If you already have an account - just log in!

To open a new account:

1. Go to nyc.gov/accessfairfares
2. Click ‘Create an Account’
3. Enter your name and email (or create a username) and create a password
4. Follow instructions on the screen to complete your enrollment.

If you cannot enroll online for any reason, please call 311 for help.
If you already have an account, please log in:

1. Go to nyc.gov/accessfairfares

2. Enter your login or create a new account.

3. Enter your name and email address (or create an email address if you do not have one).

4. Follow the prompts on the screen to complete your registration.

If you are unable to register electronically for any reason, please call 311 for assistance.