

City of New York
Department of Information Technology and Telecommunications
Job Posting Notice

Civil Service Title: Certified IT Administrator (LAN/WAN)*	Level: 04
Title Code No: 13652	Salary: \$92,065/\$105,875 - \$130,000
Business Title: Information Security Specialist (Identity and Access)	Work Location: Brooklyn, NY
Division/Work Unit: Information Security	Number of Positions: 2
Job ID: 360470	Hours/Shift: Day - Due to the necessary technical support duties of this position in a 24/7 operation, candidate may be required to work various shifts such as weekends and/or nights/evenings.

Job Description

WHO WE ARE:

The NYC Department of Information Technology & Telecommunication (DoITT) is New York City government's technology leader. Our mission is to modernize IT infrastructure and service delivery in government; implement state-of-the-art information technology solutions to improve public services; make government more transparent and accountable; and employ cutting-edge tools, methods, and partnerships to empower New Yorkers. Our services touch every aspect of City life: from public safety to human services, from education to economic development, our services cross the full spectrum of governmental operations. To fulfill our mission, we develop and support applications, maintain efficient and reliable computing and network platforms, develop sophisticated security tools and policies, and ensure the reliability of IT infrastructure and enterprise systems through redundancy and disaster recovery planning. We also negotiate service agreements with telecommunications providers doing business with City agencies, and administer franchise agreements with telecommunications and cable television providers that serve NYC residents

THE OPPORTUNITY:

As the City's IT leader, DoITT is engaged in a multi-year, dynamic evolution in its city wide cyber defense and information risk strategy. The InfoSec Engineer (Identity & Access) that joins this program has the opportunity to participate directly in a significant phase of this evolution: identification, management, and mitigation of security events for the City of New York and working with operations to maintain integrity and confidence in the performance of NYC's technology defenses. Most importantly, InfoSec Specialist (Identity & Access) has the opportunity to contribute daily to New York City's defense against threats including malware analysis, campaign assessment, intelligence collection and analysis, network and host based forensics.

From within New York City's DoITT Information Security Division, with significant interaction with the InfoSec Security Operations functions, the InfoSec Specialist (Identity & Access) will: Participate as member of the InfoSec Identity & Access Management Division responsible for performing Information Security Identity and Access Design & Engineering & Development duties to manage, monitor and enhance the identity services infrastructure for the city of New York, which includes NetIQ eDirectory, NetIQ Identity Manager, SuSE Linux, Sentinel Audit, NetIQ User Application (portal for internal role management, web services for public user registration/account management), NetIQ Social Access appliances (Web Single Sign-On and Federation), NetIQ iManager administration portal, NetIQ SuSE Manager for patch management, and Nagios for monitoring; Review of 3rd Level support services incidents and requests on an escalation basis as well as planning and implementation for major security upgrades, patch management, and service capacity; and perform special projects and initiatives as assigned.

Minimum Qualification Requirements

Professional/vendor certification(s) in local area network administration that is required for the position to be filled.

In addition, all candidates must have the following:

1. A baccalaureate degree from an accredited college, and two years of satisfactory full-time (not classroom based) experience in local area network and/or wide area network planning, design, configuration, installation, implementation, troubleshooting, integration, performance monitoring, maintenance, enhancement, and security management;
or
2. A four-year high school diploma or its educational equivalent and six years of satisfactory full-time (not classroom based) information technology experience of which at least 2 years must have been as described in "1"
or
3. A satisfactory equivalent of education and/or experience equivalent to "1" or "2" above. Education may be substituted for experience on the basis that 30 undergraduate semester credits from an accredited college is equivalent to 6 months of experience. A master's degree in computer science or a related field from an accredited college may be substitute for one year of experience. However, all candidates must have at least one year of satisfactory (not classroom based) full-time information technology experience as described in "1" above. Note: In addition to meeting the minimum Qualification Requirements: Incumbents may be required to update existing and/or obtain additional professional industry-standard certification(s) for current and future technical environments(s) in which they may be assigned to work, as determined by the employing agency.

Preferred Skills

The preferred candidate should possess the following: Experienced Design Engineer that understands identity management connectors, configures iManager roles, deployment of complex roles for applications and includes supporting access management supporting public user and internal user federation capabilities for applications hosted in the cloud or on CityNET; Experience in Security Engineering & Design, with heavy IT Security Operations Level 3 escalation support; 6 years overall IT experience; CISSP certification; A solid understanding of industry best practices for Security Engineering & Design; Specific demonstrated experience in Identity & Access Services; Strong communication skills to interface with technical staff, administrative users etc; Flexible, adaptable, and able to manage multiple tasks in a dynamic, fast-paced environment; Excellent understanding of network, system and application security.

To Apply

***Candidates must have a permanent Certified IT Administrator LAN/WAN title.**

Please go to Employee Self Service (ESS), click on Recruiting Activities > Careers, and search for Job ID #360470

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW
APPOINTMENTS ARE SUBJECT TO OVERSIGHT

Posting Date: October 15, 2018

Post Until: Filled

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