibility of success.

1 East 33rd Street
New York, NY 10015
212-252-8676 (Phone)
www.autismspeaks.org/family-services/resource-guide

The Child's Place for Children with Special Needs

At Brooklyn Public Library there's a place where all children can relax, play and have fun. They provide unique programs for children with and without disabilities from birth to age 12.

Flatlands
2065 Flatbush Avenue at Avenue P
Brooklyn, NY 11234
718-253-4948 (Phone)
718-253-5034 (TTY)

Greenpoint
107 Norman Avenue at Leonard Street
Brooklyn, NY 11222
718-349-8504 (Phone)
How to get there:
B43 or B62 towards Norman Avenue
G train Nassau Avenue exit

Red Hook
7 Wolcott Street at Dwight Street
Brooklyn, NY 11231
718-935-0203 (Phone)

Saratoga
8 Thomas S. Boyland Street
at Macon Street
Brooklyn, NY 11233
718-573-5293 (Phone)
B7 towards Macon Street
J train Halsey Street exit

The Child's Place for Children with Special Needs (cont.)

Sunset Park
5108 4th Avenue
Brooklyn, NY 11220
718-567-2806 (Phone)
www.bklynpubliclibrary.org/only-bpl/childs-place

Family Support Guides

Call your local Developmental Disability Resource Office (DDRO) to obtain information about afterschool, weekend and overnight recreation and respite programs for children with intellectual disabilities. Every DDRO can provide you with a Family Support Guide that contains that information.

Bronx: 718-430-0842 (Phone)
Brooklyn: 718-642-6000 (Phone)
Manhattan: 212-229-3000 (Phone)
Queens: 718-217-4242 (Phone)
Staten Island: 718-982-1903 (Phone)

You can also access the Family Support Guides by going to the following sites:

Bronx
www.bronxddcouncil.org/family-support-guide-2014

Brooklyn
www.brooklynddcouncil.org

Manhattan
www.manhattanddcouncil.org

Queens
www.qcddny.org

Staten Island
www.siddc.org/Supports_and_Services.html

Gigi's Playhouse

Fun and learning for children with Down Syndrome and their families. All ages welcome

106 West 117th Street
New York, NY 10026
646-801-7529 (Phone)
www.gigisplayhouse.org

Includenyc (formerly Resources for Children with Special Needs, Inc.)

This information and advocacy organization will help you find appropriate special needs recreation and summer programs.

116 East 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.resourcesnyc.org

Programs for All Children

Social City

This organization offers a social skills program for children 18 months to 16 years old with social language difficulties. Private pay.

272 6th Avenue
New York, NY 10014
201-394-7439 (Phone)
516-286-4829 (Phone)
www.socialcitynyc.com

New York City Child Care Resource & Referral Consortium

Contact this hotline to find out about various child care environments where your child can have structured fun and learning.

888-469-5999 (Toll-free)
www.nycchildcareconsortium.org

NYC Parks and Recreation

This website provides information on special and year-round programs and events in NYC parks.
www.nycgovparks.org

NYS Office of Children and Family Services

This agency's website lets you search for licensed family, group and school-age child care programs.
518-474-9454 (Phone)
ocfs.ny.gov/main/childcare/looking.asp

Youth Connect

This NYC information line run by the NYC Department of Youth and Community Development provides referrals to local recreation programs (Grades K-12). You can also search for those programs on their website.

156 William Street, 6th Floor
New York, NY 10036
800-246-4646 (Toll-free)
www.nyc.gov/html/dycd/html/afterschool/afterschool.shtml

Local Parent Magazines

Look for local community newspapers as well as citywide journals such as:

Big Apple Parent
212-315-0800 (Phone)
nymetroparents.com/index.cfm

3:3 Sensory Gyms

Sensory Gyms provide activities to help children with sensory-processing disorders. Occupational therapists (OT) and physical therapists (PT) may provide services in sensory gyms.

Explanation of terms in this section:

Early Intervention (EI) authorization
These providers have NYS authorization to provide services to children (birth to three years) who have Individualized Family Service Plans (IFSPs) authorizing OT or PT.

Committee on Preschool Special Education (CPSE)
These providers accept children (ages three to five) who have Individual Education Plans (IEPs) authorizing OT or PT.

Related Services Authorization (RSA)
For children (ages five to 21) receiving services through the Department of Education. When a related service is authorized, and the Department is not able to provide the service, a parent can ask for a Related Service Authorization. A parent may then look for a provider who accepts RSA to provide the service.

Private Pay
These providers accept children whose parents will pay for the service.

3:3 Sensory Gyms

BRONX

Kouli's Sensory Gym
Accepts EI with IFSP authorization, CPSE, RSA and private pay.

3434 Tibbett Avenue
Bronx, NY 10463
917-405-3044 (Phone)
www.koulisotsensorygym.com

Occupational Therapy Associates of New York, PLLC
Accepts private pay and RSA for children ages 3 and older.

1250 Waters Place, Suite 501
Bronx, NY 10461
718-319-1740 (Phone)
www.occupationaltherapyassociates.com

Our Children First
EI with IFSP authorization, CPSE, CSE.

3036 East Tremont Avenue
Bronx, NY 10461
718-823-3190 (Phone)
718-829-6667 (Fax)
Email: info@ocfnyc.com
www.ocfnyc.com

BROOKLYN

The Ability Center
Accepts RSA only, ages three and older.

3514 Avenue S
Brooklyn, NY 11234
718-336-3832 (Phone)
theabilitycenter.net

Balancing Act Occupational Therapy
Accepts CPSE, RSA, private pay and insurance. Not an approved EI provider, but will see children birth to age 21.

6002 New Utrecht Avenue
Brooklyn, NY 11219
718-633-2605 (Phone)
www.balancingactot.com

Brooklyn Community Management, LLC. Medical & Therapy Center
Accepts most insurance plans, Medicare, Medicaid and RSA. Offers: Snoezelen room, sensory integration room and aquatic therapy in addition to OT, PT, speech-language therapy, pediatric medicine, physiatry, podiatry and internal medicine

2555 Nostrand Avenue (between Avenues K and L)
Brooklyn, NY 11210
718-951-8800 (Phone)

Dynamic Solutions Physical and Occupational Therapy
RSA and private pay for children over 3 only. Also provides services from birth through age 18.

532 Court Street
Brooklyn, NY 11231
718-254-0800 (Phone)
www.dynamicsolutionstherapy.com

Extreme Kids and Crew
This is not a sensory gym, but it offers many sensory activities for children of all ages with special needs. Extreme Kids & Crew and the NYC Parks Department officially opened CAP House, a free indoor sensory play space for children with special needs/disabilities, ages six months to four years. CAP House is located within the Crispus Attucks Playground, at the corner of Fulton and Classon Avenues in Clinton Hill, Brooklyn.

40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)
Email: info@extremekidsandcrew.org
www.extremekidsandcrew.org

Eurofitness Pediatric Rehabilitation Center
Accepts RSA, private pay and various private health insurances. Serves clients birth to 18 years old.

2310 65th Street
Brooklyn, NY 11204
718-234-7848 (Phone)
718-234-1703 (Fax)
www.eurofitnessrehab.com

Family Physical Therapy
This practice accepts private pay, RSA and private insurance and will work with children under 3, but not through EI. Serves clients birth to adult

3036 Avenue U
Brooklyn, NY 11229
718-732-3869 (Phone)

Mindful Parenting Brooklyn—The Smart Room
Accepts private pay.

143 Waverly Place
Brooklyn, New York 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

Omni Childhood Center
Children birth to 3 years old with private pay. Also accepts CPSE, RSA, and private insurance. Birth to age 16.

1651 Coney Island Avenue
Brooklyn, NY 11230
718-998-1415 (Phone)

18 Heyward Street
Brooklyn, NY 11211
718-802-1550 (Phone)
www.omnirehab.com/childhood.php

Pathways OT Therapeutic Wellness
Private pay, CPSE and RSA accepted for children 3 to 14 years old.

Pathways OT Therapeutic Wellness (cont.)
1640 63rd Street
Brooklyn, NY 11204
718-234-5700 (Phone)

Rivendell School
Accepts CPSE and RSA.
Primarily serves children 3 to 5 years old, and some who are older on a case-by-case basis.

277 Third Avenue
Brooklyn, NY 11217
718-499-5667 (Phone)
www.rivendellnyc.org

Run Jump Roll
Children birth to 3 years old with private pay. Accepts CPSE and RSA for children over 3.

433 Third Avenue, Suite 2
Brooklyn, NY 11217
347-227-7748 (Phone)

Sensory Freeway
Accepts EI with IFSP authorization, RSA, private pay and insurance, birth to age 12.

8804 5th Avenue
Brooklyn, NY 11209
718-238-7451 (Phone)
718-238-2765 (Fax)
Email: info@sensoryfreeway.ocm
sensoryfreeway.com

Small Steps Big Leaps
Accepts CPSE and RSA, children 3 to 21 years old.

159 20th Street Suite 3A
Brooklyn, NY 11215
347-534-7796 (Phone)
917-699-2724 (Phone)

MANHATTAN

Artistic Quality Therapy Associates
Accepts CPSE, RSA and private pay.

227 West 29th Street, #3R
New York, NY 10001
212-736-8900 (Phone)
www.aqtapllc.com

The Comprehensive Center for Rehabilitation
Accepts RSA , CPSE, private insurance, Medicaid and private pay for ages 3 to 21.

460 Grand Street
New York, NY 10002
212-539-0257 (Phone)

Chatty Child Speech Therapy
Accepts EI with IFSP authorization, private pay and RSA.

350 Broadway, Room 403
New York, NY 10007
347-491-4451 (Phone)
Email: chattychildny@gmail.com
www.chattychild.com

Connect the Dots Occupational Therapy
Accepts EI with IFSP authorization, RSA and private pay. Can also help with insurance reimbursement.

38 West 32nd Street, Suite 604
New York, NY 10001
212-290-0290 (Phone)
connectthedotstherapy.com

Createabilities
Will work with children in EI for private pay. Accepts CPSE, RSA, and private pay, serving patients from birth to age 21.

303 5th Avenue, Suite 1807
New York, NY 10016
212-685-3266 (Phone)

Hospital for Joint Diseases
Serves children from birth through age 19. Accepts insurance or private pay.

301 East 17th Street, Room 451
New York, NY 10003
212-598-6539 (Phone)
hjd.med.nyu.edu/physocc/patient-services/pediatrics

Just Play NYC
Serves clients from birth through young adulthood. Accepts CPSE and RSA.

740 West End Avenue, Suite 3
New York, NY 10025
212-665-5119 (Phone)
www.justplaynyc.com

Making Milestones
Accepts EI with IFSP authorization, CPSE and private pay.

150 West 92nd Street, Suite BB
New York, NY 10025
212-595-1705 (Phone)

320 East 65th Street, Suite 117
New York, NY 10065
212-249-2588 (Phone)

Sage for Children
This agency will work with children in EI for private pay. Accepts CPSE, RSA and private pay. Serves children from birth to 7 years of age.

140 West End Avenue, Suite 1G
New York, NY 10023
212-787-4086 (Phone)
www.sageforchildren.com

Sensation
Accepts CPSE, RSA, and private pay. Serves clients from birth to age 21

127 West 82nd Street, Suite 1B
New York, NY 10024
212-362-6243 (Phone)
www.sensationnewyork.com/Pages/default.aspx

The SMILE Center
Accepts EI with IFSP authorization, CPSE, CSE and private pay.

171 Madison Avenue, 5th Floor
New York, NY 10016
212-400-0383 (Phone)
smileny.org

SNACK (Go Fish)
Private pay only. Not a sensory gym, but conducts many sensory activities for children on the spectrum. Serves clients ages 3 to 18 only.

316 East 53rd Street
New York, NY 10022
212-439-9996 (Phone)
snacknyc.com

SPOTS: Special Programs in Occupational Therapy
Accepts CPSE, RSA and private pay. Serves clients from birth to age 18.

611 Broadway Street, Suite 908
New York, NY 10012
212-473-0011 (Phone)
www.spotsot.com/main.html

Support by Design
Accepts EI with IFSP authorization. Accepts CPSE, RSA and private pay for older children.

138 Reade Street
New York, NY 10013
212-608-9660 (Phone)
supportbydesign.net

Watch Me Grow
Accepts CPSE and RSA as well as private pay. Serves clients ages 3 to 21.

162 West 72nd Street, 5th floor
New York, NY 10023
212-721-0208 (Phone)

525 East 12th Street, CF
(between Avenues A and B)
New York, NY 10009
212-721-5220 (Phone)
watchmegrownyc.com

QUEENS

All In 1 Spot with TheraTalk
Accepts EI with IFSP authorization, CPSE, RSA, insurance and private pay.

150-50 14th Road
Whitestone, NY 11357
718-767-0091 ext. 0071 (Phone)
Email: info@spotwiththeratalk.com
www.spotwiththeratalk.com

Kids' Time Therapies
EI with IFSP authorization

42-77 65th Place
Woodside, NY 11377
718-429-200 ext. 7020
Email: info@kidstimetherapies.com

Therapy For Kids
Accepts CPSE and RSA or private pay. Serves children age 3 and older.

68-68 Main Street
Kew Gardens Hills, NY 11367
718-776-7439 (Phone)
Email: contactus@therapyforkids.org
therapyforkids.org/home.html

STATEN ISLAND

The Perfect Playground
Accepts CPSE, RSA, and private pay. Serves clients from birth to 21 years of age.

3391 Richmond Avenue
Staten Island, NY 10312

1173 Forest Avenue
Staten Island, NY 10310
718-608-9170 (Phone)
www.theperfectplaygroundny.com

Therapy Pros
Accepts private pay and RSA. Serves children 3 years of age and older.
962-966 Manor Road
Staten Island, NY 10314
718-982-5944 (Phone)
www.therapy-pros.com/about.html

3:4 Wish-Granting Organizations

Organizations in this section respond to requests from families of children with life-threatening conditions. Sometimes they will consider granting a wish to a child with a severe, chronic, non-life-threatening disability.

A Special Wish Foundation
1250 Memory Lane
Columbus, OH 43209
614-258-3186 (Phone)
www.spwish.org

Angelwish, Inc.
Wishes for children with chronic illnesses

P.O. Box 186
Rutherford, NJ 07070
201-672-0722 (Phone)
info@angelwish.org
www.angelwish.org

Children's Wish Foundation International
8615 Roswell Road
Atlanta, GA 30350
800-323-9474 (Toll-free)
www.childrenswish.org

Dream Factory
120 West Broadway, Suite 300
Louisville, KY 40202
800-456-7556 (Toll-free)
502-561-3001 (Phone)
www.dreamfactoryinc.org

The Marty Lyons Foundation, Inc.
354 Veterans Memorial Highway, 2nd Floor
Commack, NY 11725
631-543-9474 (Phone)
www.martylyonsfoundation.org

Starlight Foundation
1560 Broadway, Suite 600
New York, NY 10036
212-354-2878 (Phone)
www.starlight.org/newyork

Sunshine Foundation
1041 Millcreek Drive
Feasterville, PA 19053
215-396-4770 (Phone)
www.sunshinefoundation.org

Make a Wish Foundation
1111 Marcus Avenue, Suite LL22
Lake Success, NY 11042
516-944-6212 (Phone)

200 Park Avenue, 17th Floor
New York, NY 10166
212-957-9474 (Phone)
www.metrony.wish.org

Give Kids the World
210 South Bass Road
Kissimmee, FL 34746
800-995-KIDS (Toll-free)
407-396-1114 (Phone)
www.gktw.org

Chapter 4

Parent Support and Services

4:1 Advocacy Organizations

4:2 Disability Specific Support Groups

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4:4 Free and Low Cost Baby Supplies

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4:1 Advocacy Organizations

Sometimes parents need someone to help them speak up in order to obtain services, or to help them at hearings. That person is called an advocate. Some advocates are legally trained, while some have other specialized training. This section includes agencies with both types of advocates.

Advocates for Children of New York, Inc.

Provides educational advocacy.

151 West 30th Street, 5th Floor
New York, NY 10001
212-947-9779 (Phone)
212-947-9790 (Fax)
Helpline:
866-427-6033 Monday to Thursday
www.advocatesforchildren.org

New York City Bar Association

Provides legal referral services and advocacy.

42 West 44th Street
New York, NY 10036
212-626-7373 (Phone) (English)
212-626-7374 (Phone) (Spanish)
212-575-5676 (Fax)
Email: lrs@nycbar.org
www.nycbar.org

Bronx County Bar Association

Provides legal advocacy.

851 Grand Concourse, Room 124
Bronx, NY 10451
718-293-5600 (Phone)
718-681-0098 (Fax)
www.bronxbar.com

Bronx Independent Living Services, Inc.

Provides advocacy for Bronx residents with disabilities.

4419 Third Avenue, Suite 2C
Bronx, NY 10457
718-515-2800 (Phone)
718-515-2844 (Fax)
Email: lrs@bls.org
www.bils.org

Brooklyn Bar Association

Provides legal advocacy.

123 Remsen Street
Brooklyn, NY 11201
718-624-0675 (Phone)
718-797-1713 (Fax)
www.brooklynbar.org

Brooklyn Center for the Independence of the Disabled

Provides advocacy for Brooklyn residents with disabilities.

27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
718-998-7406 (TTY)
www.bcid.org

Center for Disability Advocacy Rights (CeDAR) Legal Advocacy

Provides Advocacy for Manhattan residents with disabilities.

100 Lafayette Street, Room 304
New York, New York 10013
212-979-0505 (Phone)
212-979-8778 (Fax)
212-979-7880 (TDD)

Center for the Independence of the Disabled, New York

Helps with all advocacy issues.

841 Broadway, Suite 301
New York, NY 10003
212-674-2300 (Phone)
212-254-5953 (Fax)

80-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
347-905-4883 (Fax)
Email: info@cidny.org
www.cidny.org/about-us.php

Families on the Move of NYC, Inc.

Provides advocacy for parents of children with emotional disabilities.

358 St. Marks Place, Suite 302
Staten Island, NY 10301
347-682-4870 (Administrative Phone)
718-447-6539 (Fax)
www.fotmnyc.org

ICL—Family Resource Center (Brooklyn)

Provides advocacy for parents of children with emotional disabilities.

2581 Atlantic Avenue, 2nd Floor
Brooklyn, NY 11207
877-425-8133 (Phone)
718-495-8298 (Fax)
Email: tpohnson@iclinc.net
www.iclinc.net/search-results/family-resource-center/

Jewish Board of Family and Children's Services (JBFCS)

Provides advocacy for parents of children with emotional disabilities.

Children and Adolescent Services:
Home-Based Crisis Intervention Program
718-982-6982 (Phone)
718-982-6916 (Fax)

JBFCS Children and Adolescent Services also has:

- Children's Case Management Services
- Children's Day Treatment Services
- Children's Residential Services

Main Contact:
135 West 50th Street
New York, NY 10020
212-582-9100 (Phone)
888-523-2769 (Toll-free)

Access to Counseling Services:
844-ONE-CALL (Phone)
www.jbfcs.org

Jewish Child Care Association

Provides advocacy for parents of children with emotional disabilities.

858 East 29th Street
Brooklyn, NY 11210
347-394-5186 (Phone)
718-859-4013 (Fax)
www.jccany.org

Public Advocate for the City of New York

The Public Advocate answers complaints and questions about government agencies and bureaucracy, and investigates complaints about agencies and programs.

1 Centre Street, 15th Floor North
New York, NY 10007
212-669-7200 (Phone)
212-669-4091 (Fax)
212-669-7438 (TDD)
212-669-7250 (Ombudsman Hotline)
212-669-7670 (Senior Action Line)
Email: outreach@pubadvocate.nyc.gov
www.pubadvocate.nyc.gov

Lawhelp.org/NY

This website links to free legal clinics in your area.

LawHelpNY c/o City Bar Justice Center
42 West 44th Street
New York, NY 10036
Email: info@NYLawHelp.org
Spanish: www.AyudaLegalNY.org
www.lawhelp.org

Legal Aid Society

Legal Aid has free legal clinics in all boroughs. Call to find the one nearest to you.

199 Water Street, 3rd Floor
New York, NY 10038
212-577-3300 (Phone)
212-509-8761 (Fax)
www.legal-aid.org

Legal Services for New York City

Provides free legal services throughout New York City.

40 Worth Street, Suite 606
New York, NY 10013
646-442-3600 (Phone)
www.legalservicesnyc.org

Mental Health Association (MHA) of New York City

157 Chambers Street
New York, NY 10007
212-964-5253 (Phone)

MHA Family Resource Centers:
North Bronx: 718-220-0456 (Phone)
South Bronx: 718-220-3868 (Phone)
Northern Manhattan:
212-410-1820 (Phone)
Southern Manhattan:
212-964-5253 (Phone)
Western Queens:
718-651-1960 (Phone)

Mental Health Association (MHA) of New York City (cont.)

Affiliate Crisis Hotline Services (24/7/365):
Mental Health and Substance Abuse Crisis:
English: 800-543-3638
Mandarin: 877-990-8585
Spanish: 877-298-3373
lifenet.nyc

National Suicide Prevention Lifeline:
1-800-273-TALK (8255) (Phone)
Twitter @800273TALK
Disaster Distress Helpline:
800-985-5990 (Phone)
SMS/text 'TalkWithUs' to 66746

HOPEline:
1-877-8-HOPENY (846-7369)
(Toll-free)
www.mhaofnyc.org

New York Lawyers for the Public Interest Disability Law Center

Provides legal, educational, SSI and housing advocacy.

151 West 30th Street, 11th Floor
New York, NY 10011
212-244-4664 (Phone)
212-244-4570 (Fax)
www.nylpi.org

New York Legal Assistance Group

Provides legal and educational advocacy.

7 Hanover Square, 18th Floor
New York, NY 10004
212-613-5000 (Phone)
212-750-0820 (Fax)
212-244-3692 (TTY)
Email: EFLRP@nylag.org
www.nylag.org

Partnership for Children's Rights

Provides educational and SSI advocacy.

271 Madison Avenue, 17th Floor
New York, NY 10016
212-683-7999 (Phone)
212-683-5544 (Fax)
Email: info@pfcr.org
www.pfcr.org

Queens County Bar Association

Provides legal advocacy.

9035 148th Street
Jamaica, NY 11435
718-291-4500 (Phone)
Email: info@qcba.org
www.qcba.org

Queens Volunteer Lawyers Project, Inc.

90-35 148th Street
Jamaica, NY 11435
718-739-4100 (Phone)
Email: info@qcba.org
qcba.org/pro-bono/

Includenyc (formerly Resources for Children with Special Needs)

Provides services in all areas of disability advocacy.

116 East 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
212-254-4070 (Fax)
www.includenyc.org

Richmond County Bar Association

Provides legal advocacy.

152 Stuyvesant Place, Suite 203
Staten Island, NY 10301
718-442-4500 (Phone)
718-442-2019 (Fax)
www.thercba.com

Sinergia

Provides services in all areas of disability advocacy.

2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
866-867-9665 (Phone) (Toll-free)
www.sinergiany.org

St. John Episcopal Health Center of Eastern Queens

Provides advocacy for parents of children with emotional disabilities.

148-45 Hillside Avenue, Suite 203
Jamaica, NY 11435
347-644-5711 (Phone)
347-644-5635 (Fax)

United We Stand of NY, LTD.

Provides all areas of disability advocacy.

98 Moore Street
Brooklyn, NY 11206
718-302-4313 (Phone)
www.uwsofny.org

4:2 Disability Specific Support Groups

This section gives information on national and citywide supports for all disabilities and then lists citywide support groups by disability type. It is divided into ten topics:

General
This topic includes agencies that have information on national, state and local organizations that provide support and information to parents of children with disabilities.

Attention Deficit Disorder
This topic includes agencies that offer support groups for parents of children with Attention Deficit Disorder.

Asperger Syndrome
This topic includes agencies that offer support groups for parents of children with Asperger Syndrome.

Autism Spectrum Disorder
This topic includes agencies that offer support groups for parents of children with Autism Spectrum Disorder.

Deaf and Hard of Hearing
This topic includes an agency that offers support groups for parents of children who are deaf or hard of hearing.

Developmental Disabilities and Intellectual Disabilities
This topic includes agencies that offer support groups for parents of children who have developmental and/or intellectual disabilities.

Emotional Disabilities
This topic includes support groups and other services for parents of children with emotional disabilities.

How can I get a referral for psychological services?
If you would like a referral for psychological services, contact your insurance company to get a referral to an in-network child psychologist or psychiatrist so that the service will be affordable.

If you don't have health insurance, Refer to ***Payment for Health Services*** or use the NYC Health + Hospitals network of providers for low-cost mental health services.

A list of Health + Hospitals clinics can be found at ***Clinics Specializing in Medical Services for People with Disabilities.***

4:2 Disability Specific Support Groups

Learning Disabilities
This topic includes agencies that offer support groups for parents of children with learning disabilities.

Rare Disorders
This topic includes an organization that offers support and information for parents of children diagnosed with a rare disease.

Seizure Disorders
This topic includes organizations that offer support groups and information for parents of children diagnosed with a seizure disorder.

Why are support groups important?

Support groups bring together people who are dealing with similar issues to share experiences and advice. It can be helpful to talk with or hear other people who are in the same situation. While not everyone wants or needs support beyond family and friends, you might find it helpful to talk to others who have similar experiences.

General

Center for Parent Information and Resources

This site contains a directory of parent resources and links to the National Parent Technical Assistance Centers and the National Dissemination Center for Children with Disabilities.

c/o Statewide Parent Advocacy Network
35 Halsey Street, 4th Floor
Newark, NJ 07102
Email: malizo@spannj.org
www.parentcenterhub.org

All Disabilities

Parent to Parent

Parent to Parent of NYS is an organization that brings together families of people with special needs and the professionals who serve them.

- **Support** – Offers parents and caregivers the opportunity to connect one-to-one with a parent/caregiver of an individual with the same or similar disability or special health care need – someone who has "been there."
- **Information and Referral** – Help families locate information and services.
- **Training** – Workshop sessions are available on Understanding Medicaid Service Coordination, Record Keeping, Using a Health Care Notebook, Medicaid Waiver and other topics.

Bronx, Brooklyn, Manhattan and Queens Office:
25 Beaver Street, Room 405
New York, NY 10004
800-405-8818 (Toll-free)
212-741-5545 (Phone)
parenttoparentnys.org/offices/new-york-city

Staten Island Office:
c/o IBR
1050 Forest Hill Road, Room 108
Staten Island, NY 10314
800-866-1068 (Phone)
718-494-3469 (Phone)
718-494-0319 (Fax)
parenttoparentnys.org/index.php/offices/staten-island/

Attention Deficit Disorder

Attention Deficit Disorder

(Also see Family Resource Centers in section on Emotional Disabilities.)

The ADD Resource Center, Inc.

215 West 75th Street #6
New York, NY 10023
646-205-8080 (Phone)
www.addrc.org

The Child Mind Institute

445 Park Avenue
New York, NY 10022
212-308-3118 (Phone)
www.childmind.org

Children and Adults with Attention Deficit/Hyperactivity Disorders, New York City

65 East 89th Street
New York, NY 10028
212-721-0007 (Phone)
212-721-0074 (Fax)
www.chadd.org

Asperger Syndrome

Asperger Center for Education and Training

303 Fifth Avenue, Suite 1003
New York, NY 10016
212-686-3535 ext. 205 (Phone)
718-406-3848 (Phone)
www.aspergercenter.com

Asperger Syndrome and High Functioning Autism Association (AHA)

(Serves Long Island and New York City)
303 Fifth Avenue, Suite 1003
New York, NY 10016
888-918-9198 (Phone)
Email: info@ahany.org
www.ahany.org

The Global and Regional Asperger Syndrome Partnership (GRASP)

419 Lafayette Street
New York, NY 10003
888-474-7277 (Toll-free)
Email: info@grasp.org

The Grace Foundation of New York

460 Brielle Avenue
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
Email: graceofny@aol.com
www.graceofny.org

National Autism Association

60 East 96th Street, Suite 5CD
New York, NY 10128
212-977-7722 (Phone)
Email: naavigators@naanyc.org
nationalautismny.org/help-for-parents/

Autism Spectrum Disorder

Autism Society of America—National

4340 East-West Highway, Suite 350
Bethesda, MD 20814
800-328-8476 (Phone)
301-657-0869 (Fax)
Email: info@autism-society.org
www.autism-society.org

Autism Society of America—Bronx
FSPDD at North Central Bronx Hospital
3424 Kossuth Avenue, Room 15A11
Bronx, NY 10467
718-519-4797 (Phone)
800-328-8476 (Toll-free)
718-515-1534 (Fax)
Email:
ny-bronx@autismsocietyofamerica.org

Downtown Spectrum—Parent Support Group
917-968-4071 (Phone)
917-575-5166 (Phone)
Email: spectrumparentnyc-owner@yahoogroups.com
www.spectrumparent.blogspot.com

Extreme Kids & Crew
AMP Space
71 Sullivan Street
Brooklyn NY, 11231

CAP House
1030 Fulton Street
Brooklyn, NY 11238
347-410-6050 (Phone)
347-402-8336 (Fax)
Email: info@extremekidsandcrew.org
www.extremekidsandcrew.org

The Grace Foundation of New York
264 Watchoque Road
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
Email: graceofny@aol.com
www.graceofny.org

My Time, Inc.
Mailing Address:
1312 East 84th Street
Brooklyn, NY 11236

Program Site:
Bayview Community Center
5955 Shore Parkway
Brooklyn, NY 11236
718-251-0527 (Phone)
347-587-2881 (Fax)
www.mytimeinc.org

National Autism Association
60 East 96th Street, Suite 5CD
New York, NY 10128
212-977-7722 (Phone)
Email: naavigators@naanyc.org

New York Families for Autistic Children, Inc.
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone) (Office)
347-566-3122 (Phone) (Center)
718-641-4452 (Fax)
Email: help@nyfac.org
www.nyfac.org

Shorefront YM-YWHA-Family Autism Center
3300 Coney Island Avenue
Brooklyn, NY 11235
718-646-444 ext. 406 (Phone)
Email: info@shorefronty.org
www.shorefronty.org

SNACK: Special Needs Activity Center for Kids
316 East 53rd Street
New York, NY 10022
212-439-9996 (Phone)
Email: info@snacknyc.com
www.snacknyc.com

YAI/National Institute for People with Disabilities
460 West 34th Street
New York, NY 10001
866-2YAI-Link (866-292-4546) (Toll-free)
212-290-2787 (TDD)
212-268-1083 (Fax)
www.yai.org

Deaf and Hard of Hearing

Center for Hearing and Communication
50 Broadway, 6th Floor
New York, NY 10004
917-305-7700 (Phone)
917-305-7999 (TDD)
www.chchearing.org

Developmental Disabilities and Intellectual Disabilities

AHRC
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-622-1220 (TDD/TTY)
Information and referral:
212-780-4491 (Phone)
Clinical Intake: 212-780-4784 (Fax)
Email: referrals@ahrcnyc.org
www.ahrcnyc.org

Brooklyn Parent Advocacy Network, Inc.
279 East 57th Street
Brooklyn, NY 11203-4801
718-629-6299 (Phone)
718-629-5338 (Fax)

Community Resources and Services for Children
94-04 161st Street, Suite 401
Jamaica, NY 11432
718-206-1199 (Phone)

Extreme Kids & Crew
AMP Space
71 Sullivan Street
Brooklyn NY, 11231

CAP House
1030 Fulton St
Brooklyn, NY 11238
347-410-6050 (Phone)

Extreme Kids & Crew (cont.)
347-402-8336 (Fax)
Email: info@extremekidsandcrew.org
www.extremekidsandcrew.org

Gigi's Playhouse Down Syndrome Awareness Center
106 West 117th Street
New York, NY 10026
646-801-7529 (Phone)
www.gigisplayhouse.org

Harlem Independent Living Center
289 Saint Nicholas Avenue, Suite 21
New York, NY 10027
212-222-7122 (Phone)
800-673-2371 (Toll-free)
212-222-7197 (TTY)
212-222-7199 (Fax)

Manhattan Mothers and Others
160 East 65th Street, Suite 25D
New York, NY 10065
212-570-6860 (Phone)
212-570-9946 (Fax)

North Central Bronx Hospital
3424 Kossuth Avenue, Room 15A11
Bronx, NY 10467

Family Support for Developmental Disabilities
718-519-4797 (Phone)
800-328-8476 (Toll-free)
718-518-1534 (Fax)
Email: Monica.sanabria@nbhn.net

Queens Parent Resource Center
88-50 165th Street
Jamaica, NY 11432
347-947-6840 (Phone)
718-523-7261 (Fax)
www.qprc.net

Samuel Field YM and YWHA
58-20 Little Neck Parkway
Little Neck, NY 11362
718-225-6750 (Phone)
718-423-8276 (Fax)
Email: SFY@SFY.org
www.sfy.org

New York State Special Education Parent Centers
Manhattan/Queens/Bronx

Includenyc
NYC Parent Partnership
116 East 16th Street, 5th floor
New York, NY 10003
212-677-4660 (English) (Phone)
212-677-4668 (Spanish) (Phone)
212-254-4070 (Fax)
www.includenyc.org

United We Stand
98 Moore Street
Brooklyn, NY 11206
718-302-4313 (Phone)
Email: uwsofny@aol.com

Parent to Parent NY, Inc.
Staten Island Special Education Parent Center
1050 Forest Hill Road
Staten Island, NY 10314
718-494-4872 (Phone)
718-494-4805 (Fax)
parenttoparentnyinc.org/home.html

Emotional Disabilities

Families on the Move of New York City
(Staten Island)
358 Saint Marks Place, Suite 302
Staten Island, NY 10301
347-682-4870 (Phone)
718-447-6539 (Fax)
www.fotmnyc.org

Institute for Community Living
Brooklyn Family Resource Center
2581 Atlantic Avenue
Brooklyn, NY 11207
877-425-8133 (Toll-free)
718-495-8298 (Fax)
Email: pjohnson@ICLinc.net
www.iclinc.net

Jewish Board of Family and Children 's Services
Staten Island Family Resource Center
2795 Richmond Avenue
Staten Island, NY 10314
718-698-5307 (Phone)
718-370-1142 (Fax)
www.jbfcs.org

Jewish Child Care Association—Brooklyn
858 East 29th Street
Brooklyn, NY 11210
917-808-4800 (Phone)
www.jccany.org

Mental Health Association of New York City (MHA)
212-964-5253 (Phone)
The Mental Health Association runs the following support service programs:

LifeNet for mental health referrals and to activate a Mobile Crisis Team for your area. Toll-free:
English: 800-543-3638
Mandarin: 877-990-8585
Spanish: 877-298-3373
lifenet.nyc

MHA of NYC Family Resource Centers
Support and advocacy centers for caregivers of children with emotional disabilities. Many of the centers conduct parent training, support groups, and socialization for children and teens.

Bronx Zones 1 and 2
975 Kelly Street, Suite 301

MHA of NYC Family Resource Centers (cont.)
Bronx, NY 10459
718-220-0456 ext. 6124 (Phone)
718-364-3357 (Fax)
Email: ypena@mhaofnyc.org

Manhattan Zone 3—MHA of NYC
1 West 125th Street, 2nd Floor
New York, NY 10027
Program Director: Olga Vazquez
212-410-1820 (Phone)
212-410-1759 (Fax)
Email: ovazquez@mhaofnyc.org

Manhattan Zone 4—MHA of NYC
50 Broadway, 19th Floor
New York, NY 10004
Program Director: Janet Rosa
212-964-5253, ext. 353 (Phone)
212-964-7302 (Fax)
Email: jrosa@mhaofnyc.org

Queens Zone 5—MHA of NYC
87-08 Justice Avenue Suite C-14
Elmhurst, NY 11373
718- 651-1960 (Phone)
718-651-1719 (Fax)
www.mhaofnyc.org/services/parents-caregivers/family-resource-center

NAMI—NYC
Support groups in each borough for parents of children with emotional disabilities as well as for adults who have emotional disabilities.

505 Eighth Avenue, Suite 1103
New York, NY 10018
212-684-3365, ext. 204 (Phone)
212-684-3264 (Helpline) (Phone)
Email: helpline@naminyc.org
www.naminycmetro.org

NYC Department of Health and Mental Hygiene Children 's Single Point of Access (C-SPOA)
Intensive Case Management and Medicaid Waiver for children with severe emotional disabilities. It is always best for the child's mental health professional to call in the referral.
888-277-6258 (Toll-free)

St. John's Episcopal Hospital-Eastern Queens
148-45 Hillside Avenue, Suite 203
Jamaica, NY 11435
347-644-5711 (Phone)

Learning Disabilities

Churchill School and Center
301 East 29th Street
New York, NY 10016
212-722-0610 (Phone)
212-722-1387 (Fax)
www.churchillschool.com

National Center for Learning Disabilities
32 Laight Street, Second Floor
New York, NY 10013
212-545-7510
www.ncld.org

Rare Disorders

National Organization for Rare Disorders
55 Kenosia Avenue
Danbury, CT 06810
800-999-6673 (Toll-free)
203-744-0100 (Phone)
203-798-2291 (Fax)
www.rarediseases.org

Seizure Disorder

The Epilepsy Foundation of Metropolitan New York
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
www.efmny.org

Finding a Cure for Epilepsy and Seizures
223 East 34th Street
New York, NY 10016
646-558-0900 (Phone)
646-385-7163 (Fax)
Email: FACESinfo@nyumc.org
faces.med.nyu.edu

The Epilepsy Foundation
The Epilepsy and Seizures 24/7 Helpline, a service of the National Epilepsy Foundation Office, answers questions and connects people with epilepsy, their families, and caregivers to resources and services nationwide. This service is available in English, Spanish, and over 100 other languages.

800-332-1000 (Phone)
866-748-8008 (Phone) (Spanish)

4:3 Financial Resources

This section includes agencies that may provide financial assistance to families of children with developmental disabilities. This section provides information on two topics:

Family Reimbursement Programs

Families of children with developmental disabilities can apply to these programs in order to be reimbursed for goods and services that benefit their child with a developmental disability. There is no guarantee that a family will be granted the requested funds. Amounts granted usually do not exceed $500 per year.

Charities

Included in this topic area are some New York City-based charities that may consider providing donations of baby supplies or medical equipment as well as financial assistance. An internet search for Fraternal Organizations (such as the Lions Clubs, Elks Clubs, Kiwanis Clubs, Rotary Clubs etc.) may help locate other NYC charities.

CITYWIDE

Developmental Disability Regional Office Family Support Guides

Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, has a Family Support Guide which contains a section on Family Reimbursement Programs.

Bronx:
www.bronxddcouncil.org

Brooklyn:
www.brooklynddcouncil.org

Manhattan:
www.manhattanddcouncil.org

Queens:
www.qcddny.org

Staten Island:
www.siddc.org/Supports_and_Services.html

BRONX

AHRC New York City

83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-662-1220 (TTY/TTD)
www.ahrcnyc.org

Center for Family Support, Inc.

2811 Zulette Avenue
Bronx, NY 10461
718-518-1500 (Phone)
718-518-8200 (Fax)
www.cfsny.org

Epilepsy Foundation of Metropolitan New York

65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
Email: info@efmny.org
www.efmny.org

Lifespire

1 Whitehall Street, 9th Floor
New York, NY 10004
212-741-0100 (Phone)
212-463-9814 (Fax)
www.lifespire.org

Metro NY DDRO - Bronx

2400 Halsey Street
Bronx, NY 10461
718-430-0748 (Phone)
718-430-0866 (Phone)

NYS Institute on Disability Elizabeth A. Connelly Resource Center

930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)
www.ilusa.com/nysid/nyindex.htm

Sinergia, Inc.

2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
866-867-9665 (Toll-free)
www.sinergiany.org

United Cerebral Palsy of NYC

80 Maiden Lane - 8th Floor
New York, NY 10038
877-UCP-CONNECT (Toll-free)
projectconnect@ucpnyc.org
www.ucpnyc.org/site/c.buIWJcNSKnL6G/b.6535285/k.EFBC/Creating_Opportunities_for_People_with_Disabilities.htm

YAI/National Institute for People with Disabilities

460 West 34th Street
New York, NY 10001
212-273-6100 (Phone)
212-273-6182 (Phone)
866-2YA-Link (866-292-5465) (Phone)
TDD: 212-290-2787

BROOKLYN

AHRC

83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-662-1220 (TTY/TTD)
www.ahrcnyc.org

Brooklyn DDRO

888 Fountain Avenue
Brooklyn, NY 11208
718-642-6151 (Phone)

Center for Family Support, Inc.

333 Seventh Avenue, 9th Floor
New York, NY 10001
212-629-7939 ext. 212 (Phone)
www.cfsny.org/index.php

ElHAB Human Services

(Reimbursement available for transportation only.)
168-18 South Conduit Avenue
Springfield Gardens, NY 11434
718-276-6101 ext. 115 (Phone)
800-756-3813 (Toll-free)
718-276-6063

Elmy's Special Services Inc.

163 Van Buren Street
Brooklyn, NY 11221
718-789-7539 (Phone)
718-443-7857 (Fax)
After hours emergency:
718-207-1509
Email: support@elmysspecialservices.org
www.elmysspecialservices.org

Guild for Exceptional Children

(Reimbursement available for respite/childcare.)
260 68th Street
Brooklyn, NY 11220
718-833-6633 (Phone)
Email: info@gecbklyn.org
www.gecbklyn.org

HeartShare Human Services of NY
12 Metrotech Center, 29th Floor
Brooklyn, NY 11201
718-422-4200 (Phone)
718-422-2209 (Phone)
Email: info@heartshare.org
www.heartshare.org

Human Care Services for Families and Children
1042 38th Street
Brooklyn, NY 11219
718-854-2747 ext. 103 (Phone)
718-633-6345 (Fax)
humancareservices.org/about-us/

Human First for Brooklyn
8814 Foster Avenue
Brooklyn, NY 11236
718-345-1119 (Phone)
718-345-0012 (Fax)
Email: information@humanfirst.org
www.humanfirst.org

Lifespire
1 Whitehall Street, 9th Floor
New York, NY 10004
212-741-0100 (Phone)
212-463-9814 (Fax)
www.lifespire.org

Maidstone Foundation Resource Center for Developmental Disabilities
1375 Broadway, 3rd Floor
New York, NY 10018
212-889-5760 (Phone)
www.maidstonefdn.org

New York Families for Autistic Children
164-14 Cross Bay Boulevard
Howard Beach, NY 11414
347-566-3122 (Phone)
Email: help@nyfac.org

NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)
www.ilusa.com/nysid/nyindex.htm

Ohel Bais Ezra
4510 16th Avenue
Brooklyn, NY 11204
718-851-6300 (Phone)
800-603-OHEL (Toll-free)
Email: access@ohelfamily.org
www.ohelfamily.org

QSAC (Quality of Life and Services for the Autism Community)
253 W 35th Street, 14th Floor
New York, NY 10001
212-244-5560 (Phone)
212-244-5565 (Fax)
718-7-AUTISM (Phone)
Email: info@qsac.com

Sinergia, Inc.
2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
866-867-9665 (Toll-free)
www.sinergiany.org

The Thrive Network
241 37th Street, Suite 604
Brooklyn, NY 11232
718-965-1998 ext. 182 (Phone)
718-965-3995 (Fax)
Email: info@missiontheme.org
www.edcspin.org

UCP of NYC
80 Maiden Lane - 8th Floor
New York, NY 10038
(877) UCP-CONNECT (Toll-free)
Email: projectconnect@ucpnyc.org
www.ucpnyc.org/site/c.buIWJcNSKnL6G/b.6561423/k.6AEB/Family_Support_Services.htm

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
212-273-6100 (Phone)
212-273-6182 (Phone)
866-2YAI-Link (866-292-4546) (Phone)
TDD: 212-290-2787
www.yai.org

MANHATTAN

AHRC
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-662-1220 (TTY/TTD)
www.ahrcnyc.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Floor
New York, NY 10001
212-629-7939 ext. 212 (Phone)
www.cfsny.org

Community Resource Services for Children, Inc.
(Reimbursement available for transportation only.)
90-04 161st Street, Suite 801
Jamaica, NY 11432
718-206-3400 ext. 208 (Phone)
718-206-0539 (Fax)

The Epilepsy Foundation of Metropolitan New York
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
www.efmny.org

Esperanza Center
636 Broadway, 4th Floor
New York, NY 10012
646-278-2000 (Phone)
212-964-5566 (Fax)
Email: esperanza.info@esperanzany.org
www.esperanzany.org

Harlem Dowling
2090 Adam Clayton Powell Jr.
Boulevard, Suite 108
New York, NY 10027
212-749-3656 ext. 3121 (Phone)
212-678-1094 (Fax)
www.harlemdowling.org

Human First for Manhattan
134 West 29th Street, 12th Floor
New York, NY 10001
212-480-9169 (Phone)
212-480-3685 (Fax)
Email: information@humanfirst.org
www.humanfirst.org

Lifespire
1 Whitehall Street, 9th Floor
New York, NY 10004
212-741-0100 (Phone)
212-463-9814 (Fax)
www.lifespire.org

Metro NY DDRO—Manhattan
75 Morton Street, 3rd Floor
New York, NY 10014
212-229-3000 (Phone)
212-924-0580 (Fax)

NYS Institute on Disability Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg. 41-A
Staten Island, NY 10314
718-494-6457 (Phone)
www.ilusa.com/nysid/nyindex.htm

UCP of NYC
120 East 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

QUEENS

AHRC
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-662-1220 (TTY/TTD)
www.ahrcnyc.org

Association for Neurologically Impaired Brain Injured Children, Inc.
61-35 220th Street
Bayside, NY 11364
718-423-9550 ext. 2147 (Phone)
347-594-2147 (Phone)
718-423-9838 (Fax)
Email: mail@anibic.org
www.anibic.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Floor
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)
212-239-2211 (Fax)
www.cfsny.org

Community Resource Services for Children, Inc.
(Reimbursement available for transportation only.)
90-04 161st Street, Suite 801
Jamaica, NY 11432
718-206-3400 ext. 208 (Phone)
718-206-0539 (Fax)

EIHAB Human Services
(Reimbursement available for transportation only.)
168-18 South Conduit Avenue
Springfield Gardens, NY 11434
718-276-6101 ext. 115 (Phone)
800-756-3813 (Toll-free)

Elmy's Special Services Inc.
163 Van Buren Street
Brooklyn, NY 11221
718-789-7539 (Phone)
718-443-7857 (Fax)
After hours emergency:
718-207-1509
Email: support@elmysspecialservices.org
www.elmysspecialservices.org

General Human Outreach (GHO)
125-10 Queens Boulevard Suite 2705
Kew Gardens, NY 11415
718-307-6563 (Phone)
718-261-6552 (Phone)
718-261-6698 (Fax)
Email: info@ghoinc.org
www.ghoinc.org

HeartShare Human Services of NY
12 Metrotech Center, 29th Floor
Brooklyn, NY 11201
718-422-4200 (Phone)
718-422-2209 (Phone)
Email: info@heartshare.org
www.heartshare.org

Human First for Queens
25-15 Steinway Street
Astoria, NY 11103
347-832-0035 (Phone)
347-832-0036 (Fax)
Email: information@humanfirst.org
www.humanfirst.org

Independence Residences, Inc.
93-22 Jamaica Avenue, 2nd Floor
Woodhaven, NY 11421
718-805-6796 ext. 113 (Phone)
718-805-6798 (Fax)
Email: info@in-res.org
www.in-res.org

Lifespire
1 Whitehall Street, 9th Floor
New York, NY 10004
212-741-0100 (Phone)
212-463-9814 (Fax)
www.lifespire.org

Maidstone Foundation Resource Center for Developmental Disabilities
1375 Broadway, 3rd Floor
New York, NY 10018
212-889-5760 (Phone)
www.maidstonefdn.org

New York Families for Autistic Children
164-14 Cross Bay Boulevard
Howard Beach, NY 11414
347-566-3122 (Phone)
Email: help@nyfac.org

Providing Specialized Care and Health (PSCH)
142-02 20th Avenue, 3rd Floor
Flushing, NY 11351
718-559-0516 (Phone)
Email: info@psch.org
www.psch.org

QSAC (Quality of Life and Services for the Autism Community)
253 W 35th Street, 14th Floor
New York, NY 10001
212-244-5560 (Phone)
212.244.5565 (Fax)

Queens Centers for Progress
82-15 164th Street
Jamaica, NY 11432
718-380-3000 ext. 294 (Phone)
718-374-0002 (Phone)
718-380-3214 (Fax)
Email: info@queenscp.org
www.queenscp.org

Queens DDRO
Bernard Fineson Developmental Center
80-45 Winchester Boulevard
Queens Village, NY 11427
718-217-4242 (Phone)
718-217-6179 (Phone)
718-217-6485 (Phone)
718-217-5835 (Fax)

Queens Parent Resource Center
112-40 Francis Lewis Boulevard
Queens Village, NY 11427
718-736-8690 ext. 111 (Phone)

SteppingStone Day School
77-40 Vleigh Place
Kew Gardens, NY 11367
718-591-9093 ext. 331 (Phone)

Services for the Underserved
305 Seventh Avenue, 10th Floor
New York, NY 10001
212-633-6900 ext. 1676 (Phone)
Email: info@sus.org
www.sus.org

The Thrive Network
241 37th Street, Suite 604
Brooklyn, NY 11232
718-965-1998 ext. 182 (Phone)
718-965-3995 (Fax)
Email: info@missiontheme.org
www.edcspin.org

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
212-273-6100 (Phone)
212-273-6182 (Phone)
866-2YAI-Link (866-292-4546) (Phone)
TDD: 212-290-2787
www.yai.org

STATEN ISLAND

A Very Special Place, Inc.
49 Cedar Grove Avenue
Staten Island, NY 10306
718-987-1234 (Phone)
718-987-6065 (Fax)
Email: info@avspny.org
www.avspny.org

AHRC
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
800-662-1220 (TTY/TTD)
www.ahrcnyc.org

Center for Family Support, Inc.
88 New Dorp Plaza, Suite 101
Staten Island, NY 10306
718-667-4263 (Phone)
718-667-7294 (Fax)
www.cfsny.org

The Epilepsy Foundation of Metropolitan New York
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
www.efmny.org

Human First for Staten Island
8814 Foster Avenue
Brooklyn, NY 11236
718-345-1119 (Phone)
718-345-0012 (Fax)
Email: information@humanfirst.org
www.humanfirst.org

NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg. 41-A
Staten Island, NY 10314
718-494-6457 (Phone)
www.ilusa.com/nysid/nyindex.htm

Staten Island Developmental Disabilities Services Office
1150 Forest Hill Road
Staten Island, NY 10314
718-982-1903 (Phone)

YAI/National Institute for People with Disabilities
460 W 34th Street
New York, NY 10001
212-273-6100 (Phone)
212-273-6182 (Phone)

YAI/National Institute for People with Disabilities (cont.)
866-2YAI-Link (866-292-4546) (Phone)
TDD: 212-290-2787
www.yai.org

Charities

Catholic Charities
1011 First Avenue
New York, NY 10022
212-371-1011 (Phone)
Help Line:
888-744-7900 (Phone)
www.catholiccharitiesny.org

Community Service Society
105 East 22nd Street
New York, NY 10010
212-254-8900 (Phone)
Email: info@cssny.org
www.cssny.org

Episcopal Social Services—Sheltering Arms
305 7th Avenue
New York, NY 10001
212-675-1000 (Phone)
212-989-1132 (Fax)
www.essnyc.org

Federation of Protestant Welfare Agencies
281 Park Avenue South
New York, NY 10010
212-777-4800 (Phone)
212-982-8792 (Fax)
Email: info@fpwa.org
www.fpwa.org

Harlem Dowling Services
2090 Adam Clayton Powell Boulevard
New York, NY 10027
212-749-3656 (Phone)
212-678-1094 (Fax)
www.harlemdowling.org

Lutheran Social Services of New York
475 Riverside Drive, Suite 1244
New York, NY 10115
212-870-1100 (Phone)
212-870-1101 (Fax)
www.lssny.org

Metropolitan Council on Jewish Poverty
120 Broadway, 7th Floor
New York, NY 10271-0021
212-453-9500 (Phone)
212-453-9600 (Fax)
Crisis Intervention:
212-453-9539
Email: info@metcouncil.org
www.metcouncil.org

New York Christian Resource Center
P.O. Box 118
Brooklyn, NY 11228-0118
Tel: 718-265-2273 (Phone)
www.nycrc.org

Riverside Church
490 Riverside Drive
New York, NY 10027
212-870-6700 (Phone)
212-870-6800 (Fax)
www.theriversidechurchny.org

Salvation Army
Administrative Office,
Greater New York Division
120 West 14th Street
New York, NY 10011
212-337-7200 (Phone)
212-337-7299 (Fax)
www.salvationarmy.org

Salvation Army Manhattan Citadel Corps
175 East 125th Street
New York, NY 10035
212-860-3200 (Phone)
www.salvationarmy.org

Salvation Army Harlem Temple Corps
540 Lenox Avenue
New York, NY 10037
212-861-3900 (Phone)
212-862-3307 (Fax)
www.salvationarmy.org

United Jewish Council
235 East Broadway
New York, NY 10002
212-233-6037 (Phone)
212-385-2693 (Fax)

United Way of New York
205 E 42nd Street
New York, NY 10017
212-251-2500 (Phone)
www.unitedwaynyc.org

4:4 Free and Low-Cost Baby Supplies

This section includes programs that help families with children under the age of 5 obtain the basic supplies for caring for their young child.

Baby Basics NYC

Baby Basics provides diapers and parenting skills training to low-income New York city families with children under 3 years old. Families who qualify attend parenting meetings twice a month.

320 West 84th Street, Apt. 5D
New York, NY 10024
917-678-0153 (Phone)

Meetings take place at:
JCC of Manhattan
344 Amsterdam Avenue at West 76th Street
www.babybasicsnyc.org

Baby Buggy

Baby Buggy works with a network of community-based organizations to distribute new and gently used cribs, strollers, clothing, bottles, highchairs, bathtubs, baby monitors and playpens. Contact one of the network members listed on their website to ask about donations.

306 West 37th Street, 8th Floor
New York, NY 10018
212-736-1777 (Phone)
Email: info@babybuggy
www.babybuggy.org

Cribs for Kids

Cribs for Kids provides cribs and safe sleep education to families who cannot afford a quality crib. Enter your zip code on their website to search for a local partner.

810 River Avenue
Pittsburgh, PA 15212
888-721-CRIB (2742) (Toll-free)
412-322-5686 (Fax)

Local Numbers:
North and Central Brooklyn:
718-637-52330 (Phone)
East and Central Harlem:
646-672-2894 (Phone)
South Bronx:
718-579-2878 (Phone)
www.cribsforkids.org

Kids in Distressed Situations (K.I.D.S.)

KIDS partners with many New York City organizations to donate new baby items, clothes, books, shoes and toys to children living in poverty.

266 W 37th Street, 22nd Floor
New York, NY 10018
212-279-5493 (Phone)
646-590-7501 (Fax)
Email: contact@donateproduct.com
www.kidsdonations.org

Little Essentials

This community organization provides free baby and toddler supplies, such as clothing, toys, diapers and other essential items for families living in poverty.

24 15th Street, #204
Brooklyn, NY 11205
347-689-2327 (Phone)
www.littleessentials.org

Medicaid-Funded Diapers

If a child has Medicaid, is 3 years of age or older and still uses diapers due to a disability, Medicaid can pay for the diapers. A doctor fills out a prescription for diapers and the family takes the prescription to a pharmacy that accepts Medicaid. There are some companies that mail the diapers to the home.

Room to Grow

Pre-natal programs (selected referral partners) can refer families to Room to Grow. Parents visit the programs every three months until the child turns 3. While there, parents learn parenting skills and receive education about growth and development. They also receive free baby supplies.

54 West 21st Street, #401
New York, NY 10010
212-620-7800 (Phone)
718-764-1708 (Fax)
Email: infony@roomtogrow.org
www.roomtogrow.org

Toys for Tots

Provides toy donations for the Christmas holidays.
347-450-8697 (Phone)
www.brooklyn-ny.toysfortots.org

4:5 Language and Translation Services

This section contains information about agencies that provide translation services. Some of the agencies in this section offer free translation services to New York City agencies. Some offer paid translation services.

You can also look in the **Chapter 2: Social Services—Immigration Resources** section of this guide for translation services and referrals.

Embassies may also know of translation services.

For agencies that provide sign language interpretation services, refer to **Chapter 2: Deaf and Hard of Hearing**.

NYC 311

311 provides information about New York City programs or services. They use a language service to provide that information in 170 languages. When you call 311 and tell them what language you speak, they will put you on hold and contact Language Line to get an interpreter who speaks your language.

Language Line Solutions

Interpreting and translation company. They charge a fee. This is the company that NYC 311 uses.

1 Lower Ragsdale Drive, Building 2
Monterey, California 93940
800-752-6096 (Toll-free)
www.languageline.com

Mayor's Office of Immigrant Affairs

This office can assist New York City government agencies access translators and interpreters through the Volunteer Language Bank. Call 311 and ask for the office.
www.nyc.gov/html/imm/html/about/about.shtml

MEJ Personal Business Services, Inc.

Provides translation and interpretation services for over 150 languages.

245 East 116th Street
New York, NY 10029
212-426-6017 (Phone)
866-557-5336 (Toll Free)
Email: support@mejpbs.com
www.mejpbs.com

New York Circle of Translators

Maintains an online database of private translators in New York City.

P.O. Box 4051
Grand Central Station
New York, NY 10163-4051
917-720-3487 (Phone)
www.nyctranslators.org/contact-nyct.shtml

New York City Department of Education

Over-the-phone interpretation services are available to all Department of Education personnel who come into contact with parents with limited English proficiency. This service is useful for overcoming language barriers when contacting a child's household or for unexpected visits from parents. Services are available from 8 a.m. to 5 p.m., Monday through Friday, except on select holidays. These hours are extended during scheduled Parent-Teacher Conferences.

Translation and Interpretation Unit
45-18 Court Square, Floor 2
Long Island City, NY 11101
718-752-7373 ext. 4 (Phone)
718-752-7390 (Fax)
Email: translations@schools.nyc.gov

4:6 Parenting Workshops and Skill Building

Programs in this section can help families gain skills to care for their child with a disability.

CITYWIDE

New York State Parenting Education Partnership

This New York State organization has an online database of mainstream and special needs parenting programs.

c/o Prevent Child Abuse New York
33 Elk Street, Suite 201
Albany, NY 12207
518-445-1273 (Phone)
800-244-5373 (Toll-free)
518-436-5889 (Fax)
nyspep.org/get-help-now/

Developmental Disability Regional Offices

Family Support Guides
Each local Developmental Disability Regional Office has a Family Support Guide which contains a section on special needs parenting skills programs.

Bronx:
www.bronxddcouncil.org/wp-content/uploads/2014/05/2014-Family-Support-Guide.pdf

Brooklyn:
www.brooklynddcouncil.org

Manhattan:
www.manhattanddcouncil.org/directories/family-support-services-directory-2014

Queens:
www.qcddny.org/wp-content/uploads/2015/04/Queens-FSS-Guide-.pdf

Staten Island:
www.siddc.org/Supports_and_Services.html

Advocates for Children of New York

Offers workshops on various educational topics.

151 West 30th Street, 5th Floor
New York, NY 10001
866-427-6033 (Toll-free)
212-947-9779 (Phone)
212-947-9790 (Fax)
Email: info@advocatesforchildren.org
www.advocatesforchildren.org

AHRC

Offers workshops twice a month through the Family Education Department.

83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
212-780-4491 (Phone)
212-780-4493 (Phone)
www.ahrcnyc.org

Big Apple Oranges

This parent-friendly site always lists workshops for parents of children with disabilities.
www.bigappleoranges.com

The Center for the Independence of the Disabled in New York

Offers workshops on a variety of social service topics.

841 Broadway, Suite 301
New York, NY 10003
212-674-2300 (Phone)
212-254-5953 (Fax)

80-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
347-561-4883 (Fax)
Email: info@cidny.org
www.cidny.org

Early Childhood Direction Centers (ECDC)

Refer to Chapter 2: Information and Referral.

Jewish Community Center of Manhattan

Offers workshops on various topics for parents of children with special needs.

334 Amsterdam Avenue
New York, NY 10023
646-505-4460 (Phone)
www.jccmanhattan.org/special-needs

New York Families for Autistic Children

Offers workshops for families of children with Autism Spectrum Disorders on various topics.

95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone) (Office)
347-566-3122 (Phone) (Center)
Email: help@nyfac.org
www.nyfac.org

Includenyc (formerly Resources for Children with Special Needs, Inc.)

Offers workshops on educational and social service issues.

116 East 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
212-677-4668 (Spanish)
212-254-4070 (Fax)
www.resourcesnyc.org

Sinergia

Offers workshops on educational and social service issues.

2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
www.sinergiany.org

SNACK & Friends, Inc.

Offers workshops on various topics for parents of children with Autism Spectrum Disorders.

220 East 86th Street (Lower Level)
New York, NY 10028-3606
212-439-9996 (Phone)
snacknyc.com

United Cerebral Palsy of New York City—Project CONNECT

Offers workshops on various topics for parents of children with developmental disabilities.

80 Maiden Lane, 8th Floor
New York, NY 10038
877-827-2666 (Toll-free)
Email: projectconnect@ucpnyc.org
www.ucpnyc.org/site/c.buIWJcNSKnL6G/b.6605981/k.615E/UCP_of_NYC_Family_Connect.htm

YAI—Seeing Beyond Disability

Offers a workshop series on a variety of topics for parents of children with Autism Spectrum Disorders.

460 West 34th Street, 11th Floor
New York, NY 10001
866-2YAILINK (866-662-1220 (Toll-free)
www.yai.org/services/autism/family-support-groups.html

BRONX

Bronx Parenting Housing Network

Provides social services to parents in the South Bronx who are living in poverty, including parenting skills training.

1171 Washington Avenue
Bronx, NY 10456
347-271-8257 (Phone)
Email: info@bphn.org
www.bphn.org

Mercy Center

Offers parenting skills training and anger management classes.

377 East 145th Street
Bronx, NY 1045
718-993-2789 (Phone)
Email@MercyCenterBronx.org
www.mercycenterbronx.org

The Parent Training Network

Provides parenting skills training for conflict resolution, discipline, behavior management and other topics.

18666 Washington Avenue, 2nd Floor
Bronx, NY 10458
347-210-0823 (Phone)
www.parentingtrainingnetwork.com

BROOKLYN

Brooklyn Center for the Independence of the Disabled

Offers workshops on various educational topics.

27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
bcid.org

Challenge Early Intervention Center

Offers workshops on various topics.
649 39th Street

Challenge Early Intervention Center (cont.)
Brooklyn, NY 11232
718-851-3300 (Phone)
www.challenge-ei.com

Mindful Parenting Brooklyn—The Smart Room
Provides individual consultations and group parenting sessions.

143 Waverly Place
Brooklyn, NY 11205
646-308-1530 (Phone)
Email: info@mindfulparentingbrooklyn,com
www.mindfulparentingbrooklyn.com

Parents Helping Parents
This organization runs various parenting workshops, including "Parents of Children with Special Needs."

669 President Street
Brooklyn, NY 11215
718-638-9444 (Phone)
Email: Brooklynphp@gmail.com

My Time, Inc.
Offers workshops on a variety of special needs topics.

1312 East 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
www.mytimeinc.org

Tribeca Pediatrics
Offers classes on breastfeeding, being a new parent and dealing with a toddler. There is a fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:

46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

United We Stand of New York, Inc.
Offers workshops on educational issues in Brooklyn and Queens.

1907 Flushing Avenue
Ridgewood, NY 11385

MANHATTAN

The Child Mind Institute
This organization runs a parenting series called the Learning and Development Workshop Series. It explores language development and raising and supporting children with Autism Spectrum Disorders, as well as children with Attention Deficit Disorders.

445 Park Avenue
New York, NY 10022
212-308-3118 (Phone)
Email: info@childmind.org
www.childmind.org

Every Person Influences Children: EPIC
Offers parenting skills programs, including one for teen parents.

Just for Teens Program
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
212-870-2915 (Fax)
Email: NYCinfo@epicforchildren.org
www.epicforchildren.org

Harlem Children's Zone: 'The Baby College'
A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to 3 years old. Expectant/new parents must live in the Harlem Area (between Lexington and 8th Avenues from West 116 to West 145th).
35 West 125th Street
New York, NY 10035
212-665-9832 (Phone)
212-360-3255 (Phone)
212-289-0661 (Fax)
800-662-1220 (TDD/TTY)
www.hcz.org

The Pacella Parent Child Center
247 East 82nd Street
New York, NY 10028
917-767-6575
Email: leon@theparentcenter.org
212-737-9781
Email: mary@theparentcenter.org
www.theparentchildcenter.org

Saint Lukes Roosevelt Hospital Parent-Infant Center at the Child and Family Institute
This hospital-based program works with high-risk parents who are either pregnant or have children from birth to age 3. They offer psychiatric intervention as well as parenting skills training.

411 West 114th Street
New York, NY 10025
212-523-3071 (Phone)
212-523-3082 (Phone)
212-523-3064 (Fax)
www.wehealny.org/services/slr_cfi/index.html

Sinergia
Offers parenting skills for parents who have developmental disabilities.

2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
www.sinergiany.org

Soho Parenting
Parenting groups dealing with a wide variety of issues. There is a fee for service.

568 Broadway, Suite 402
New York, NY 10012

Soho Parenting (cont.)
212-334-3744 (Phone)
212-334-0150
Email: info@sohoparenting.com
www.sohoparenting.com

The Center for the Independence of the Disabled in New York
841 Broadway, Suite 301
New York, NY 10003
212-674-2300 (Phone)
212-254-5953 (Fax)
www.cidny.org

Tribeca Pediatrics
Offers classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. For information, call:
212-226-7666 (Phone)

247 West 26th Street
New York, NY 10001
646-666-8666 (Phone)

304 East 62nd Street
New York, NY 10065
646-434-0868 (Phone)
www.tribecapediatrics.com

QUEENS

The Child Center of New York:
Offers parenting skills training for Asian families.

Asian Outreach Center
81-14 Queens Boulevard
Elmhurst, NY 11373
718-889-9810 ext. 200 (Phone)
718-899-9699 (Fax)

Trude Weishaupf Center
140-158B Sanford Avenue
Flushing, NY 11355
718-539-2500 (Phone)
718-358-5265 (Fax)
www.childcenterny.org

Parents in Action
Offers parenting skills and anger management in English and Spanish.

34-59 Junction Boulevard
Jackson Heights, NY 11372
347-624-4830 (Phone)
718-713-6488 (Fax)
www.parentsinaction.net

Tribeca Pediatrics
Offers classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. For information, call:

49-27 Vernon Boulevard
Long Island City, NY 11101
718-577-5229 (Phone)
www.tribecapediatrics.com

The Center for the Independence of the Disabled in New York (CIDNY)
Workshops on a variety of social service topics.

83-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
347-561-4883 (Fax)
www.cidny.org

United We Stand of New York, Inc.
Workshops on educational issues. Serves Brooklyn and Queens.

1907 Flushing Avenue
Ridgewood, NY 11385
718-302-4313 (Phone)

STATEN ISLAND

The Elizabeth W. Pouch Center
Offers parenting skills training for parents who have developmental disabilities.

657 Castleton Avenue
Staten Island, NY 10301
718-448-9775 (Phone)
simhs.org/elizabeth-wpouch-center-for-special-people/

Families on the Move of New York City, Inc.
Offers parenting skills training.

358 St. Marks Place, Suite 302
Staten Island, NY 10301
347-682-4870 (Phone)
719-447-6539 (Fax)
www.fotmnyc.org

Parent to Parent
Offers parent support, training and workshops. Also links parents with a mentor parent who can support them and offer suggestions about parenting a child with special needs.

1050 Forest Hill Road, #108
Staten Island, NY 10314
718-494-3469(Phone)
800-866-1086 (Toll-free)
718-494-0319 (Fax)
www.parenttoparentnys.org

4:7 Teen Parent Resources

Agencies in this section provide support services for teen parents to learn how to care for their child with a disability, find housing and obtain social services to plan their future.

New York Foundling

The Young Mothers Program offers mentoring and support for teen mothers.

590 Avenue of the Americas
New York, NY 10011
212-633-9300 (Phone)
www.nyfoundling.org/program/young-mothers-support-program/

Brooklyn Young Mothers' Collective

Provides support and education for pregnant and parenting mothers ages 12 to 21.

375 Stuyvesant Avenue
Brooklyn, NY 11233
612-888-2962 (Phone)

Covenant House

Provides short-term living for homeless teens, including a program for teen mothers.

461 8th Avenue
New York, NY 10001
800-388-3888 (Toll-free)
www.covenanthouse.org

The Door

Multi-service support organization for teens who need assistance with any issue, including health care, legal assistance and education.

121 Avenue of the Americas
New York, NY 10013
212-941-9090 (Phone)
www.door.org

Every Person Influences Children (EPIC)

Offers a Just for Teens parenting skills program.

475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
www.epicforchildren.org

Forestdale, Inc.

Provides support and parenting programs for teen parents, case management, life skills

67-35 112th Street
Forest Hills, NY 11375
718-263-0740 (Phone)
www.forestdaleinc.org

Harlem Children's Zone: 'The Baby College'

The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to 3 years old. Expectant/new parents must live in the Harlem Area (between Lexington and 8th Avenues and between West 116 and West 145th).

35 East 125th Street
New York, NY 10035
212-665-9832 (Phone)
212-360-3255 (Phone)
www.hcz.org

Independence Inn

This is a mother/child residence for women ages 16 to 21. Residents must work or earn a GED or high school diploma. One year stay limit. Call to schedule an intake interview.

305 Weirfield Street
Brooklyn, NY 11233
718-326-5933 (Phone)

Inwood House

Offers maternity residence and parenting support for teen mothers.

320 East 82nd Street
New York, NY 10028
212-861-4400 (Phone)
www.inwoodhouse.com

LYFE Program of the New York City Department of Education

District 79 Office of Student Support Services Living for the Young Family through Education provides free childcare and support services to help teen parents graduate.

4360 Broadway, Room 402
New York, NY 10033
917-521-3639 (Phone)
lyfenyc.org or
schools.nyc.gov/Offices/District79/default.htm

New York City Department of Juvenile Justice

New York City Young Adult Workforce Provider Directory contains organizations providing support to teens who are seeking job training and employment as well as other support services.

Youth Connect Information Service
800-246-4646 (Toll-free)
www.nyc.gov/html/dycd/html/home/home.shtml

Resilience Advocacy Project

Provides advocacy for teens in various social service areas.

154 Grand Street
New York, NY 10013
646-873-7669 (Phone)

4:8 Transportation Resources

Agencies listed in this section offer programs or assistance to help families travel to appointments and other destinations and take part in community activities.

A Ride For All

Accessible car service, accepts private pay.

3331 10th Street
Astoria, NY 11106
718-706-7433 (Phone)
www.access-able.com

A Very Special Place—TeleRide

Accessible transportation for Staten Island individuals with developmental disabilities to work at programs on Staten Island.

55 Quintard Street
Staten Island, NY 10305
718-987-1234 (Phone)
718-979-4744 (Phone)

AMTRAK

Offers discounts to people with disabilities; 15% to adults, 50% to children ages 2 to 15. Call for information.

800-872-7245 (Phone)
800-523-6590 (TTY)
www.amtrak.com/accessible-travel-services?WT.z_va_evt=redirect&WT.z_va_topic=Onboard%20Information&WT.z_va_unit=Special%20Requests&WT.z_va_group=Special%20Onboard%20Service%20Requests

Greyhound Lines

Allows care assistants to ride free when accompanying people with disabilities. Call for qualification requirements.

800-752-4841 (Phone)
800-345-3109 (TTY)
www.greyhound.com

Healing Arts Initiative (HAI)—OMNI*BUS

An adapted bus to rent for cultural, recreational and educational events. An attendant is provided; charges are about $475 for 8-hour use.

548 Broadway, 3rd Floor
New York, NY 10012
212-575-7676 (Phone)
212-575-7673 (TDD)
www.hainyc.org

Medicaid Transportation Issues
Call this number for questions about Medicaid transportation.
212-630-1513 (Phone)

NYC Department of Education (NYC DOE) P.M. Drop-Off Form
If your child is normally transported home by NYC DOE school bus, you can fill out a form to have your child dropped at an alternative site such as an afterschool program. Speak to the Special Education Supervisor in your school.

NYC Department of Transportation
You can obtain a special parking permit if you transport a person with special needs.

28-11 Queens Plaza North, 8th Floor
Long Island City, NY 11101
718-433-3100 (Parking Permits)
212-504-4115 (TTY)
www.nyc.gov/html/dot/html/motorist/pppdinfo.shtml

NYC Taxi and Limousine Commission
Provides a website of accessible car and limo services.
www.nyc.gov/html/tlc/html/passenger/accessible.shtml

NYS Institute on Disability, Inc.
Car service vouchers for people with intellectual disabilities and their families.

930 Willowbrook Road
Staten Island, NY 10314
718-494-6457 (Phone)

Metropolitan Transportation Authority Access-A-Ride
Door-to-door accessible citywide transportation for residents who can't use the public transit system because of a disability.

Access-A-Ride Paratransit Program
2 Broadway, 11th Floor
New York, NY 10004
877-337-2017 Press "8" (Phone for complaints)
711 (Service Relay for the Deaf)
web.mta.info/nyct/paratran/guide.htm

Reduced-Fare Program for People with Disabilities
Mailing address:
130 Livingston Street
Brooklyn, NY 11201

Address for applying in person:
3 Stone Street
New York, NY 10004
718-330-1234 (Phone)
web.mta.info/nyct/fare/rfindex.htm

For MTA customer information, call 511, a voice recognition system, and say "MTA," then "Subway and Buses" and follow the prompts. If you are deaf or hard of hearing, use your preferred relay service provider or the free 711 relay. When you accompany a person with a disability on a NYC train, bus or Access-A Ride, you are considered the Personal Care Attendant and should not pay. Make sure you have an ID for the person with the disability.
web.mta.info/accessibility/transit.htm

National Patient Travel Center
Provides information about all forms of charitable long-distance medical air transportation and provides referral to appropriate sources of help. Also provides information about airline tickets for patients/ escorts, transportation from airports to hospitals and long distance ground transportation.

800-296-1217 (Toll-free)
www.patienttravel.org

NYS Dept. of Motor Vehicles
Issues special license plates for drivers with a disability. Call for application requirements and the contact in your borough to pick up plates.

718-433-3100 (Phone)
www.dmv.ny.gov

Transportation Reimbursement
See Chapter 4: Financial Resources for programs that might reimburse the cost of transporting a child with a developmental disability.

Wheelchair Getaways
To rent a wheelchair accessible van, call:
800-536-5518 (Toll-free)
800-379-3750 (Toll-free)
800-642-2042 (National Reservations)
www.wheelchairgetaways.com

4:9 Utility Bills Assistance

Agencies in this section help eligible families pay electric, gas, phone and heating bills.

Con Edison Low-Income Rate Program

Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI) or the Home Energy Assistance Program (HEAP) with a monthly $6 reduction in their basic electric service charge. Customers are still obligated to pay the regular market supply price per kilowatt of energy used.

Most eligible customers are automatically enrolled in this program. If you are not enrolled, fax or mail a copy of your grant letter, indicating your PA, SSI or HEAP status, to the New York Con Edison office.

Attention:
PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-844-0110 (Fax)
212-780-6320 (Fax)

Low-Income Gas Plan

Provides individuals on PA , SSI or HEAP with a 25% reduced gas delivery rate. Customers who use gas energy for purposes other than heating their homes (such as for cooking or hot water) will be required to pay market price over a certain level; call for more information on pricing.

Most eligible customers are automatically enrolled in this program. If you are not enrolled, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.

Attention:
PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-844-0110 (Fax)
212-780-6320 (Fax)

Home Energy Assistance Program (HEAP)

Provides assistance to low-income households with paying energy bills. Eligibility for the program is based on income and housing situation. Applications are accepted each November. For more information, or to request an application, call NYC's HEAP Hotline:
800-692-0557 (Toll-free) (NYC only)
otda.ny.gov/programs/heap/

ConEdison Energy Share

Provides one-time grants of up to $200 to Con Edison customers who need assistance meeting monthly electricity bill payments. Customers must be HEAP eligible, submit a copy of a disconnection notice, and have made at least one payment to Con Edison prior to receiving a disconnection notice. Call: 877-480-7427 (Toll-free) for application times, eligibility and other information.

ConEdison Energy Share (cont.)

Medical Hardship and Life-Sustaining Equipment.
Provides short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay gas or electric bills. Customers who require life-sustaining equipment also receive coverage in the event of an emergency and may also receive assistance if they are having trouble with their bills. For more information about options call:
800-752-6633 (Toll-free)

CONCERN Program for Seniors and Those with Disabilities
Con Edison customers who are seniors (ages 62 and up) or who have permanent disabilities may speak with a specially trained representative for information on government programs, safety tips, and ways to reduce their energy bills. For more information, ask for the CONCERN program.

800-872-8846 (Toll-free)
800-872-8846 (Toll-free)
800-752-6633 (Toll-free)

Office of Temporary and Disability Assistance Hotline:
800-342-3009
(Toll-free in New York State)

Income Limits
otda.ny.gov/programs/heap/program.asp#income

National Grid (formerly Keyspan)

National Grid offers several programs for eligible consumers who are low-income or facing medical emergencies. They provide short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay phone, gas, electric or water bills. The patient or caregiver must provide a letter from his/her physician that includes the patient's diagnosis, explains why shutting off the service would be detrimental to his/her health, and the physician's license number.

NOTE: If service has already been disconnected after business hours, call the number to speak to a representative, and an immediate 5-day extension will be granted.

For more information, call 718-643-4050.

TELEPHONE

Lifeline/Link-Up—Telephone Assistance

The Lifeline and Link-Up programs offer low-income individuals discounts on their local telephone service (not long-distance or cell phone calls). Lifeline offers discounts on monthly charges, and Link-Up offers discounts on service initiation fees. Contact your telephone company directly to apply.
888-641-8722 (Toll-free)
https://www.fcc.gov/general/lifeline-program-low-income-consumers

For information in Spanish:
transition.fcc.gov/cgb/consumerfacts/spanish/lllu.html

Safe Link Wireless—Cell Phone Assistance

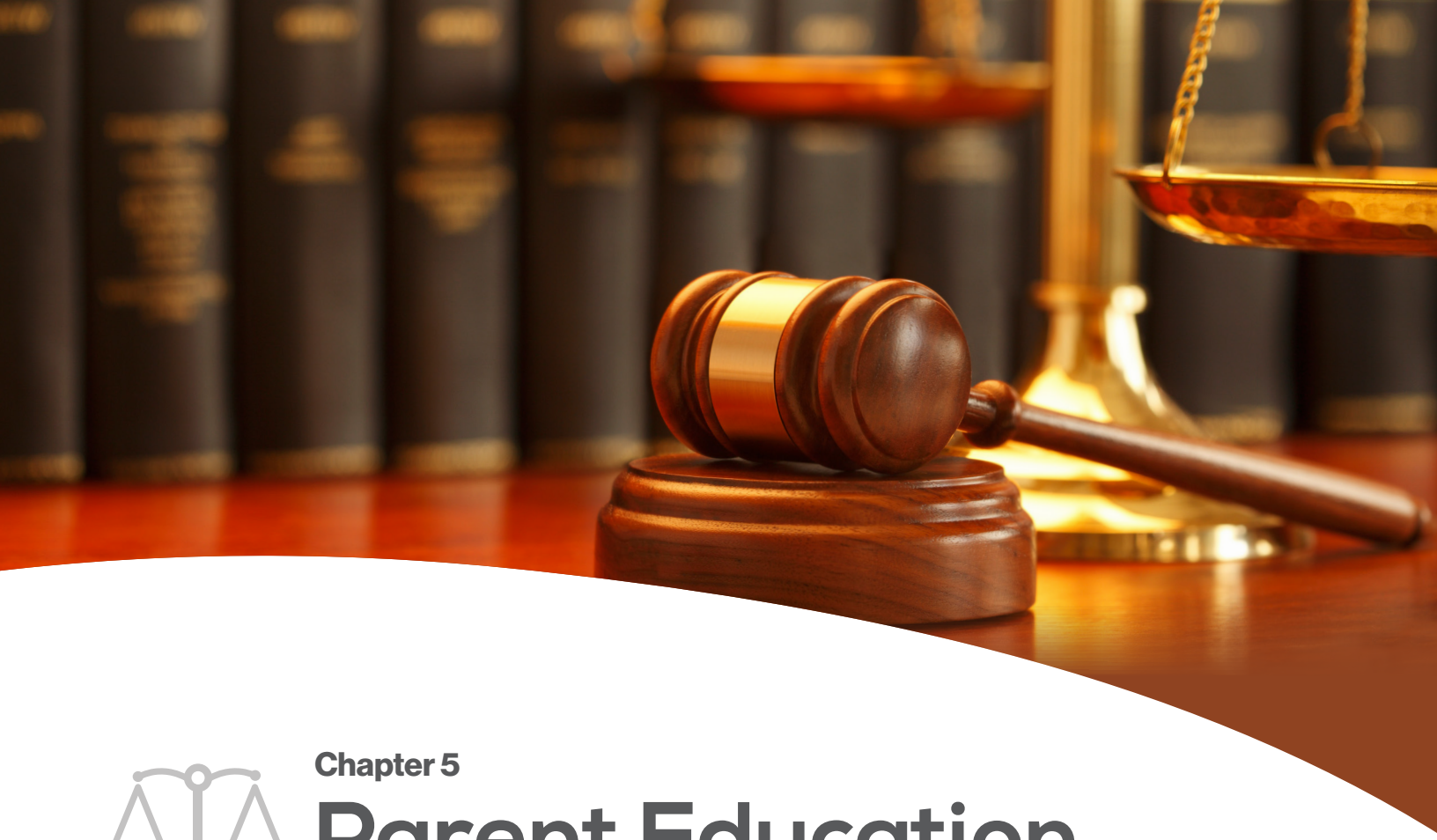
Provides free cell phone service for eligible individuals. Applicants must receive some form of public assistance (such as Medicaid, food stamps or HEAP) or have a household income at or below 135% of the poverty level. Individuals can apply online or call the number below to request an application by mail or fax. Service is not yet available in all zip codes. SafeLink Wireless is offered through LifeLine, a government program.

800-977-3768 (Toll-free)
www.phone-bill-assistance.com/cell_phones/safelink?app_text=safelink&kw=safelink&src=m&nw=s

Assurance Wireless—Cell Phone Assistance

A program of Virgin Mobile that provides free cell phone service for eligible individuals who are receiving some form of public assistance (such as Medicaid, food stamps or HEAP) or who have a household income at or below 135% of the poverty level guidelines.

To apply, call 888-898-4888 (Toll-free)
www.assurancewireless.com/Public/Welcome.aspx



Chapter 5

Parent Education and Information

5:1 Disability Rights and Laws

5:2 How to Organize Your Child's Documents

5:3 Websites that Provide Support and Information for Families

5:1 Disability Rights and Laws

This section includes information on federal, state and NYC laws that protect the rights of children and adults with disabilities, and govern many programs for people with disabilities.

FEDERAL

The Americans with Disabilities Act

This law provides children and adults with disabilities with reasonable accommodations in public and private programs that do not have a religious affiliation. The only valid reasons that a program can deny access is if the agency can prove that it would be an undue financial hardship; that it would fundamentally change the nature of the program; or that, even with accommodations, providing services to an individual would create a dangerous situation. If you need more information or want to register a complaint, contact these organizations:

ADA Act Information Line - U.S. Department of Justice:
800-514-0301 (Toll-free)
800-514-0383 (TDD)
www.ada.gov/infoline.htm

New York City Commission on Human Rights
100 Gold Street, Suite 4600
New York, NY 10038
212-306-7560 (Phone)
www.nyc.gov/html/cchr/home.html

New York Lawyers for the Public Interest
151 W. 30th Street, 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-4570 (Fax)
212-244-3692 (TDD)
www.nylpi.org

Individuals with Disability Act—IDEA

The Individuals with Disabilities Education Act (IDEA) is a law ensuring services to children withdisabilities throughout the nation. IDEA governs how states and public agencies provide early intervention, special education and related services to more than 6.5 million eligible infants, toddlers, children and young adults with disabilities.

Infants and toddlers with disabilities (birth to 2 years) and their families receive early intervention services under **IDEA Part C**. The New York State Department of Health has statewide oversight responsibilities for Early Intervention:

www.health.ny.gov/community/infants_children/early_intervention

Individuals with Disability Act—IDEA (cont.)

The New York City Department of Health and Mental Hygiene is the city agency with the responsibility for Early Intervention:
nyc.gov/health/earlyintervention

Children age 3 to 21 receive special education and related services under **IDEA Part B**. The New York State Department of Education has statewide oversight responsibilities for Part B (CPSE and school-age special services):
www.p12.nysed.gov/specialed/

The New York City Department of Education is the city agency with the responsibility for CPSE and Special Education services:
schools.nyc.gov/Academics/SpecialEducation/default.htm

The Rehabilitation Act of 1973: Section 504

"No otherwise qualified handicapped individual in the U.S. ...shall solely by reason of his handicap be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal financial assistance..."

If you need more information or want to register a complaint:
New York City Commission on Human Rights
www.nyc.gov/html/cchr/home.html

NEW YORK STATE

NYS Early Intervention Law

Listed below is the link to the NYS Public Health Law authorizing the Early Intervention Program
www.health.ny.gov/community/infants_children/early_intervention/regulations/title2.htm

NYS Early Intervention Regulations

Listed below is the link to the NYS Early Intervention Regulations:
www.health.ny.gov/community/infants_children/early_intervention/regulations.htm

New York State Human Rights Law

This law protects people from discrimination because of race, creed, color, national origin, sexual orientation, military status, sex, age, marital status, domestic violence victim status, disability, predisposing genetic characteristics or prior arrest or conviction record. If you believe that you have been discriminated against on this basis, or if you have been retaliated against for opposing unlawful discriminatory practices, you may be able to file a complaint with the NYS Division of Human Rights. The NYS Human Rights Law forbids discrimination in employment, apprenticeship and training; purchase and rental of housing and commercial space; places of public accommodation, resort and amusement; tax-exempt educational institutions; and all credit transactions.

If you need more information or want to register a complaint:

New York State Division of Human Rights Discrimination Hotlines
Statewide: 888-392-3644 (Toll-free)
Bronx: 718-741-8400 (Phone)
Brooklyn: 718-722-2385 (Phone)
Manhattan: 212-961-8650 (Phone)
www.dhr.ny.gov

NYS Justice Center for the Protection of People with Special Needs

(Formerly known as NYS Commission on Quality of Care and Advocacy for Persons with Disabilities)
161 Delaware Avenue
Delmar, NY 12054-1310
800-624-4143 (Toll-free)
Email: infoassistance@justicecenter.ny.gov
www.justicecenter.ny.gov

NEW YORK CITY

The New York City Human Rights Law

This law is similar to the NYS Human Rights Law and covers discrimination issues pertaining to places of public accommodation. If you need more information or want to register a complaint:

New York City Commission on Human Rights
100 Gold Street, Suite 4600
New York, NY 10038
212-306-7560 (Phone)
www.nyc.gov/html/cchr/home.html

New York Lawyers for the Public Interest (NYLPI)
151 W. 30th Street, 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-3692 (TDD)
212-244-4570 (Fax)
www.nylpi.org

5:2 How to Organize your Child's Documents

Do you know where all of the information on your child is? Can you quickly find copies of the last Individualized Family Service Plan (IFSP)? Progress reports? Immunization records? Prescriptions for services or medications?

You have probably discovered that you have a lot of paperwork related to your child's disability and services. Organizing all of this paperwork when your child is young will help you keep track of his or her progress over time.

You can organize the paperwork in one large three-ring binder, in multiple binders by subject, in scanned documents saved in your computer or by any other method that you are comfortable with. The method is less important than the fact that you organize your child's documents as early as possible.

Here are some ideas on how to organize your files.

5:2 How to Organize your Child's Documents

MEDICAL INFORMATION

- A cover sheet with the contact information for all of your child's doctors. Update this sheet whenever you add a specialist but never take a doctor off – you might need to ask for records someday.
- Lists of all facilities such as clinics or hospitals where your child received care, with the dates of service if possible
- Records of all surgeries
- Immunization records
- Copies of medical tests such as blood work, hearing and vision. Alphabetize by specialty (ENT, GI, Pediatrician, Neurologist, etc.)
- Calendar of appointments
- Copies of referrals to specialists
- Medical insurance information (past and current)
- Log of all medications and dosages (indicate current or past use)

EARLY INTERVENTION INFORMATION

- A cover sheet with the agencies and contact information (include names) for all of the evaluators, therapists and service coordinators. Include the date they started working with your child and the date they stopped working with your child.
- Copies of all evaluations
- Copies of all IFSPs
- Copies of all progress reports
- Copies of session notes
- Calendar of appointments and whether they were held or cancelled, and if cancelled, who cancelled it (you or the therapist)
- Questions for the next visit

DEPARTMENT OF EDUCATION INFORMATION (if applicable)

- Name and contact information for the Committee on Preschool Special Education (CPSE) administrator
- Copy of the referral to the CPSE
- All evaluations
- A cover sheet with the names, specialties, agencies and contact information for all of the evaluators and therapists. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all of the Individual Education Plans (IEPs)
- Copies of all progress reports

FINANCIAL INFORMATION

- Copies of all Explanation of Benefit forms (EOBs) from your insurance company
- Copies of insurance cards, or keep originals when new ones are issued
- Contact information for your Social Security (SSI) representative (if applicable)
- Copies of all applications for financial benefits (if applicable)

These are just some of the categories of paperwork that you might have. You can probably think of other important information that you need to keep.

5:3 Websites that Provide Support and Information for Families

The internet can be a source of information about programs and services. Included in this section are some websites that are of particular interest to families of children with disabilities.

A Child Grows in Brooklyn
Resources for Brooklyn parents.
www.achildgrows.com

Able
Online version of Able, the newspaper for people with disabilities and their families. It has many articles and resources. Contact them to get the paper version which has even more resources.
ablenews.com

Autism Support Network
Online information and search engine for families of children with Autism Spectrum disorders.
www.autismsupportnetwork.com

Baby Center
Online information center regarding various early childhood issues.
www.babycenter.com

Big Apple Oranges
Online resource guide of programs and services for parents of children with disabilities.
bigappleoranges.com

Centers for Disease Control and Prevention
Information about early signs and symptoms of various disabilities.
www.cdc.gov/ActEarly

What does this mean? Common Acronyms used in the Early Intervention Program
A searchable listing of abbreviations (acronyms) that are used in Early Intervention and special education.
www.nyc.gov/html/doh/pregnancy/html/after/player.html

Confidentiality—Family Educational Rights and Privacy Act
www.ed.gov/policy/gen/guid/fpco/ferpa/index.html

www.health.ny.gov/community/infants_children/early_intervention/regulations.htm

Confidentiality—HIV/AIDS NYS AIDS Institute
NY State confidentiality requirements regarding HIV/AIDS.
www.health.ny.gov/diseases/aids/providers/regulations/

Early Care & Learning Council
A statewide network of child care resource and referral agencies, the Early Care & Learning Council includes child care providers, parents, businesses, community organizations and other individuals. The Early Care & Learning Council seeks to develop a system of quality early childhood care

5:3 Websites that Provide Support and Information for Families

Early Care & Learning Council (cont.)
and education that is available to every child regardless of income level, cultural background or family composition, and adequately prepares and compensates teachers and providers.
www.earlycareandlearning.org

Early Intervention Family Alliance
The Early Intervention Family Alliance is a national group of family leaders dedicated to improving outcomes for infants and toddlers with disabilities and their families. It works to assure meaningful family involvement in the development of Part C policies and their implementation at community, state and federal levels.
www.eifamilyalliance.org/index.php

East Harlem Community Resource Guide
Online resource guide of family services in East Harlem.
harlemtrends.com/2012/05/east-harlem-community-resource-guide/

Fathers' Resources
Guide to support services for fathers.
www.healthyfamiliesnewyork.org/Media/pdf/fatherhood/Fatherhood_Resource_Guide.pdf

Hands and Voices
A nationwide organization dedicated to supporting families with children who are deaf of hard of hearing without a bias about communication modes. The NY State Chapter is based in Albany.
www.handsandvoices.org/index.htm

NYS Early Intervention Program Memoranda, Guidance and Clinical Practice Guidelines
www.health.ny.gov/community/infants_children/early_intervention/memoranda.htm

Healthy Beginnings
Listings of services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets. Available in Spanish and French.
www.bronxhealthlink.org/tbhl/education/guides_to_bronx_services/

Mommy Poppins
Resources for NYC parents
mommypoppins.com

New York City Early Childhood Professional Development Institute
The New York City Early Childhood Professional Development Institute is a public/private partnership that brings together a range of city agencies, a consortium of private funders and the nation's largest urban university to build a comprehensive system of professional development for individuals who work with young children in New York City.
www.earlychildhoodnyc.org

New York City Early Intervention Program—Parent Page
Website with information about the NYC Early Intervention Program.
www.nyc.gov/html/doh/html/mental/earlyint.shtml

New York State Citizen's Coalition for Children
Support, information and advocacy for foster and adoptive families.
nysccc.org

New York State Early Intervention Program
Website with information about the New York State Department of Health's Early Intervention Program. Includes information about NYS Regulations, Guidance Memorandum, information for parents and additional information.
www.health.ny.gov/community/infants_children/early_intervention/

NY Metro Parents
Big Apple Parent Magazine's online edition filled with resources for parents in NYC.
nymetroparents.com/index.cfm

NY Parenting
NYC resources for parents.
www.nyparenting.com

Office of Temporary and Disability Assistance
Government resources page for working parents, including information on benefits.
otda.ny.gov/workingfamilies

Parent Guide News
Online parent informational magazine.
www.parentguidenews.com

Parenting Counts
Parenting Counts is the research-based family of products developed by Talaris Institute to support parents and caregivers in raising socially and emotionally healthy children. As a source of trusted information for parents, caregivers, and early learning professionals, they offer tools and materials to help make a difference in the lives of parents and children. Their approach is to provide parents, caregivers, and early learning professionals with information they can use in their daily interactions with children.
www.parentingcounts.org

5:3 Websites that Provide Support and Information for Families

Patient Advocate Foundation
A national non-profit organization that serves as an active liaison between the patient and the insurer, employer and/or creditors to resolve insurance, job retention and/or debt crisis.

800-532-5274 (Phone)
757-873-8999 (Fax)
www.patientadvocate.org/help.php

Park Slope Parents
Brooklyn-wide source of resources for parents.
www.parkslopeparents.com

Preventive Services Search Engine
Search engine for preventive services agencies.
a068-preventivesse.nyc.gov/psse/search?actionType=search

Quality Stars NY
Online resource guide for finding quality child care.
www.qualitystarsny.org/index.php

Queens Library Database
Database of Queens programs and services.
www.queenslibrary.org/services/community-information/community-resources-database

Queens Mamas
Programs for parents living in Queens.
www.queensmamas.com

Too Young to Be Ill
Resource guide for caregivers of children who are chronically ill.
www.patientadvocate.org/requests/publications/Too-Young-To-Be-Ill.pdf

Center for Parent Information and Resources - National Organizations Gateway NICHCY
There are many national disability organizations and publicly-funded information resource centers available. You can visit their websites to learn more, download publications and find their most relevant links to others, including any state and local chapters they operate. In many cases, you can email or call for more personalized assistance. These organizations may address their work to a national audience, but they have a great deal to offer.
www.parentcenterhub.org/resources/

Winning Beginning NY
Advocacy for quality early childhood programs in New York State.
www.winningbeginningny.org

Zero to Three
Zero to Three is a national, nonprofit organization that provides parents, professionals and policymakers the knowledge to nurture early development. Their mission is to ensure that all babies and toddlers have a strong start in life.
www.zerotothree.org

Parenting Special Needs Magazine
Parenting Special Needs is an online magazine that provides both information and inspiration to parents of children with special needs of all ages and stages of life.
parentingspecialneeds.org