COVID-19 HEALTHCARE PROVIDER UPDATE

The Friday, June 19 webinar has been canceled.

The next webinar will be held Friday, June 26th.

Please find resources on the New York City Get Food program in the following slides.

GetFood NYC

COVID-19 Emergency Food Distribution

OVERVIEW

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As of 6/12/2020

GetFoodNYC Snapshot

Meals daily via delivery programs: **1M+**

Cumulative meals provided across all options: **60M+**

Unique Seniors Served: **90,000+**

Through GetFood NYC, the City is distributing over a million meals each day to ensure no New Yorker will go hungry because of the COVID-19 crisis.

Visit nyc.gov/GetFood or call 311 and say "Get Food" to access services:

- Map of hundreds of Grab & Go sites and pantry locations
- Emergency Food Home Delivery sign-up portal
- Cooking videos and shopping resources
- And more!

DOE Grab & Go Meals served: **550,000+ daily**

DOE Grab & Go Kosher Meals served: **650,000+**

DYCD Cornerstone Program meals served: **140,000+**

Who is the Food Czar Team?

- In March, Mayor de Blasio appointed DSNY Commissioner Kathryn Garcia as the City's Food Czar to oversee the effort to get food into the hands of New Yorkers who need it, and ensure that our food supply remains strong.
- This effort includes hundreds of City staff across various agencies, including:
    - DSS, DOT, DSNY, DOE, DOHMH, DFTA, DYCD, OEM, TLC, NYCHA, EDC, Parks, and more
- The emergency food delivery operation developed includes thousands of TLC-licensed drivers, dozens of vendors, and facilities in virtually every neighborhood.

Where can New Yorkers access free meals?: DOE Grab & Go Sites and Pantries

- All New Yorkers - regardless of income or immigration status, no questions asked - can pick up meals at more than 500 NYC schools.
- Meal pickup is from 7:30 am - 1:30 pm; Monday through Friday.
- All adults & children can pick up multiple meals at one time, and all New Yorkers are eligible (no registration or ID required).
- Vegetarian & halal options are available at all sites; kosher options available at select sites.
- Text FOOD or COMIDA to 877-877 to find the closest location, or go to nyc.gov/getfood to view an interactive map of all schools and open pantries.

Where can New Yorkers access free meals?: Emergency Food Home Delivery Program

- If you can't go out to get food, no one can bring you food, and you are unable to afford private delivery options, New York City will deliver emergency meals to you.
- You can enroll in the program by:
  - Calling 311 and saying "Get Food"
  - Visiting our website: nyc.gov/getfood
  - Contacting your local senior center
- Specific delivery items vary based on availability, and may include:
  - pantry items
  - shelf stable meals
  - fresh meals
- New Yorkers can request kosher or halal food.
- Efforts are underway to increase food options.

Authorized Enroller Program

- The Authorized Enroller Program enables Senior Centers and CBO representatives to enroll individuals for meal delivery, manage their preferences, and handle their cases.

- This program leverages existing relationships that individuals have with their senior centers or community organizations and lets them spend less time on 311 or online.

- GetFoodNYC has trained 550+ staffers from senior centers, DFTA case management agencies, and NORCs on the EFD Authorized Enroller Program, as well as 80+ CBO staff.

- Senior Centers requiring technical assistance may contact seniorfood@dsny.nyc.gov.

Food Supply Chain

- The *Food Supply Chain* refers to the complex network of farmers, distributors, manufacturers, warehouses, and retail and grocery stores that are required to get food to NYC and into the hands of New Yorkers.

- COVID-19 threatened to cause disruptions to the supply chain. Fortunately it did not cause major disruptions, but we did see scarcity and price changes for certain items.

- Our team is constantly monitoring the supply chain and working to fortify it to ensure that NYC has enough food coming in.

Food Supply Chain

- **To re-align the mismatches in supply and demand, NYC has launched Food Supply Match,** a web platform to connect sellers with excess product to buyers facing increased demand. It links farmers, food producers, manufacturers, distributors, facility owners, retailers, and others in the regional food value chain with excess supplies of products and services (processing, distribution, cold storage, etc), to those seeking products or services. To learn more, visit: nyc.gov/FoodSupplyMatch.

- **To support long-haul truck drivers transporting essential food and goods** that keep NYC running, the City has established two temporary truck rest areas at strategic freight hubs: Hunts Point in the Bronx and Global Container Terminal NY, Staten Island.

Pantries

Food pantries are essential to ensuring that all of New York City's diverse communities can access nutritious and culturally appropriate food.

- How to Start a New Pantry: This comprehensive best practices guide by Hunger Free America covers everything you need to know, from accounting to sourcing food to community partnerships: https://www.hungerfreeamerica.org/sites/default/files/atoms/files/Hunger%20Free%20NYC_EFP%20Best%20Practices%20Guide.pdf
- How to Join the EFAP Program: HRA's Emergency Food Assistance Program (EFAP) provides funding to more than 500 community kitchens and food pantries citywide. To become an EFAP pantry, complete this application: https://www1.nyc.gov/assets/hra/downloads/pdf/services/efap/EFAPApplication.pdf If you have any questions, contact HRA at 929-221-7679.
- Funding Resources: View this checklist to identify potential funding streams that are available to you: https://www1.nyc.gov/assets/coronavirus/downloads/Funding-Opportunity-Checklist-for-Human-Service-Organizations.pdf

COVID Safety Guidelines For Pantries

- Post signs instructing staff & visitors to stay home if sick, wash hands, cover coughs.

- Provide pre-packaged food boxes or bags to facilitate grab-and-go.

- Clients should avoid entering facilities if possible. If they enter, they must wear a mask covering their nose and mouth.

- Employers in NYS must provide PPE for employees. NYC has supplied Food Bank NYC, City Harvest, United Way, Catholic Charities & Met Council with PPE to distribute. Please reach out to your affiliated organization to request PPE. If you are not affiliated with any of these organizations, please contact COVID19grocerystoresupport@cityhall.nyc.gov.

- Ensure staff can stay 6 feet apart at all times and can access hand sanitizer and a sink for handwashing.Wipe surfaces with cleaning products regularly. Cleaning guidance can be found at https://www1.nyc.gov/site/doh/covid/covid-19-businesses-and-facilities.page in English and Spanish.

Additional Resources

- **Vendor Contract RFP** (for private businesses)**:** Companies can be considered for a vendor contract with the GetFoodNYC program by responding to the solicitation: https://www.dropbox.com/sh/m32atjknrckd2ew/AABDWtoM9yogMnPLKCi0MJT4a?dl=.

- **DonateNYC** matches those who wish to donate goods and services to those who need them. For food donations visit nyc.gov/donatefood. For non-food donations, visit nyc.gov/donate.

- **Other COVID-related guidelines**:
  - Volunteers: https://www1.nyc.gov/site/helpnownyc/give-help/volunteer.page
  - Businesses and non-health care settings: https://www1.nyc.gov/assets/doh/downloads/pdf/imm/novel-coronavirus-faq-for-businesses.pdf
  - Vehicle drivers: https://www1.nyc.gov/assets/doh/downloads/pdf/imm/covid-19-guidance-for-vehicle-operators.pdf
  - Health codes for food preparation from DOHMH: https://www1.nyc.gov/assets/doh/downloads/pdf/rii/article81-book.pdf

- For additional COVID-related resources, please visit: www.nyc.gov/covid19

ADDITIONAL RESOURCES ON COVID-19

NYC Health Department:

- Provider page: https://www1.nyc.gov/site/doh/covid/covid-19-providers.page
- Data page: https://www1.nyc.gov/site/doh/covid/covid-19-data.page
- Weekly webinars: Fridays, 2 PM (sign up on provider page)
- Dear Colleague COVID-19 newsletters (sign up for *City Health Information* subscription at: nyc.gov/health/register)
- NYC Health Alert Network (sign up at https://www1.nyc.gov/site/doh/providers/resources/health-alert-network.page)
- Provider Access Line: **866-692-3641**
- Neighborhood resource snapshots: https://www1.nyc.gov/site/doh/covid/covid-19-communities.page

NYC COVID-19 Citywide Information Portal

- Includes information on >150 testing sites in NYC: NYC.gov/covidtest

Other sources:

- CDC: https://www.cdc.gov/coronavirus/2019-ncov/index.html

NYC Health