LEARN HOW YOUR RESTAURANT CAN GET AN A

Request an Educational Inspection and Learn How to Avoid Common Violations

The New York City Department of Health and Mental Hygiene wants to help your restaurant get an “A” grade. Ask for an educational visit from a Public Health Inspector. During this visit, the inspector will help you identify and solve food-safety problems, protect customers’ health and avoid common violations.

These inspections are educational, and you will NOT be graded or fined. Inspections are scheduled with the restaurant owner during the restaurant’s regular business hours.

To use this service, your restaurant must already be open for business.

1. Before your first inspection and letter grade*
   - An ungraded review of your restaurant
   - A list of violations and ways to fix them
   The Health Department offers this service for $100.

2. After your first inspection and letter grade*
   - An ungraded review of your restaurant
   - A list of violations and ways to fix them
   - A personalized review of earlier inspection results
   - A meeting with your kitchen workers to review recommendations
   The Health Department offers this service for $400.

For more information, and free educational materials in multiple languages, contact the Bureau of Food Safety and Community Sanitation at 212-676-1600 and infobfscs@health.nyc.gov, or visit nyc.gov/health/foodservice.

The Health Department provides language assistance at no cost to you.

* A Health Department inspector will visit your restaurant. The inspector will NOT issue any grades or fines. However, unsafe conditions must be fixed before the end of the visit. If they are not fixed, the Health Department may order the restaurant to close temporarily.