

If you have general DYCD C19 questions, please contact: DYCDCovid19@dycd.nyc.gov
For program area specific questions, please contact Randy Scott, rascott@dycd.nyc.gov

ONGOING RESOURCES + UPDATES

- Complete Online DOHMH Resources: [Updated COVID-19 Information - NYC DOHMH](#)
- MOCS Guidance for HHS/Payments and Contracts: [Guidance for Human Service Provider](#)
- **AbilityONE**: <https://www.abilityone.com/> for supplies and PPE.
- OCFS Guidance: <https://ocfs.ny.gov/main/news/COVID-19/>. includes RHY Temporary Variance Request Form.
- [ThriveNYC Mental Health Resources](#)
- [DYCD Program Updates](#)
- [Point Source Youth Weekly Webinars](#)
- Childcare is available for RHY providers through the Department of Education's Regional Enrichment Centers (REC).
- A new supply request email RHYC19SupplyRequests@dycd.nyc.gov
- April 9, 2020 and ongoing: Non-medical masks (not sterile) distributed to all sites
- Sending out Mayor's Daily COVID-19 Digest each day
- April 8, 2020 [New Congregate Care Guidance from DOHMH](#)
- [NYC Well Resources Available](#)
- May 5, 2020: Isolation Hotels are available for youth who are COVID positive or who have COVID like illnesses. Referral instructions have been distributed to RHY contracted programs. Please contact DYCD with any questions regarding the isolation hotel program.
- May 19, 2020: Updates to the drop-in center services. (For details see the table on the next page).
- May 26, 2020: Safe Horizon Streetwork Project drop in center is open to current crisis program residents.
- May 29, 2020: As part of the "Test, Trace and Take Care" initiative, RHY providers can reserve isolation hotels rooms by emailing: commcarecp@nychhc.org between the hours of 8:00 am and 9:00 pm.

NEW SINCE THE LAST UPDATE

- Drop in center schedule updates (in bold) are on pages 2-3.

GENERAL UPDATES

- We know that your capacity changes depending on available staff and will fluctuate as circumstances change. Please email Randy Scott at rascott@dycd.nyc.gov if you are experiencing specific challenges and would like support to find an alternative available residential program. We will do our best to find a resource.
- Webex meetings have been scheduled on a bi-weekly basis. The next meeting is scheduled for Thursday, August 27, 2020.



COVID-19 (C19) DYCD PROGRAM AREA CHECK IN
 PROGRAM AREA: Runaway and Homeless Youth Services
 March 23, 2020 - UPDATED August 14, 2020

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DYCD RHY PROGRAMS SCHEDULE & OPERATIONAL CHANGES

As we continue to manage the daily response to COVID19 it is important that DYCD and our providers support each other with accurate information that is shared across all channels in order to best serve youth. We will continue to work with you to develop creative solutions to ensure program continuity across the city.

- All 51 residential programs are operational. 93% (719 of 777) of the beds are online. Beds are offline due to social distancing protocols.
- On August 7, 2020, 141 beds were available for 16 to 20-year olds, and 2 beds were available for 21 to 24-year olds.
- All Drop in Centers are currently offering in person services.

DROP IN CENTER SCHEDULES ([click here for contact information](#))

Provider/Borough	In Person Services	Service Modifications
Ali Forney Center Manhattan	Available	In person services: Mon to Friday, 10am to 6pm including bagged meals, PPE, hygiene kits, mail distribution, housing referrals. New intakes available, 2 per day. Medical/psychiatric services available onsite. Overnight services available from 8am-8pm, Monday-Friday. Sign up with your case manager on Mondays by 2pm for a 1 week reservation. Can accommodate 8-10 youth. Hot supper served at 8:30 pm for clients staying overnight. Virtual support, including telehealth, being provided as well. Phone: 212-206-0574
Cardinal McCloskey Community Services Bronx	Available	In person services: 24H a day Monday – Friday. Overnight services on Saturday and Sunday. Effective July 13, 2020. Referrals and case management also available by phone.
Project Hospitality, Inc Staten Island	Available	In person services: 10am – 7am (21 hours) New intakes are limited to 3 per day during the hours of Monday and Friday 10am- 1pm; Tuesday, Wednesday and Thursday 3pm-5pm by appointment only. Call for an appointment: (718) 876-4752
SCO Family of Services Brooklyn	Available	In person services: 7am to 11pm (services; food, shower, case management) Effective July 8, 2020.



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Sheltering Arms Children and Family Services – Jamaica Site Queens	Available	In-person services: Open 24/7
Sheltering Arms Children and Family Services, Inc. – Far Rockaway Site: Queens	Available	In person services: Tuesday through Saturday 11am – 7pm. Social distancing and other DOH health guidelines will be followed. Effective July 7, 2020
The Door Manhattan	Available	In person services: Monday, Tuesday and Wednesday from 12pm to 3pm for services at the entrance. In person services include includes access to food, clothing and health center needs. Access to computers are available. Remote services continue to be available for housing and health care referrals, legal services, recreation, and counseling and mental health support.
Safe Horizon Streetwork Project Harlem Site Manhattan	Available	In person services: Every day but Wednesday from 12pm to 5pm. Access to inside is limited to current shelter residents and/or services, such as showers, that are not accessible at the entrance. Staff assess and determine who is able to enter the program. Remote services also available. Showers are not available on Saturday or Sunday.

RESIDENTIAL PROGRAMS

- 10 of 10 crisis services programs are operational.
- 41 of 41 transitional independent living services are operational.