

**City of New York
DEPARTMENT OF
INVESTIGATION
Intern Vacancy Notice *Updated***

Intern Title: Engineer Intern

Intern ID: 0004

Work location: 180 Maiden Lane

Job Description

As of August 2, 2021, all new interns must be vaccinated against the COVID-19 virus, unless they have been granted a reasonable accommodation for religion or disability. If you are offered city employment, this requirement must be met by your date of hire, unless a reasonable accommodation for exemption is received and approved by the hiring agency.

The New York City Department of Investigation (DOI) is one of the oldest law enforcement agencies in the country with a mission of combating municipal corruption. It serves the people of New York City by acting as an independent and nonpartisan watchdog for New York City government, City agencies, and City employees, vendors with City contracts, individuals and entities that receive City funds.

The Department of Investigation is seeking an Information Technology intern to assist the DOI IT team with Engineering duties, as well as implementing server-based solutions, addressing engineering related hardware and software issues and engineering projects.

If selected, the intern will be fingerprinted and undergo a background investigation. In addition, for positions that have a law enforcement and/or investigative function, the candidate's consumer credit history will be reviewed during the background investigation, and as otherwise permitted by NYC Administrative Code § 8-107(24)(b)(2)(A)

This is an unpaid internship.

Essential Duties:

- Support desktop and laptop Desktop Tech's with IT virtual and cloud systems related issues including responding to phone requests, setting up and administering new servers and resources, and assisting with trouble-tickets to ensure defined SLA's are met or exceeded
- Technical understanding of hyper converged solutions.
- Assist with engineering projects related virtual and cloud infrastructure.
- Configure both physical and virtual servers to satisfy new requirements.
- Support agency with connectivity or other related network related issues

Required Knowledge, Skills, and Abilities:

- Responsible for the management and maintenance of company-wide deployment of cloud and server technology and standards, orchestration of build – management – service processes, administration and monitoring capabilities
- Technical knowledge or hands on experience with Active Directory, ADFS, SCCM, VMWare, HPE Simplivity, Veeam, and Red Hat Satellite Server
- Exposure to SaaS or FaaS, modeling/optimization techniques
- Ability to multi-task and work within time constraints
- Critical thinking and problem-solving skills
- Self-motivated, analytical, and possessing excellent problem-solving and follow-through skills

Post Date: 9/27/2022

Post Until: 11/30/2022

The City of New York is an equal opportunity employer and is strongly committed to a policy of non-discrimination. We are committed to recruiting a diverse and inclusive talent pool.