



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

09/01/13 - 09/30/13

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,012	1,056	15,316	18,842	1,678	
Avg Resp Time mm:ss	04:08	04:19	05:06	04:15	04:32	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	123	10	1	0	1	135

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

Salvatore J. Cassano
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09/01/13 - 09/30/13

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	576	313	4,198	5,493	408	
Avg Resp Time mm:ss	03:41	03:49	04:34	03:52	03:59	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	37	3	1	0	0	41

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Bronx Performance Indicators

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09/01/13 - 09/30/13

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	497	201	3,198	3,408	411	
Avg Resp Time mm:ss	04:19	04:31	05:23	04:24	04:45	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	26	2	0	0	0	28

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Manhattan Performance Indicators

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09/01/13 - 09/30/13

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	423	250	4,345	5,303	399	
Avg Resp Time mm:ss	04:14	04:25	05:17	04:24	04:56	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	29	1	0	0	0	30

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Queens Performance Indicators

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09/01/13 - 09/30/13

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	421	241	2,819	3,817	343	
Avg Resp Time mm:ss	04:22	04:31	05:14	04:25	04:30	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	26	3	0	0	1	30

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Staten Island Performance Indicators

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09/01/13 - 09/30/13

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	95	51	756	821	117	
Avg Resp Time mm:ss	04:34	04:56	05:11	04:36	04:21	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	5	1	0	0	0	6

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

09/01/13 - 09/30/13

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	364.6	
Number of Incidents	1,827	37,152	106,755		BLS	654.4	
Avg Resp Time MM:SS	05:10	06:35	08:48				
Ambulance Runs	3,763	45,472	119,754		TOTAL	1,019.0	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	21,822	13,503	19,107	22,699	18,655	8,892	250
Ambulance Runs	25,718	15,991	20,596	24,057	19,672	9,411	546

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

09/01/13 - 09/30/13

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	100.4	
Number of Incidents	524	10,832	31,140		BLS	185.3	
Avg Resp Time MM:SS	05:14	06:29	08:35				
Ambulance Runs	1,078	13,250	34,861		TOTAL	285.7	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	6,354	3,954	5,422	6,652	5,637	2,550	47
Ambulance Runs	7,482	4,690	5,843	7,051	5,939	2,711	67

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Bronx Performance Indicators

09/01/13 - 09/30/13

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	81.7	
Number of Incidents	373	8,279	24,247		BLS	141.2	
Avg Resp Time MM:SS	04:51	06:35	09:08				
Ambulance Runs	770	9,964	26,987		TOTAL	222.9	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,930	2,976	3,949	5,358	4,534	2,098	29
Ambulance Runs	5,716	3,478	4,279	5,681	4,817	2,211	35

Emergency Medical Service Incidents:

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Manhattan Performance Indicators

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Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	81.3	
Number of Incidents	396	9,238	26,814		BLS	138.7	
Avg Resp Time MM:SS	04:45	06:23	09:20				
Ambulance Runs	815	11,065	29,877		TOTAL	220.0	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,522	3,320	4,962	5,537	4,703	2,276	98
Ambulance Runs	6,376	3,874	5,323	5,903	4,951	2,367	268

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09/01/13 - 09/30/13

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.9	
Number of Incidents	441	7,220	20,197		BLS	148.9	
Avg Resp Time MM:SS	05:42	07:03	08:18				
Ambulance Runs	904	9,147	23,074		TOTAL	226.8	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,035	2,744	3,965	4,241	3,089	1,622	60
Ambulance Runs	4,921	3,322	4,298	4,476	3,246	1,764	143

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	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	21.6	
Number of Incidents	93	1,583	4,355		BLS	37.7	
Avg Resp Time MM:SS	05:15	06:31	07:26				
Ambulance Runs	196	2,046	4,953		TOTAL	59.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	981	509	808	911	691	346	16
Ambulance Runs	1,223	627	852	946	718	358	33

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