



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Daniel A. Nigro
Commissioner

11/01/14 - 11/30/14

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,562	943	18,642	19,481	1,561	
Avg Resp Time mm:ss	04:11	04:24	05:10	04:29	04:40	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	203	14	1	1	0	219

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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11/01/14 - 11/30/14

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	777	249	5,127	5,532	391	
Avg Resp Time mm:ss	03:44	03:50	04:33	04:05	04:16	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	62	2	0	1	0	65

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Bronx Performance Indicators

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11/01/14 - 11/30/14

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	574	176	3,777	3,703	341	
Avg Resp Time mm:ss	04:20	04:42	05:23	04:36	04:46	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	33	4	0	0	0	37

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Manhattan Performance Indicators

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11/01/14 - 11/30/14

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	561	237	5,339	5,370	321	
Avg Resp Time mm:ss	04:16	04:38	05:23	04:42	05:04	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	44	2	1	0	0	47

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Queens Performance Indicators

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11/01/14 - 11/30/14

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	516	215	3,609	3,966	368	
Avg Resp Time mm:ss	04:29	04:30	05:28	04:39	04:43	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	52	4	0	0	0	56

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Staten Island Performance Indicators

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11/01/14 - 11/30/14

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	134	66	790	910	140	
Avg Resp Time mm:ss	04:36	04:44	05:09	04:40	04:24	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	12	2	0	0	0	14

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Citywide Performance Indicators

11/01/14 - 11/30/14

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	375.7	
Number of Incidents	2,420	40,296	107,260		BLS	679.6	
Avg Resp Time MM:SS	05:20	06:51	09:04				
Ambulance Runs	5,014	50,114	121,893		TOTAL	1,055.3	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	22,936	14,940	19,648	19,973	17,577	9,366	400
Ambulance Runs	27,479	17,621	21,174	21,231	18,637	9,886	851

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

11/01/14 - 11/30/14

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	104.8	
Number of Incidents	686	11,456	30,529		BLS	197.2	
Avg Resp Time MM:SS	05:16	06:39	08:30				
Ambulance Runs	1,428	14,326	34,777		TOTAL	302.0	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,505	4,265	5,400	5,702	5,251	2,638	82
Ambulance Runs	7,852	5,046	5,813	6,063	5,589	2,843	143

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Bronx Performance Indicators

11/01/14 - 11/30/14

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	82.0	
Number of Incidents	500	9,246	24,657		BLS	144.6	
Avg Resp Time MM:SS	05:09	06:58	10:08				
Ambulance Runs	1,038	11,294	27,794		TOTAL	226.6	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,456	3,290	4,014	4,868	4,253	2,213	63
Ambulance Runs	6,412	3,844	4,376	5,241	4,534	2,245	104

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Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	87.0	
Number of Incidents	520	10,042	27,309		BLS	142.1	
Avg Resp Time MM:SS	04:54	06:35	09:08				
Ambulance Runs	1,074	12,092	30,527		TOTAL	229.0	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,735	3,787	5,300	4,939	4,491	2,420	117
Ambulance Runs	6,678	4,340	5,682	5,201	4,717	2,599	236

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11/01/14 - 11/30/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.8	
Number of Incidents	587	7,824	20,358		BLS	156.8	
Avg Resp Time MM:SS	05:50	07:20	08:48				
Ambulance Runs	1,212	10,078	23,498		TOTAL	234.5	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,262	2,975	4,092	3,692	2,956	1,701	93
Ambulance Runs	5,273	3,593	4,411	3,908	3,117	1,782	202

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	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.0	
Number of Incidents	127	1,727	4,406		BLS	37.5	
Avg Resp Time MM:SS	05:48	06:51	07:49				
Ambulance Runs	262	2,323	5,296		TOTAL	60.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	978	622	842	772	626	394	45
Ambulance Runs	1,264	797	892	818	680	417	166

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