If You Are Not Ordered To Evacuate

If you are not ordered to evacuate, do not evacuate; stay in your home and be prepared to take shelter above ground level.

Get A Storm Supplies Bag

Every household member should have a Go Bag — a collection of items you will need to evacuate, including accessible transportation. Make sure you have all recommended supplies. See the Go Bag Checklist at NYC.gov/readyny.

If You Must Evacuate

If you live in an evacuation zone, have a plan for where you will go if an evacuation order is issued. Keep enough supplies in your home for up to seven days. Additionally, basic services, and backup medical equipment may be disrupted for several days or longer. Make sure that you have enough supplies to last that long. Have a plan to get to a safe place where you will stay until it is safe to return home.

Hurricanes Can Bring Immense Damage and Devastation to New York City

Make a Plan Before a Storm Arrives to Help Keep Your Family and Home Safe. Read on to Learn How You Can Prepare.
This guide is also available in audio format and in the languages below.

English Call 311 or visit NYC.gov/ready for copies of this guide in English.

French Call 311 or visit NYC.gov/ready for copies of this guide in French.

Italian Per ottenere una copia di questa guida in italiano, telefonare al numero 311 (TTY: 212-504-4115) o visitare il sito NYC.gov/ready.

Portuguese Por obter uma cópia desta guia em português, ligue para o número 311 (TTY: 212-504-4115) ou visite o site NYC.gov/ready.

Spanish Llame al número 311 (TTY: 212-504-4115) o visite NYC.gov/ready para obtener acceso a este folleto en español.

Arabic يمكن الحصول على نسخة من هذه الوثيقة باللغة العربية على الرقم 311 (TTY: 212-504-4115) أو في الموقع الإلكتروني NYC.gov/ready.

Bengali এই গ্রীষ্মোক্তির অন্যতম অংশ হলো নিউ ইয়র্ক সিটি খাতে তার খাত বিচার করা।

Chinese 请访问 NYC.gov/ready或拨打311（TTY: 212-504-4115）获取中文版。

Haitian Creole Pou zevm ay kapi gid sa a na lang Kreyol Ayisyen, lav a (TTY: 212-504-4115) ou visiti le siti NYC.gov/ready.

Japanese 311番号をご確認ください。ニューヨーク市役所のウェブサイトでも対応しています。

Korean 311번으로 문의하시거나 NYC.gov/ready에서 인터넷 버전을 확인해 주세요.

Polish W wybranych polskich komorach przewodniku, na przykład w komorze pod 311 na żywo w ulicy Podhale w Warszawie, 212-504-4115 lub za pomocą strony internetowej NYC.gov/ready.

Russian Для тех, кто говорит на русском, можно позвонить по номеру 311 (TTY: 212-504-4115) или посетить сайт NYC.gov/ready.

Spanish Llame al número 311 (TTY: 212-504-4115) o visite NYC.gov/ready para obtener acceso a este folleto en español.

Ukrainian На украинском языке это руководство доступно по телефону 311 (TTY: 212-504-4115) или на веб-сайте NYC.gov/ready.

Yiddish יידיש supremacist, דא און ראָפּה משער, ניואַיירק סיטי פֿראָדJar דער אקעפֿר-יונדער-גאזעווים, 212-504-4115, באַלדערית פֿאַרי.}

HURRICANES CAN BRING IMMENSE DAMAGE AND DEVASTATION TO NEW YORK CITY.

MAKE A PLAN BEFORE A STORM ARRIVES TO HELP KEEP YOUR FAMILY AND HOME SAFE. READ ON TO LEARN HOW YOU CAN PREPARE.

GET READY NOW TO FACE A STORM APPROACHING NEW YORK CITY.

If you must evacuate

Be prepared

Hurricanes can bring immense damage and devastation to New York City.

Hurricanes are classified into five categories (1 through 5) based on the hurricane’s wind speed. As the wind speed increases, the category number increases.

Hurricane Season July 1 through June 30 (Historically, the greatest potential for hurricanes in New York City occurs from August through October.)

Tropical Storm A tropical storm with sustained winds of 39–53 mph.

Hurricane A hurricane with sustained winds of 64 mph or greater.

Hurricane Watch An announcement that hurricane conditions are possible within a specified area. Watches are issued 48 hours before tropical storm or hurricane winds are predicted to occur.

Hurricane Warning An announcement that hurricane conditions are expected within a specified area. The warning is issued 36 hours before tropical storm or hurricane winds are predicted to occur.

THINGS YOU MUST DO/NOT DO

If you are not ordered to evacuate

Have the right insurance

For people with disabilities, access and functional needs

Know your zone

Keep a go bag ready

GET READY NEW YORK

Hurricanes and New York City 2018 Edition

Joseph J. Esposito, Commissioner

Bill de Blasio, Mayor

This guide is also available in audio format and in the languages below.

This guide is also available in audio format and in the languages below.

English Call 311 or visit NYC.gov/ready for copies of this guide in English.

French Call 311 or visit NYC.gov/ready for copies of this guide in French.

Italian Per ottenere una copia di questa guida in italiano, telefonare al numero 311 (TTY: 212-504-4115) o visitare il sito NYC.gov/ready.

Portuguese Por obter uma cópia desta guia em português, ligue para o número 311 (TTY: 212-504-4115) ou visite o site NYC.gov/ready.

Spanish Llame al número 311 (TTY: 212-504-4115) o visite NYC.gov/ready para obtener acceso a este folleto en español.

Arabic يمكن الحصول على نسخة من هذه الوثيقة باللغة العربية على الرقم 311 (TTY: 212-504-4115) أو في الموقع الإلكتروني NYC.gov/ready.

Bengali এই গ্রীষ্মোক্তির অন্যতম অংশ হলো নিউ ইয়র্ক সিটি খাতে তার খাত বিচার করা।

Chinese 请访问 NYC.gov/ready或拨打311（TTY: 212-504-4115）获取中文版。

Haitian Creole Pou zevm ay kapi gid sa a na lang Kreyol Ayisyen, lav a (TTY: 212-504-4115) ou visiti le siti NYC.gov/ready.

Japanese 311番号をご確認ください。ニューヨーク市役所のウェブサイトでも対応しています。

Korean 311번으로 문의하시거나 NYC.gov/ready에서 인터넷 버전을 확인해 주세요.

Polish W wybranych polskich komorach przewodniku przewodniku, na przykład w komorze pod 311 na żywo w ulicy Podhale w Warszawie, 212-504-4115, lub za pomocą strony internetowej NYC.gov/ready.

Russian Для тех, кто говорит на русском, можно позвонить по номеру 311 (TTY: 212-504-4115) или посетить сайт NYC.gov/ready.

Spanish Llame al número 311 (TTY: 212-504-4115) o visite NYC.gov/ready para obtener acceso a este folleto en español.

Ukrainian На украинском языке это руководство доступно по телефону 311 (TTY: 212-504-4115) или посетить сайт NYC.gov/ready.

Yiddish יידיש supremacist, דא און ראָפּה משער, ניואַיירק סיטי פֿראָדJar דער אקעפֿר-יונדער-גאזעווים, 212-504-4115, באַלדערית פֿאַרי.}
To Prepare a Disaster Plan

Make a Plan Before a Storm Arrives to Help Keep Your Family and Home Safe. Read On to Learn How You Can Prepare.

Hurricanes Can Bring Immense Damage and Devastation to New York City.

Hurricane Basics

Terms You Should Know

Hurricane Season

Hurricane season is from June 1 to November 30 (historically, the greatest potential for hurricanes in New York City occurs from August through October).

Tropical Cyclone

A tropical cyclone is an organized, rotating, low-pressure system that develops in the tropics.

Tropical Storm

A tropical storm is defined as having sustained winds of 39-73 mph.

Hurricane

A hurricane is defined as having sustained winds of 74 mph or greater.

Hurricane Watch

An announcement that hurricane conditions are possible within a specified area. Watches are issued 24 to 36 hours before tropical storm or hurricane winds are predicted to occur.

Hurricane Warning

An announcement that hurricane conditions are expected within a specified area. The warning is issued 36 hours before tropical storm or hurricane winds are predicted to occur and can remain in effect when dangerously high water and waves continue.

Know the Hazards

Storm Surge

Accounting for the largest number of hurricane fatalities, storm surge is a rise in the seawater level in coastal areas when a hurricane makes landfall. The amount of storm surge depends on the height of the storm surge, the strength and location of the hurricane, and the shape of the coastline.

Tropical Cyclone Hazards

Hurricane Hazards

Heavy rain from hurricanes can cause flash flooding. Low-lying and poor drainage areas are especially vulnerable to flooding.

Storm Categories

Hurricanes are classified into five categories (1 through 5) according to the hurricane's sustained wind speed. As the wind speed and intensity of a storm increases, the category number increases.

Resources

Unless otherwise noted, call 311 (212-639-9675) or visit NYC.gov to contact City agencies.

NYC Emergency Management
NYC.gov/emergencymanagement

NYC Emergency Management on Facebook and Twitter

@NotifyNYC
NYC.gov/notifynyc

NYC Emergency Management

NYC.gov/mopd

National Flood Insurance Program

Tel. 1-888-379-9531

National Hurricane Center/Tropical Prediction Center

www.nhc.noaa.gov

National Weather Service

weather.gov

City of New York on Facebook and Twitter

Facebook.com/nycgov

@NYCMayorsOffice

www.facebook.com/nycmayorsoffice

www.nycemergency.gov

HURRICANE SEASON IS FROM JUNE 1 TO NOVEMBER 30 (HISTORICALLY, THE GREATEST POTENTIAL FOR HURRICANES IN NEW YORK CITY OCCURS FROM AUGUST THROUGH OCTOBER).

HURRICANES CAN BRING IMMENSE DAMAGE AND DEVASTATION TO NEW YORK CITY.

HURRICANES CAN BRING IMMENSE DAMAGE AND DEVASTATION TO NEW YORK CITY.

HURRICANE SEASON IS FROM JUNE 1 TO NOVEMBER 30 (HISTORICALLY, THE GREATEST POTENTIAL FOR HURRICANES IN NEW YORK CITY OCCURS FROM AUGUST THROUGH OCTOBER).

TROPICAL CYCLONE HAZARDS

HURRICANE HAZARDS

HEAVY RAIN FROM HURRICANES CAN CAUSE FLASH FLOODING. LOW-LYING AND POOR DRAINAGE AREAS ARE ESPECIALLY VULNERABLE TO FLOODING.

STORM CATEGORIES

HURRICANES ARE CLASSIFIED INTO FIVE CATEGORIES (1 THROUGH 5) ACCORDING TO THE HURRICANE’S SUSTAINED WIND SPEED. AS THE WIND SPEED AND INTENSITY OF A STORM INCREASES, THE CATEGORY NUMBER INCREASES.

RESOURCES

UNLESS OTHERWISE NOTED, CALL 311 (212-639-9675) OR VISIT NYC.GOV TO CONTACT CITY AGENCIES.

NYC EMERGENCY MANAGEMENT

NYC.GOV/EMERGENCYMANAGEMENT

NYC EMERGENCY MANAGEMENT ON FACEBOOK AND TWITTER

@NOTIFYNYC
NYC.GOV/NOTIFYNYC

NYC EMERGENCY MANAGEMENT

NYC.GOV/MOPD

NATIONAL FLOOD INSURANCE PROGRAM

TEL. 1-888-379-9531

NATIONAL HURRICANE CENTER/TROPICAL PREDICTION CENTER

WWW.NHC.NOAA.GOV

NATIONAL WEATHER SERVICE

WWW.WEATHER.GOV

CITY OF NEW YORK ON FACEBOOK AND TWITTER

FACEBOOK.COM/NYCGOV

@NYCMAYORSOFFICE
WWW.FACEBOOK.COM/NYCMAYORSOFFICE

WWW.NYCEMERGENCY.GOV

PREPARE A DISASTER PLAN

KNOW YOUR ZONE

SIGN UP FOR NOTIFY NYC TO RECEIVE EMERGENCY NOTIFICATIONS AND UPDATES.

NYC.gov/notifynyc

NYC.gov/emergencymanagement

GOVERNOR’S HURRICANE HOTLINE

1-888-671-0771 (TTY: 1-888-672-9908) or 1-888-671-0772 (HISPANIC"

If You Are Not Ordered to Evacuate

If you do not need to evacuate, stay at home. If you evacuate, you will need to stay away from windows in case they break. If you live in a basement apartment, be prepared to take shelter above ground level. If you live in a building that is not protected against hurricane winds, consider evacuating. At least a week’s supply of any necessary supplies (including water and medications) should be kept in a backpack.

If you are asked to evacuate, follow instructions through local media or PSEG Long Island.

For disaster supplies, visit NYC.gov/emergencymanagement.

Category Supplies

Gather Supplies

If a Storm Approaches

Ready New York

Hurricanes and New York City

This guide is also available in audio format and in the languages below.

This guide is also available in audio format and in the languages below.

If You Are Not Ordered to Evacuate

If you do not need to evacuate, stay at home. If you evacuate, you will need to stay away from windows in case they break. If you live in a basement apartment, be prepared to take shelter above ground level. If you live in a building that is not protected against hurricane winds, consider evacuating. At least a week’s supply of any necessary supplies (including water and medications) should be kept in a backpack.

If you are asked to evacuate, follow instructions through local media or PSEG Long Island.

For disaster supplies, visit NYC.gov/emergencymanagement.

Category Supplies

Gather Supplies

If a Storm Approaches

Ready New York

Hurricanes and New York City

This guide is also available in audio format and in the languages below.

This guide is also available in audio format and in the languages below.

If You Are Not Ordered to Evacuate

If you do not need to evacuate, stay at home. If you evacuate, you will need to stay away from windows in case they break. If you live in a basement apartment, be prepared to take shelter above ground level. If you live in a building that is not protected against hurricane winds, consider evacuating. At least a week’s supply of any necessary supplies (including water and medications) should be kept in a backpack.

If you are asked to evacuate, follow instructions through local media or PSEG Long Island.

For disaster supplies, visit NYC.gov/emergencymanagement.

Category Supplies

Gather Supplies

If a Storm Approaches

Ready New York

Hurricanes and New York City

This guide is also available in audio format and in the languages below.

This guide is also available in audio format and in the languages below.

If You Are Not Ordered to Evacuate

If you do not need to evacuate, stay at home. If you evacuate, you will need to stay away from windows in case they break. If you live in a basement apartment, be prepared to take shelter above ground level. If you live in a building that is not protected against hurricane winds, consider evacuating. At least a week’s supply of any necessary supplies (including water and medications) should be kept in a backpack.

If you are asked to evacuate, follow instructions through local media or PSEG Long Island.

For disaster supplies, visit NYC.gov/emergencymanagement.
If a Storm Approaches

Take the following steps to prepare:

- Bring inside loose, lightweight objects, such as lawn furniture and garbage cans.
- Anchor objects that will be unsafe to bring inside, such as gas grills or propane tanks.
- Make sure your disaster plan addresses what you will do with your pet or service animal if a hurricane is coming.
- Close windows and outside doors securely.
- Move valuable items from basements to upper floors. Basements are vulnerable to flooding.
- Change phone batteries.
- Top-off your vehicle and generator with fuel.
- Consider moving your vehicle to a higher ground if you live in an evacuation zone.
- Turn your refrigerator and freezer to a colder setting. If you lose power, items that need refrigeration will stay cooler for longer.
- Fill your bathtub and other large containers with water – you lose water service if the power goes out.
- Refill prescription medications.
- Check on friends, relatives, and neighbors, especially older adults and people with disabilities, access and functional needs, or health conditions. Help them to prepare and evacuate if needed. For more information on how to protect your property, use the Ready New York City’s Reduce Your Risk guide at NYC.gov/readyny.

Gather Supplies

Keep a Go Bag Ready

Every household member should have a Go Bag – a collection of items you may need during an evacuation – packed in an easy-to-carry container such as a backpack.

Use the suggestions below to check off items as you include them in your Go Bag. Blank spaces have been provided for items you may want to add to the list, including medical devices and food for your dietary needs.

- Bottled water and nonperishable food, such as granola bars
- Copies of your important documents in a waterproof and portable container
- Flashlight or battery-powered lantern, battery-operated AM/FM radio, and instructions
- First aid kit and medications
- Portable cell phone chargers
- Essential prescription and non-prescription medications
- Extra clothes and change of clothing
- Important records and contact information
- Portable battery-powered emergency lights
- Additional supplies for potential service outages
- Cash, in small bills
- Notepad and pen
- Essential prescription medications
- Food, water, and emergency supplies
- Medications
- Water bottles
- Extra batteries

Assemble an Emergency Supply Kit

You may need to shelter in place (stay at home) during and after a hurricane. Keep enough supplies in your home for up to seven days. Additionally, basic services, such as electricity, water, public transportation, and telecommunications may be disrupted for several days or longer. Make sure that you have enough additional supplies for potential service outages.

Use the suggestions below to check off items as you include them in your Go Bag:

- Water: One gallon of drinking water per person per day
- Nonprescription, ready-to-eat canned foods, and a manual can opener
- First aid kit
- Medications, including a list of the medications you take, why you take them, and dosages
- Flashlight or battery-powered lantern, battery-operated AM/FM radio, and extra batteries, or wind-up batteries that do not require batteries
- Gloves
- White or red flag
- Back-up medical equipment, if possible (e.g., oxygen, medication, scooter battery, hearing aids, mobility aids, glasses, nail clippers)
- Important records and contact information
- Style and serial numbers of medical devices (such as pacemakers) and usage instructions
- Other items

If the City Issues an Evacuation Order for Your Area, Do So As Directed

The City will communicate specific instructions through local media about which areas of the city should evacuate and the type of evacuation (voluntary or mandatory). All evacuees will be accepted, and additional supplies for potential service outages.

Visit www.nyc.gov/notifynyc or contact 311, TTY: 631-755-6660, (800-752-6633), or text NYCemerg to 690-29 to receive emergency notifications and updates via email, phone, SMS/text, or Twitter. Visit www.nationalgrid.com (TTY: 631-755-6660) to find out if your area is in a hurricane evacuation zone.

Know Your Zone

Areas of the city subject to storm surge flooding are divided into six evacuation zones (1 through 6) based on risk. The City recommends residents to evacuate depending on the hurricane’s track and projected storm surge.

Use the Hurricane Evacuation Zone Finder at NYC.gov/notifynyc, call 311 (212-680-4000 for TTY), or visit www.weather.gov for more information.

If You Are Not Ordered to Evacuate

If you do not need to evacuate, shelter in place and make use of your emergency supply kit. Stay away from windows in case they break or shatter and stay indoors to avoid hurricane hazards.

Prepare a Disaster Plan

Develop a plan with your household members that outlines what to do, how to find each other, and how to communicate with emergency workers. A disaster plan can help you stay safe when you need it the most.

For People with Disabilities, Access and Functional Needs

Make sure your plan addresses how your needs may affect your ability to evacuate, use elevators in your building, shelter in place, or communicate with emergency workers. Arrange help from family, friends, building staff, or service providers if you will need assistance. If you are unable to evacuate on your own ahead of a storm, contact 311 for assistance.

Have the Right Insurance

Whether you rent or own your home, flood and wind damage are not covered by basic policies. You will need a separate policy to protect your home in the case of flooding. Visit www.floodsmart.gov for more about the National Flood Insurance Program.

If You Live in a Basement

Basement apartment residents may face additional risks from hurricanes even if they live outside evacuation areas. Pets and service animals are allowed at all City evacuation centers. Please bring supplies to care for your pet or service animal including food, water, a carrier, and medication. Use the Ready New York City’s Reduce Your Risk guide at NYC.gov/readyny to make a plan for your pet or service animal.

If You Must Evacuate

If you must evacuate, follow the instructions you receive. Stay calm and be patient. Use the evacuation route you designated in your plan. Use public transportation if possible, keeping in mind that public transportation may be disrupted for several days or longer.

If You Have Pets or Service Animals

Emergency supplies for pets and service animals usually include food, water, a carrier, and medications. Ask your local veterinarians what your pets need during an evacuation.

If You Live in a High-Rise Building

If you live in a high-rise building, especially on the 10th floor or above, stay away from windows in case they break or shatter. You should move to a lower floor. Be aware of your building’s evacuation plan. Evacuate early if you rely on elevators to get out of your building. Elevators may not be available at all times.

There is no substitute for preparation. Be prepared to stay safe and help your family and community respond and recover from any hurricane.
HURRICANE BASICS

PREPARE A DISASTER PLAN

Develop a plan with your household members that outlines what to do, how to find each other, and how to communicate in the event of an emergency. Use the Ready New York app to help create an emergency plan. For additional information about how to help people with disabilities, access and functional needs, or health conditions. Help them to prepare ahead of a storm, contact 311 for assistance.

KNOW YOUR ZONE

Areas of the city subject to storm surge flooding are divided into six evacuation zones (1 through 6). Residents in these areas are required to evacuate during a hurricane. The Ready New York app provides alerts to those in zones 1 through 6. The app also provides a map showing the evacuation areas for each zone.

KNOW THE RISKS

Hurricanes are classified into five categories (1 through 5) according to the wind speed and intensity. The City of New York may order residents to evacuate when a hurricane threatens to impact the area.

KNOW WHERE YOU WILL GO

The City will open shelters and other facilities for residents to use as evacuation centers. These centers will be located in areas that are not likely to experience storm surge flooding. Make sure you have all recommended supplies to care for your pet or service animal.

ACCESSIBILITY RESOURCES

For people with disabilities, access and functional needs, or health conditions, access and functional needs, or health conditions. Help them to prepare ahead of a storm, contact 311 for assistance.

ASSEMBLE AN EMERGENCY SUPPLY KIT

GATHER SUPPLIES

Every household member should have a Go Bag — a collection of items you may need during an evacuation — packed in an easy-to-carry container such as a backpack.

Make sure your Go Bag contains the following items:

- Water (1 gallon per person per day)
- Nonperishable, ready-to-eat canned foods, and a manual can opener
- First aid kit
- Medications, including a list of the medications you take, why you take them, and dosages
- Flashlight or battery-powered lantern, battery-operated AM/FM radio, and extra batteries, or wind-up batteries that do not require batteries
- Sleeping bag or bedding
- At least a week’s supply of any medications you use regularly
- Extra batteries
- Child care, pet care, and other special items
- Supplies for your service animal or pet (e.g., food, extra water, bowl, leash, cleaning items, vaccines, records, and medications)
- Portable cell phone chargers
- Personal items

Use the suggestions below to check off items as you include them.

- Group all drinking water per person per day
- Nonperishable, ready-to-eat canned foods, and a manual can opener
- First aid kit
- Medications, including a list of the medications you take, why you take them, and dosages
- Flashlight or battery-powered lantern, battery-operated AM/FM radio, and extra batteries, or wind-up batteries that do not require batteries
- Sleeping bag or bedding
- At least a week’s supply of any medications you use regularly
- Extra batteries
- Child care, pet care, and other special items
- Supplies for your service animal or pet (e.g., food, extra water, bowl, leash, cleaning items, vaccines, records, and medications)
- Portable cell phone chargers
- Personal items

IF YOU MUST EVACUATE

The City will issue an evacuation order for your area, do so as directed.

If you think you are in an area that may be affected by a hurricane, contact 311 for assistance.

KNOW WHERE YOU WILL GO

The City strongly recommends evacuees stay with friends or family who live in low-exposure areas outside of the City. For additional information about how to help people with disabilities, access and functional needs, or health conditions. Help them to prepare ahead of a storm, contact 311 for assistance.

IF YOU ARE NOT ORDERED TO EVACUATE

Make sure you have all recommended items in your emergency supply kit in case you lose power or other basic services. If you have concerns about how a loss of power, basic services, and public transportation may affect you, contact Emergency Management.

SHELTER IN PLACE

If you do not need to evacuate, shelter in place and make use of your emergency supply kit. Stay away from windows in case they break or shatter and stay indoors to avoid hurricane hazards.

DECISION GUIDE

Use the Hurricane Safety Decision Guide to determine your safety actions.

NYC.gov/knowyourzone

It is important to take action now to be ready in the event of a hurricane. Visit NYC.gov/knowyourzone or call 311 for more information.

GET AHEAD OF THE STORM

If you are at risk of being affected by a hurricane, contact 311 to learn about your evacuation zone and find out where to shelter.

GET THE APP

Download the Ready New York mobile app for your Smartphone or Tablet.

GET THE FREE MOBILE APPLICATION

NYC.gov/readyny

GET MORE INFORMATION

NYC.gov/knowyourzone

IF THE CITY ISSUES AN EVACUATION ORDER FOR YOUR AREA, DO SO AS DIRECTED.

The City will communicate specific instructions through local media about which areas in the city should evacuate. If evacuation is issued, do so as directed. Use public transportation if possible, keeping in mind that public transportation may shut down hours before the storm.

For additional information about how to evacuate, including accessible transportation options, please contact 212-639-9675 or 212-504-4115. If you or someone you know needs help to evacuate, please contact 311.

IF YOU MUST EVACUATE

Before you evacuate, know your evacuation zone. To find your evacuation zone, visit NYC.gov/knowyourzone or call 311.

IF YOU HAVE PETS OR SERVICE ANIMALS

Evacuate pets and service animals right away. If you cannot leave your pet or service animal at a friend’s or relative’s home, please contact 311. You may need to leave your pet or service animal at a shelter.

IF YOU LIVE IN A HIGH-RISE BUILDING

Evacuate early if you rely on elevators to get out of your building. Elevators may be out of service and may not be available at all times.

IF YOU ARE NOT ORDERED TO EVACUATE

BE PREPARED TO LOSE POWER

If you do not need to evacuate, shelter in place and make use of your emergency supply kit. Stay away from windows in case they break or shatter and stay indoors to avoid hurricane hazards.

Shelter in Place

Make sure you have all recommended items in your emergency supply kit in case you lose power or other basic services. If you have concerns about the loss of power, basic services, and public transit, this may affect you. Considering evacuating.
If you are not ordered to evacuate, do not go to your evacuation area, pets and service animals are allowed at all City evacuation centers. Please bring your pet or service animal with you as you evacuate.

If you live in a basement apartment, be prepared to take shelter above ground level. Your building may not have functioning elevators or shut down hours before the storm.

BE PREPARED TO LOSE POWER

Hurricanes can bring intense winds and heavy rain. Your power may go out for days. Be prepared.

Flashlight, hand-crank or battery-operated AM/FM radio, and extra batteries

A list of medications you take, why you take them, and dosage

Cash, in small bills

Copies of your important documents in a waterproof and portable container

Whistle or bell

Anchoring objects that will be unsafe to bring inside, such as gas grills or furniture

 Shut off gas, water, and electricity. You may need to shelter in place (stay at home) during and after a hurricane. Use your emergency plan to stay safe.

Make a plan before a storm arrives to help keep your family and home safe. Read on to learn how you can prepare.

Hurricane Basics

Hurricanes can bring immense damage and devastation to New York City.

Hurricane Season

An announcement that hurricane conditions are possible within 48 hours before tropical-storm-force winds are predicted to occur. The warning is issued 36 hours before tropical-storm-force winds are predicted to occur and can remain in effect when dangerously high water and waves continue.

Storm Surge

An announcement that hurricane conditions are possible within 48 hours before tropical-storm-force winds are predicted to occur. The warning is issued 36 hours before tropical-storm-force

Hurricane Watch

An announcement that hurricane conditions are possible within a specified area. Watches are issued when winds of 39-63 mph are expected. They are issued for 1-5 days before tropical-storm-force winds are predicted to occur.

Hurricane Warning

An announcement that hurricane conditions are expected within a specified area. The warning is issued 24 hours before tropical-storm-force winds are predicted to occur.

Hurricane Conditions

A tropical cyclone with sustained winds of 6-38 mph. A hurricane is a tropical cyclone with sustained winds of 39-73 mph. A major hurricane could push more than 30 feet of storm surge (the height of a three-story building) into some part of New York City, and storm surge can travel several miles inland. Storm surge and large battering waves can endanger lives, destroy buildings, erode beaches and dunes, and damage roads and bridges.

Wind

Sustained winds of 74 mph or greater. A sustained wind of 74 mph or greater...
KNOW YOUR ZONE*

1. Determine whether you live in an evacuation zone by using the Hurricane Evacuation Zone Finder at NYC.gov/knowyourzone, calling 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or consulting this map. If your address is in one of the City’s hurricane evacuation zones, you may be ordered to evacuate if a hurricane threatens New York City.

2. Evacuees should be prepared to stay with friends or family who live outside evacuation zone boundaries.

3. If you cannot stay with friends or family, use the Finder, call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115), or use this map to identify which evacuation center is most appropriate for you.

* Evacuation information is subject to change. For the latest information, visit NYC.gov or call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115). Visit the MTA website at amtrack.info or call 1-800-843-2538 for the latest transit information. If you need assistance evacuating during an emergency, please call 311.

HURRICANE EVACUATION ZONES**

When a coastal storm is approaching, the City may order the evacuation of neighborhoods in danger of flooding from storm surge, starting with zone 1 and adding more zones as needed. Zones will be evacuated depending on life safety-related threats from a hurricane’s forecasted strength, track, and storm surge.

![Hurricane Evacuation Zones Map](New York City Hurricane Evacuation Zones Map)

- **Zone 1**
  - Least likely to evacuate

- **Zone 2**
  - Most likely to evacuate

VISIT NYC.GOV/KNOWYOURZONE OR CALL 311 TO FIND OUT IF YOU LIVE IN A HURRICANE EVACUATION ZONE.

- Evacuation centers
- Accessible evacuation centers

** Information on evacuation centers, including accessibility features, is subject to change. Please visit NYC.gov/knowyourzone or contact 311 for updated reports on building status and accessibility features.

Flood zones are used to set flood insurance rates and building regulations. Residents should not use flood zones to determine the areas to evacuate during coastal storms. The City will determine which hurricane evacuation zones (from zone 1 up through zone 6) should be evacuated based on the characteristics of an actual storm as it is approaching the area. For more information about flood zones, visit NYC.gov/floodmaps or www.floodhelpnyc.org.