

**City of New York
Department of Information Technology and Telecommunications
Job Posting Notice**

Civil Service Title: Computer Specialist (Operations)	Level:
Title Code No: 13622	Salary: \$69,253/\$79,641 - \$108,000
Business Title: Systems Access Management Engineer	Work Location: Brooklyn, NY
Division/Work Unit: IT Services	Number of Positions: 1
Job ID: 233005	Hours/Shift: Day - Due to the necessary technical support duties of this position in a 24/7 operation, candidate may be required to work various shifts such as weekends and/or nights/evenings.

Job Description

DoITT provides for the sustained, efficient and effective delivery of IT services, infrastructure and telecommunications to enhance service delivery to New York City's residents, businesses, employees and visitors. As the City's technology leader, DoITT is responsible for maintaining the foundational IT infrastructure and systems that touch every aspect of City life from public safety to human services, from education to economic development crossing the full spectrum of governmental operations.

The successful candidate will serve as a Systems Access Management Engineer reporting to the IT Services Division. Responsibilities will include:

- Serve as the lead on Privileged Identity Manager (PIM) from CA (formerly called Control Minder) solution;
- Manage and support the CA PIM infrastructure in addition to management of the controlled access to privileged users to reduce risk of compliance failures;
- Work with the business and IT on the development and implementation standardized processes to manage privileged user, system, service, and shared accounts within the PIM solution;
- Create, manage, and oversee the privileged access control policies and corresponding roles and responsibilities of privileged account owners;
- Provide guidance on compliance with privileged access policies;
- Coordinate the expansion of the functions available in the PIM solution throughout the Enterprise;
- Advanced troubleshooting of Identity and Access Management Systems;
- Perform special projects and initiatives as assigned.

Minimum Qualification Requirements

(1) A four-year high school diploma or its educational equivalent plus a certificate from an accredited technical school (approximately 675 hours) with a specialization in computer operations, and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project;

-or-

(2) A baccalaureate degree from an accredited college and four years of satisfactory, full-time experience as described in 1 above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project;

-or-

(3) A four-year high school diploma or its educational equivalent and five years of satisfactory, fulltime experience as described in 1 above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project;

-or-

(4) A satisfactory combination of education and/or experience which is equivalent to 1, 2, or 3 above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project.

NOTE: In order to have your experience accepted as Project Leader or Major Contributor experience, you must explain in detail how your experience qualifies you as a project leader or as a major contributor. Experience in computer software development and maintenance, technical support, quality assurance (QA), hardware installation, or as an end user will not be accepted for meeting the minimum qualification requirements.

Preferred Skills

The preferred candidate should possess the following:

- Previous Identity and Access Management Experience for provisioning, workflow, integration and access controls;
- 3+ years of IT experience with IDM technology or 10+ years of combined IDM and experience engineering Active Directory;
- 3+ years of experience with CA tools such as IdentityMinder, SiteMinder and GovernanceMinder;
- Certified Information Systems Security Professional (CISSP).

To Apply

For City employees, please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID #233005

For all other applicants, please go to www.nyc.gov/jobs/search and search for Job ID #233005

-or-

If you do not have access to a computer, please mail resume indicating Job ID # to:

Department of Information Technology and Telecommunications (DoITT)
Recruitment Office - 255 Greenwich Street - 9th Floor - New York, NY 10007

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW
APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

Posting Date: March 22, 2016	Post Until: Filled
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