



# **FDNY 2011 ADMINISTRATIVE MEDALS & AWARDS**



**Friday, November 18, 2011  
FDNY Headquarters  
9 MetroTech Center, Brooklyn**

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# **FDNY 2011 ADMINISTRATIVE MEDALS & AWARDS**

## **P R O G R A M**

**Welcome:**

**Captain Mark Guerra**  
*Master of Ceremonies*

**Star-Spangled Banner:**

**Firefighter William Arce**

**Invocation:**

**Rabbi Joseph Potasnik**

**Remarks:**

**Salvatore J. Cassano**  
*Fire Commissioner*

**Edward S. Kilduff**  
*Chief of Department*

**Presentation of Medals & Awards:**

**Commissioner Cassano**  
**Chief Kilduff**

**Benediction:**

**Rabbi Potasnik**



**Friday, November 18, 2011**  
**FDNY Headquarters, 9 MetroTech Center, Brooklyn**

# FDNY



## ADMINISTRATIVE MEDALS & AWARDS COMMITTEE 2011

EDWARD S. KILDUFF  
*Chief of Department*

ROBERT F. SWEENEY  
*Chief of Operations*

EDWARD J. BAGGOTT  
*Deputy Assistant Chief, Bureau of Operations*

JERRY Z. GOMBO  
*Assistant Chief, EMS Operations*

CAPTAIN PETER G. TRONOLONE  
*Executive Officer to the Fire Commissioner*

JOHN A. BENANTI  
*Deputy Commissioner*

DOUGLAS WHITE  
*Deputy Commissioner*

CAROLINE KRETZ  
*Associate Commissioner*

DONAY J. QUEENAN  
*Assistant Commissioner*

STEPHEN G. RUSH  
*Assistant Commissioner*

SUZANNE SEBERT  
*Assistant Commissioner*

ROBERT WALLACE  
*Assistant Commissioner*



**Michael R. Bloomberg  
Mayor**

**I**t is an honor to welcome everyone as the world's greatest Fire Department presents its 2011 Administrative Medals and Awards.

New Yorkers recognize that providing fire and emergency medical service is more than a job. It is a calling, one that draws the very bravest and involves facing dangers that many of us can barely imagine. Every day, the New York City Fire Department demonstrates tremendous skill and courage in responding to crises across the five boroughs. FDNY's civilian and administrative employees play an integral role in keeping their colleagues on the front lines--and millions of their fellow New Yorkers--safe.

Today, we take this opportunity to applaud the researchers, analysts, inspectors, investigators and others who have dedicated their careers to protecting us and, in doing so, have helped keep our City's fire fatalities at historic lows.

On behalf of the City of New York, congratulations to all of this year's honorees. Please accept my best wishes for a wonderful ceremony and continued success in your crucial mission.

A handwritten signature of Michael R. Bloomberg in black ink. The signature is written in a cursive style and is positioned below the main text of the letter.



**Salvatore J. Cassano**  
**Commissioner**

**C**ongratulations to the 2011 Administrative Medal and Award winners! Since becoming Fire Commissioner, some of the most gratifying ceremonies have been to acknowledge the important work of so many FDNY members involved in critical projects and assignments that benefit this Department and the citizens of New York City whom we serve. Not unlike FDNY Medal Day held each June, Administrative Medals & Awards Day represents the best efforts of some of our finest members--civilian and uniformed--who do so much to make this Department the gold standard in Fire and EMS public service delivery.

This year's ceremony salutes a broad array of winners involved in key administrative, managerial and operational programs throughout FDNY. Three of our winners worked to ensure public safety through their efforts in fire prevention and fire education. Several groups applied their expertise to the development of new Fire and EMS field procedures and protocols. Still others used highly specialized skills to advance core areas, such as materials and equipment procurement, Fire and EMS training, information management and Department publishing. Taken together, these individuals and work groups represent some of the finest efforts undertaken by the FDNY during the prior year and stand as a benchmark of what it takes to keep this or any other organization in the forefront--skill, determination and a commitment to excellence.

I want to extend my congratulations to all the individuals being honored today, as well as their co-workers and families who stand behind them each and every day. I look forward to the coming year during which our work force of 15,000 Firefighters, EMS personnel and civilian professionals will work together to face whatever challenges may lie ahead. For it is only through our efforts--like those who came before us during our 146-year history of service to New York City--that we'll remain the world's greatest Fire Department.

A handwritten signature in black ink that reads "Salvatore J. Cassano".

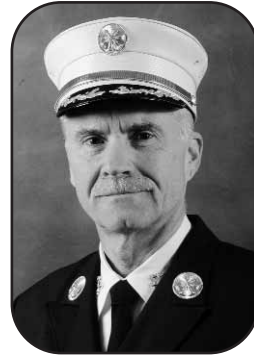


**FIRST DEPUTY COMMISSIONER**

**CHIEF OF DEPARTMENT**



**DANIEL SHACKNAI**



**EDWARD S. KILDUFF**

**DEPUTY COMMISSIONERS**



**JOHN A. BENANTI**  
Technology &  
Support Services



**FRANCIS X. GRIBBON**  
Public Information



**DOUGLAS WHITE**  
Administration

**ASSOCIATE COMMISSIONERS**

**CAROLINE KRETZ**  
Intergovernmental Affairs

**MICHAEL VECCHI**  
Management Initiatives

**ASSISTANT COMMISSIONERS**

**JAMES BASILE**  
Fleet Services

**KAY ELLIS**  
Fleet Services

**MICHELE J. MAGLIONE**  
Recruitment & Diversity

**JOSEPH MASTROPIETRO**  
Facilities

**MARGO G. FERRANDINO**  
Equal Employment  
Opportunity

**DONAY J. QUEENAN**  
Human Resources

**STEPHEN G. RUSH**  
Budget and Finance

**SUZANNE SEBERT**  
Family Assistance

**DONALD STANTON**  
Technology  
Development & Systems

**ROBERT WALLACE**  
Investigations and Trials

**BUREAU OF  
HEALTH SERVICES**



**Dr. Kerry Kelly**  
CHIEF MEDICAL OFFICER

**SPECIAL ADVISOR  
FOR HEALTH POLICY**



**Dr. David J. Prezant**  
CHIEF MEDICAL OFFICER

**EMS OFFICE OF  
MEDICAL AFFAIRS**



**Dr. John Freese**  
CHIEF MEDICAL DIRECTOR

**FDNY CHAPLAINS**

- Monsignor John Delendick
- Monsignor Marc Filacchione
- Reverend Stephen Harding
- Father Joseph Hoffman
- Father Christopher Keenan
- Rabbi Joseph Potasnik

**Administrative Medals & Awards 2011**

# FDNY STAFF CHIEFS



**Robert F. Sweeney**  
*Chief of Operations*



**Thomas R. Galvin**  
*Chief of Training*



**Thomas M. Jensen**  
*Chief of Fire Prevention*



**James J. Manahan, Jr.**  
*Assistant Chief  
of Operations*



**Joseph W. Pfeifer**  
*Assistant Chief,  
Counterterrorism &  
Emergency Preparedness*



**Richard S. Tobin**  
*Assistant Chief  
of Fire Prevention*



**Ronald R. Spadafora**  
*Assistant Chief,  
Chief of Logistics*



**Edward J. Baggott**  
*Deputy Assistant Chief,  
Bureau of Operations*



**William C. Seelig**  
*Deputy Assistant Chief,  
Chief of  
Special Operations Command*



**Joseph M. Woznica**  
*Deputy Assistant Chief  
Fire Prevention*



**Robert Maynes**  
*Deputy Assistant Chief,  
Chief of Planning*



**Robert J. Boyce, Jr.**  
*Deputy Assistant Chief,  
Chief of Communications*



**Stephen A. Raynis**  
*Deputy Assistant Chief,  
Chief of Safety and Inspection  
Services Command*



**John Mooney**  
*Deputy Assistant Chief,  
Training*



**Robert G. Byrnes**  
*Chief Fire Marshal*



**J. David Lynn**  
*Assistant Chief  
Fire Marshal*



**Michael F. Gala, Jr.**  
*Battalion Chief,  
Chief of Personnel*

## Administrative Medals & Awards 2011



## FDNY STAFF CHIEFS BOROUGH COMMANDERS



**Kevin M. Butler**  
*Deputy Assistant Chief  
Bronx*



**James E. Leonard**  
*Deputy Assistant Chief  
Brooklyn*



**James E. Esposito**  
*Assistant Chief  
Manhattan*



**John Sudnik**  
*Deputy Assistant Chief  
Queens*



**Michael F. Marrone**  
*Deputy Assistant Chief  
Staten Island*

### SPECIAL OPERATIONS COMMAND



*Battalion Chief*  
**Stephen J. Geraghty**  
*Rescue Operations*



*Battalion Chief*  
**James C. Dalton**  
*Marine Operations*



*Deputy Chief*  
**Nicholas Del Re**  
*Haz-Mat Operations*

### DIVISION COMMANDERS



*Deputy Chief*  
**James D. Daly, Jr.**  
*Division 1*



*Deputy Chief*  
**Thomas E. McKavanagh**  
*Division 3*



*Deputy Chief*  
**Raymond M. Stanton**  
*Division 6*



*Deputy Chief*  
**James F. Mulrenan**  
*Division 7*



*Deputy Chief*  
**Richard J. Howe**  
*Division 8*



*Deputy Chief*  
**James E. Campbell**  
*Division 11*



*Deputy Chief*  
**James A. DiDomenico**  
*Division 13*



*Deputy Chief*  
**Mark A. Ferran**  
*Division 14*



*Deputy Chief*  
**Wayne Cartwright**  
*Division 15*

## Administrative Medals & Awards 2011

## BUREAU OF EMERGENCY MEDICAL SERVICE



**Abdo Nahmod**  
*Chief*  
*Bureau of EMS*



**Jerry Z. Gombo**  
*Assistant Chief*  
*EMS Operations*



**John J. Peruggia**  
*Assistant Chief*  
*EMS Operations*

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## CHIEF OFFICERS



**Michael J. Fitton**  
*Deputy Assistant Chief*  
*Emergency Medical Dispatch*



**Ann M. Fitton**  
*Division Chief*  
*BOT-EMS Division*



**Fredrick V. Villani**  
*Division Chief*  
*Planning & Strategy*



**Rosario Terranova**  
*Division Chief*  
*EMS Operations*

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## EMS DIVISION COMMANDERS



**Frances M. Pascale**  
*Chief EMS Division 1*



**James P. Booth**  
*Chief EMS Division 2*



**Robert A. Hannafey**  
*Chief EMS Division 3*



**Marylou Aurrichio**  
*Chief EMS Division 4*



**Janice Olszewski**  
*Chief EMS Division 5*

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## Administrative Medals & Awards 2011

# ADMINISTRATION MEDAL



## **ELECTRONIC FIREGROUND ACCOUNTABILITY SYSTEM (EFAS) STAFF:**

**Arlene Hoffman**, *Project Manager*; **Battalion Chief Thomas S. Riley**, *Co-Manager*

**Lieutenant Thomas A. Woska**, *R&D*; **Captain Eric Sacknoff**, *R&D*

**Captain Patrick J. Woods**, *R&D*; **Firefighter George T. Grammas**, *R&D*

**Horacio H. Mauri**, *Deputy Director, R&D*; **Ruben D. Estevez**, *Radio Repair Mechanic, R&D*

### **OFFICE OF SAFETY COMMAND**

*Developed the Electronic Fireground Accountability System (EFAS)  
to improve and automate the mayday system*

The Administration Medal was created in 1914 to encourage uniformed and civilian members to study Department problems and develop viable solutions. The staff members of the FDNY Electronic Fireground Accountability System (EFAS) project have done just that by addressing and automating the existing *mayday* system. This application is designed to greatly enhance the safety of FDNY Firefighters and Officers.

Historically, when an emergency alert signal was transmitted by a Firefighter, the Incident Commander (IC) and FAST unit would have to decipher the internal radio code designation displayed on the LCD screens of their handie-talkies in order to identify the member. EFAS has given the IC the ability to monitor all emergency alert signals via the mobile data terminal (MDT). Using the existing Electronic Bureau of Fire (EBF-4 or electronic riding list) and the handie-talkie spare radio list (which is updated hourly), EFAS gives the IC the ability to immediately identify the member making an emergency transmission without referring to the Division spare radio list or deciphering the internal radio code. This saves precious seconds when a member is in trouble

and the FAST Unit needs to be activated. EFAS will help save Firefighters' lives.

EFAS currently is in service City-wide in all Divisions and Battalions, as well as in FieldComm. Additionally, EFAS is a building block in FDNY's Fireground Accountability Program (FGAP), which serves as a critical goal of the Department to maintain the safety and accountability of each FDNY member during every incident.

The ultimate goal is to ensure that all Firefighters return from their respective assignments unharmed. Through the use of technology, EFAS is one application in a suite of applications that work to improve fireground accountability and increase the safety of each Firefighter while on the job.

In sum, EFAS will assist the FAST unit to ensure that any member who transmits a *mayday* or activates his/her emergency alert tone button on his/her handie-talkie will be tracked and identified properly so that necessary resources can be deployed. For this reason, the above-mentioned individuals are presented with the prestigious Administration Medal.

# THE LEON LOWENSTEIN AWARD



**JANET KIMMERLY**  
*WNYF Editor*  
*Publications Unit*  
**OFFICE OF PUBLIC INFORMATION**

***Rejuvenated WNYF (With New York Firefighters), the official training publication of the FDNY, and provided writing, editing and proofreading for other key Department publications***

**J**anet Kimmerly serves as Editor of *WNYF*, the Department's quarterly training magazine, with a paid circulation of 11,000. She was hired in 1997 and tasked with rejuvenating *WNYF*, which for the first time in decades, had missed deadlines and failed to publish consistently. She soon got the publication back on track, reaching out to uniformed personnel and encouraging many new writers to contribute articles on major fires and other emergency incidents, with the goal of improving fire training, operations and response.

She has performed this work admirably, cultivating and introducing many new Fire Officers and Firefighters as writers and helping craft and polish their articles with the objective of educating and informing. And, she made every deadline since taking the helm.

In addition to Ms. Kimmerly's core duties as *WNYF*

Editor, she has provided editorial support on a number of other lengthy and important published documents during the years, including Medal Day Books, the agency's annual reports, several books and various special reports, as well as four Strategic Plan documents that have been crucial guides to rebuilding the Department in the years following the September 11, 2001, attacks.

The Leon Lowenstein Award, which was established in 1962, is awarded to a member of the Department who has provided exceptional service for the Department, in recognition of outstanding contribution and devotion to duty. For her editorial leadership with *WNYF* and her skilled contributions writing, editing and proofreading numerous important Department publications during the past 14 years, Janet Kimmerly is presented with The Leon Lowenstein Award.



# GEORGE F. MAND AWARD



**NATALYA SYROV**

*Programmer*

*Research & Analysis Unit*

***BUREAU OF MANAGEMENT ANALYSIS & PLANNING (MAP)***

***Developed the web-based survey application, FDNY On-line Evaluation System (FOES)***

The George F. Mand Award, established in 1966, is presented to a Department member whose work during the prior calendar year led to the improvement of Fire Department services. By developing FDNY's first custom, web-based survey application, Natalya Syrov, Programmer, Map Bureau, Research & Analysis Unit, took responsibility and exhibited resourcefulness, attributes required for this award.

In the past, members would complete surveys by hand and submit them, via Department mail, to the Bureau of Management Analysis & Planning (MAP). MAP then would dedicate several employees to enter the data for these surveys. Depending on the volume of surveys received and the deadline given, other projects were delayed and compensatory time was given to complete the data entry and reports.

Ms. Syrov's application empowers members to directly enter their answers to survey questions via a web-based application. This eliminates the time-consuming need for data entry, time to deliver the paper survey forms from one location to another and expense of giving compensatory time to enter the data and produce results.

Additionally, the new application also minimizes the time needed to finalize reports with survey results, enabling the Fire Department to identify problems with the equipment, etc., earlier on in the evaluation process.

For example, one such survey that benefited from this application is the Fire Department's "Smart Mic Radio Pilot Program Survey." This pilot program featured several thousand surveys over a period of several years. The inability of the field force to data-enter surveys on-site caused a delay of reporting results, time-consuming manpower hours and compensatory time/overtime. With the new web-based application, the process is streamlined and results are readily available.

Some of the surveys conducted or currently in progress with FDNY On-line Evaluation System (FOES) are boots and Mobile ePCRs for EMS and reflective striping and the Electronic Command Board for Fire. Ms. Syrov continues to administer this application.

In recognition of this significant accomplishment, the FDNY is pleased to present Natalya Syrov with the George F. Mand Award.



# CHIEF THOMAS P. O'BRIEN AWARD



**HENRY W. DINGMAN**  
*Deputy Director*  
*Fire Dispatch Operations*  
**BUREAU OF COMMUNICATIONS**

*Provided cost- and coverage-effective fire dispatch operations,  
while also serving as an expert witness when called to testify for the Department*

**E**stablished in 1967, the Chief Thomas P. O'Brien Award is presented annually to a deserving civilian member of the Bureau of Fire Communications. This year, that prestigious award goes to Henry W. Dingman, Deputy Director of Fire Dispatch Operations.

Mr. Dingman is an extremely valuable resource for the Bureau of Communications. With an ordered approach to his duties, Mr. Dingman demonstrates his ability as a skillful manager in all his undertakings. He is the second in command of the Fire Dispatch Operations Unit and his affinity for the systematic rearrangement of the group structure of the Fire Alarm Dispatcher Work Chart has proved to be both cost- and coverage-effective. Additional duties include administrative oversight of the Training Unit and supervision of the Chief Fire Alarm Dispatchers.

As caretaker of the Bureau's budget, his scrupulous examination of purchasing documents has resulted in numerous cost savings when issues or problems were found

that would have resulted in overpayment. Maintaining the Bureau's Other Than Personnel Services (OTPS) Budget, he is responsible for overseeing the scheduling and movement of Fire Dispatch personnel to ensure maximum work chart coverage and minimum overtime expenditures.

Mr. Dingman's acumen for identifying dispatch anomalies in incident histories and related fire records is unsurpassed. As such, he is frequently called upon to testify or provide depositions as a Fire Department expert witness in legal proceedings relating to dispatch procedures and the dispatch of fire apparatus. His work ethic is impeccable and well-documented in his 38 years of service to the Department.

Thus, Henry W. Dingman, Deputy Director of Fire Dispatch Operations, Bureau of Communications, is a most deserving recipient of the Chief Thomas P. O'Brien Award.

# THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE



## **MARINE OPERATIONS STAFF:**

**Battalion Chief James C. Dalton**, *Chief of Marine Operations*  
**Battalion Chief Michael J. Buckheit**, *Marine Battalion Commander*  
**Lieutenant Brian E. Coughlin**, *E/O to Chief of Marine Operations*  
**MARINE DIVISION**

*Provided design, construction and funding expertise in the procurement of two 140-foot and one 64-foot fireboats, greatly increasing Marine Operations' capabilities*

After 9/11, it became evident that the responsibilities of the Marine Division had to be expanded and made more adaptable. The fireboats proved to be vital on 9/11, as they provided water in the wake of the destroyed hydrant system and transported people to safety, away from lower Manhattan. The above-named individuals recognized this need and addressed it.

As Chief of Marine Operations, Battalion Chief James C. Dalton is responsible for all operational and administrative matters concerning the Marine Division. Chief Dalton was directly involved with the design, construction and delivery of two new 140-foot, state-of-the-art fireboats--*Three Forty Three* and *Fire Fighter II*--delivered to the FDNY in 2010.

Battalion Chief Michael J. Buckheit, as Marine Battalion Commander, reports directly to Chief Dalton and also is involved with the day-to-day operations and administration of the Marine Division. Chief Buckheit was directly involved with the design, construction and delivery of the new 64-foot fireboat *Bravest*, delivered to the FDNY in 2011.

Lieutenant Brian E. Coughlin is the Executive Officer to Chief Dalton, responsible for managing the Marine Division's budget--both capital and grant funds--and is involved with the procurement of all equipment and ves-

sels for the Marine Division. Additionally, he manages the Marine Division's summer boat program.

Chiefs Dalton and Buckheit and Lieutenant Coughlin attended many U.S. Coast Guard (USCG) port security meetings to learn the complex grant application process. They then evaluated the FDNY's needs, based on Marine Operations' existing assets and the port security needs (rescue, critical infrastructure protection, chemical, biological, radiological and nuclear--CBRN--capability, navigation and commerce) of the Port of New York and New Jersey.

In consultation with the Chief of the Special Operations Command, they developed operational guidelines and procedures for the assets and training procured with awarded grant funds, totaling \$29 million. Their vision and commitment resulted in a dramatically improved FDNY Marine Operations capability, which is unparalleled anywhere, to support FDNY and multi-agency operations for any water- or land-borne incidents in the vicinity of the waterfront.

The Fire Commissioner's Award for Outstanding Service, established in 1971, rewards FDNY members who perform acts above and beyond the call of duty. Battalion Chiefs James C. Dalton and Michael J. Buckheit and Lieutenant Brian E. Coughlin are the definition of that guideline.

# MOE GINSBERG AWARD



**LOUIS CENDAGORTA**

*Chief Inspector*

*Fire Suppression Unit*

**BUREAU OF FIRE PREVENTION**

***Handled a 16 percent increase in workload with a concomitant increase in revenue for the Fire Suppression Unit***

The Fire Suppression Unit workload has grown more than 16 percent in the past two years with an accompanying increase in revenue. Those facts, alone, are enough to justify giving Chief Inspector Louis Cendagorta the Moe Ginsberg Award. However, he has done so much more to deserve being honored in this way:

- Took the lead in rewriting and updating NFPA standards of the Sprinkler and Standpipe Certificate of Fitness series
- Streamlined the Sprinkler Install Unit to work more efficiently with fire units
- Initiated an aggressive program to regulate and permit tanker trucks operating in the City, capturing many trucks that were never permitted
- Serves on the Department of Buildings' Plumbing and Sprinkler committee, which licenses these professions

Since 2009, Mr. Cendagorta has supervised the Fire Suppression Unit. Those under his supervision are responsible for testing more than 53,000 sprinkler and standpipe systems in New York City. Additionally, he supervises the following units:

- Hazardous Cargo Unit, which inspects more than 3000

petroleum trucks each year.

- Alternative Energy Unit, which inspects clean agent and halon systems
- Portable Fire Extinguisher Unit, which licenses companies that maintain extinguishers in New York City
- Sprinkler Install Unit, whose members work with FDNY field units to require sprinkler systems in buildings with unusual circumstances

The Moe Ginsberg Award was created in 1975 to honor a deserving civilian member of the Bureau of Fire Prevention in honor of Moe Ginsberg, a former senior management consultant in the Bureau and a dedicated member of the fire service.

Mr. Cendagorta's professionalism, intelligence, concern for safety and willingness to help educate the public on how to be fully compliant with all New York City Fire Code and regulations have been noted, in writing, by those he helps. Thus, Chief Inspector Louis Cendagorta of the Fire Suppression Unit, Bureau of Fire Prevention, is, indeed, a worthy recipient, following in the tradition of the esteemed Moe Ginsberg.

# **JAMES J. JOHNSTON MEMORIAL MEDAL**



**FRANK J. LINDSAY**  
*Chief Inspector*  
*Public Safety Inspection Group*  
**BUREAU OF FIRE PREVENTION**

*Reduced the number of outstanding violations in City-owned and other non-jurisdictional properties throughout the City*

The James J. Johnston Memorial Medal, established in 1984, has a long and distinguished history. It is presented to a Fire Department member who has contributed significantly to the Department in the area of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices.

Chief Inspector Frank J. Lindsay is Director of the Public Safety Inspection Group, which encompasses the Public Buildings, High-Rise and Licensed Places of Public Assembly Units. On a daily basis, Mr. Lindsay applies his knowledge of the New York City Fire Code and other regulations to a wide range of complex issues pertaining to these units.

The units assigned to the Public Safety Inspection Group generated more than \$5.9 million in revenue from inspection service fees during Fiscal Year 2011.

With a 21-year tenure in the Bureau of Fire Prevention, Mr. Lindsay continues to successfully interact with

members of the uniformed force, civilian inspectors assigned to Fire Prevention and members of the Mayor's Office of Operations. He has successfully reduced the number of outstanding violations in City-owned and other non-jurisdictional properties throughout the City. His efforts have been recognized by the Mayor's Office and agency heads have expressed their gratitude for his leadership and assistance in enabling them to resolve long-standing violations. Mr. Lindsay has aggressively protected public safety, while maintaining high standards of customer service for all who interact with the Public Safety Inspection Group.

This Medal was established by the friends of Deputy Chief James J. Johnston, Bureau of Fire Prevention, in recognition of the devotion and loyalty with which he served. The Chief would look on approvingly at Frank J. Lindsay being presented with this namesake Medal. In fact, this is the second time that Mr. Lindsay has been recognized with this Medal; high praise, indeed.



# HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL



## **FIRE TOOLS & EQUIPMENT AND MEDICAL EQUIPMENT UNIT STAFF:**

**Robin M. Mundy-Sutton**, *Director*; **Mark C. Aronberg**, *Deputy Director*  
**Patricia M. Smithwick**, *Procurement & Budget Supervisor*; **Phyllis Thompson**, *Bureau Coordinator*  
**Suzanne Picciano**, *Purchasing Agent*; **Daniel S. Garcia**, *Special Project Manager*  
**Michael S. Scully**, *Officer-in-Charge*; **Gregg Burzine**, *Director Medical Equipment Unit*  
**Lieutenant Steven A. Vano**, *Executive Officer*; **Peter Cruz**, *Supervisor of Stockworkers*  
**John B. Agustin**, *Supervisor of Stockworkers*; **Hartono Wardjono**, *Supervisor of Stockworkers*  
**Harry J. Shaughnessy**, *Supervisor of Motor Vehicle Operators*; **Paul Allwright**, *Mechanic*  
**Javier Gracia**, *Motor Vehicle Operator*; **Scott R. Lahey**, *Motor Vehicle Operator*  
**EMS Lieutenant Robert J. Hart**, *EMS Liaison*; **Lieutenant Thomas C. Costa**  
**Firefighter Kevin C. Stahl**; **Firefighter Francis G. Larkin**  
**BUREAU OF TECHNICAL SERVICES**

### *Adapted and enhanced IMT and SOC caches*

The Bureau of Technical Services (Tech Services) members strive for safety, efficiency and equipment reliability. In its supply mission, Tech Services also provides emergency equipment during large-scale operations and mutual-aid responses.

Following Hurricane Katrina, Tech Services was tasked with establishing and maintaining a cache for the Special Operations Command (SOC) and the Incident Management Team (IMT). Four challenges had to be overcome: identify and procure the needs of each resource; store and maintain the two caches; establish and maintain an open line of communication with both resources so the caches could be improved upon; create a process to prepare each cache for deployment within hours of notification. Tech Services met these challenges with aplomb.

The IMT cache is dedicated to managing and supporting a complex incident requiring more than 1000 resources

assigned to Operations. The SOC cache is dedicated to equipping up to 100 FDNY Technicians with specialized tools and equipment required for technical rescue and hazardous materials operations. While some equipment in each cache was identical, each resource required specialized equipment to fulfill their mission in all climates and conditions.

Tech Services identified, procured, maintained and stored a comprehensive list of equipment and supplies. Also, an additional facility was acquired to securely house this material, but also allow for independent storage of two caches. Tech Services continues to adapt and enhance the caches of both the IMT and SOC.

The Honorary Chief of Department Jack Lerch Medal, established in 1989, is presented to a uniformed or civilian member of the Bureau of Fleet Services or Bureau of Technical Services for outstanding service. The above-named individuals have provided outstanding service to the FDNY.



# THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL



**LIEUTENANT ROBERT D. BROWN**

*Unit Head*

*Randall's Island Maintenance Unit*

**BUREAU OF TRAINING**

*Supervised the upkeep of the Fire Academy's buildings and training grounds  
to ensure their availability and safety for training*

Lieutenant Robert D. Brown oversees the upkeep of the Fire Academy's buildings and training grounds, ensuring that they are available and safe for training. He directs the design and construction of crucial training props for use at the Academy and in the field. For example, the Maintenance Unit recently built roof-cutting platforms at the Academy, as well as a mobile version for training in the field.

The Lieutenant also supplies essential support in the preparation and oversight of the internationally attended Fire Foundation Symposia and other critical training events held at the Academy.

In addition to caring for the Fire Academy's physical plant, Lieutenant Brown is tasked with identifying vendors that can supply the goods and services required to meet the Department's training mission. As part of that process, he supervises purchasing from the submission of the requisite forms to receiving and approving the goods and services.

Managing the numerous outside contractors performing work at the Academy is yet another of Lieutenant Brown's responsibilities.

The Honorary Fire Officers Association Medal, which was established in 1994, is awarded to a selected uniformed member assigned or detailed to the Fire Academy, whose administrative contributions are such that they improve the Department's ability to carry out its mission or improve the delivery of Department services to the public.

Without a doubt, Lieutenant Brown's administrative contributions exceed these criteria and facilitate the Department in carrying out its stated mission. He performs all his tasks with meticulous attention to detail, continuously improving the Department's ability to provide outstanding and necessary training.

For his exemplary service in support of the Bureau of Training, Lieutenant Robert D. Brown is presented with The Honorary Fire Officers Association Medal.

# COMMUNITY MAYORS NICHOLAS DeGAETA AWARD



**LENORE R. KOEHLER**  
*Director of Special Projects & Events*  
*Special Projects & Events Unit*  
**OFFICE OF PUBLIC INFORMATION**

*Planned, organized and managed numerous FDNY events, including Medal and Memorial Days, promotions, graduations, dedications and ribbon-cutting ceremonies*

Lenore (Leni) R. Koehler has been the Director of Special Projects for the past 16 years and has done a sterling job for the FDNY. In this position, she plans, organizes and manages all events hosted by the FDNY. These include, but are not limited to, annual Medal and Memorial Days, promotions, graduations, presentations, dedications, funerals and ribbon-cutting ceremonies. Shown above, Ms. Koehler christens *The Bravest*.

Ms. Koehler is indefatigable and perpetually positive in her demanding job of ensuring that FDNY events progress smoothly, free of mishaps and in a timely fashion. The logistics of coordinating some of the large events are staggering. All the moving parts must fall into place properly: the venue, the sound system, the guests (frequently including VIPs, such as the Mayor), the program, seating, parking and security. Everyone who works with her has come to expect a standard of excellence.

Following 9/11, Ms. Koehler planned literally hundreds of funerals. It is hard to imagine how that was accomplished in an expedient and expeditious way, in light of the grief Department members were feeling at the time.

With the 10th anniversary of the terrorist attacks, she once again had to gear up and tackle the formidable task of planning the Department's observance of this sad milestone. And, once again, she delivered. The Memorial service held at St. Patrick's Cathedral for FDNY families received high praise from all who attended.

The Community Mayors Nicholas DeGaeta Award was established in 1994. It is presented to an individual or group who demonstrates the commitment to excellence and persistence of duty, valued and exhibited by Mr. Nicholas DeGaeta, in meeting the Department's mission. Lenore R. Koehler exceeds these criteria.

# COMMISSIONER MARTIN SCOTT MEDAL



**SFM ROBERT PINTO**  
*Special Investigations Unit*

**FM MATTHEW D. DONNELLY**  
*Citywide South Command*

## ***BUREAU OF FIRE INVESTIGATION***

***Investigated, apprehended and arrested a felony suspect  
who was indicted on numerous counts of attempted murder, arson and assault***

**T**he Bureau of Fire Investigation (BFI) is responsible for conducting a broad range of investigations related to fire and arson. The administrative medal associated with BFI is the Commissioner Martin Scott Medal, which was established in 1967 and is awarded annually to a BFI member for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator.

On March 13, 2011, at 0512 hours, Fire Marshals responded to a third-alarm fire at 510 61st Street, Brooklyn, a fully occupied, four-story, multiple dwelling. Arriving Firefighters reported fire engulfing the entire stairway, forcing occupants to exit via overcrowded fire escapes. Fire extended rapidly throughout the building and through the roof. Battalion 40 transmitted a total of 31 10-45s.

To spearhead the investigation, BFI assigned Supervising Fire Marshal Robert Pinto, Special Investigations Unit, and Fire Marshal Matthew Donnelly, Citywide South Command. Working under challenging conditions, they concluded that the fire was of incendiary origin. The physical examination of the fire scene determined the fire had been set in the stairway in an apparent effort to block the exit of fleeing occupants.

Investigation by SFM Pinto and FM Donnelly developed significant evidence that led to the identity of a suspect. A focused surveillance strategy then resulted in the apprehension and arrest of that suspect. As the investigation continued, they uncovered additional evidence that greatly enhanced the prosecution of this violent felony offender. The pair presented the results of the investigation to the Office of the District Attorney and the grand jury. The defendant was indicted on numerous counts of attempted murder, arson and assault.

SFM Pinto and FM Donnelly distinguished themselves throughout the course of this investigation as highly valued members of BFI. They demonstrated the tenacity and resourcefulness found only in the most dedicated law enforcement professionals. Their actions represent the highest traditions in law enforcement.

This is an extremely significant investigation and prosecution. The results of the investigation send forth a powerful message--to both public and potential offenders--the Department will meet and confront all those who challenge the safety of the citizens of New York City and the Firefighters of the FDNY. Emphatically declaring this message, SFM Robert Pinto and FM Matthew Donnelly are duly recognized with the Commissioner Martin Scott Medal.

# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



**DOCUMENT CONTROL UNIT:**  
**Captain Ernest W. Petretti**  
**Captain Brian E. Cordasco**  
**EMS Captain John V. Nevins**  
**BUREAU OF OPERATIONS**

*Produced 5000 pages of critical documents, responded to 2000 requests for archive searches and document analysis and saved the Department thousands by implementing cost-saving measures*

The Document Control Unit (DCU) is a vital link in the communication network that creates, edits and disseminates information to both field and administrative units. DCU publishes essential policies, procedures and other documents. Depending on the nature and gravity of time-sensitive material (e.g., terrorism-related notices), DCU may have publishing deadlines as short as the end of the business day.

Members of DCU possess wide-ranging experience in the field and have developed advanced technological skills necessary to fulfill the FDNY's needs (e.g., adding photographs and illustrations, developing tables, appendices and forms). Through their interactions with people both inside the Department and outside agencies--such as OEM and NYPD--the members have developed the personal contacts and institutional knowledge necessary to obtain information required for editing and publishing Department policies and procedures.

During 2010, the members of DCU published more than 5000 pages of material--from Department Orders, to Fire Policies and Procedures and EMS Command Orders--the bulk of which was written and/or reviewed by the above-listed Captains. DCU also manages and maintains content for the Department Intranet.

DCU members frequently provide archive searches and document analysis for most FDNY Offices and Bureaus. In fact, they handled approximately 2000 such requests during 2010.

DCU generates income for the FDNY Foundation through the sale of books, updates and EMS CDs to members. Income for years 2006 through 2009 totaled \$88,000. Based on demand from FDNY members, DCU has created income by creating and selling FD Books on CD, quarterly and annually. The additional revenue from CD sales is projected to be \$12,000 to \$15,000 annually.

Originally staffed with six Fire Captains, one EMS Officer and one Firefighter, the workload--which always increases--now is handled by three Captains. Rather than assigning members to DCU full-time at considerable cost, DCU outsources selected material to DCU-trained members in the field. This expedites publishing new and/or revised FDNY policies and procedures, while simultaneously reducing staffing costs. Savings of \$40,000 also are generated yearly by reducing laminating costs.

Captains Ernest W. Petretti, Brian E. Cordasco and John V. Nevins are most worthy recipients of The Fire Commissioner's Award for Meritorious Service.



# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



**SUBWAY IED TRAINING STAFF:**  
**EMS Division Chief Janice Olszewski**  
**EMS Captain John F. Ryan, EMS Captain Dinorah A. Claudio**  
**EMS Captain Cesar A. Escobar, EMT Steven Negron**  
**BUREAU OF TRAINING**

*Designed a comprehensive medical plan for subway IED training*

Subways are a vital, yet vulnerable, part of New York City's infrastructure. Fire Department members have experienced incidents where trains have been unable to operate, due to weather, power failure or accident. In these situations, travelers relied on the FDNY to get them out of harm's way to safety.

The potential for terrorist attacks also looms large and the devastation that could be produced by an improvised explosive device (IED) also dictates that the FDNY prepare for such a possibility. As a result, the Bureau of Training undertook a joint training venture where Fire and EMS Chiefs and EMS Captains were trained to work cooperatively to achieve the best outcome for the injured.

A select group was called upon to work out the details of the medical plan and create a curriculum that would invite discussion and promote insight between Fire and EMS operations. EMS Captains John Ryan and Cesar Escobar worked tirelessly to put together a comprehensive medical plan and were assisted by EMS Division Chief Janice Olszewski and EMT Steven Negron in com-

pleting the presentation materials. EMS Captain Dinorah Claudio brought the material to life in the classroom through her dynamic presentation skills and willingness to attend the majority of sessions, even while maintaining her daily responsibilities in the EMS Brooklyn Command.

The Fire Commissioner's Award for Meritorious Service, created in 1994, is given to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department's mission to provide citizens with vital public safety services.

For their dedication in designing a medical plan for the subway IED training and introducing new concepts--including a victim removal corridor and identifying all responders' roles in prioritizing the identification and removal of critical patients to maximize patient survival--the above-named individuals are duly recognized with The Commissioner's Award for Meritorious Service.



# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



## **LEGAL ENFORCEMENT UNIT (LEU) STAFF:**

**Tayo Kurzman**, *Supervisor of LEU*; **Bianca Kodzoman**, *LEU Attorney*; **Amy Adelman**, *Assistant Counsel*  
**Victor Vitulli**, *Supervisor of ECB Representatives*; **Patrick W. Cain**, *ECB Representative*  
**Lilieth V. Ferguson**, *ECB Representative*; **Jose Marquez**, *ECB Representative*  
**Kenneth Minton**, *ECB Representative*; **Jesse R. Querijero**, *ECB Representative*  
**Harsh K. Sehgal**, *ECB Representative*; **Captain Sean C. Faherty**, *Criminal Court Representative*  
**Captain Steven J. Robbins**, *Criminal Court Representative*; **Lieutenant Noel L. Heffernan**, *Criminal Court Representative*  
**BUREAU OF LEGAL AFFAIRS**

*Ensured compliance with the New York City Fire Code  
and other laws and regulations enforced by the FDNY*

The staff of the Legal Enforcement Unit (LEU) plays a critical role in ensuring compliance with the New York City Fire Code and other laws and regulations enforced by the FDNY. They complete the process that begins with the inspection of premises and issuance of violations by field units and Fire Prevention staff. They collectively review all dismissed violations and identify those suitable for appeal.

The FDNY has the smallest percentage of Notices of Violations (NOVs) dismissed of any City agency that issues violations adjudicated in that forum. FDNY's dismissal rate is approximately 12 percent, compared to an average dismissal rate of roughly 31 percent for other agencies.

In recent years, the LEU has had an enviable record of success in pursuing appeals, rectifying the errors of the Administrative Law Judges (ALJs) and developing a body of favorable case law. Since January 2010, 91 percent of the appeals filed by the Unit have been adjudicated in favor of the Department (FDNY lost only one of the

30 appeals adjudicated).

The LEU also processes for service thousands of Criminal Court summonses that are issued to corporate owners. The LEU researches the ownership of the property; identifies and correctly names the corporation that owns the property; and--using the services of an outside process server--serves the Criminal Court summons on the authorized agent of the corporation through the New York Secretary of State. Such service is legally unassailable and avoids the problems associated with attempting to serve a corporation through an individual officer or employee.

The success of this unit is evidenced by the high regard for LEU staff expressed by Environmental Control Board executives, court officials and Law Department attorneys. The professionalism of this unit and its staff has greatly enhanced the success of the Fire Department's code enforcement efforts and promoted public safety. Their efforts unquestionably merit The Fire Commissioner's Award for Meritorious Service.

# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



**LAURA SQUASSONI**  
*Administrative Chief Inspector*  
*Fire Safety Education Unit*  
**BUREAU OF TRAINING**

*Developed fire safety education programs and literature  
to help reduce the number of fires and fire fatalities in New York City*

The mission of the FDNY's Fire Safety Education Unit (FSEU) is to teach people how to prevent fires and fire-related injuries and fatalities and develop a Fire Safety Plan for their residences. Laura Squassoni is responsible for developing the Department's fire safety documents and promotional products that promote proper fire safety practices. These materials are used by the FSEU and field units in their fire safety education presentations.

The FSEU is staffed by uniformed members and augmented by staff members who ensure that the information the Department publishes and provides to the public is accurate, understandable and easy to implement. This is where Ms. Squassoni comes to the forefront.

Ms. Squassoni has done an excellent job in developing numerous fire safety documents that address the common causes of fires and how to prevent fire-related injuries and fatalities. She researches statistics compiled by the Bureau of Fire Investigation and reviews fatal fire reports. She also conducts meticulous research, reviewing materials provided by various organizations (NFPA, UL, NIST, etc.), as well as academic materials published by subject matter experts.

The following projects reflect those that Ms. Squassoni

has had a major role in developing and/or creating:

- Updated or created 18 fire safety-related documents.
- Ensured proper formatting of these documents; in most cases, they were translated in 10 languages.
- Created literature/programs that target specific groups, such as the elderly and their care-givers; those who are mentally challenged; and those who are hard of hearing or deaf.
- Created a booklet for FSEU and all field units on "How to Conduct a Fire Safety Presentation."
- Developed a Fire Safety Presentation Kit for each firehouse to assist in their fire safety presentations to the public.
- Provided input in the development of the Fire Safety Education Tracking System (FSETS), which allows the Department to record and track the number of fire safety presentations conducted, as well as the demographics of the audiences.
- Created several fire safety promotional items (wrist bands, bookmarks, etc.).

Thanks to Laura Squassoni's efforts, the FDNY's Fire Safety Education program has had an impact in reducing the number of fires and fire fatalities throughout New York City. For these reasons, she is presented with The Fire Commissioner's Award for Meritorious Service.

# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



**EMS LIEUTENANT RONALD GRUBERT**  
*(EMS) CFR Training Coordinator*  
**EMS Academy**  
**BUREAU OF TRAINING**

*Developed procedures and data bases to ensure retention  
of CFR certification for all Fire and EMS members*

**E**MS Lieutenant Ronald Grubert has distinguished himself as an asset in planning for the continued academic success of the CFR program. He developed a comprehensive approach to forecasting the need for recertification classes for CFR Firefighters so that they are more efficiently scheduled for class and recertified. He coordinates the schedule and curriculum for CFR training.

His responsibilities also include managing staff and faculty to ascertain that strict adherence to New York State Department of Health (DOH) standards are met. The Lieutenant works with company Officers to ensure continuous certification for all 9600 CFR Firefighters and Officers.

This innovation is key to the FDNY's ability to maintain the three-tiered response to life-threatening medical emergencies.

Lieutenant Grubert also has developed other tools that support Fire Officers in enrolling their members in the appropriate classes. His self-taught expertise with data bases ensures that members receive credit promptly for their certifications.

Lieutenant Grubert shared his successful strategies with his colleagues at the EMS Academy and now many of his planning innovations are employed to better serve EMS members in completing their training needs. The Bureau of Training is proud of Lieutenant Grubert's dedication to excellence, scrupulous attention to detail and unselfishly sharing his expertise and ideas.

The Fire Commissioner's Award for Meritorious Service, established in 1994, is given to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department's mission to provide citizens with vital public safety services.

By developing new procedures and data bases and ensuring timely attendance notices that result in the retention of CFR certification for all members, Lieutenant Ronald Grubert has more than met the criteria for and is most deserving of The Fire Commissioner's Award for Meritorious Service.

# THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE



## **BUREAU OF PAYROLL, TIMEKEEPING & COMPLIANCE: CityTime Staff:**

**Margaret C. Harvey**, *CityTime Project Director*; **Captain Dominic Bertucci**, *Fire Service Project Coordinator*  
**EMS Deputy Chief Joseph W. Sanders**, *EMS Project Coordinator*

### **Liaisons:**

**Jennifer E. Potts**, *EMT Mariela Flores*, *EMT Diana Lopez*  
**EMT Monica A. Hendrix**, **Lieutenant Richard P. Doody (retired)**

### **OFFICE OF BUDGET AND FINANCE**

*Launched CityTime by successfully transitioning end-users  
from a paper-based system to internet-based communications technology*

To more efficiently and effectively manage time-keeping and automated payroll (indeed, combine the two functions), a team at the FDNY incorporated internet-based communications technology. The result was the successful, four-year roll-out and implementation of CityTime. The CityTime staff members include Margaret C. Harvey, CityTime Project Director; Captain Dominic Bertucci, Fire Service Project Coordinator; and EMS Deputy Chief Joseph W. Sanders, EMS Project Coordinator; plus liaisons: Jennifer E. Potts, EMTs Mariela Flores, Diana Lopez and Monica A. Hendrix and Lieutenant Richard P. Doody (retired).

Project planning began in 2005. In 2007, CityTime was initiated among most civilian units and certain EMS units. The project moved onto EMS beginning in 2008-

2009 and ended with the inclusion of all Fire service employees in 2009-2011.

In total, more than 15,000 FDNY employees' time-keeping schedules and records now are maintained in CityTime. Timekeeping rules and regulations, carefully vetted by the team in numerous meetings throughout the project tenure, are codified within this system.

The team successfully transitioned end-users from a paper-based system to the current technology through hands-on training, continuous coaching and general support and guidance throughout the period of the project. For their superior accomplishment, the above-mentioned individuals are presented with The Fire Commissioner's Award for Meritorious Service.



# EMS EMERGENCY MEDICAL DISPATCH (EMD) COMMENDATION



**EMS DEPUTY CHIEF ANTHONY V. NAPOLI**  
*Emergency Medical Dispatch*  
**BUREAU OF COMMUNICATIONS**

*Facilitated the integration of 250 Emergency Medical Dispatch members to the new Public Safety Answering Center (PSAC-1) environment*

The short resume of EMS Deputy Chief Anthony V. Napoli, Emergency Medical Dispatch (EMD), reveals that he manages Emergency Medical Dispatch and supervises more than 250 employees, provides oversight on policy and handles the daily operation of more than 3500 911 calls on a daily basis.

The longer resume of Chief Napoli indicates a 23-year history of City service. He has risen through the ranks to his current title of Deputy Chief and served in each rank, supporting the evolution of EMS Communications, now known as the FDNY Bureau of Communications' Emergency Medical Dispatch.

During the early stages of his career, Chief Napoli performed the tasks of call-receiving operator and radio dispatcher, thus making him well-versed in the nuts and bolts of the EMD operation. Most recently, he provided insight and support to Abdo Nahmod, Chief, Bureau of EMS, as he

prepared for the herculean task of moving 250 members of the Emergency Medical Dispatch to the new Public Safety Answering Center (PSAC-1) location.

In addition to the physical movement of the members of EMD, he also addresses significant training initiatives for new communications technology. His diligent and consistent effort during this time facilitated a smooth transition to the new surroundings in PSAC-1.

The EMS Emergency Medical Dispatch Commendation was established in 2004. This Bureau of Communications commendation is awarded at the discretion of the Assistant Commissioner for the Bureau of Communications to any Emergency Medical Dispatch member who has demonstrated an outstanding commitment to the mission and the objectives of the Bureau. EMS Deputy Chief Anthony V. Napoli, Emergency Medical Dispatch, is this year's worthy recipient.

# EMS OFFICE OF MEDICAL AFFAIRS (OMA)-- DR. JOHN E. SHERIDAN COMMENDATION



**ON-LINE MEDICAL CONTROL (OLMC, AKA TELEMETRY) FACILITY STAFF:**  
**Reshma K. Rao, *Cert Application Developer*; Yat Wee Cheng, *Deputy Director for Programming***  
**Kamaldeep Deol, *Computer System Manager*; EMS Deputy Chief Andrew Werner**  
**EMS Captain Gilbert Caicedo; EMS Lieutenant Joan Hillgardner; EMS Lieutenant Luis Matallana**  
**OFFICE OF MEDICAL AFFAIRS**

*Provided technical expertise and operational oversight  
for the FDNY's On-Line Medical Control facility, ensuring quality care for patients*

Reshma Rao, Kamaldeep Deol and Yat Wee Cheng support the information technologies required for the World Trade Center Medical Monitoring program and its maintenance, record-keeping, data base development and research. EMS Deputy Chief Andrew Werner, EMS Captain Gilbert Caicedo and EMS Lieutenant Joan Hillgardner are responsible for the operational oversight of the FDNY's On-Line Medical Control facility. EMS Lieutenant Luis Matallana (now retired) served as the project manager for the resuscitation research described below.

The FDNY's On-Line Medical Control (OLMC, aka "Telemetry") facility, under the direction of the Office of Medical Affairs, is responsible for the day-to-day, real-time medical direction for EMTs and Paramedics in the field; provides medical insight for operational issues; and fulfills other federally required functions of the Department, such as controlled substance tracking and documentation. As a result of the work of the above individuals, this facility has been able to eliminate nearly all of the manual, paper-based documentation associated with the work done by OLMC because of the development of the Computerized Telemetry System (CTS).

The technical expertise, high-level programming, and data base development/management, in conjunction with the operational and real-world functional consultation,

yielded a CTS program that now provides quality assurance and improvement activities that were not possible prior to the construct of this technology. Monitoring medical oversight provided by OLMC physicians, controlled substance tracking and diversion queries, integrated applications that ascertain properly documented care, computer logic that ensures the integrity and uniformity of data and searchable data bases that have significantly improved the timeliness of OLMC contacts, facilitated improved pre-hospital care via the STEMI (ST-Elevation Myocardial Infarctions) program and utilization data that have served as the foundation to changes in regional pre-hospital protocols.

Additionally, CTS has allowed the FDNY to become a leader in pre-hospital resuscitation research, including the SmartCPR Trial and Project Hypothermia, which were built and dependent upon the CTS data platform, which is responsible for the resulting data and success of these projects.

FDNY is proud to present the Dr. John E. Sheridan Commendation to the above-named individuals for their efforts, which were above and beyond expectations. Their exemplary skills and commitment to the development of a product that suits the needs of the user and ensures quality care for patients are reflected in this award, which was named for Dr. John E. Sheridan posthumously in 2007.

## FDNY ADMINISTRATIVE MEDALS/AWARDS--2011

### **ADMINISTRATION MEDAL (ESTABLISHED 1914)**

This award encourages uniformed and civilian members of the Department to study Department problems and develop viable solutions. Awarded to a member whose ideas and experience have proved to benefit the Fire Department. Established by former Fire Commissioner Robert Adamson "in order that the Fire Department may have the benefit of the ideas of its trained Officers and men."

### **THE LEON LOWENSTEIN AWARD (ESTABLISHED 1962)**

Awarded to a member of the Department who has performed exceptional service for the Department, in recognition of outstanding contribution and devotion to duty. Presented by John M. Bendheim in memory of his uncle, Leon Lowenstein.

### **GEORGE F. MAND AWARD (ESTABLISHED 1966)**

Awarded to a Department member whose services during the prior calendar year led to the improvement of Fire Department services. Developing and coordinating work techniques, resourcefulness, assumption of responsibility and effectiveness of accomplishments are considered when making this award. Established by the late Bertram F. Brummer and his wife, Susie.

### **CHIEF THOMAS P. O'BRIEN AWARD (ESTABLISHED 1967)**

This award is presented annually to a deserving civilian member of the Bureau of Fire Communications. Established by Thomas A. Coleman (deceased) and funded by Honorary Assistant Chief William Higgins, in memory of former Assistant Chief-in-Charge of the Bureau of Fire Communications, Thomas P. O'Brien.

### **THE FIRE COMMISSIONER'S AWARD FOR OUTSTANDING SERVICE (ESTABLISHED 1971)**

Rewards an FDNY member who performs acts above and beyond the call of duty. Established by a group of prominent New York City business people and friends of the FDNY.

### **MOE GINSBERG AWARD (ESTABLISHED 1975)**

Presented to a deserving civilian member of the Bureau of Fire Prevention in honor of Moe Ginsberg, former Senior Management Consultant in the Bureau of Fire Prevention and dedicated member of the fire service. Presented by George Kelly (retired FDNY).

### **JAMES J. JOHNSTON MEMORIAL MEDAL (ESTABLISHED 1984)**

Presented to a Fire Department member who has contributed significantly to the Department in the areas of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices. Established by the friends of Chief Johnston, in recognition of the devotion and loyalty with which he served.

### **HONORARY CHIEF OF DEPARTMENT JACK LERCH MEDAL (ESTABLISHED 1989)**

Presented to a uniformed or civilian member of the Bureau of Fleet Services or the Bureau of Technical Services for outstanding service. This medal was endowed by Mrs. Roberta Lerch to honor her husband, Honorary Chief of Department Jack Lerch.

### **THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL (ESTABLISHED 1994)**

Awarded to a selected uniformed member assigned or detailed to the Fire Academy, whose administrative contributions are such that they improve the Department's ability to carry out its mission or improve the delivery of Department services to the public.

### **COMMUNITY MAYORS NICHOLAS DeGAETA AWARD (ESTABLISHED 1994)**

Presented to a group or individual who demonstrates the commitment to excellence and persistence of duty, valued and exhibited by Mr. Nicholas DeGaeta, in meeting the Department's mission. This award was established by the New York State Community Mayors in honor of Mr. DeGaeta, a retired Firefighter and highly decorated World War II veteran.

### **COMMISSIONER MARTIN SCOTT MEDAL (ESTABLISHED 1967)**

Established by Thomas A. Coleman (now deceased), Honorary Fire Commissioner, in honor of former Commissioner Martin Scott. Now funded by William Higgins, Honorary Assistant Chief. Awarded annually to a member of the Bureau of Fire Investigation for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator.

### **THE FIRE COMMISSIONER'S AWARD FOR MERITORIOUS SERVICE (ESTABLISHED 1994)**

Awarded to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department's mission to provide citizens with vital public safety services.

### **EMS EMERGENCY MEDICAL DISPATCH COMMENDATION (ESTABLISHED 2004)**

The Bureau of Communications Emergency Medical Dispatch Commendation is awarded at the discretion of the Assistant Commissioner for the Bureau of Communications to any Emergency Medical Dispatch member who has demonstrated an outstanding commitment to the mission and the objectives of the Bureau.

### **EMS OFFICE OF MEDICAL AFFAIRS (OMA) (ESTABLISHED 2004), renamed in 2007, posthumously, as DR. JOHN E. SHERIDAN COMMENDATION**

Presented to an EMS member who epitomizes the enthusiasm, motivation and dedication of a true professional, Dr. John E. Sheridan, who joined EMS in 1993 as a Telemetry Control Physician.

# FIRE DEPARTMENT • CITY OF NEW YORK

## MISSION STATEMENT

As first responders to fires, public safety and medical emergencies, disasters and terrorist acts, the FDNY protects the lives and property of New York City residents and visitors. The Department advances public safety through its fire prevention, investigation and education programs.

The timely delivery of these services enables the FDNY to make significant contributions to the safety of New York City and homeland security efforts.

## C O R E   V A L U E S   O F   T H E   D E P A R T M E N T

### ■ SERVICE

The Department continues its unwavering call to protect and serve.

### ■ BRAVERY

Courage is the foundation of our character. Bravery is the ability to overcome fear through fortitude, instinct, compassion for others and training.

### ■ SAFETY

Our citizens must be reasonably free from danger, especially deliberate, harmful acts. With the best equipment and training, the Department can reduce the risk to the public and its members at fires, emergencies and medical incidents.

### ■ HONOR

The enormous commitment necessary to perform the Department's tasks requires excellence of character. We inspire each other through pride in our unit, which is a belief that every action reflects on all the members of the unit, both past and present.

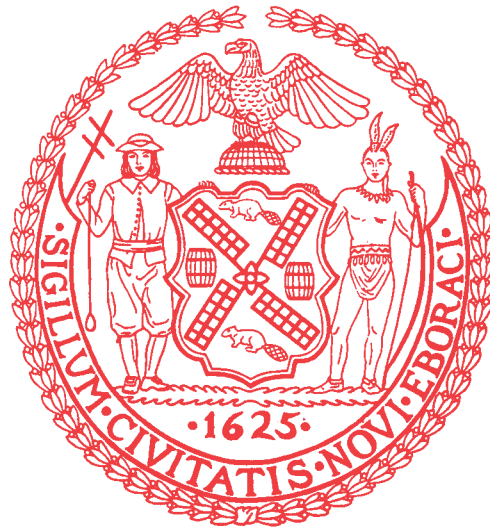
### ■ DEDICATION

A commitment to the objectives of our mission is an essential part of our code of conduct. The faithful observance of duty calls for us to fulfill our obligations professionally and honestly.

### ■ PREPAREDNESS

By combining all the components of our core values, the FDNY will maintain its constant state of readiness to meet all threats and challenges, traditional and new.





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P R O U D L Y   S E R V I N G   S I N C E   1 8 6 5

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Edward S. Kilduff  
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