

# Resources for New York City Immigrants

No one should feel unsafe or threatened because of their religion, race, cultural identity, sexual orientation or country of origin. New York City government supports all residents, and most City services are available to everyone, including undocumented immigrants.

City employees will not ask about your immigration status unless it is necessary to do their jobs. If they do ask for your immigration status, your information will be kept confidential.

Here are a few services New York City immigrants can access. **Call 311** to learn more.

## Protection from Discrimination

- You have the right to live free from unlawful discrimination, retaliation and harassment in the work place, housing and public places. The New York City Commission on Human Rights fights every day to protect New Yorkers from discrimination and harassment. If you believe you have been the victim of discrimination, call **718-722-3131**.

## IDNYC

- IDNYC is the City's identification card. The IDNYC program does not collect information about immigration status and all information is kept confidential.

## Education

- All New Yorkers have the right to attend public school from age 5 until graduation, or until the end of the school year when they turn 21. Children who are 4 years old or turning 4 during the school year are eligible for free Pre-K. Support is available for English language learners.

## Health Care

- Low-cost emergency and non-emergency health care is available for all New Yorkers at public hospitals and clinics. New York City Health Department clinics offer low- to no-cost immunization and sexual health services, and no-cost tuberculosis services. Call 311 for more information.
- NYC Well can connect you to free, confidential mental health care. Services are available 24/7, in more than 200 languages. Call **1-888-NYC-Well**, text WELL to **65173** or visit [nyc.gov/nycwell](http://nyc.gov/nycwell).

## Child Care

- Low-income families with children aged 6 weeks through 12 years can get free or low-cost child care.

## Emergency Food and Shelter

- Soup kitchens and food pantries across the city offer free food to people in need.
- The HomeBase program can help residents avoid entering the shelter system by providing resources such as job training, child care and anti-eviction legal services.

## Public Safety

- The City does not carry out immigration enforcement. The New York City Police Department (NYPD) does not ask about the immigration status of crime victims, witnesses or anyone who asks for help.
- If you believe you have been the victim of a hate crime, call the NYPD Hate Crimes Task Force at **646-610-5267**.

## Immigration Legal Help

- Call ActionNYC at **1-800-354-0365** for free and confidential immigration legal help. Beware of unlicensed immigration service providers who take advantage of their customers. Get help only from a trusted, licensed attorney or accredited representative. If you have questions, call the New Americans Hotline at **1-800-566-7636**, Monday through Friday between 9 a.m. and 8 p.m.



You have the right to services in your language.  
These services are free at all New York City government offices and clinics.

**NYC**  
Health