



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

12/01/13 - 12/31/13

| Citywide Fire Incidents | | | | | | |
|----------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 2,339 | 1,610 | 17,079 | 18,111 | 1,340 | |
| Avg Resp Time mm:ss | 04:09 | 04:20 | 05:10 | 04:25 | 04:35 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 182 | 14 | 0 | 0 | 1 | 197 |

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

Salvatore J. Cassano
Commissioner

12/01/13 - 12/31/13

| Brooklyn Fire Incidents | | | | | | |
|----------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 702 | 553 | 4,725 | 5,252 | 349 | |
| Avg Resp Time mm:ss | 03:40 | 03:48 | 04:34 | 03:57 | 03:59 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 63 | 2 | 0 | 0 | 0 | 65 |

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Bronx Performance Indicators

Salvatore J. Cassano
Commissioner

12/01/13 - 12/31/13

| Bronx Fire Incidents | | | | | | |
|----------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 575 | 236 | 3,516 | 3,569 | 334 | |
| Avg Resp Time mm:ss | 04:20 | 04:31 | 05:30 | 04:36 | 04:41 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 22 | 4 | 0 | 0 | 0 | 26 |

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Manhattan Performance Indicators

Salvatore J. Cassano
Commissioner

12/01/13 - 12/31/13

| Manhattan Fire Incidents | | | | | | |
|----------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 483 | 496 | 4,901 | 4,769 | 322 | |
| Avg Resp Time mm:ss | 04:12 | 04:37 | 05:25 | 04:38 | 05:15 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 34 | 2 | 0 | 0 | 1 | 37 |

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Queens Performance Indicators

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Commissioner

12/01/13 - 12/31/13

| Queens Fire Incidents | | | | | | |
|----------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 467 | 301 | 3,111 | 3,682 | 232 | |
| Avg Resp Time mm:ss | 04:31 | 04:41 | 05:19 | 04:35 | 04:30 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 50 | 4 | 0 | 0 | 0 | 54 |

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Staten Island Performance Indicators

Salvatore J. Cassano
Commissioner

12/01/13 - 12/31/13

| Staten Island Fire Incidents | | | | | | |
|------------------------------|------------------|----------------|----------------------|---------------------|------------------------|-------|
| | Structural Fires | Non-Structural | Non-Fire Emergencies | Medical Emergencies | Malicious False Alarms | |
| Number of Incidents | 112 | 24 | 826 | 839 | 103 | |
| Avg Resp Time mm:ss | 04:30 | 04:26 | 05:15 | 04:52 | 04:23 | |
| Serious Incidents | | | | | | |
| | All Hands | 2nd Alarm | 3rd Alarm | 4th Alarm | 5th Alarm or Greater | Total |
| Number of incidents | 13 | 2 | 0 | 0 | 0 | 15 |

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FIRE DEPARTMENT

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Citywide Performance Indicators

12/01/13 - 12/31/13

| Citywide Ambulance Incidents & Runs | | | | | | | |
|-------------------------------------|---------|--------|---------|-----------------|--------|---------|-----|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 368.7 | |
| Number of Incidents | 2,155 | 38,551 | 109,715 | | BLS | 651.0 | |
| Avg Resp Time MM:SS | 05:20 | 06:50 | 09:06 | | | | |
| Ambulance Runs | 4,449 | 47,707 | 123,169 | | TOTAL | 1,019.6 | |
| Segment | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 22,708 | 13,688 | 19,544 | 22,928 | 19,257 | 9,160 | 275 |
| Ambulance Runs | 27,022 | 16,236 | 20,995 | 24,349 | 20,338 | 9,418 | 362 |

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

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12/01/13 - 12/31/13

| Brooklyn Ambulance Incidents & Runs | | | | | | | |
|-------------------------------------|---------|--------|--------|-----------------|-------|-------|--|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 102.7 | |
| Number of Incidents | 622 | 11,204 | 31,722 | | BLS | 189.7 | |
| Avg Resp Time MM:SS | 05:18 | 06:34 | 08:16 | | | | |
| Ambulance Runs | 1,298 | 13,873 | 35,719 | | TOTAL | 292.4 | |

| | Segment | | | | | | |
|----------------------------|---------|-------|-------|-------|-------|-------|----|
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 6,552 | 4,030 | 5,572 | 6,606 | 5,833 | 2,443 | 64 |
| Ambulance Runs | 7,780 | 4,795 | 5,964 | 7,000 | 6,179 | 2,624 | 79 |

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Bronx Performance Indicators

12/01/13 - 12/31/13

| Bronx Ambulance Incidents & Runs | | | | | | | |
|----------------------------------|---------|--------|--------|-----------------|-------|-------|----|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 81.9 | |
| Number of Incidents | 457 | 9,003 | 25,236 | | BLS | 136.0 | |
| Avg Resp Time MM:SS | 05:13 | 07:16 | 11:01 | | | | |
| Ambulance Runs | 928 | 10,921 | 28,292 | | TOTAL | 217.9 | |
| Segment | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 5,475 | 3,071 | 3,998 | 5,468 | 4,627 | 2,082 | 58 |
| Ambulance Runs | 6,391 | 3,602 | 4,384 | 5,886 | 4,920 | 2,108 | 73 |

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12/01/13 - 12/31/13

| Manhattan Ambulance Incidents & Runs | | | | | | | |
|---|----------------|--------|--------|------------------------|-------|-------|----|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 83.5 | |
| Number of Incidents | 467 | 9,280 | 27,681 | | BLS | 138.1 | |
| Avg Resp Time MM:SS | 04:52 | 06:30 | 09:11 | | | | |
| Ambulance Runs | 960 | 11,219 | 30,528 | | TOTAL | 221.6 | |
| Segment | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 5,509 | 3,304 | 5,200 | 5,746 | 4,709 | 2,665 | 81 |
| Ambulance Runs | 6,380 | 3,879 | 5,540 | 6,077 | 4,982 | 2,622 | 88 |

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Queens Performance Indicators

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| Queens Ambulance Incidents & Runs | | | | | | | |
|-----------------------------------|---------|-------|--------|-----------------|-------|-------|-----|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 77.9 | |
| Number of Incidents | 484 | 7,382 | 20,695 | | BLS | 148.7 | |
| Avg Resp Time MM:SS | 05:45 | 07:10 | 08:19 | | | | |
| Ambulance Runs | 1,002 | 9,454 | 23,545 | | TOTAL | 226.6 | |
| Segment | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 4,199 | 2,699 | 3,994 | 4,215 | 3,414 | 1,633 | 57 |
| Ambulance Runs | 5,208 | 3,244 | 4,269 | 4,445 | 3,560 | 1,713 | 104 |

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|--|---------|-------|-------|-----------------|-------|------|----|
| | Segment | | | Ambulance Tours | | | |
| | 1 | 1 - 3 | 1 - 8 | | ALS | 21.7 | |
| Number of Incidents | 125 | 1,681 | 4,380 | | BLS | 37.2 | |
| Avg Resp Time MM:SS | 06:05 | 06:51 | 07:36 | | | | |
| Ambulance Runs | 261 | 2,238 | 5,083 | | TOTAL | 58.9 | |
| Segment | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| Number of Incidents | 972 | 584 | 780 | 893 | 674 | 337 | 15 |
| Ambulance Runs | 1,261 | 716 | 838 | 941 | 697 | 351 | 18 |

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