



NEW YORK CITY DEPARTMENT OF
HEALTH AND MENTAL HYGIENE
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Bureau of Immunization
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November 12, 2014

Dear Colleague,

This is an update on the availability and distribution of seasonal influenza vaccine. As described in our previous update, you may be experiencing delays in your private influenza vaccine supply. As of October 31st, about 132 million doses of flu vaccine have been distributed nationally. While the majority of vaccine was distributed through the end of October, some products may continue shipping into early and late November, including GSK's Flulaval Quadrivalent and Fluarix Quadrivalent products and Sanofi Pasteur's Fluzone products. Check with your distributor or vaccine representative or go to www.cdc.gov/flu/professionals/vaccination/vaccinesupply.htm for more information.

Vaccines for Children (VFC) flu vaccine orders continue to be filled at this time with no anticipated delays. Providers who are experiencing delays in receiving non-VFC flu vaccine may borrow vaccine from their VFC supply for use in private pediatric patients at this time. All doses should be documented in the VFC Vaccine Borrowing Report found at www.nyc.gov/html/doh/downloads/pdf/imm/vfc-borrowing-report.pdf. Borrowed vaccines should be replaced once your private shipment is received. Providers wishing to purchase additional vaccine can obtain information on availability from all major distributors through the Influenza Vaccine Availability Tracking System (IVATS) at www.izsummitpartners.org/ivats/.

Please continue to make every effort to ensure all of your patients are vaccinated. VFC providers are expected to order adequate quantities of flu vaccine to vaccinate all their eligible patients. In order to support these efforts, you are now able to easily replicate the influenza up-to-date coverage reports that the Bureau of Immunization sends out in its November and February quarterly mailings. This functionality is available by logging in to the CIR, going to "Tools", and then clicking on the "Standard or Flu Coverage" link. The influenza coverage report can be run on your practice's 6-59 month-olds, 5-10 year-olds, and/or 11-18 year-olds; indicate which groups you would like to run coverage on by checking the boxes next to the appropriate age groupings.

To assist in your vaccination efforts, educational materials are available from the Health Department. The Influenza Health Bulletin is available in multiple languages online at <http://www.nyc.gov/html/doh/downloads/pdf/public/dohmhnews13-04.pdf>. You may obtain copies for distribution to your patients by calling 311.

We would like to ensure that you are aware of the MedImmune FluMist Replacement Program, which allows for the replacement, at no cost, of unused, expiring FluMist doses for the 2014-15 season. For more information about this program, see the attached letter.

We thank you for your continued efforts in protecting New Yorkers from influenza.

Sincerely,

A handwritten signature in black ink that reads "Jane R. Zucker".

Jane R. Zucker, MD, MSc

TO: Immunization Provider or Awardee

RE: FluMist® 2014-2015 Replacement Program

This letter is to inform you of the FluMist® Replacement Program for product purchased through the CDC contract for 2014-2015 ("Replacement Program"). The Replacement Program allows for the replacement of unused, expiring FluMist doses, at no cost, to help you maximize product usage opportunities. MedImmune has contracted with McKesson Specialty Health Distribution (MSH) for implementation of this Replacement Program. **This contract is between MedImmune and McKesson, and is separate from and unrelated to the CDC's contract for centralized product distribution.**

How the Program Works:

1. Contact the [FluMist® Replacement Program](#) by email (flumistreplacement@mckesson.com) or phone (1-877-633-7375) and provide the number of doses you need replaced, how many boxes you will need shipped, and your Provider Identification Number (PIN).
2. Follow all instructions provided to send the expiring doses to the MSH distribution center.
3. Pack the expired/expiring doses and have them ready to ship or be picked up by the carrier the following business day. FluMist does not have to be returned cold
4. Once the doses arrive at the distribution center, they will be validated against your initial request.
 - a. If the doses received match the request, replacement doses will ship within 72 business hours.
 - b. If the doses received are in excess of the request, only replacement doses that were initially requested will be shipped within 72 business hours.
 - Additional doses received in excess of the request will not be replaced.
 - c. If the doses received are actually less than requested, only the doses received (rounded down to the nearest multiple of 10) will be replaced.

Eligibility Guidelines:

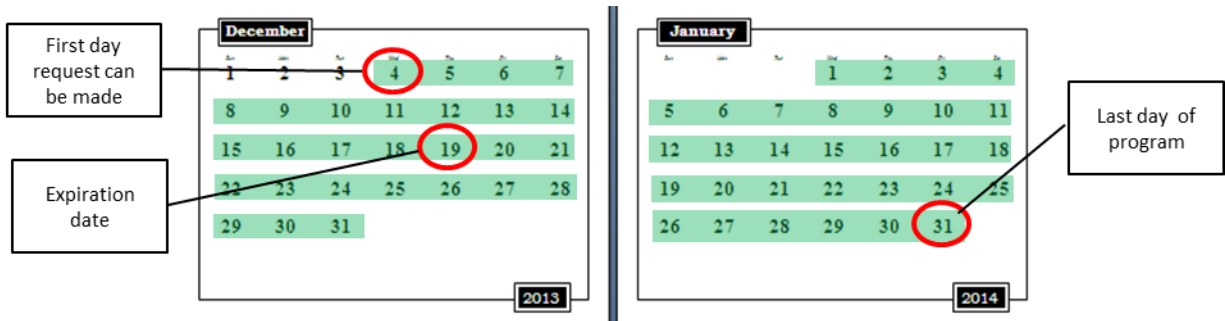
- Doses must have been purchased on the CDC contract
- Expiration Dates must be between November 15, 2014 and January 31, 2015
- Requests on expiring doses can be made within 15 days of the expiration date stamped on the sprayer through January 31, 2015. Requests on expired doses can be made at anytime through January 31, 2015.
 - Any doses received sooner than 15 days prior to the expiration date will not be replaced.
- Doses will be replaced in increments of 10, therefore the minimum number of doses that can be replaced is 10 doses. Doses from multiple eligible lot #'s can be used to achieve a multiple of 10
 - Doses received that are less than a multiple of 10 will be rounded down to the nearest 10
- Requests can be made starting at 7am CST on November 17, 2014 through January 31, 2015 at 7:00pm CST.
- All expired/expiring doses must be received by McKesson by Friday, February 13, 2015. Replacement product will not be shipped until expired/expiring doses are received.
 - Any doses received after February 13, 2015 will not be replaced

Example Scenario # 1 [Returning less than the replacement request]:

- Provider requests to replace 50 expiring doses and all doses are eligible with an expiration of December 19, 2014 .

Note: Provider can call within 15 days prior to the expiration date through January 31st shown here:

- Provider then returns expiring doses and the MSH distribution center only receives 48 doses.
- **40 replacement doses are shipped** since the doses received are less than initially requested and the replacement doses are rounded down to the nearest multiple of 10.

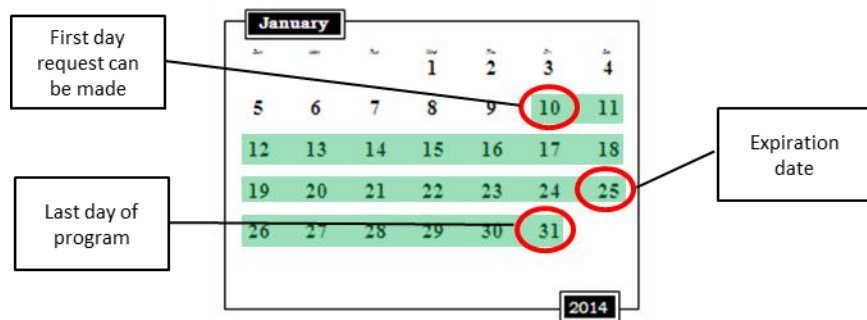


Example Scenario # 2 [Returning more than the replacement request]:

- Provider requests to replace 50 expiring doses and all doses are eligible with an expiration of January 25 , 2015.

Note: Provider can call within 15 days prior to the expiration date through January 31, 2015 shown here:

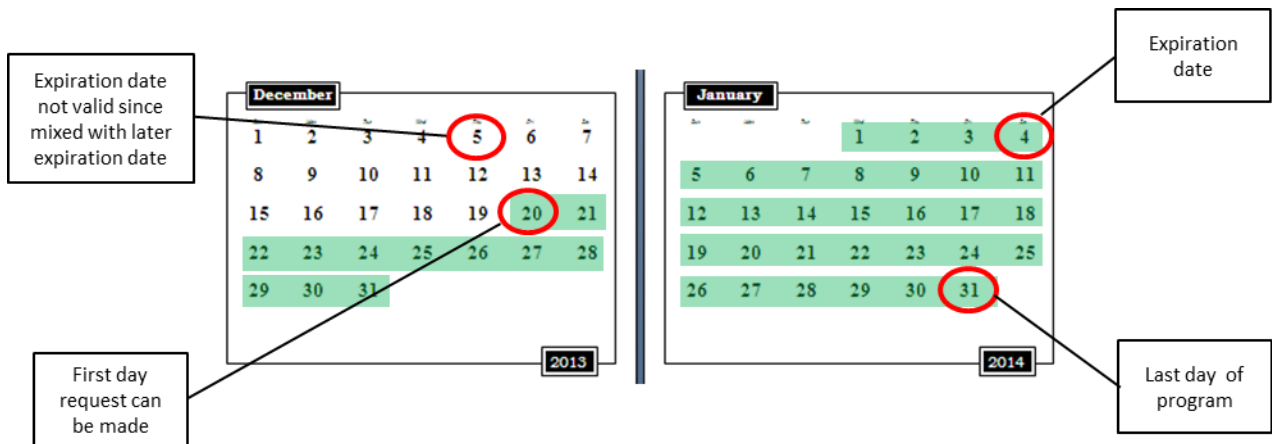
- Provider then returns expiring doses and the MSH distribution center receives 58 doses.
- **50 replacement doses are shipped** since the doses initially requested was 50. The 8 doses received in excess of the request will not be replaced.



Example Scenario # 3 [Mixing different lot #'s to make a multiple of 10] :

- Provider requests to replace 10 doses by mixing doses with two eligible lot #'s to make the minimum multiple of 10.
- 8 expired doses have an eligible expiration of December 5, 2014, and 2 expiring doses have an eligible expiration of January 4, 2015.

Note: Provider can call within 15 days prior to the expiring 2 doses (expiration January 4, 2015) through January 31, 2015 shown below as the other 8 doses had expired earlier.

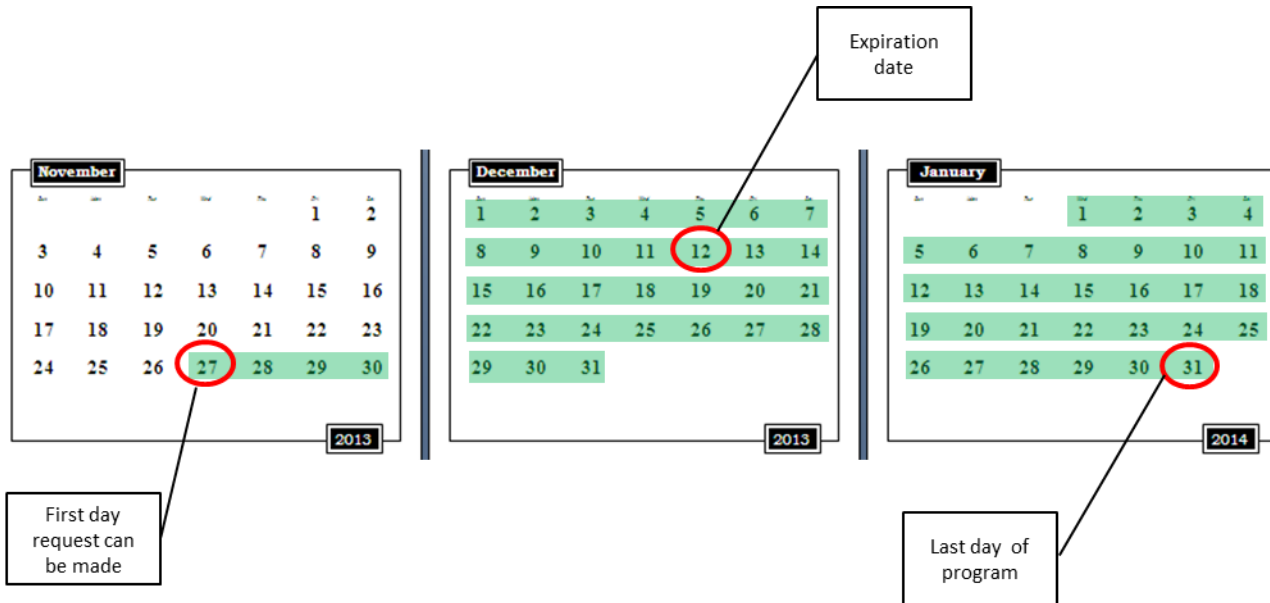


- Provider then returns doses and the MSH distribution center receives 10 doses
- **10 replacement doses are shipped** since the doses received match the quantity that was requested.

Example Scenario # 4 [Waiting to send doses after replacement request]:

- Provider requests to return 50 expiring doses and all doses are eligible with an expiration of December 12, 2014.

Note: Provider can call within 15 days prior to the expiration date through January 31, 2015 shown here:



- Provider decides to wait and return the doses at a later time. The doses are returned and received at the MSH distribution center on February 20th, 2015
- **0 replacement doses are shipped** since the doses were received after the **February 13th, 2015** deadline.

Important Dates to Remember

November 17, 2014	First day to make replacement requests
December 20, 2014– January 3, 2015	No Shipping
January 31, 2015	Last day to make replacement requests
February 13, 2015	Last day expired doses can be received at the MSH Distribution Center for replacement

Contact Information

FluMist [®] Replacement Program (for doses purchased on the CDC contract)	1-877-633-7375 flumistreplacement@mckesson.com
Hours of Operation	7am-7pm CST Mon-Fri
FluMist [®] Replacement Program (for private purchases)	877-625-4358

Frequently Asked Questions

What do I do if I don't receive the email label?

- Normally, the label is received within a few minutes of sending, however, If you do not receive the email label within an hour of your request, please call or email the program to let them know and another email will be attempted .

If I can't use the email label and need my expiring doses picked up, what if they are not ready when the carrier arrives?

- The carrier will make 3 pickup attempts – the first one will be on the business day following your request. If you miss all 3 attempts, a new pickup will need to be scheduled through the Replacement Program.

Can I make copies of the label that is emailed to me if I have additional boxes to send?

- No. The carrier will not be able to take the box(es) with the duplicate label.

What do I do if my expiring doses are not on the eligible for replacement?

- We will try to validate that the doses were purchased on the CDC contract. If there is no record of this, then the doses that are not eligible for the replacement program can be returned using the same process as other expired vaccines through the VFC Program. Please contact your state Awardee for further information.

What if I have private stock/purchase doses and not VFC doses?

- Please contact the private stock hotline at 877-625-4358

What if I do not want a replacement and just want to return my expired doses?

- These doses can be returned using the same process as other expired vaccines through the VFC Program. Please contact your state Awardee for further information.

What if I return more than the doses requested for replacement?

- If you request to have 10 doses replaced and you return 20 doses, only the 10 doses initially requested will be replaced.

What container do I use to return my doses?

- You can ship your expiring doses in any shipping box that you have - the product does not have to be kept cold.

What if the carrier takes the wrong box and that box contains something other than expiring doses of FluMist[®] ?

- If this occurs, and you notify the program in a timely manner, you have the option to have the box shipped back at your expense.