2013 ALERT #18

Reporting of Infectious Diseases – Updated Telephone Number for Diseases that Must be Reported Immediately – Call 1-866-692-3641

July 2, 2013

Healthcare providers are required by law to report certain infectious diseases to the New York City Department of Health and Mental Hygiene (DOHMH). Some diseases must be reported immediately by telephone, and other diseases may be reported within 24 hours by mail, fax, or internet. A complete list of infectious diseases to be reported to the Health Department, including those which should be reported immediately, can be found at: http://www.nyc.gov/html/doh/html/hcp/hcp-reporting.shtml#2.

For infectious diseases that should be reported immediately, DOHMH has updated its telephone number as of July 1, 2013. Providers should call the “Provider Access Line” at 1-866-692-3641. Operators will help route your call to the relevant program for each disease. Providers should also call this number if they suspect any unusual manifestation of a disease in an individual or if they suspect an outbreak of any health condition involving three or more persons.

For all other infectious diseases, providers must report within 24 hours by transmitting a “Universal Report Form” via mail, fax, or the internet. Instructions can be found at http://www.nyc.gov/html/doh/html/hcp/hcp-urf.shtml.

Sincerely,

Jay K. Varma, MD
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Deputy Commissioner
Division of Disease Control