



**COVID-19 (C19) DYCD PROGRAM AREA CHECK IN  
PROGRAM AREA: Runaway and Homeless Youth Services  
March 23, 2020 - UPDATED MARCH 27, 2020**

If you have general DYCD C19 questions, please contact: [DYCDCovid19@dycd.nyc.gov](mailto:DYCDCovid19@dycd.nyc.gov)  
For program area specific questions, please contact: Randy Scott, [rascott@dycd.nyc.gov](mailto:rascott@dycd.nyc.gov)

**ONGOING RESOURCES**

- Complete Online DOHMH Resources: [Updated COVID-19 Information - NYC DOHMH](#)
- MOCS Guidance for HHS/Payments and Contracts: [Guidance for Human Service Provider](#)
- Congregate Setting Guidance (3/19/20) [Congregate Setting Guidance \(updated 3/19\)](#)
- **AbilityONE:** <https://www.abilityone.com/> for supplies and PPE.
- OCFS Guidance: <https://ocfs.ny.gov/main/news/COVID-19/>. includes RHY Temporary Variance Request Form.

**NEW RESOURCES SINCE LAST CHECK IN**

- [ThriveNYC Mental Health Resources](#)
- [DYCD Program Updates](#)

**GENERAL UPDATES**

- We know that your capacity changes depending on available staff and will fluctuate as circumstances change. Please email Randy Scott at [rascott@dycd.nyc.gov](mailto:rascott@dycd.nyc.gov) if you are experiencing specific challenges and would like support to find an alternative available residential program. We will do our best to find a resource.
- **Conference calls have been scheduled on a weekly basis. The next call is scheduled for Thursday, April 2, 2020.**

**DYCD RHY DROP IN CENTER PROGRAMS WITH IN-PERSON SERVICES**

- **Sheltering Arms 24/7 Drop in Center in Jamaica**
- **Safe Horizon Harlem Drop in Center**
- **Project Hospitality in Staten Island**
- **SCO in Brooklyn**
- **Cardinal McCloskey Community Services in the Bronx**

**DYCD RHY PROGRAMS SCHEDULE & OPERATIONAL CHANGES**

As we continue to manage the daily response to COVID19 it is important that DYCD and our providers support each other with accurate information that is shared across all channels in order to best serve youth. For Drop in Center Services, DYCD is reviewing requests for any temporary schedule changes, or temporary closures you may be required to make, based on circumstances at your programs. It is our goal to maintain to every extent possible the provision of essential services, such as connecting youth to shelter options, food locations, and counseling including through virtual tools. We will continue to work with you to develop creative solutions to ensure program continuity across the city.



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Below are the current RHY scheduling and operational changes to date:

- All 51 residential programs are operational. Several residential sites have reduced capacity in order to manage isolation space for symptomatic residents.
- Six (6) of eight (8) Drop in centers have modified schedules. Some sites have closed the physical space temporarily. Those sites are offering alternative locations and virtual services.
- For 16 to 20-year olds, 39 beds were available and for 21 to 24-year olds 1 bed was available on March 27, 2020. \*
- Starting March 27, 2020 the bed availability will take into account the beds that the providers report offline due to isolation protocols.
- Updates are sent out each day will be shared as necessary.

\*Source: DYCD Connect and provider reported offline beds due to isolation protocols. Note: Beds may not be available for new residents because of evolving needs for isolation space. Please reach out to DYCD if you have questions about a shelter referral.

Full details are below:

**March 27, 2020**

**COVID 19 Response: DYCD RHY Program Service Schedules Modifications**

<b>Provider</b>	<b>Program Type</b>	<b>Service Modifications</b>
Ali Forney Center	Drop-in Centers	AFC Drop in closed physical services Sunday 3/22/2020 until 3/31/2020: Virtual support is being provided. To-go meals and housing referrals will be provided at the door from our Bea Arthur Residence, and the Drop-in phone line will be re-routed to remote staff who can assist.
Cardinal McCloskey Community Services	Drop-in Centers	3/23/2020: Hours have been temporarily reduced to 8pm to 8am for overnight services. Referrals and case management will be available by phone.
Project Hospitality, Inc	Drop-in Centers	Regular services to current participants are continuing. Intake for new clients has been temporarily suspended.
SCO Family of Services	Drop-in Centers	Essential services are being provided at reduced hours, 9am to 9pm (services; food, shower, case management.)

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<b>Sheltering Arms Children and Family Services, Inc.</b>	<b>Drop-in Centers</b>	<b>3/25/2020: The physical site is closed. Case management services and referrals are still available by phone and video call. Youth will be redirected to the Jamaica Drop In. Transportation to Jamaica from Far Rockaway will be made for youth in need. All calls should continue to be made to 718-526-2400 ext. 2123 or 718-471-6818 ext. 2123 for assistance.</b>
<b>The Door-A Center of Alternatives, Inc</b>	<b>Drop-in Centers</b>	<b>3/26/2020: The Door will be open for RHY on Monday 3/30 from 12 to 3pm. After Monday, the Broome Street location will continue to be temporarily closed. Staff will continue to do case management, supportive counseling, and basic needs to known clients via consolidating services at 133 Pitt Street for grab and go food, supportive counseling and referrals.</b>
Safe Horizon, Inc	Crisis Shelters	3/22/2020 Residential Services continue for current clients. Intake for new residents is temporarily suspended.
<b>Covenant House</b>	<b>Crisis Shelters</b>	<b>3/27/2020: Intake for Covenant House Crisis program has been temporarily suspended.</b>
<b>Core Services Lighthouse II</b>	<b>TIL</b>	<b>3/27/2020 Intake for this program has been temporarily suspended.</b>