



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

05/01/14 - 05/31/14

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,194	1,119	18,789	19,553	1,769	
Avg Resp Time mm:ss	04:08	04:25	05:05	04:18	04:36	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	190	6	0	0	0	196

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

Salvatore J. Cassano
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05/01/14 - 05/31/14

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	673	335	5,048	5,710	434	
Avg Resp Time mm:ss	03:39	03:50	04:31	03:54	04:04	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	62	2	0	0	0	64

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Bronx Performance Indicators

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05/01/14 - 05/31/14

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	475	180	3,714	3,702	434	
Avg Resp Time mm:ss	04:10	04:35	05:22	04:27	04:45	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	38	0	0	0	0	38

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Manhattan Performance Indicators

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05/01/14 - 05/31/14

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	470	259	5,571	5,374	394	
Avg Resp Time mm:ss	04:18	04:36	05:17	04:29	04:58	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	29	2	0	0	0	31

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

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05/01/14 - 05/31/14

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	452	260	3,520	3,857	386	
Avg Resp Time mm:ss	04:32	04:42	05:18	04:31	04:37	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	41	2	0	0	0	43

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Staten Island Performance Indicators

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05/01/14 - 05/31/14

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	124	85	936	910	121	
Avg Resp Time mm:ss	04:27	04:53	05:03	04:25	04:40	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	20	0	0	0	0	20

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

05/01/14 - 05/31/14

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	371.9	
Number of Incidents	2,153	40,920	116,909		BLS	659.6	
Avg Resp Time MM:SS	05:15	06:47	09:24				
Ambulance Runs	4,444	50,648	132,155		TOTAL	1,031.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	23,849	14,918	21,424	24,057	19,864	10,352	292
Ambulance Runs	28,494	17,710	23,221	25,778	21,031	10,905	572

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

05/01/14 - 05/31/14

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	102.9	
Number of Incidents	618	11,765	33,434		BLS	189.6	
Avg Resp Time MM:SS	05:20	06:42	08:49				
Ambulance Runs	1,277	14,769	38,040		TOTAL	292.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,861	4,286	6,006	6,900	5,873	2,820	70
Ambulance Runs	8,360	5,132	6,470	7,393	6,244	3,058	106

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Bronx Performance Indicators

05/01/14 - 05/31/14

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	81.6	
Number of Incidents	440	9,428	27,144		BLS	140.2	
Avg Resp Time MM:SS	05:15	07:12	11:50				
Ambulance Runs	908	11,353	30,311		TOTAL	221.8	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,539	3,449	4,555	5,868	4,643	2,598	52
Ambulance Runs	6,415	4,030	5,061	6,361	4,923	2,555	58

Emergency Medical Service Incidents:

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Manhattan Performance Indicators

05/01/14 - 05/31/14

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	85.3	
Number of Incidents	475	10,158	29,324		BLS	139.9	
Avg Resp Time MM:SS	04:37	06:25	09:01				
Ambulance Runs	975	12,180	32,830		TOTAL	225.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,981	3,702	5,547	5,928	5,085	2,543	63
Ambulance Runs	6,928	4,277	5,975	6,349	5,406	2,734	186

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Queens Performance Indicators

05/01/14 - 05/31/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.5	
Number of Incidents	492	7,784	22,198		BLS	150.9	
Avg Resp Time MM:SS	05:39	06:54	08:10				
Ambulance Runs	1,019	9,954	25,384		TOTAL	228.4	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,432	2,860	4,399	4,476	3,502	1,952	85
Ambulance Runs	5,436	3,499	4,745	4,734	3,669	2,093	189

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.0	
Number of Incidents	128	1,785	4,808		BLS	36.5	
Avg Resp Time MM:SS	05:41	06:41	07:36				
Ambulance Runs	265	2,392	5,589		TOTAL	59.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	1,036	621	916	885	761	439	22
Ambulance Runs	1,355	772	969	941	789	465	33

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