



HIV Prevention Services at Clinics During COVID-19

As COVID-19 continues to impact New York City, New Yorkers should follow the key actions to prevent COVID-19 transmission: stay home if sick; practice physical distancing; wear a face covering; and keep your hands clean.

If you need immediate HIV services, PlaySure Network and other clinics are still working together to ensure that all New Yorkers have access to services such as: HIV and STI testing, HIV care and treatment, pre-exposure prophylaxis (PrEP) and post-exposure prophylaxis (PEP).

As the COVID-19 situation continues to evolve, PlaySure Network and other clinical sites might modify HIV prevention services. Please contact each agency prior to any travel for appointments, hours, and services.

For more information about COVID-19, visit nyc.gov/health/coronavirus.

A summary of NYC-supported sites is listed below (as of **October 13, 2020**). Please **call ahead** to confirm hours and services. Note: Information confirmed as of date specified and limited to agencies directly funded and/or in partnership with the NYC Department of Health and Mental Hygiene.

Bronx

Agency	Clinical Services					Phone Number	Hours of Operation	Address
	HIV Testing	STI Testing	PrEP	PEP	HIV Care			
Adolescent AIDS Center at Montefiore Medical Center	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	718-882-0023	Monday to Friday, 8:30 a.m. to 5 p.m.	3514 Wayne Ave., Bronx, NY
BronxCare Medical Center	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New* and	<u>Yes</u> New* and	718-960-1480	Monday to Friday, 8 a.m. to 4:30 p.m.	1650 Selwyn Ave., Bronx, NY

				existing* patients	existing* patients			
Callen-Lorde	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	212-271-7200	Monday to Thursday, 8:15 a.m. to 8:15 p.m. Friday, 9 a.m. to 5 p.m.	3144 Third Ave., Bronx, NY
Children's Aid	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>N/A</u>	<u>N/A</u>	<u>Yes</u> New and existing patients	212-389-8339 346- 767-2200	Monday to Friday, 9 a.m. to 5 p.m.	910 E 172nd Street, Bronx, NY
H+H Jacobi Medical Center	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	718-918-5211	Monday to Sunday, 24 hours	1400 Pelham Parkway, Bronx, NY
H+H Lincoln Medical Center	<u>Yes</u> New and existing patients	718-579-4815	Monday to Friday, 8:30 a.m. to 5 p.m.	234 E 149th St., Bronx, NY				
Institute for Family Health – Walton Family Health Center	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	844-434-2778	In-person and telehealth Monday to Friday, 8:30 a.m. to 5 p.m. Telehealth only: Monday, Tuesday,	1894 Walton Ave., Bronx, NY

							<i>Thursday, 5 to 8 p.m.</i>	
Oval Center at Montefiore Medical Center	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	718-882-5482	<i>Monday to Friday, 8:30 a.m. to 5 p.m.</i>	<i>3230 Bainbridge Ave., Bronx, NY</i>
Saint Barnabas Medical Center	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	No	<u>Yes</u> New* and existing* patients	718-960-3586	<i>Monday to Friday, 9 a.m. to 4 p.m.</i>	<i>4487 Third Ave., Bronx, NY</i>

*Telemedicine services may be an option.

Brooklyn

Agency	Clinical Services					Phone Number	Hours of Operation	Address
	HIV Testing	STI Testing	PrEP	PEP	HIV Care			
Callen-Lorde	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	212-271-7200	<i>Monday to Friday, 9 a.m. to 5 p.m.</i>	<i>40 Flatbush Ave. Extn, Brooklyn, NY</i>
Community Healthcare Network	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u>	<u>Yes</u> New* and	866-246-8259	<i>Monday to Friday, 9 a.m. to 5 p.m.</i>	<i>94-98 Manhattan Ave., Brooklyn, NY</i>

	New and existing patients	New and existing patients	New and existing* patients	New and existing patients	existing* patients			
H+H Gotham	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing* patients	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	844-692-4692	Monday to Friday, 9 a.m. to 5 p.m.	2094 Pitkin Ave., Brooklyn, NY
H+H Kings County	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	<u>Yes</u> New & existing patients	718-245-3325 718-245-2800	HIV Care: Monday, 11 a.m. to 6 p.m. Tuesday and Friday, 9 a.m. to 12 p.m. Wednesday, 1 p.m. to 4 p.m. Thursday, 9 a.m. to 3:30 p.m. STD Hours: Tuesday and Friday, noon to 3:30 p.m. Wednesday, 9 a.m. to noon	451 Clarkson Ave., Brooklyn, NY
Housing Works	<u>Yes</u> New* & existing* patients	<u>Yes</u> New* & existing* patients	<u>Yes</u> New & existing* patients	<u>Yes</u> New & existing patients	<u>Yes</u> New* & existing* patients	718-277-0386	Monday to Friday, 9 a.m. to 5 p.m.	2640 Pitkin Ave., Brooklyn, NY 120 Lawrence St., Brooklyn, NY

Institute for Family Health – Cadman Family Health Center	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	No	844-434-2778	<i>In-person and telehealth: Monday to Friday, 8:30 a.m. to 5 p.m. Telehealth only: Monday and Wednesday, 5 to 8 p.m. Saturday, 8 a.m. to 5 p.m.</i>	300 Cadman Plaza West, 17th Floor (inside One Pierrepont Plaza) Brooklyn, NY
Interfaith Medical Center	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	929-293-5948 718-613-7567	<i>Monday, Wednesday to Friday, 9 a.m. to 3 p.m. Tuesday, 1 to 4 p.m.</i>	880 Bergen St., Brooklyn, NY
SUNY Downstate	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	347-909-1680	<i>Monday to Wednesday, 9 a.m. to 5 p.m. Thursday, 1:30 p.m. to 5 p.m.</i>	470 Clarkson Ave., Brooklyn, NY
Wyckoff Heights Medical Center (Adolescents)	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	347-417-8653	<i>Monday to Friday, 9 a.m. to 5 p.m.</i>	374 Stanhope St., Brooklyn, NY

*Telemedicine services may be an option.

Manhattan

Agency	Clinical Services					Phone Number	Hours of Operation	Address
	HIV Testing	STI Testing	PrEP	PEP	HIV Care			
APICHA	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	646-740-6392	Monday to Friday, 9 a.m. to 5:30 p.m.	400 Broadway, New York, NY
Callen-Lorde	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	212-271-7200	Monday to Thursday, 8:15 a.m. to 8:15 p.m. Friday, 9 a.m. to 5 p.m.	356 W 18th St., New York NY
Center for Comprehensive Health Practice	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>N/A</u>	<u>Yes</u> New* and existing* patients	212-360-7893	Monday to Friday, 9 a.m. to 5 p.m. Monday to Friday, 7 a.m. to 3 p.m.	1900 Second Ave., Ninth Floor, New York, NY 1900 Second Ave., 12th Floor, New York, NY
Children's Aid	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>N/A</u>	<u>N/A</u>	<u>Yes</u> New and existing patients	212-389-8339 346-767-2200	Monday to Friday, 9 a.m. to 5 p.m.	910 E 172nd St., Bronx, NY

Community Healthcare Network	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	866-246-8259 646-988-0525	Monday to Friday, 9 a.m. to 5 p.m.	150 Essex St., New York, NY 90-04 161st St., New York, NY 81 W 115th St., New York, NY 511 W 157th St., New York, NY
Housing Works	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	718-277-0386	Monday to Friday, 9 a.m. to 5 p.m.	743-749 E Ninth St., New York, NY
H+H Bellevue	<u>Yes</u> Case-by-case	<u>Yes</u> Case-by-case	<u>Yes</u> Existing* patients	<u>Yes</u> Case-by-case*	<u>Yes</u> Case-by-case*	212-562-4038	24/7	462 First Ave., New York, NY
H+H Harlem Hospital	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New* and existing* patients	212-939-3701	Monday to Friday, 9:00 a.m. to 3:30 p.m.	15 W 136th St., New York, NY
Institute for Family Health – at 17th Street	<u>Yes</u> New* and existing* patients	844-434-2778	<i>In-person and telehealth:</i> Monday to Friday, 8:30 a.m. to 5 p.m. <i>Telehealth only:</i> Monday to	230 West 17th St., New York, NY				

							<p><i>Thursday, 5 to 8 p.m.</i></p> <p><i>Friday, 5 to 6 p.m.</i></p> <p><i>Saturday and Sunday, 8 a.m. to 6 p.m.</i></p>	
<p>Institute for Family Health – Family Health Center of Harlem</p>	<p><u>Yes</u> New* and existing* patients</p>	<p>844-434-2778</p>	<p><i>In-person and telehealth: Monday to Friday, 8:30 a.m. to 5 p.m.</i></p> <p><i>Telehealth only: Monday to Friday, 5 to 8 p.m.</i></p> <p><i>Saturday and Sunday, 8 a.m. to 6 p.m.</i></p>	<p>1824 Madison Ave., New York, NY</p>				
<p>Mount Sinai</p>	<p><u>Yes</u> New* and existing* patients</p>	<p>929-400-7739</p>	<p><i>Monday to Friday, 9 a.m. to 3:30 p.m.</i></p>	<p>275 Seventh Ave., New York, NY</p>				
<p>New York Presbyterian</p>	<p><u>Yes</u> New* and existing* patients</p>	<p>917-580-1682</p>	<p><i>Monday to Friday, 9 a.m. to 5 p.m.</i></p>	<p>180 Fort Washington Ave. HP6, New York, NY</p> <p>3959 Broadway, New York, NY</p>				

								53 W 23 rd St., New York, NY
Ryan Health	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	212-484-5813	<i>Monday to Thursday, 9 a.m. to 7p.m.</i> <i>Friday, 8 a.m. to 5 p.m.</i> <i>Saturday, 9:30 a.m. to 1:30p.m.</i>	110 W 97th St., New York, NY 565 Manhattan Ave., New York, NY 279 E 3rd St., New York, NY

*Telemedicine services may be an option.

Queens

Agency	Clinical Services					Phone Number	Hours of Operation	Address
	HIV Testing	STI Testing	PrEP	PEP	HIV Care			
Community Healthcare Network	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	866-246-8259	Monday to Friday, 9 a.m. to 5 p.m.	90-04 161st St., Jamaica, NY
H+H Elmhurst	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing patients	718-334-3701	Monday to Friday, 8 a.m. to 2 p.m.	7901 Broadway, J-1, Elmhurst, NY

*Telemedicine services may be an option.

Staten Island

Agency	Clinical Services					Phone Number	Hours of Operation	Address
	HIV Testing	STI Testing	PrEP	PEP	HIV Care			
Staten Island University Hospital	<u>Yes</u> Existing patients	<u>Yes</u> New and existing patients	<u>Yes</u> New and existing* patients	<u>Yes</u> New and existing patients	<u>Yes</u> New* and existing* patients	718-226-2642	Call for appointments	392 Seguire Ave., Staten Island, NY

*Telemedicine services may be an option.