

# READY NEW YORK EMERGENCY REFERENCE CARD

Record your disaster plan details and contact information for all household members.

**NYC** Emergency Management  
Bill de Blasio, Mayor  
Joseph J. Esposito, Commissioner

## IN AN EMERGENCY

### 911: Emergencies

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

## CONTACTING THE CITY

### 311: City Information

- Call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115) or visit NYC.gov when you need access to non-emergency services or information about City government programs.
- Do not call 311 for emergencies.
- 311 outside of New York City is 212-NEW-YORK (212-639-9675).

## TO REPORT A UTILITY OUTAGE

- Con Edison 24-hour hotline: 1-800-752-6633 (TTY: 800-642-2308)
- PSEG Long Island 24-hour hotline: 1-800-490-0025 (TTY: 631-755-6660)
- National Grid 24-hour hotline: 718-643-4050 (TTY: 718-237-2857)

## INSURANCE RESOURCES

### FEMA:

1-800-621-FEMA or [www.FEMA.gov](http://www.FEMA.gov)

### New York State Department of Financial Services

1-800-342-3736 or [www.dfs.ny.gov](http://www.dfs.ny.gov)

## GET INFORMED

### ■ NYC Emergency Management on Facebook and Twitter

[www.facebook.com/NYCEmergencymanagement](http://www.facebook.com/NYCEmergencymanagement)

@nycemergencymgt

### ■ Notify NYC

Register for free emergency notifications by getting the free mobile application, visiting [NYC.gov/notifynyc](http://NYC.gov/notifynyc), calling 311, or following @NotifyNYC on Twitter.

## OTHER INFO

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-Area Contact Name:

Out-of-Area Contact Phone Number:

Last Updated:

## NOTES

# READY NEW YORK EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Mobile Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/Policy Number:				