

READY NEW YORK EMERGENCY REFERENCE CARD

Record your disaster plan details and contact information for all household members.

NYC Emergency Management
Bill de Blasio, Mayor
Joseph J. Esposito, Commissioner

IN AN EMERGENCY

911: Emergencies

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

CONTACTING THE CITY

311: City Information

- Call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115) or visit NYC.gov when you need access to non-emergency services or information about City government programs.
- Do not call 311 for emergencies.
- 311 outside of New York City is 212-NEW-YORK (212-639-9675).

TO REPORT A UTILITY OUTAGE

- Con Edison 24-hour hotline: 1-800-752-6633 (TTY: 800-642-2308)
- PSEG Long Island 24-hour hotline: 1-800-490-0025 (TTY: 631-755-6660)
- National Grid 24-hour hotline: 718-643-4050 (TTY: 718-237-2857)

INSURANCE RESOURCES

FEMA:

1-800-621-FEMA or www.FEMA.gov

- **New York State Department of Financial Services**

1-800-342-3736 or www.dfs.ny.gov

GET INFORMED

- **NYC Emergency Management on Facebook and Twitter**

www.facebook.com/NYCEmergencymanagement

@nycemergencymgt

- **Notify NYC**

Register for free emergency notifications by getting the free mobile application, visiting NYC.gov/notifynyc, calling 311, or following @NotifyNYC on Twitter.

OTHER INFO

Language Spoken in the Household:

Local Meeting Place:

Meeting Place Outside Neighborhood:

Out-of-Area Contact Name:

Out-of-Area Contact Phone Number:

Last Updated:

NOTES

READY NEW YORK EMERGENCY REFERENCE CARD

Name:	1	2	3	4
Date of Birth:				
Work/School/Other Number:				
Mobile Number:				
Work/School/Other Address:				
Doctor's Name:				
Doctor's Phone Number:				
Prescriptions:				
Allergies/Special Medical Needs:				
Insurance Carrier/Policy Number:				