Call the Poison Control Center for help

Call with questions about taking medicine safely

Lock up cleaning products

Keep children safe from poisons

- Your Poison Control Center is open 24 hours a day, 7 days a week.
- Pharmacists and nurses certified in poison information are there to give advice.
- All calls are free and confidential.
- Translation services are provided.
- Ask for free brochures, telephone stickers and magnets.

POISON Help
1-800-222-1222

212.POISONS
(212.764.7667)

212.689.9014
telephone number for the hearing impaired

Visit our website at
nyc.gov/health

NYC Health

BELLEVUE HHC NEW YORK CITY HEALTH AND HOSPITALS CORPORATION
SOUTH MANHATTAN HEALTHCARE NETWORK

Call Your Poison Control Center– You Might Save a Life

New York City Poison Control Center

What are some reasons to call the Poison Control Center?

- Your child drank a cleaning product.
- You mixed bleach with ammonia while cleaning
- Your grandfather forgot and took his medicine twice.

Who answers the calls?

Certified pharmacists and nurses are there to give advice 24 hours a day, 7 days a week. You can call with questions about any poison inside or outside your home.

Do I have to pay to call the Poison Control Center?

No, all calls are free and confidential.

Can I get help in other languages?

Yes, translation services are available in more than 150 languages.

Should I call an ambulance if someone is poisoned?

If the person is awake and alert, call the Poison Control Center right away.

Call 911 if the person is:

- Unconscious
- Having convulsions
- Having trouble breathing

What information do I need when I call the Poison Control Center?

- Your name and the name of the person poisoned.
- The telephone number you are calling from.
- The age and weight of the person poisoned.
- The name of the product.
- How much of the product was taken.
- When they took the poison.
- Any symptoms the person is having.

New York City Poison Control Center

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24 hours a day, 7 days a week