

If you have general DYCD C19 questions, please contact: DYCDCovid19@dycd.nyc.gov
For program area specific questions, please contact: Randy Scott, rascott@dycd.nyc.gov

ONGOING RESOURCES

- Complete Online DOHMH Resources: [Updated COVID-19 Information - NYC DOHMH](#)
- MOCS Guidance for HHS/Payments and Contracts: [Guidance for Human Service Provider](#)
- Congregate Setting Guidance (3/19/20) [Congregate Setting Guidance \(updated 3/19\)](#)
- **AbilityONE:** <https://www.abilityone.com/> for supplies and PPE.
- OCFS Guidance: <https://ocfs.ny.gov/main/news/COVID-19/>. includes RHY Temporary Variance Request Form.
- [ThriveNYC Mental Health Resources](#)
- [DYCD Program Updates](#)

NEW RESOURCES SINCE LAST CHECK IN

- [Point Source Youth Weekly Webinars](#)
- Child care is available for RHY providers through the Department of Education's Regional Enrichment Centers (REC).
- A new supply request email RHYC19SupplyRequests@dycd.nyc.gov

GENERAL UPDATES

- We know that your capacity changes depending on available staff and will fluctuate as circumstances change. Please email Randy Scott at rascott@dycd.nyc.gov if you are experiencing specific challenges and would like support to find an alternative available residential program. We will do our best to find a resource.
- **Conference calls have been scheduled on a weekly basis. The next call is scheduled for Thursday, April 9, 2020.**

DYCD RHY PROGRAMS SCHEDULE & OPERATIONAL CHANGES

As we continue to manage the daily response to COVID19 it is important that DYCD and our providers support each other with accurate information that is shared across all channels in order to best serve youth. We will continue to work with you to develop creative solutions to ensure program continuity across the city.

Below are the current RHY scheduling and operational changes to date:

- All 51 residential programs are operational. 87% (675 of 777) of the beds are online. Beds are offline due to isolation protocols.
- For 16 to 20-year olds, 34 beds were available and for 21 to 24-year olds 1 bed was available on April 2, 2020.



**COVID-19 (C19) DYCD PROGRAM AREA CHECK IN
PROGRAM AREA: Runaway and Homeless Youth Services
March 23, 2020 - UPDATED APRIL 3, 2020**

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DROP IN CENTER SCHEDULES

Provider/Borough	In Person Services	Service Modifications
Ali Forney Center Manhattan	Available at alternative location.	AFC Drop In Center: Virtual support is being provided. The phone is also active. 212-206-0574 Bea Arthur Residence for to go meals hand housing referrals.
Cardinal McCloskey Community Services Bronx	Available	3/23/2020: Receiving clients 8pm to 8am for overnight services. Referrals and case management will be available by phone.
Project Hospitality, Inc Staten Island	Available	Current clients being served and referrals are available.
SCO Family of Services Brooklyn	Available	Essential services are being provided at reduced hours, 9am to 9pm (services; food, shower, case management.)
Sheltering Arms Children and Family Services, Inc. – Far Rockaway Site Queens	Available at Jamaica site	3/25/2020: Rockaway offering remote services only. Case management services and referrals are still available by phone and video call. Youth will be redirected to the Jamaica Drop In. Transportation to Jamaica from Far Rockaway will be made for youth in need. All calls should continue to be made to 718-526-2400 ext. 2123 or 718-471-6818 ext. 2123 for assistance.
The Door Manhattan	Available at alternate location	4/2/2020: Enrolling new members remotely for case management and referrals to adolescent health care. Staff will continue case management, supportive counseling via phone. Grab and go food, supportive counseling and referrals are available at 133 Pitt Street.
Sheltering Arms Children and Family Services – Jamaica Site Queens	Available	This site continues to be open 24/7.
Safe Horizon Streetworks Harlem Site Manhattan	Available	Safe Horizon drop in center is open every day except Wednesdays for services available at the door of the program.



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RESIDENTIAL PROGRAMS

Provider	Program Type	Services
10 of 10 crisis services programs are operational .		
Covenant House	Crisis Shelters	4/3/2020: Intake for Covenant House Crisis program is open from 9:00 am to 4:00 pm Monday through Friday.
41 of 41 transitional independent living services are operational		